Amanda Schicker

Milwaukee, WI • www.linkedin.com/in/amanda-schicker • schicke9@gmail.com • (414) 865-0059

CAREER OBJECTIVE

I am a highly motivated and self-driven **Software Engineer** with over six years of experience supporting and developing enterprise applications in the financial technology industry. I possess a great attention to detail with a keen ability to see the bigger picture of a product or an organization. I thrive on complex problem-solving and critical thinking, and I possess a deep passion for continuous learning. I wish to utilize my in-depth knowledge of languages and development tools for a position at a growth-oriented, innovative, and fast-paced company. I am seeking a role on a collaborative team where I can contribute my talents to the advantage of the company, while also strengthening and advancing my own skills.

SKILLS

TECHNOLOGIES:
- Proficient and skilled with web technologies such as HTML5, CSS, JSON data structures and XML
- Experience with JavaScript, Typescript, Ionic, Angular, Node.js
- Agile, SaFE Agile, Scrum and SDLC (Waterfall) development methodologies
- Familiar with development lifecycle flow and extensive experience with CI/CD tools and applications including Bitbucket, GIT, Jenkins, Bitrise, Docker, JFrog Artifactory, and Maven
- Well-versed knowledge of development interfaces such as Visual Studio Code, Altova XML Spy, Beyond Compare, Android Studio and Xcode
- Experience with SQL and data management and monitoring applications such as PLSQL, Oracle SQL Developer and Splunk
- Extensive experience with ticketing and documentation tools such as Confluence, Jira, and Rally
- Understanding of REST API services and Swagger UI
- Experience with scripting languages such as PowerShell and Python

STRENGTHS:
- Advanced mathematical aptitude
- Effective multi-tasker with ability to meet deadlines and accurately complete tasks for multiple projects
- Highly effective verbal and written communication skills
- Strong leadership skills and a great sense of teamwork
- Outgoing, dedicated, hard-working and enthusiastic
- Professional demeanor and positive, respectful attitude

PROESSIONAL EXPERIENCE

FIS Global — *Software Engineer II*   March 2016 - December 2022
- Perform a critical role as mobile banking configuration expert by creating, analyzing and configuring application logic for over 900 production clients and test banks
    - Upgrade, maintain and customize mobile banking applications for production clients, ensuring code compatibility with latest server version, while meeting business and client standards
    - Deploying the application to unit, test, and production environments and providing support and maintenance as needed
    - Perform weekend installations and server upgrades for production environments, and lead the effort of upgrading and preparing over 900 client applications so they are compatible with the latest server version
    - Determine impact of server updates on client code by running SQL queries and analyzing 10,000+ lines of client data in excel
    - Continuously improve upgrade and maintenance processes by identifying manual tasks that can be streamlined and implementing automation as much as possible

- Get requirements, analyze, and integrate new code for multiple projects at once into test and production environments
- Use REST API services and Swagger UI to identify production issues and resolve them
- Use Ionic and Angular technologies to develop UX, new features, and the framework for the new Mobile Banking Application
  - Analyze, develop and test mobile banking code within a scrum team environment with use of tools such as Confluence, Jira, and Rally
  - Analyze user and business requirements to translate product design and software to meet those needs
  - Build, sync and test simulations of mobile applications using Node.js command line options in order to develop new features and components
- Collaborate with QA to test new code and find, troubleshoot, and fix any bugs or defects found
- Validate and update Akamai and Key Pinning digital certificates annually to ensure mobile banking traffic flows through a secure and safe state
- Create high-quality technical documentation for various components or features of the Mobile Banking Application
- Provide technical support to Implementation and Service Delivery team members including training and guidance of colleagues

Blooming Lotus Gourmet Bakery — *Specialty Order Coordinator*   July 2015 - March 2016

- Prepare and merchandise products to a high-level standard
- Acquaint customers with unique products and answer dietary questions informatively
- Provide solutions to increase sales and boost production and development

Estabrook Beer Garden — *Bartender and Cashier*   May 2014 - November 2016

- Expedite and take orders in a timely and accurate fashion
- Facilitate continued teamwork in a fast-paced, high-volume environment
- Help implement rules and regulations of the public park and establishment

Captel Incorporated — *Captioning Assistant*   January 2014 - May 2015

- Caption telephone calls carefully, accurately, and quickly to produce high-level customer satisfaction
- Problem solving on case-by-case basis to meet client needs
- Adhere to all company policies and procedures

Outpost Natural Foods Cooperative — *Prepared Foods Supervisor*   January 2012 – May 2013

- Leadership and development of fellow employees
- High-level internal and external customer service
- Track and maintain specific inventory and order necessary products

EDUCATION AND EXTRACURRICULARS

Bachelor of Arts, Applied Mathematics   Graduated December 2014
College of Letters and Science, University of Wisconsin-Milwaukee
- Coursework in computer science with emphasis on JAVA, Matlab, and Fortran
- Coursework in ordinary and differential equations
- Experience in computational mathematics with emphasis on developing and programming algorithms

Compass Scholarship Program in the Natural Sciences   September 2009 - May 2013
Honors College   September 2009 - December 2012
Panther Academic Support Services — *Supplemental Instruction Leader*   August 2011 - December 2011
- Tutor UW-Milwaukee students in a college-level, semester-long mathematics course
- Hold 2-3 small group tutoring sessions per week for 6-8 students at a time
- Conduct online tutoring sessions utilizing various technology and media

Sophomore Honors Academic Achievement Award   May 2011
Regal-Beloit Freshman Scholarship   September 2009

Amanda Schicker

- Milwaukee, WI, US

Contact Information

- dhr-tvz-95m@mail.dice.com

Work History

Total Work Experience: 7 years

- **Software Engineer Ii FIS Global**
  Mar 01, 2016

Education

- **Bachelors** | University of Wisconsin, Milwaukee

Skills

- **html** - 7 years
- **configuration management** - 6 years
- **css** - 6 years
- **angularjs** - 3 years
- **ionic** - 3 years
- **javascript** - 3 years

Work Preferences

- Likely to Switch: True
- Willing to Relocate: False
- Travel Preference: 0%
- Work Authorization:
  - US

- Work Documents:
  - US Citizen
- Security Clearance: False
- Third Party: False
- Employment Type:
  - Full-time
  - Contract to Hire - W2

Profile Sources

- Dice: https://www.dice.com/employer/talent/profile/555af3c59d016d4735d4e6a72ea0fb22