Khaja Adnan Ahmed

Oracle SCM Functional Consultant
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Objective:

A highly skilled Supply Chain Business Projects Consultant in managing supply chain process improvements via systems and process enhancements. Seeking a challenging role where I can utilize my expertise in ERP (preferably Oracle EBS) and end-to-end business processes to develop and implement solutions that result in significant process improvement for operations within supply chain management.

Professional Summary:

- 11 years of experience in Oracle E-Business Suite Modules with experience in implementation, upgrade, and support of software applications.
- Experienced Oracle Supply Chain Management, Finance, and Manufacturing Modules in analyzing, designing, and implementing Oracle solutions for clients.
- 11 years of experience in managing supply chain process improvements via systems and process enhancements
- Expertise in Order to Cash (OTC) and Procure to pay (PTP) flows. Purchasing, Order Management, Shipping Execution, Advance Pricing, Release Management, General Ledger, I-Procurement, I-Supplier, Bill of Material (BOM), Work in Process (WIP) Warehouse Management (WMS), Oracle Shop Floor Management, General Ledger, Accounts Payables, Accounts Receivables, and Inventory Management
- Experienced in Oracle Procurement Functional Consultant with detailed knowledge, understanding, and experience of Oracle eBusiness R12 including Purchasing, iProcurement, I Supplier Portal, Punchout, XML transactions, Supplier Lifecycle Management, and Supplier Hub.
- Holds complete understanding of underlying table architecture and data flow in AP, AR, and GL
- Holds sound knowledge of Oracle ERP Financials (AP, AR, and GL) and Oracle SQL
- Familiar with System Administration and Oracle Applications Object Library (AOL) concepts like Application user setup,
- defining responsibilities, value sets, flex fields, registering menus, forms, reports, and concurrent programs.
- Demonstrable track record of business consulting and project delivery across multiple projects and industries, and the ability to define, scope, plan, and estimate Procurement Solutions.
- Strong interpersonal skills with a proven ability to influence and persuade at all levels, and the ability to articulate business and technical issues related to procurement.
- Full Procurement project lifecycle experience and experience in solution designing in Quality and Design Assurance.
- Demonstrable ability to produce clear documentation, designs, and specifications.
- Worked on Oracle E-commerce gateway EDI 850 Inbound and Outbound, EDI 856 Inbound and Outbound, EDI 810 Invoice Inbound and Outbound, EDI 830, EDI 866, EDI 855 Etc.

- Experienced in developing Oracle reports, and BI XML Publisher reports.
- Extensive experience in Requirement gathering, Solution design, Setup configuration, Testing, Data Migration, Documentation, Period End closing, consolidation, and Post Implementation Production support.
- Experience in system admin activities like creation and maintenance of users, creating responsibilities, etc.
- Worked on Customization and Development Reports under Oracle Apps.
- Competent in understanding the functionality of the core Oracle SCM and Financial modules and their interplay in the overall accounting structure of an organization.
- Developed business process flows, identified risk points, and suggested risk-mitigating control measures.
- A strong team player, and adaptable to a variety of roles. Also, possess the ability to analyze situations and offer innovative cost-effective solutions.
- Demonstrated experience working with ERP (preferred Oracle EBS)
- Proficient in gathering business requirements, designing functional specifications, testing, and providing end-user support.
- Support projects for Launchpad's new manufacturing site implementation and make recommendations on process and design; communicate project milestones, obstacles, and progress.
- Lead cross-functional meetings with decision makers, systems owners, project teams, and others to define business requirements and resolve issues with scalable, sustainable solutions.
- Coordinate testing preparation for projects and write and support the execution of test scripts.
- Ensure knowledge transfer to the business end-user resources and ensure training documentation is current and deployed for key business processes.
- Act as a supply chain subject matter expert in driving best practices for Supply Operations ERP system and integrated tools and be a trusted advisor.
- Oversee process implementation through interfacing with IT and end-users, conducting user training, and working with key stakeholders to ensure alignment and collaboration.
- Demonstrated experience working with ERP (preferred Oracle EBS)
- Worked on the requirement gathering of third-party Supply chain management tool gains system.
- Worked on preparing BR100, MD50, Testing Documents, and Runbooks for the gains system project.
- Worked on the requirement gathering of the third-party tool MAWM.
- Worked on preparing BR100, MD50, Testing Documents, and Runbooks for the MAWM project.
- Hands-on experience with R12 and R11i Implementation, Upgrade, and Support of Oracle Applications Financial modules and supply chain modules.

