

ONYEDIKACHI NMEZI

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Professional Summary

• Enhanced Due Diligence Analyst

Creative problem solving EDD Analyst with 7 years of experience in anti-money laundering (AML) and know your customer (KYC) compliance. Eager to leverage expertise in conducting in-depth research, gathering, and analyzing data from various sources at ABC Company to support the implementation of effective compliance programs. Achieved 95% regulatory compliance by closely collaborating with the onboarding team in current role.

Experience

• Nassau Bank / Jaronswiss Group, New York

July 2021 / February 2022 - Present

AML/KYC Analyst (Remote) / EDD Analyst (Contract)

- *Worked simultaneously as an AML/KYC Analyst at Nassau Bank and an EDD Analyst at Jaronswiss Group.*
- Detect and analyze suspicious activities, and identify potential SAR filings.
- Implement AML controls and measures to mitigate risks associated with transaction activities.
- Conduct rigorous sanctions, PEP, and adverse media checks on crypto asset wallets
- Collaborate with teams in reviewing alerts, conducting investigations, and escalating matters
- Lead projects to gather data, maintain investigative files and disposition databases, and prepare reporting metrics
- Determine customer risk ratings through analysis and research, contributing to the company's risk assessment framework.

Key Achievement:

- Enhanced AML controls and measures by implementing robust AML controls and measures, reducing potential AML risks associated with transaction activities by 25%.
- Achieved 95% regulatory compliance by closely collaborating with the onboarding team to conduct thorough checks on crypto wallets for sanctions, PEP, and adverse media.

• Regions Financial Bank, New York

April 2019 - June 2021

KYC Analyst

- Streamlined end-to-end KYC process for workforce capabilities and efficiency.
- Conducted KYC formality reports for questionable accounts and transactions.
- Performed periodic reviews on merchants to ensure compliance and implemented corrective actions.
- Collaborated with onboarding team to gather and process KYC compliance information.
- Conducted customer and enhanced due diligence reviews for compliance and risk mitigation.
- Performed comprehensive reviews for high-risk clients based on risk level guidelines.

Key Achievement:

- Streamlined KYC process, improving efficiency by 30%.
- Conducted thorough due diligence, reducing high-risk clients by 50%.

- **Allied Universal Bank of America, New York**
Security Analyst

 - Provided safety reports and data analysis to building managers to inform security processes.
 - Monitored use of data files and regulated access to protect secure information.
 - Reduced security risks through enhancing protocols and ensuring adherence to regulations.
 - Conducted security audits to identify vulnerabilities.
 - Reviewed violations of computer security procedures and developed mitigation plans.

Key Achievement:

 - Provided safety reports and data analysis to building managers for 15 buildings, resulting in a 25% reduction in security incidents.
 - Reduced security risks by 40% by implementing new security protocols and enforcing adherence to regulations across all buildings.

March 2018 - March 2019
- **Gundem Newspaper, Famagusta, North Cyprus**
News Editor

Sought stories, planned event coverage, interviewed sources, supported publications, proofread, and edited final drafts for Gundem Newspaper.

October 2011 - December 2012
- **Ebarclays Bank, Abuja, Nigeria**
Relationship Banker

 - Resolved customer requests efficiently and accurately while delivering exceptional service.
 - Collaborated with clients to address and resolve issues, ensuring satisfaction and retention.
 - Created client summaries to evaluate participation and identify actionable targets.
 - Exceeded sales goals, increasing branch production and revenue.
 - Anticipated issues and promptly resolved concerns before escalation.
 - Educated customers on applying for services, providing clear guidance.
 - Promoted new products and services to enhance banking experience and drive revenue growth.

Key Achievement:

 - Successfully handled an average of 50 customer requests per day, resulting in a 95% resolution rate within 24 hours, contributing to a 20% increase in customer satisfaction ratings.
 - Exceeded monthly and quarterly sales goals by an average of 25%, generating over #65,000,000 (about \$100,000) in additional revenue for the branch.

February 2009 - September 2011
- **Upward Global, New York**
Customer Service, Packaging and Delivery

Worked as customer service —packaging and delivery associate at Upwardly Global, New York.

November 2017 - November 2018

Education

- **Eastern Mediterranean University, Famagusta, North Cyprus**
Master of Arts, Communication and Media Studies

2013
- **University of Calabar, Cross River State, Nigeria**
Bachelor of Arts, Theatre and Media Arts

2004

Skills

- Systematic research and analysis
- Meticulous in high-risk account review
- Comprehensive knowledge of AML/KYC regulations
- Strategic in risk assessment and management
- Proficient in lending regulations and credit risk

- • Adaptive cultural awareness
- • Logical and systematic evaluation
- • Data analysis and critical thinking
- • Strong moral principles and values
- • Emotional intelligence and problem-solving
- • Excellent interpersonal communication and teamwork
- • Attention to detail

Additional Information

Certification
Certificate in Anti money Laundering and Terrorist Financing
Financial Crime Academy USA
March 2023