

JESSE CONTRERAS

4114 MEDICAL DR APT 18304, SAN ANTONIO, TX 78229 · (210) 577-6225
txstatejesse@yahoo.com · [linkedin.com/in/txstatejesse](https://www.linkedin.com/in/txstatejesse)

OBJECTIVE

To obtain a Data Analyst position in a dynamic organization where I can utilize my analytical skills and experience to contribute to the company's success

EXPERIENCE

MAY 2021– MARCH 2023

DATA ENGINEER III, USAA, SAN ANTONIO, TEXAS

- As part of the data modernization assisted in transferring and updating our historical and new data from the on-site Netezza Servers to Cloud based Snowflake Servers.
- Performed ETL processes to extract data from various sources and load it into a centralized data warehouse.
- After moving the data I ran tests to ensure data quality and integrity.
- Collaborated with cross-functional teams to gather requirements and ensure data accuracy and consistency.
- Created dashboards and reports using Tableau for business stakeholders.
- Some of the tools utilized included SQL, MFP, Snowflake, Netezza, UNIX, GitLab, Control-M, and Informatica.

AUGUST 2018 – MARCH 2020

QUANTITATIVE RISK ANALYST III, USAA, SAN ANTONIO, TEXAS

- Utilized advanced analytics to assess future risk and opportunities
- Engaged with cross functional teams to understand complex business objectives and influence solution strategies
- Translated analytical work into communication materials for colleagues and leadership
- Charged with executive report creation, ownership, and retirement
- Assisted fraud oversight team deep dive into utilizing the military service verification (MSV) process as bank loss control
- Successfully reclassified \$1.6M in losses from deposit loss to fraud loss in Q1 2019
- Performed and Presented analysis that traced 17% of Q4 2018 deposit losses to bad initial funding of Performance First Savings accounts

- Engaged with cross functional teams to create the Bank Strategy Monitoring Report to provide a view of any bank strategy rules being breached
- Produced presentation decks and reports for leadership
- Utilized Excel, SAS, and Tableau to assess future risk, opportunities, and effectiveness

MARCH 2014 – AUGUST 2020

PERSONAL LINES P&C INSURANCE SPECIALIST, USAA, SAN ANTONIO, TEXAS

- Provided first line risk defense on our personal lines property and casualty insurance products
- Underwrote and serviced personal Umbrella, Valuables, Auto, and Property Insurance Policies
- Specialized in assisting loved ones of a recently deceased member in the final resolution of their property and casualty products as well as provided a summary of next steps needed to handle the decedents other financial accounts
- Provided heavy team support by completing 40% of the Summer 2020 USAA ESRT legal document workload

EDUCATION

JULY 2021

MASTER OF SCIENCE, UNIVERSITY OF TEXAS AT SAN ANTONIO, SAN ANTONIO, TEXAS

Data Analytics, GPA 4.00

DECEMBER 2013

BACHELOR OF SCIENCE, TEXAS STATE UNIVERSITY, SAN MARCOS, TEXAS

Applied Mathematics, GPA 3.21

SKILLS

● SAS

● R

● Snowflake

● Python

● SQL

● Tableau

