

# Phase 4: Process Automation

Phase 4 focuses on **automating the recruitment workflow** within TalentBridge to improve efficiency, reduce manual effort, and ensure timely notifications and updates for both HR and candidates. Salesforce automation tools such as **Apex triggers, Flows, and Process Builder** were leveraged to streamline key processes.

## 1. Application and Candidate Management:

- **Apex Triggers:**

- ApplicationTrigger automatically monitors changes to application records. When the **Stage** of an application is updated, an email notification is triggered to inform candidates about their application status.
- InterviewTrigger ensures interview schedules are automatically communicated to candidates via email upon creation.
- OfferTrigger manages offer letters and acceptance notifications. When the **Status** of an offer changes, relevant emails are sent to both candidates and HR.
- OnboardingTrigger ensures newly assigned onboarding tasks notify candidates automatically.

- **Trigger Handlers:**

- Custom handler classes (ApplicationTriggerHandler, InterviewTriggerHandler, etc.) encapsulate logic to **check record changes** and call the EmailNotificationService for sending automated emails.

## 2. Email Automation:

- Emails are sent automatically using **Apex messaging services** based on changes in application, interview, offer, and onboarding records.

- Notifications are designed to keep **candidates, HR, and recruiters informed** at each step of the recruitment lifecycle.

### 3. Salesforce Flow Integration:

- **Interview Reminders & Task Updates:** Scheduled flows send reminders to HR and recruiters for upcoming interviews and pending tasks, ensuring no steps are missed in the hiring process.
- Flows also handle **status updates** and trigger emails where necessary, complementing the Apex automation.

### 4. Approval & Validation Processes:

- Automation ensures **validation of data** at each stage of the workflow, such as checking for duplicate applications, validating candidate skills against job requirements, and ensuring mandatory fields are populated.
- This reduces errors and ensures data integrity throughout the hiring lifecycle.

### 5. Benefits of Automation:

- **Reduced manual workload** for HR and recruiters.
- **Faster response times** for candidates and internal stakeholders.
- **Improved accuracy** in tracking applications, interviews, offers, and onboarding tasks.
- **Enhanced candidate experience** with timely notifications and transparent updates.

Phase 4 establishes a **robust, automated foundation** for TalentBridge, ensuring recruitment processes are efficient, reliable, and scalable.