

DEEPALI JAIN

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SUMMARY

Full stack engineer seeking challenging technical career track in programming and leading-edge technologies in application development and maintenance environment. Embrace new ideas and methods, a self-motivated professional who is dedicated to providing solutions by working constructively as a team member.

TECHNICAL SKILLS

<ul style="list-style-type: none">• Software engineer with 3 years of experience in providing innovative solutions to meet ever changing business requirements.• Strong IT experience in OOPS, Web Technologies, Client/Server & Distributed environments.• Well versed in Agile/Scrum methodology & Waterfall methodology.• Good understanding of Software Engineering best practices and Object-Orientated Analysis and Design.• In-depth knowledge and experience using JavaScript (JS), HTML, CSS, Node.js, MySQL, Sequelize, Exress	TOOLS: The browser: <ul style="list-style-type: none">• HMTL, CSS, JS, JQuery. Bootstrap API Interaction: <ul style="list-style-type: none">• APIs, JSON & BSON, AJAX Development Tools: <ul style="list-style-type: none">• Github, Heroku, JIRA, ScreenCastify. Databases: <ul style="list-style-type: none">• MySQL, MongoDB Server Side: <ul style="list-style-type: none">• Node.js, Express, Mongoose, Sequelize, Model View Controller (MVC), ORM (Object-relational mapping), React, Handlebars, IndexedDB
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RELEVANT EXPERIENCE

Current Role: Student at Rutgers (<https://www.rutgers.edu/>)

Duration: February 2020 - Present

Project# 1: GetMed

Get medicine from your preferred pharmacy at your doorstep as soon as want.

- ☐ Designed, built, and deployed an interactive client-side web application using GitHub
- ☐ Designed, built, and deployed interactive server-side schemas using Heroku
- ☐ Deployed a unique pharmacy Server-side APIs – Walgreens
- ☐ Executed git branching workflow in a collaborative project and resolved conflicts
- ☐ Worked using agile software development methodology
- ☐ Used tools such as MySQL, Sequelize, HTML, CSS, GitHub and Heroku, APIs, JS, jQuery, Bootstrap, External logos & fonts

Accomplishments

- ☐ Successfully deployed on Heroku and GtHub
- ☐ Used external API in the project

Project# 2: Note Taker

Enables user to write, save, and delete notes

- ☐ Designed, built, and deployed an interactive client-side web application using Heroku

- ☐ Deployed using Node and Express as the backend
- ☐ Used tools such as MySQL, Sequelize, HTML, CSS, GitHub and Heroku, APIs, JS, jQuery, and Bootstrap

Accomplishments

- ☐ Application is very intuitive and easy to use

Project# 3: Music Venue Planner

Search music events and concerts in the New York City and plan your next event. Develop Product

- ☐ Designed, built, and deployed an interactive client-side web application using GitHub
- ☐ Deployed three unique Server-side APIs
- ☐ Executed git branching workflow in a collaborative project and resolved conflicts
- ☐ Worked using agile software development methodology
- ☐ Used tools such as HTML, CSS, GitHub and GitBash, APIs, AJAX, JS, jQuery, Bootstrap, External logos and fonts

Accomplishments

- ☐ Collaborated with the Team to know each other's strengths and challenges
- ☐ Built a tool which is more than what our initial wireframe

Project# 4: Password Generator

Generate a secure password randomly that meets a certain criterion.

- ☐ Designed, built, and deployed an interactive password generator using GitHub
- ☐ Included criteria that user can choose such as lowercase, uppercase, numeric, and/or special characters
- ☐ Enabled a prompt for the length of the password
- ☐ Used tools such as HTML, CSS, GitHub and GitBash, JS, and Bootstrap

Accomplishments

- ☐ Built a tool which can be incorporated with any client website easily

Project# 5: Workday Scheduler

Plan workday day and simplify the workflow...

