SAMUEL AMIDINI ANINGORE

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EDUCATION

Kwame Nkrumah University of Science and Technology   Kumasi, Ghana

Bachelor of Science Computer Engineering   May 2014

TECHNICAL SKILLS

Languages: C#, Python, VB, PHP, Java, C++, C, HTML, CSS, JavaScript, JQuery, SQL, Asp.Net, Node.js, Infragistics
Database Systems: MS SQL Server, MySQL
Frameworks: .Net, Bootstrap, NetBeans, GitHub, Vue.js
Other Tools: Git, MatLab, AutoCad

EXPERIENCE

Software Engineer, Bista Solutions Limited, Accra-Ghana   Feb 2021 - Present
- Write and test code across the entire stack in C#, VB, JavaScript (JQuery), MS SQL Server.
- Provide support service to clients with bug-fixing and trouble-shooting.
- Train users on how to use new features of a software.
- Part of core team that researched and developed Document Management Application.
- Work in teams of up to 30 developers and consultants.
- Developed Fixed Asset Management System for clients.
- Developed Warehouse Management System for Kingdom Books and Stationery Limited.
- Developed Supplier Management System for clients.
- Redeveloped Point of Payment System for Kingdom Books and Stationery Limited.

Freelance Software Developer and IT Support   Feb 2012 - Present
- Developed Payment Management System for Courier Services.
- Provide troubleshooting solutions.
- Ensure that all IT requirements of a company are fulfilled.
- Ensure the smooth functioning of all IT infrastructure such as servers and network connections, besides hardware and software.
- Ensuring security of the physical and virtual components of Information Technology such as security of the server rooms and installing virus protections and firewalls.
- Organizing data, storing them securely and creating backups.

Relationship Officer, Ghana Cooperative Pharmacists' Credit Union, Accra-Ghana   Jan 2020 – Jan 2021
- Swiftly handling customer requests and facilitate customer service.
- Provided customer relationship management.
- Engaging companies and making presentations to Sign on Employees of Organisations.
- Generate new customer leads through various channels.
- Follow up on new leads and referrals to generate business.
- Ensure customer satisfaction through regular engagement.
- Maintain periodic status reports, including daily activity report, Weekly reports, Monthly reports, Yearly reports and calls/follow-ups.

ICT Teacher, Ghana Education Service, Accra-Ghana   March 2018 – Dec 2019
- Organize, maintain and manage class systems in proper working condition.
- Teach pupils to use computers.
- Design and develop appropriate computer instructional material.
- Manage and monitor student behavior.
- Develop and implement lesson plans and classroom activities.
- Determine and troubleshoot technology services for staff.

ICT Teacher/ IT Officer, Datus International School, Tema-Ghana   Sept 2015 – Feb 2018
- Provided technical advice on technology related issues of the school.
- Developed Terminal Report System for the school.
- Organize, maintain and manage class systems in proper working condition.
- Teach pupils to use computers.
- Design and develop appropriate computer instructional material.
- Manage and monitor student behavior.
- Develop and implement lesson plans and classroom activities.
- Determine and troubleshoot technology services for staff.

National Service Personnel, Access Bank Ghana, Accra-Ghana   Sept 2014 – Aug 2015
- Swiftly handling customer requests and facilitate customer service.
- Provided customer relationship management.
- Assisting customers with their daily duties in the bank.
- Engaging companies and making presentations to Sign on Employees of Organisations.
- Generate new customer leads through various channels.
- Follow up on new leads and referrals to generate business.
- Ensure customer satisfaction through regular engagement.
- Maintain periodic status reports, including daily activity report, Weekly reports, Monthly reports, Yearly reports and calls/follow-ups.

Contract Staff, Access Bank Ghana, Accra-Ghana   May 2014 – Aug 2014
- Swiftly handling customer requests and facilitate customer service.
- Provided customer relationship management.
- Assisting customers with their daily duties in the bank.
- Engaging companies and making presentations to Sign on Employees of Organisations.
- Generate new customer leads through various channels.
- Follow up on new leads and referrals to generate business.
- Ensure customer satisfaction through regular engagement.
- Maintain periodic status reports, including daily activity report, Weekly reports, Monthly reports, Yearly reports and calls/follow-ups.

IT Support Officer Intern, Volta River Authority, Accra-Ghana   July 2013 – Aug 2013
- Provided Technical Support and Troubleshooting for staff.
- Trained Staff on the use of Software.
- Joining workstations to domain server.
- General repairs and hardware maintenances.
- Configuring wireless Access points.
- Adding Network printers to the network.
- Helping clients with challenges while using a pc or printer such as paper jam, unable to print, network challenges and a lot more.
- Configure network printers and adding it to a network.
- Install system and application software like windows 7 enterprise, F-Secure, Microsoft office 2010, java.

IT Support Officer Intern, Tema Oil Refinery Limited, Tema-Ghana   May 2013 – June 2013
- Provided Technical Support and Troubleshooting for staff.
- Trained Staff on the use of Software.
- Install system and application software like windows 7 enterprise, F-Secure, Microsoft office 2010, java.
- Joining workstations to domain server.
- General repairs and hardware maintenances.
- Helping clients with challenges while using a pc or printer such as paper jam, unable to print, network challenges and a lot more.
- Terminating of network cables.

PROJECTS

Online Procurement System (2-person team), KNUST   May 2013 – May 2014
- Developed an Online Procurement System for KNUST
- Designed the user interface with JavaScript and PHP, Java for business logic with MySQL database.

AI Project (4-person team), KNUST   Aug 2013 – May 2014
- Developed a Desktop application for clinics
- Designed the user interface with JavaScript and PHP, C++ for business logic with MySQL database.

Clinic Management System (4-person team), KNUST   Aug 2012 – May 2013
- Developed a Desktop application for clinics
- Designed the user interface with JavaScript and PHP, C++ for business logic with MySQL database.

School Management System(4-person team), KNUST   Aug 2011 – May 2012
- Developed a Desktop application for clinics
- Designed the user interface with JavaScript and PHP, C for business logic with MySQL database.

CERIFICATIONS

- CCNA Exploration (Networking Fundamentals)
- The Educator's Network (Unlocking Student's Potential)

ACTIVITIES

Participant, Audit Command Language (ACL) Analytics 11, RYTHEX   May 2016 - June 2016
Member, Association of Computer Engineering Students (ACES), KNUST   Aug 2010 - May 2014
Member, Ghana Engineering Students Association (GESA), KNUST   Aug 2010 - May 2014
Member, Welfare Committee, Independence Hall, KNUST   Aug 2011 - May 2013

OBJECTIVE

To work in a challenging environment that provides generous opportunities for learning, in the field of software development, hardware, firmware and networking in contributing to the growth of your organization