

Contact

6032759768 (Mobile)
fabriceesperant@gmail.com

www.linkedin.com/in/fabrice-j-esperant-41973715a (LinkedIn)

Top Skills

Product Management
Agile Methodologies
Data Analysis

Languages

French (Native or Bilingual)
English (Professional Working)
Haitian creole (Native or Bilingual)

Certifications

Certified SAFe® 5 Scrum Master

Fabrice J. Esperant

Business Analyst | Certified SAFe 5 Scrum Master
Woburn, Massachusetts, United States

Summary

Result-oriented business analyst and agile scrum master with 5 years of experience with an understanding of agile and waterfall methodology . Well-versed in implementing operational assessments and conducting functional requirement analysis for businesses of all sizes.Meticulous attention to detail and successful track record of accomplishing projects on time.

Core Competencies

- Communication
- Agile | Scrum | Kanban
- Conflict Resolution
- Problem Solving
- Meeting Facilitation
- Release Planning
- People Management
- Requirements Gathering
- Requirement Management Plan
- Business Artefacts Documentation
- User Acceptance Testing
- Business Process Mapping

Experience

PAR Technology

Business Analyst / Scrum Master

September 2017 - February 2023 (5 years 6 months)

New York, United States

Spearhead key partner strategy initiatives working across cross-functional teams to support and accelerate growth, delivering the following artifacts: Functional Requirements Document, Business Requirements Document (BRD), Use Cases, Process Flow Diagrams, and GUI Interface designs.

Collaborate across project team members to determine project scope, timeline, and resource tasks; develop technician maintenance plan tasks and manage end-user roles.

Develop, execute, and document preventative maintenance test cases based on defined requirements, create business and departmental reports guiding client system implementations and hold project team members accountable for project deliverables on schedule and within budget.

Gather end-user requirements and facilitated stand-up meetings using Agile and Waterfall approaches that employ the Software Development Life Cycle (SDLC) methodology, draft and review with clients, user acceptance criteria, and solicited sign-off. Proposed and led solution meetings to define business specifications and end-user needs.

Partner with developers to prepare testing strategies and support testing events; review and provide test plan suggestions and ensure accountabilities for all negative and positive deliverable conditions: coordinate teams' coding and testing efforts to automate manual processes and realize cost savings while decreasing errors.

Execute testing and determine defect root causes; develop and maintain release schedules and facilitate weekly and on-demand production pushes.

Education

Université Quisqueya

Associate's degree, Accounting