Education:

Bachelor of Technology in Mechanical Engineering, Graduated in 2012 from Jawaharlal Nehru Technological University. (Hyderabad, Telangana, India)

TECHNICAL SKILLS:

- Functional: Business Requirements Analysis, Gap Analysis, Process mapping, and Oracle Applications functional setup
- Modules: Purchasing, I-Supplier, I-Procurement, Inventory Management, Shipping Execution, Advance Pricing, Order Management, Release Management.
- Working and Process Flow Knowledge: Procure to Pay and Quote to Cash, Order to Cash Flows Order Management, Purchasing, Inventory, I-Procurement, I-Supplier, Advance Pricing, Shipping Execution, Release Management, General Ledger, Accounts Payables, Accounts Receivables, BOM, WIP, WMS.
- Oracle Reports, BI XML publisher reports, Oracle Workflow Builder Oracle Web ADI PL/SQL
- Worked on Service Management Tools JIRA, Service Now, Remedy Force, Cherwell
- Worked on Database Tools SQL, Developer, TOAD
- Worked on Testing Tools HP Quality Center, Spira Test, and Test Rail.
- Experience working on Agile and Waterfall Methodologies.

ACHIEVEMENTS

Awarded for timely execution of change requests and maintaining great rapport with Clients at Meritor Project.

Awarded for achieving project goals on time and closing long pending issues at Meritor Project.

PROFESSIONAL EXPERIENCE:

Client: White Cap, Atlanta, Georgia

Oracle SCM Functional Consultant

Oracle Release 12.2.9

Summary and Responsibilities:

Worked on the requirement gathering of third-party Supply chain management tool gains system and it is a need and critical function in modern business operations of the business of White Cap. It involves managing the flow of goods and services from suppliers to customers and optimizing the efficiency and effectiveness of this process. A gains system tool is a type of software designed to help organizations manage their supply chains more effectively.

Mar 2022 till Date

- The purpose of this supply chain management gains system tool is to optimize the supply chain by providing real-time visibility into inventory levels, shipment status, and supplier performance. This software enables White Cap businesses to identify and address issues that may impact the supply chain, such as delays, stockouts, or quality problems, and take corrective action quickly to minimize their impact.
- One of the key features of a supply chain management gains system tool is its ability to integrate with other systems and technologies, such as Oracle EBS, and logistics systems, this integration enables White Cap to leverage data from these systems to optimize their supply chain operations and achieve their business objectives.
- Another important feature of this supply chain management gains system tool is its ability to provide real-time analytics and reporting capabilities. This software can track key performance indicators such as order fulfillment rates, inventory turnover, and supplier lead times, and provide insights into how

- well the supply chain is performing. This data can help organizations make data-driven decisions to improve their supply chain operations and drive greater efficiency and effectiveness.
- Worked on new Implementation of gains system software integrated into Oracle EBS, which Includes demand and supply transactions, customer master data, supplier master data, and Items related information interfaced with the gains system.
- As a part of requirement gathering from business users and gains consultants it was Concluded to extract 13 outbounds from Oracle EBS to gain a system server.
- The 13 outbounds Includes Supply Transactions, Demand Transactions, Vendor Master data, EDI Trading partner supplier data, Vendor sites, Vendor contacts, Item master data, Item cross reference Data, Vendor carriers, Custom Price Breaks data, etc. which will be interfaced to gains system on a nightly basis.
- For real-time data delta loads will be sent every as scheduled in the JAMS Scheduling application.
- Worked on preparing BR100 documentation, MD50 Documents, Runbooks.
- Based upon the outbound data, gains software recommends the replenishment of Items in all organizations which includes Internal requisitions and Purchase orders.
- Worked on Testing the interfaces, Prepared Test plans, Test cases, defects, and bugs, and resolved the issues.
- Worked with business users to train them and prepared training documents.
- Worked with business users to test the gains system application creation of POs and IRs
- Worked on designing the custom reports to comply with regulatory requirements and standards. This
 ensures that the Whitecap organization is compliant with industry regulations and can avoid penalties or
 legal issues, also the report includes information from multiple sources within the organization,
 enabling better collaboration and communication between different departments and stakeholders. This
 helps to improve the overall efficiency and effectiveness of the supply chain business of Whitecap.
- Worked on custom forms to fix interface errors due to data issues.
- Worked on the alert mechanism of outbound and inbound interfaces for business users will be aware and prompt action can be taken to resolve day-to-day issues.
- Assisted Business with Business Acceptance Testing and obtain Sign off.
- Once Go live worked on production support on daily issues reported by users.
- Point of contact for the entire Purchasing and Order Management Modules
- Worked on Upgrade Project from Oracle Release 12.1.3 to 12.2.9.
- Worked on Standard sales order process, drop ship orders, and Back-to-Back orders Including all setups.
- Worked on Defaulting rules, processing constraints, Price Lists, Modifiers, and Qualifiers.
- Configured Oracle Order Management to meet business requirements, including setting up pricing, and shipping.
- Generated various Order Management reports and provided analysis to management.
- Assisted in the maintenance of Order Management processes, ensuring timely and accurate delivery of products.
- Conducted research and analysis to resolve order processing issues and ensure compliance with business requirements.

