

Evaluation Form for System Testing



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Dear Participant,

Good day! We are currently conducting research entitled **“WEB-BASED POS SYSTEM FOR 14TH STREET FAST FOOD RESTAURANT”**. In line with this, we are respectfully seeking for your assistance to fill out this evaluation form. It will not be a problem if you wish not to participate but your responses will highly be valued. The evaluation form can be completed anonymously. Responses from completed questionnaires will be collated for analysis; once this is complete, the original questionnaires will be kept electronically. Rest assured that all information indicated therein will be treated with utmost confidentiality under the Data Privacy Law of 2012 and strictly be used for the above purpose only. All the gathered information/data will also be retained to the system and will be used as a part of the historical data for further analysis. If you wish to learn more about the results of the research, please send an e-mail to **epiffanyrad.terrazza@cvsu.edu.ph**.

We are hoping for your kind consideration and support. Thank you very much.

NAME: _____ SEX: ____ DATE: _____
DESIGNATION: _____ YEARS OF SERVICE: _____
INSTITUTION: _____ SIGNATURE: _____

Rate the following statement. Check (✓) the number that corresponds to the degree of your answer. Please be guided with the following scales:

1 – Poor 2 – Fair 3 – Satisfactory 4 – Very Satisfactory 5 – Outstanding

INDICATOR	RATING				
	1	2	3	4	5
Functionality					
1. The system has the following modules: a. products module, b. transaction module, c. sales module; d. report module,					
2. The system can be used to: a. add products on the menu b. record customer's transactions c. compute daily, weekly, monthly, and yearly sales d. generates report					

e. view products based on name, price, and description					
f. view transaction history					
3.The functions of the system correspond to its previously set objectives.					
Performance Efficiency					
4. The system provides an appropriate response time when performing various tasks.					
5. The system has an acceptable level of performance when being accessed by users					
6. The system can handle a huge amount of data/information.					
Compatibility					
7. The system can perform its required functions efficiently while sharing a common environment and resources with other products, without detrimental impact.					
Usability					
8. The system used consistent terms.					
9. The system has a consistent layout or user interface.					
10. The system has a consistent position on screen for error messaging.					
11. The system used unambiguous title for function buttons.					
12. The command buttons are easy to remember.					
13. The system uses helpful messages on screen.					
14. The system was easy to operate based on the transaction procedure.					
15. The required information is easy to locate.					
16. The system responds to invalid input.					
17. The interface looks good.					
18. The system's accessibility varies on the user's designation.					
Reliability					
19. The system is accessible to all users.					
20. The system is capable of handling errors.					
Security					
21. The data inside the system can only be viewed by its administrator.					
22. The system provides identification and authentication of system users through the use of username and password.					
23. The system provides activity logs for monitoring unwanted user behavior.					
24. The system assigns unique identification for each user to monitor unwanted user behavior.					
25. The system allows the user to update their account information.					
Maintainability					
26. The system can be modified using its control panel feature.					
27. The data/information in one module can be reused by another module.					
28. The system can be easily tested.					

Portability					
29. The system can be moved to different environments such as:					
a. Google Chrome,					
b. Mozilla Firefox and					
c. Microsoft Edge.					

Adapted from the International Organization for Standardization (ISO) 25010 for product quality.

Prepared by:

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