- ☐ Designed, built, and deployed an interactive client-side web application using GitHub
- ☐ Deployed DOM traversal and manipulation, event handling, and local storage
- ☐ Executed git branching workflow in a collaborative project and resolved conflicts
- ☐ Worked using agile software development methodology
- ☐ Used tools such as HTML, CSS, GitHub and GitBash, DOM Manipulation, JS, jQuery, Bootstrap

Accomplishments

- ☐ Built a tool which can easily be attached to any client-side calendar

Company #1: [InfoPro Learning \(www.infoprolearning.com\)](http://www.infoprolearning.com)

Duration: May 2016 – February 2020

Current Designation: Client Relationship Manager / ID PM

Client: [Agilent](#), [BDO](#), [Henkel](#), [Honeywell](#), [World Bank](#), [EQT](#)

- ☐ Identify leadership training and developmental needs and drive suitable training initiatives across all the client locations. The training solution includes Instructor-Lead training (ILT) and Virtual ILT (vILT).
- ☐ Devise organizational training strategy, oversee its implementation, assess its outcomes, and manage training budget.

- ☐ Design training calendar based on training needs at all client sites within the client budgets.
- ☐ Work across many departments to get employees (client) up to speed in both their specific vertical, and the overall needs of the company to enhance employees' skills, performance, productivity and quality of work.
- ☐ Identify and assess future and current training needs through job analysis, career paths, annual performance appraisals and consultation with line managers.
- ☐ Liaison between client and consultants/offshore team in India to work on the design and development of Leadership trainings.
- ☐ Develop a template of learning solutions that form the core of operational products. Ensure that a curriculum includes formal leadership training programs as well as a mix of informal learning, e-learning, and initiatives that promote On the Job Training.
- ☐ Work closely with a geographically dispersed learning community, providing leadership, training, curriculum, certification processes, examinations, ongoing communications, marketing and online training resources.
- ☐ Assist in hiring process by coordinating job posting on the website, interviewing and checking reference. Conduct interviews for both full-time employees, ID-consultants, and trainer-consultants.
- ☐ Manage HR functional areas for all the consultants including: consultant relations, training, skill development, organizational development, talent acquisition, and their timesheet/payroll.
- ☐ Create policies for all consultants and client-side placements.
- ☐ Create and manages talent pool for Leadership trainings across the world.
- ☐ Design, describe, and manage the solution for Leadership and OD trainings to clients with correct pricing and investment quotes.
- ☐ Create rate card for the organization for various stages – discovery, design, development, and delivery.

Challenges

- ☐ Wearing multiple hats in 3.5 years – HR lead, Client Relationship, Account Manager, Project Manager and Solutions Architect.
- ☐ Working with Australia, Singapore, UK, and US (CA) client in a single meeting.

Last Designation: **Leadership Training and Development Specialist (May 2016-Dec 2017)**

Client: [Agilent, BDO, World Bank, EQT](#)

- ☐ Manage the entire Managed Learning Services (MLS) for clients including management of client Learning Management System (LMS).
- ☐ Manage all the training on LMS - Success Factors for our Agilent - create new schedules, implement schedules, give credits to participants and more.
- ☐ Create training calendar based on training needs at every client site within the client budgets.
- ☐ Host virtual sessions both in Adobe Connect and WebEx if the producers are not available.
- ☐ Design, describe, and manage the solution for Leadership and OD trainings to clients with correct pricing and investment quotes.
- ☐ Ensure effectiveness of trainings by overseeing implementation and evaluation of trainings and workshop of high standard.
- ☐ Assess, select and manage vendor relationships.
- ☐ Manage multiple training priorities for clients concurrently and successfully. Interact regularly with clients to discuss these priorities.

Challenges

- ☐ Collaborating with more than 15 client sites and ensuring a uniform training experience for all employees across.

ADDITIONAL EXPERIENCE

Company #2: [Genpact \(www.genpact.com\)](http://www.genpact.com)
Duration: April 2005 – May 2009
Designation: Assistant Manager – Instruction Designer
Client: [Ingenix \(now Optum\) for UnitedHealthcare](#)

Project#1

Worked closely with Project Stakeholders to identify training gaps and to deliver the right training solution. Developed detailed SOPs and WBTs for a complex application for UnitedHealthcare. Interacted with SMEs and clients to understand customer requirements and provided best-suited solution. Alongside Ingenix clients, worked very closely with the Genpact Transition team and the Change Management team and helped the business to grow from one process conducted off-shore to 75 processes conducted off-shore.

Accomplishments: Excellent client handling and project management, which helped secure additional projects worth over \$350K in just one year.