- Coordinated with cross-functional teams to ensure the smooth functioning of Order Management processes.
- Assisted in the preparation of various financial statements related to Order Management processes.
- Conducted testing for Oracle Order Management customizations and enhancements.
- Conducted in-depth analysis of business performance versus business goals.
- Worked on analyzing, designing, and implementing Oracle Order Management solutions. Proficient in gathering business requirements, designing functional specifications, testing, and providing end-user support.
- Designed and documented functional specifications for customizations and enhancements to the Oracle Order Management module.
- Provided end-user training and support for Oracle Order Management functionality.
- Managed and supported business risk and worked to develop and implement strategic solutions.
- Worked on Order Management Process Flow of IRISO, Dropship, and Back-to-Back Order Process
- Worked on set-ups of Order Management and Purchasing Modules
- Defining the setups of B2B and DTC Customer setups process flows.
- Worked on Upgrade Project from Oracle Release 12.1.3 to 12.2.9.
- Worked with Oracle Support on the SRs created.
- Coordinated with the technical team on changes in reports and form customizations.
- Performed functional testing and resolved issues raised by the QA team.
- Participated in UAT testing of end-to-end cycle testing using Spira Test Testing Tool
- Handled issues caused by the upgrade patches.
- Conducted workshops with users on requirement gathering, understanding existing business processes, and mapping it to the new process and new solution proposal.
- Creating detailed Business Requirement Documents, Functional Specification Documentation.
- Understanding the impacted processes and helping users to map their business processes and improve them as per features in new systems.
- Prepared test scripts for user testing, traceability matrix, and test strategies.
- Coordinating with the business and development team for smooth implementation and tracking of the development/testing process.
- Worked as a Functional Lead in house projects and have knowledge of complete end-to-end project lifecycle and familiar with project management activities like planning, work breakdown, task assignment, quality assurance and gate review activities, resource utilization, status reporting, etc.

