

# Krakens Academy FAQ

This list should equip any Guest Services team member to answer the most frequently asked questions about our program, via phone or email. For any questions that are not answered on this sheet, please direct guests to email our program coordinator at [brynn.james@bremertonsports.com](mailto:brynn.james@bremertonsports.com).

## How do I sign up?

On the home page of our website, scroll down until you see Kickin' Krakens. Click there, create a profile, and add the class to the shopping cart.

## How much does it cost?

\$70/month for players in our classes for 1.5-8 year olds, \$80/month for players in our classes for 9-12 year olds, and \$90/month for players in our classes for 13-17 year olds. We automatically pro-rate at registration, so if your athlete is jumping in mid-month, you are only charged for the classes remaining in the session. These prices reflect a once-weekly training.

## How does billing work?

Similar to a gym membership, you are automatically billed on the first of every month. If you ever need to take a break, just let us know before the first of the month.

## Can my child attend for a free trial?

Yes, parents should be able to book a free trial themselves online. We do limit the number of free trials per class.

## Do you offer make-ups for missed classes?

Yes! You are allowed to participate in up to two make-up classes per month. Parents should be able to book make-up classes on their own through their BSC account, though our guest services staff can also assist with this.

## When does the next session start?

Our enrollment is always open, and we automatically pro-rate at registration so you are only charged for the classes remaining in the month. That way nobody has to wait to sign up and can jump in at any time!

## Are there sibling discounts?

Yes! \$20 off for each enrolled sibling should automatically apply at registration.

## Is my registration fee refundable?

We do not offer refunds.

## What ages or skill levels do you offer classes for?

Our current classes are for children 1.5-3 years old, 3+4 years old, 5+6 years old, 7+8 years old, 9+10 years old (beginner), 9-10 years old (advanced), 11+12 years old (beginner), 11+12 years old (advanced), 13-17 years old (beginner), and 13-17 years old (advanced).

## How do I know if my 9-17 year old player is beginner or advanced?

We consider a 9-17 year old player a beginner if they are new to soccer, or currently play at a recreational level outside of our center. We consider a 9-17 year old player advanced if they are currently playing at a select, premier, or higher level outside of our center, or one of our coaches has recommended them for the advanced class. Occasionally, players will need to be moved up or down a level to provide them the best learning opportunity possible. Our expert coaches will help to assess your player and place them in the class that is right for their skill level.

## What does my child need for class?

For children 6 and under, we recommend but do not require shin guards and indoor soccer shoes. Any clean, closed-toed athletic sneakers are acceptable. A Krakens shirt is provided, and they can wear anything else they are comfortable being active in.

For children 7 and older, we require shin guards and they need to be fully covered. We recommend but do not require indoor soccer shoes. Any clean, closed-toed athletic sneakers are acceptable.

Goalkeepers age 9 and older are welcome to bring their own gloves, though we do not utilize goalkeepers on a regular basis.

For all players: Definitely bring a water bottle, and keep in mind that our facility is a little chillier in the colder months, and pretty toasty in the warmer months. No outdoor cleats are allowed. We prefer for players to leave their own soccer balls at home.

## What is the current class schedule?

1.5-3s: Mondays at 9:30am, Wednesdays 5pm, Thursdays 5pm, Fridays 4pm, Saturdays 9am, Sundays 2pm

3+4s: Mondays at 10:30am, Wednesdays 6pm, Thursdays 6pm, Fridays 5pm, Saturdays 6pm, Saturdays 10am, Sundays 3pm

5+6s: Wednesdays at 5pm, Thursdays 5pm, Fridays 4pm, Saturdays 10am, Sundays 2pm

7+8s: Wednesdays at 6pm, Thursdays 6pm, Fridays 5pm, Saturdays 9am, Sundays 3pm

9+10s beginners: Wednesdays 5pm, Thursdays 5pm, Fridays 5pm, Saturdays 9am, Sundays 2pm

9+10s advanced: Wednesdays 6pm, Thursdays 6pm, Fridays 5pm, Saturdays 10am, Sundays 3pm

11+12s beginners: Thursdays 5pm, Fridays 5pm, Saturdays 9am,

11+12s advanced: Thursdays 6pm, Fridays 5pm, Saturdays 10am

13-17 years beginners: Fridays 5pm

13-17 years advanced: Fridays 5pm

Daytime PE (5-10 years): Mondays 11:30am

## What if my child has special needs?

We strive to create a place where all children are welcome, and we are committed to getting creative when it comes to including everybody. We'd love to hear more about your child's unique needs and talk about how we can best support them. Email our program coordinator! [Brynn.james@bremertonsports.com](mailto:Brynn.james@bremertonsports.com)