Respond according second instruction:

1. Please put the charger off like Paragraph 5.1.2 of the User Manual

    Result:
    Step 1 until step 4, result ok
    Step 5, after we put break switch at the rear of the bench in OFF position
    result, The UPS LCD screen **doesn't off**

    Step 6, result ok

2. Wait 30 seconds, result ok

3. Put the charger under voltage like paragraph 5.1.1 of the user manual

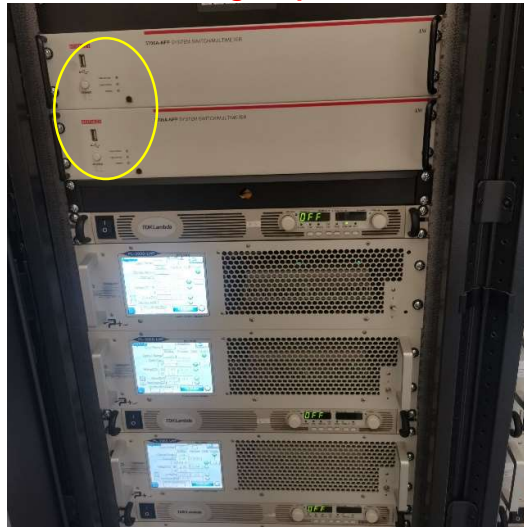   Result:
    Step 1 until 3, result ok
    Step 4, put the break switch located on the left at the back of the bench on the ON Position
    result, even in **OFF position LCD screen on UPS also lights up**

    Step 5, result ok

Step 6, press the power buttons of the 2 acquisition units
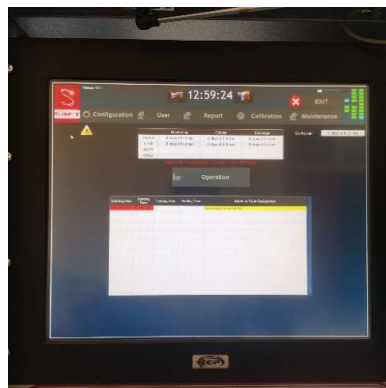**result**, the **2 LED POWER doesn't light up**

Step 7, Press the UPS On button for 3 seconds to activate the output

Result, screen UPS light up and also 2 LED POWER light up

Step 8, Computer starts, result ok
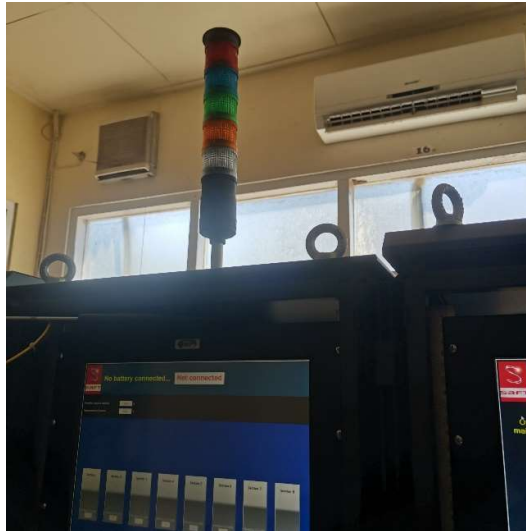
Step 9, Press the <<resetting>> button of the control screen
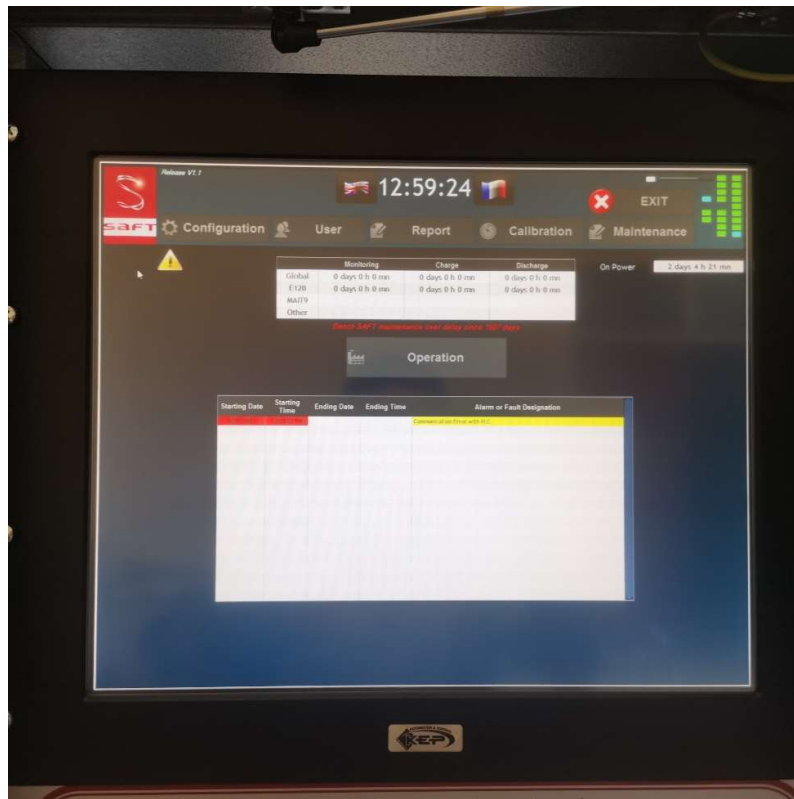
Result, **we can't find the button**