- ☐ Managed project plans: estimation (scope and cost), client communication / escalation, project effort / schedule for the team to ensure successful completion of the projects.
- ☐ Devised strategies for 'knowledge extraction' from SMEs for procedure documentation and work instructions in proprietary applications.
- ☐ Designed an innovative training plan to include hands-on training for OJTs. As a result, the OJTs were able to hit the production floor two weeks ahead of the scheduled time.
- ☐ Instrumented a Unit Testing program for developing an online course for a live application. This was a part of an onsite stint in the US.
- ☐ Recognized as the top performers of years 2007 & 2006 in the Genpact Content Solution division and received Genpact performance awards for my outstanding performance.

Project#2

Identified training gaps and interacted with SMEs and clients to understand customer requirements and provided best-suited solution. It involved conducting audience and task analysis for eLearning projects.

Accomplishments:

- ☐ Designed an extensive training solution for undocumented processes for Ingenix. This involved knowledge extraction from various SMEs situated at multiple locations.
- ☐ Designed and executed training plan (including assessment) for OJTs for a very complex process to include hands-on training.
- ☐ Collaborated with the media team to visualize and design effective learning solutions based on customer requirements. Storyboarded and converted design strategies into instructionally sound content.
- ☐ Received an excellent feedback from the clients as the training was very effective for OJTs and their performance was high on the production floor.
- ☐ Won customer satisfaction award for the project.

Client: [National Australian Bank](#)

Team lead and performed needs analysis and requirement analysis, and designed documents; provided functional leadership by defining content-related standards; and, reviewed the quality of content and media in the eLearning projects.

Accomplishment:

- ☐ Developed a soft-skill based ILT for National Australian bank

Client: [Genpact Legal team \(Internal\)](#)

Identified the best solution for the Genpact Legal team. Their aim was to float a mandatory online course for every employee across various Genpact locations.

Accomplishments:

- ☐ Orchestrated Critical to Quality (CTQ) factors and process-specific metrics for new processes with clients.
- ☐ Developed a WBT for the Genpact for topics such as 'Genpact Integrity' using the eLearning authoring tool - Captivate.

Client: Genpact Content Solutions (Internal)

Accomplishments:

- ☐ Mentored and coached new IDs to develop instructionally sound content in classroom trainings. Received an excellent feedback from the participants and the management team.
- ☐ Initiated and managed Content Solutions library: creating library plan and budgets and procuring books and CDs.

Client: Genpact Management Training (Internal)

Created a detailed ten-day long training (called the GOLD Training) for a group of aspiring Genpact Assistant Vice Presidents (AVPs). The training was attended by 130 AVPs from all over the world.

- ☐ Received the outstanding performance award for the single-handedly effort I had put in the GOLD project.

Company #3: Infopro (www.infoprocorp.com)

Duration: April 2004 – March 2005

Designation: Instructional Designer

Client: Netg

Accomplishments:

Developed storyboards, simulations, assessments and visualized content for NETg courses. Proofread and performed formal review of documents. Created prototypes and sample courses for aspiring clients.

- ☐ Top performer of year 04-05.
- ☐ Promoted to an ID from an Associate-ID within four months of joining.

Company #4: Voice and Motion

Duration: April 2003 – March 2004

Designation: Curriculum Designer

Accomplishments:

- ☐ Designed the overall curriculum layout and authored computer books for classes 8, 9, 11, and 12 as per Uttar Pradesh State Board curriculum. It included computer language C / C++, Data structures using C, Visual Basic, and Oracle.
- ☐ Taught Computer Science to senior classes 8, 9, 11, and 12 as per CBSE curriculum.

Company #5: HCL E-Serve

Duration: April 2002 – March 2003

Designation: Technical Representative

Accomplishments:

- ☐ Worked in a Business Process Outsourcing (BPO) for McAfee process as a Technical Representative.

EDUCATION

Full Stack Development: Rutgers University, New Jersey - 2020

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JS, JQuery, Bootstrap, Node.js, MySQL, MongoDB, Express, Handlebars & React.

Project Management (Business Administration and Management): University of California Irvine – 2020

Degree or Certification: Bachelor of Mathematics, Delhi University, India in 1999

Masters of Computer Application, DOEACC (now National Institute of Electronic and Information Technology (NIEIT)), India in 2002