Client: Meritor, Troy, Michigan

Oracle Release 12.2.4 Production Support

Oracle SCM Functional Consultant

Nov 2018- Feb 2022

- Worked on requirement gathering for integrating the MAWM tool with Oracle EBS.
- Worked on Preparing Business Requirement Documents (BRD), MD50, and Runbooks.
- As a Part of requirement gathering it was decided to integrate only 2 new organizations with the MAWM tool.
- Worked on the Enhancement of setting up a new organization which Includes the B2B and DTC business flow.
- Worked in Inbound B2B customers' orders via EDI and DTC order Import via the company website.
- Worked on Interfacing sales orders data to third-party system MAWM.
- Developed the interface mapping between Oracle and MAWM shipping tools.
- Worked on EDI functionalities like EDI856, EDI 850 Inbound and outbound, EDI 830, EDI 866 and EDI862
- Was Involved in testing the full cycle of B2B and DTC business process.
- Responsible for reviewing, assessing, and resolving incoming helpdesk tickets, including root cause analysis as needed. (Release 12.2.4)
- Proficient in SCM Purchasing, Inventory Management, Warehouse Management, Bill of Material, Work in Process, MRP, Order to Cash, Order Management, Shipping Execution, Release Management, and Accounts Receivables.
- Implemented and supported Oracle procurement solutions
- Defined, scoped, planned, and estimated Procurement solutions.
- Provided business consulting and project delivery across multiple projects and industries Articulated business and technical issues related to Procurement to clients and stakeholders.
- I have a very good understanding of Oracle Applications Data mode.
- Monitoring Activities.
- Onsite client-facing skills work with various stakeholders across plants and coordinate with business
 users.
- Worked on Robotic Process Automation (RPA) to automate the backend business process.
- Provided support to implement and manage unit effective Bill of Materials
- Provided support for inventory and WIP Synchronization
- Assist users with problems and provide resolution to issues.
- Provide root cause analysis, recommend resolution, and communicate fluently and effectively with all levels of business users, technical teams, and management across the organization.
- Experience in opening, managing, and resolving Oracle SR and Oracle support.
- Designed Lead for customizing Bill of Material and Work in Process Application.
- Build Conversion designs for Items, stock locators, On Hand, BOM, Routing, and WIP Jobs
- Handle SR with Oracle and provide solutions for bugs and apply patches and fixes.
- Provided support for Material requirement Planning, inventory, and Order Management Applications.
- Worked on standard Order Flow, IRSO, Back-to-Back Order Flow, and Dropship Order Flow.
- Worked on all Order Management setups including defaulting rules, Transaction Types, Sales order attachments, etc.

- Managed order processing and fulfillment, ensuring accuracy and compliance with business requirements.
- Monitored and maintained Order Management processes, ensuring timely and accurate delivery of products.
- Coordinated with cross-functional teams to resolve issues and ensure the smooth functioning of Order Management processes.
- Generated various Order Management reports, such as order status, inventory reports, and backorder reports, for management review.
- Managed order returns and exchanges, ensuring compliance with business policies and procedures.
- Conducted training sessions for end-users to ensure they understand the OM and AR module and its functionalities.
- Monitored and maintained AR processes, ensuring accuracy and compliance with accounting standards.
- Conducted regular audits to identify discrepancies and errors in AR processes and provided recommendations for improvements.
- Collaborated with cross-functional teams to resolve issues and ensure the smooth functioning of AR processes.
- Generated various AR reports, such as aging reports, customer statements, and collections reports, for management review.
- Managed cash application and credit memo processing.
- Coordinated with customers and internal stakeholders to resolve disputes related to invoicing and payments.
- Conducted research and analysis to resolve customer disputes related to invoicing and payments.
- Coordinated with cross-functional teams to ensure the smooth functioning of AR processes.
- Cash application and credit memo processing
- Worked on Collections management.
- Worked on Customer dispute resolution.
- Worked on Positions, jobs, and complete set up of position hierarchy.
- Worked on employee supervisor hierarchy.
- Worked on Approved supplier list and sourcing rules.
- Worked on requisition and all types of Purchase orders like Blankets Po's, standard Po's, Contract Po's, etc.
- Worked on defining document types of Approvals groups etc.
- Worked on Advance shipment notices of suppliers and Customers.

Client: FOX Interactive Media – Los Angeles, California
Oracle SCM Functional Consultant

Jul 2017- Oct 2018

Worked as Oracle e-business Order to cash and procure to pay functional consultant on implementation on a Full life cycle implementation project for 4 hubs 35 countries with 42 organizations on an implementation

Oracle e-business suite Order Management, Purchasing, shipping execution, Purchasing, i-procurement, Inventory modules with a team size of 25, later provided post-production support with a team size of 10 for all four hubs.

Responsibilities:

- Identification of GAAPs and proposal of solution.
- Preparing all the functional specifications documents (FSD), Business requirement documents (BRD), data mapping documents (DMD), and functional testing documents.
- Understand division business process from the end users and implement the same.
- Responsible for training the end users on the new process and facilitated on-the-job training.
- Performed atom mapping from a legacy system and vendor catalog into Oracle to define new items and categories,
- Work on the setups and configuration for General Ledger, Accounts Payables, Accounts Receivables, Order Management, Advanced Pricing, Shipping Execution, Release Management, Purchasing, procurement, and Supplier.
- Tested and fixed bugs in existing processes.
- Simplified annual account closure process by developing balance sheet and profit and loss reports for clients.
- Automation, enhancement, and maintenance of various data entry processes.
- Daily meetings with on-site stakeholders to track and implement client requirements.
- Analysis of legacy process and enhancement of the same.
- Responsible for gap analysis and reconciliation between sub-ledger and General Ledger reports.
- Conducted meetings with the key business process owners to understand process flows involved in the business-like environment.
- Established compatibility with third-party software products by developing a program for modification and integration.
- Designed a strategic plan for component development practices to support future projects.
- Work with business users in planning and executing data conversion activities like item, PO, on hand, cost, and categories.
- Defining Flex field, Profile options, System parameters, Document Sequences
- Worked on Standard sales orders, IRISO orders Drop ship orders, ATP, and allocations.
- Set up Transaction Types, Applying & Releasing Holds, Credit Checking
- Advanced Pricing, Price List, Pricing Agreements, and Pricing Attributes
- Defining Modifiers, Qualifiers, Price Lists, Pricing Formula
- Defining Standard, Internal, RMA, and Drop Shipment Orders
- Define Pick Release, Pick Release rules, and Shipping Parameters
- Worked on Approval Management Engine (AME)
- Design the return process which starts customer return, rectifies/ repair/ disposition, and ships the goods back to the customer in order management.
- Resolve the conference room pilot (CRP), system integration testing (SIT), and UAT issues in distribution tracks.
- Documented and analyzed the business process and developed detailed user requirements and functional specification documents.
- Provide input and parts of the team for new solutions.
- Test various business scenarios in the new system.

- Interact directly with end users' infrastructure teams and project teams.
- Functional design of the conversion/ integration programs.
- Requirements gathering from end users, Requirement analysis.
- Worked on the Purchasing configuration and custom reports.
- Developed several enhancements to the Business Processes on the Financials side as well.
- Defining Flex field, Profile options, System parameters, and Document Sequences.
- Jointly worked with the QA team in formulating the Test Cases & Test Scenarios.

Client: Marine Terminal Corp- San Francisco, California Oracle SCM Functional Consultant

Feb 2016- Jun 2017

Worked as a functional consultant with the finance team of the marine terminal. Co-implementation, rollout, and upgrade of oracle e-business suite, Order Management, Inventory, Shipping Execution, and Purchasing modules. Marine Terminal Corporation provides stevedoring operations, terminal management and services, technical customer and cargo support, and affiliated transportation services for the shipping community. The company provides cargo—handling services for automobiles, refrigerated commodities steel, forest products, perishables, general cargo, work and rolling, stock, military, and special projects. It also multi-dash model terminal services on dash site customs, and bonded warehousing to ocean carriers, railroads, intermodal, and other logistic service providers.

Responsibilities:

- Preparing business requirement documents.
- Preparing business test scripts with the business rules associated with them to test the data integrity of achieved data.
- Perform all the setups for **OM**, **i-Procurement**, **Shipping**, **Inventory**, **and Purchasing modules**.
- Work with the business team to baseline the -ASIS Process and derived to drive to be flow.
- Work on the entire upgrade strategy to upgrade the application footprint from 11.5.10.2 to the 12.1.3 release.
- Work on the setup of aiming for **PO approvals, and requisition.**
- Worked on requisition and purchasing hierarchies.
- Approval and expense approval.
- Worked on the setup of professional buyers, works under Oracle Purchasing
- Worked on the setting up of punches, and outs in oracle i-Procurement.
- Worked on the catalog's setups in Oracle i-Procurement.
- Worked on the configuration of stores' i-Procurement.
- Pricing business requirements study and design/documented functional specifications.
- Identification of GAAP and putting collaborative effort with the technical team to address the same through technical specifications.
- Design and develop the test plan for testing the system as well as testing the entire bolt-on modules and custom RICEW components.
- Involved in the testing of the PO, i-procurement, Order Management, and Inventory modules including developing test cases, conducting UAT CRPs as well as logging defects in the mercury quality central tool.
- Facilitated pricing and IT business to obtain clarity in the business rules and capture the same.
- Assisted business with business acceptance and testing sign-off.

