

# Privacy Policy

Last Updated: 15/08/2025

## Introduction

This Privacy Policy describes how [Your App Name] ("we," "our," or "us") collects, uses, and shares information when you use our mobile application (the "App"). Our App is a garage sale marketplace that connects buyers and sellers in local communities.

## Information We Collect

### Information You Provide

- **Account Information:** Name, email address, phone number, and profile information
- **Listing Information:** Item descriptions, photos, prices, and location details for items you post
- **Communication Data:** Messages sent through our in-app messaging system
- **Transaction Information:** Details about purchases and sales conducted through the App
- **Profile Data:** Profile pictures, bio information, and preferences you choose to share

### Information Automatically Collected

- **Device Information:** Device type, operating system version, unique device identifiers
- **Usage Data:** How you interact with the App, features used, time spent in the App
- **Location Information:** Approximate location to show relevant local listings (with your permission)
- **Log Data:** IP address, access times, app crashes, and performance data

## How We Use Your Information

We use the collected information to:

- Provide and maintain our garage sale marketplace services
- Create and manage your user account
- Enable you to post items for sale and browse available items
- Facilitate communication between buyers and sellers
- Send you notifications about messages, offers, and app updates
- Improve our App's functionality and user experience
- Ensure safety and prevent fraudulent activities
- Comply with legal obligations

# Information Sharing and Disclosure

We may share your information in the following circumstances:

- **With Other Users:** Your public profile information and listings are visible to other App users
- **Service Providers:** We share data with Firebase (Google) and other third-party services that help operate our App
- **Legal Requirements:** When required by law, court order, or government request
- **Business Transfers:** In connection with mergers, acquisitions, or asset sales
- **Safety and Security:** To protect the rights, property, or safety of our users and the public

## Third-Party Services

Our App uses the following third-party services:

### Firebase (Google)

- **Firestore:** For data storage and synchronization
- **Cloud Messaging:** For push notifications
- **Analytics:** For app performance and usage analytics
- **Authentication:** For user account management

Firebase's privacy policy can be found at: <https://policies.google.com/privacy>

### FlutterFlow

Our App is built using FlutterFlow platform services. FlutterFlow's privacy policy is available at their website.

## Data Storage and Security

- Your data is stored securely using Firebase/Google Cloud infrastructure
- We implement appropriate technical and organizational measures to protect your information
- Data transmission is encrypted using industry-standard protocols
- We regularly review and update our security practices

## Your Rights and Choices

You have the right to:

- **Access:** Request a copy of your personal information
- **Update:** Modify your account information and preferences
- **Delete:** Request deletion of your account and associated data

- **Opt-out:** Unsubscribe from non-essential notifications
- **Data Portability:** Request your data in a portable format

To exercise these rights, contact us at [Your Contact Email].

## Location Information

Our App may request access to your device's location to:

- Show garage sales and items near you
- Help buyers find sellers in their area
- Improve local search results

You can control location permissions through your device settings. Disabling location services may limit some App features.

## Push Notifications

We use Firebase Cloud Messaging to send you:

- Messages from other users
- Notifications about your listings
- App updates and announcements
- Safety and security alerts

You can manage notification preferences in the App settings or your device settings.

## Children's Privacy

Our App is not intended for children under 13 years of age. We do not knowingly collect personal information from children under 13. If you believe a child has provided us with personal information, please contact us immediately.

## Data Retention

We retain your information for as long as necessary to:

- Provide our services
- Comply with legal obligations
- Resolve disputes
- Enforce our agreements

When you delete your account, we will delete or anonymize your personal information, except where retention is required by law.

## International Data Transfers

Your information may be transferred to and processed in countries other than your country of residence. These countries may have different data protection laws. We ensure appropriate safeguards are in place for such transfers.

## Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any material changes by:

- Posting the updated policy in the App
- Sending you a notification
- Email notification (where applicable)

Continued use of the App after changes constitutes acceptance of the updated policy.

## Contact Information

If you have questions about this Privacy Policy or our data practices, please contact us:

- **Email:** [info@hi5technet.com](mailto:info@hi5technet.com)
- **Address:** 11, Surya Nagar 4<sup>th</sup> St, Ondipudur, Coimbatore - 641016
- **Phone:** +91 8667842296

## Compliance

This Privacy Policy complies with:

- Google Play Developer Policy
- General Data Protection Regulation (GDPR)
- California Consumer Privacy Act (CCPA)
- Other applicable privacy laws

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*This Privacy Policy is effective as of 15/08/2025 and was last updated on 15/08/2025.*