Step 10, The "switched on" **white light doesn't on**

Step 11, the <<waiting reset>> yellow light flashes or the <<bench ready>> green light is on

result, **nothing lights ON**

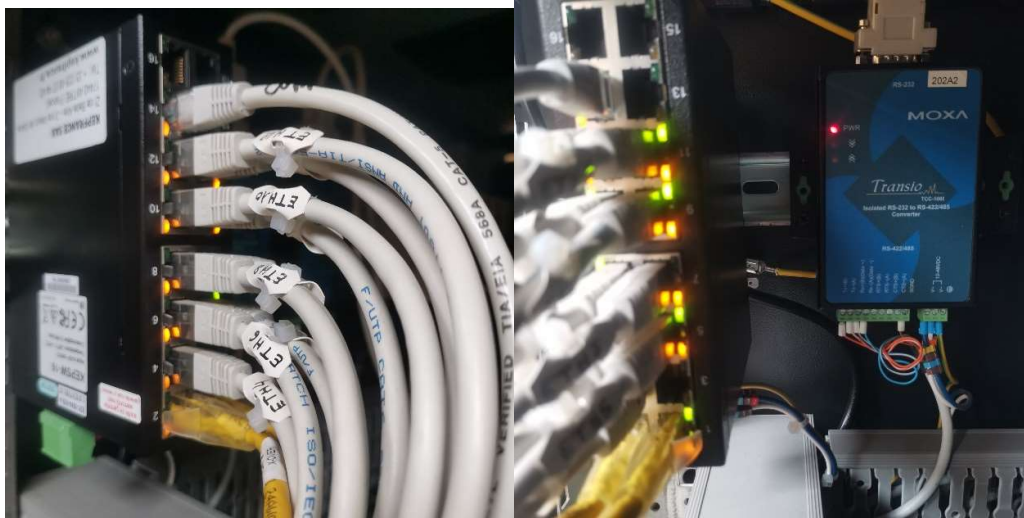4. If the Fault "Communication Error with Datalogger 1 and 2 or PLC" not appear try to use the charger.

result, there is still a message that **"communication error with PLC"**

5. If the fault appears again, told me if on the ethernet switch, the 2 LEDSs of each plug 1,2,3 are fix or blink

       Result,

- configuration on our ethernet switch
  Plug 1 = connected (LED indicator on ethernet switch yellow and orange lights up) sometimes blink, sometimes fix) ➔ the color of the cable is yellow
  Plug 2 = connected (LED indicator on ethernet switch yellow and orange lights up) sometimes blink, sometimes fix) ➔ the color of the cable is yellow
  Plug 3 = Empty / void (no connector RJ45 connected)
  Plug 4 until 14 = connected (LED indicator on ethernet switch yellow and orange lights up) sometimes blink, sometimes fix) ➔ the color of the cable is gray

*) we have check "restart the application" before clicking ok

       Result, the windows pop up still appear oftenly