Client: Aspect Communications – San Jose, California Dec 2014-Jan 2016

Oracle EBS 12.1.3

Oracle SCM Functional Analyst

Responsibilities:

• Coordinated with the client by providing on-shore functional support on their daily reported issues.

- Provided 24/7 in coordination with onshore/offshore.
- Model support to the business
- Delivered excellent service and support to internal customers, also responsible for monitoring progress against Service Level Agreement. Also responsible for ensuring all problems are resolved in a timely manner.
- Coordinated activities with testing with technical for daily production issues and facilitated discussions to gather functional issues.
- Coordinated with client WebEx sessions with the offshore team to provide on shire timely support.
- Work on defining approval hierarchies in purchasing modules.
- Worked on procuring pay enhancement.
- Worked on setting up documents, control & security.
- Develop back-to-back processes involving OM and PO modules.
- Configured the auto-create functionality in purchasing.
- Configured the buyer function in purchasing.
- Worked on setting up a centralized purchasing.
- Defining flex field, profile options, system parameters, document sequences
- Worked on CTO and ATO models.
- Defined transaction types for order processing such as standard order, RMA Credit Only, and RMA Credit after receipt.
- Assigned document sequences for each of the transaction types.
- Defined Item categories, Inter-Org transfer, and Freight Carriers. Sub-inventories and organization parameters.
- Worked on Setting up the warranty, Contracts in service contracts.
- Worked on configuring install based to capture reseller, end user, and distributor, information to each instance team.
- Setup transaction type, credit checking
- Advance pricing, price list, pricing agreement, and pricing attribute
- Defining modifiers, qualifiers, GSA price list, and pricing formula
- Defining standard, internal, RMA, and route shipment orders
- Define pick release, pick release rules, shipping parameters, ATP, and PTO models.

Client: AMC Theatre - Leawood, Kansas Role: Oracle SCM Functional Analyst

May 2012 - Nov 2014

- Provide functional expertise to oracle applications, and users comprising of modules OM, Inventory, Advance pricing & shipping modules.
- Meet with customers to understand their system and service requirements.

- Was involved in the design and enhancement of design.
- Provide information to user leads about new enhancements by features.
- Analyze available features and business requirements.
- Translated business requirements into functional and technical document specifications.
- Worked on the customization in processes, programs, and Custom reports.
- Perform all the setups and configuration for Order Management, Purchase Orders, Inventory, advance pricing, shipping execution modules.
- Providing necessary training to users on enhancements.
- Worked on testing on 12.1.3 instance from end to end including enhancement and extensions.

Khaja Ahmed

• Monroe, MI, US

Contact Information

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- 2018307191

Work History

Total Work Experience: 11 years

- Senior Oracle SCM Functional Consultant Meritor Nov 01, 2018
- Oracle SCM Functional Consultant FOX Interactive Media
 Jul 01, 2017
- Oracle Functional Consultant Marine Terminal Corp Feb 01, 2016
- Oracle SCM Functional Consultant Aspect Communications
 Dec 01, 2014
- Oracle SCM Functional Analyst AMC Theatre May 01, 2012

Skills

- acceptance testing 11 years
- business requirements 11 years
- configuration 11 years
- consulting 11 years
- functional analysis 11 years
- functional specification 11 years

- implementation 11 years
- inventory 11 years
- oracle 11 years
- oracle applications 11 years
- oracle ebs 11 years
- oracle scm 11 years
- order management 11 years
- order to cash 11 years
- **po** 11 years
- post-production 11 years
- pricing 11 years
- purchase orders 11 years
- purchasing 11 years
- qa 11 years
- reporting 11 years
- sdlc 11 years
- shipping 11 years
- **sql** 11 years
- training 11 years
- upgrades 11 years
- workflow 11 years

Work Preferences

- Likely to Switch: False
- · Willing to Relocate: False
- Travel Preference: 0%
- Work Authorization:
 - o US
- Work Documents:
 - o US Citizen
- Security Clearance: True
- Third Party: False
- Employment Type:
 - o Full-time
 - Contract Corp-to-Corp
 - o Contract Independent
 - o Contract W2
 - o Contract to Hire Corp-to-Corp
 - o Contract to Hire Independent
 - o Contract to Hire W2

Profile Sources

• Dice:

https://www.dice.com/employer/talent/profile/8a0a4f85f12fd15b30d9bc15871042e3