

Dhener C. Trinidad

www.linkedin.com/in/dhener-trinidad

Education

Computer Programming Certificate

Brigham Young University–Idaho

April 2022

Rexburg, Idaho, U.S.A.

- Learn and apply innovative technology and techniques
- Use Python, HTML/CSS, Java, and JavaScript
- Convert software requirement into code
- Understand principles of programming and design
- Apply robust design and problem-solving skills
- Effective communication and interpersonal skills

Pathway Connect Certificate

BYU–Pathway Worldwide

July 2020

U.S.A.

- English language speaking & writing
- Online teamwork & collaboration
- Leadership & time management
- Decision making & problem solving
- Mathematical reasoning
- Effective communication

Relevant Professional Experience

Web Developer

Self-Employed

July 2020 – Present

Caloocan City, NCR, Philippines

- Built a simple website to monitor multiple accounts in an NFT game, it is now utilized by 300+ users with 2700+ page view weekly
- Led a group of students in creating a mobile application project and got 100% grade

Customer Service Representative/Site Admin Apprentice/ Senior Vetting Analyst

HSBC Electronic Data Processing Phil. Inc

March 2014 – Present

Quezon City, NCR, Philippines

- Automated reports via Excel VBA, it resulted with at least 50% reduction in processing MIs
- Created a simple-to-follow guide saving ~2 FTEs
- Trained new site admin with report generation and best practice to be up and running in one month
- Developed templates and documented instructions resulted to easy transition and business continuity

Skills

- Able to work under pressure
- Able to follow instructions and deliver quality results.
- Use sound reasoning to analyze issues, make decisions, and overcome problems
- Obtain, interpret, and use knowledge, facts, and data for reasoning and analyzing
- Work within a team structure
- Negotiate and manage conflict