

DEEPALI JAIN

Somerset, NJ 08873

Phone: 88-702-1347 | Email: jaindeepali17@gmail.com

LinkedIn: <https://www.linkedin.com/in/jdeepali/>

Github: <https://github.com/deej17>

Portfolio: <https://deej17.github.io/-deepali-portfolio/>

SUMMARY

Full stack engineer seeking challenging technical career track in programming and leading-edge technologies in application development and maintenance environment. Embrace new ideas and methods, a self-motivated professional who is dedicated to providing solutions by working constructively as a team member.

TECHNICAL SKILLS

<ul style="list-style-type: none">• Software engineer with 3 years of experience in providing innovative solutions to meet ever changing business requirements.• Strong IT experience in Java/Java EE, OOPS, Web Technologies, Client/Server & Distributed environments.• Well versed in Agile/Scrum methodology & Waterfall methodology.• Good understanding of Software Engineering best practices and Object-Oriented Analysis and Design.• In-depth knowledge and experience in using Java, J2EE, EJB, JSP, JavaScript, Servlet, JDBC, JMS, HTML, CSS, XML• Strong experience in Service Oriented Architecture (SOA) and publishing web services with RESTFUL API using JAX-RS and JAX-WS API's.• Use of IDE for developing environment like Eclipse and Microsoft Visual Studio• Worked with SQL Server and MySQL.• Experience in designing and coding stored procedures, functions, triggers, packages using SQL and PL/SQL with tuning concepts.• Experience in Configuration Management, setting up Company Version Policies, build schedule using Microsoft Team Foundation Server, Git-Hub, GitLab.• Experienced with CI (Continuous Integration) and CD (Continuous Deployment) methodologies with GitLab CI build tools.	<p>TOOLS:</p> <p>The browser:</p> <ul style="list-style-type: none">• HMTL, CSS, Javascript., JQuery. Bootstrap, SEO <p>API Interaction:</p> <ul style="list-style-type: none">• APIs (consuming), JSON, AJAX, Real-time cloud database via Firebase <p>Development Tools:</p> <ul style="list-style-type: none">• Git and Github <p>Databases:</p> <ul style="list-style-type: none">• MySQL, MongoDB <p>Server Side:</p> <ul style="list-style-type: none">• Templating engines, Sessions, writing tests, Node.js, Express.js, Creating APIs, MVC, User authentication, ORM (Object-relational mapping) <p>CS Fundamentals:</p> <ul style="list-style-type: none">• Algorithms, Design Patterns
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RELEVANT EXPERIENCE

Web Developer
Compunnel (Compunnel Digital and Infopro Learning)

May 2016 – 2020
Plainsboro, NJ

Client: [Agilent Technologies](#)

Add a brief description here of your responsibilities; utilize transferable skills (e.g. communication, critical thinking) to correlate with role of interest. Use past or present verbs to begin sentences (be consistent with verb tense for each role)

Key Accomplishments:

- If applicable, bullet-point 2-4 key value-adds or recognitions, i.e., awards, nominations, special assignments, leadership, praise, etc.

ADDITIONAL EXPERIENCE

Company #2: [Genpact \(www.genpact.com\)](http://www.genpact.com)
Duration: April 2005 – May 2009
Designation: Assistant Manager – Instruction Designer

Client: [Ingenix \(now Optum\) for UnitedHealthcare](#)

Project# 1

Worked closely with Project Stakeholders to identify training gaps and to deliver the right training solution. Developed detailed SOPs and WBTs for a complex application for UnitedHealthcare. Interacted with SMEs and clients to understand customer requirements and provided best-suited solution. Alongside Ingenix clients, worked very closely with the Genpact Transition team and the Change Management team and helped the business to grow from one process conducted off-shore to 75 processes conducted off-shore.

Accomplishments: Excellent client handling and project management, which helped secure additional projects worth over \$350K in just one year.

- ☐ Managed project plans: estimation (scope and cost), client communication / escalation, project effort / schedule for the team to ensure successful completion of the projects.
- ☐ Devised strategies for 'knowledge extraction' from SMEs for procedure documentation and work instructions in proprietary applications.
- ☐ Designed an innovative training plan to include hands-on training for OJTs. As a result, the OJTs were able to hit the production floor two weeks ahead of the scheduled time.
- ☐ Instrumented a Unit Testing program for developing an online course for a live application. This was a part of an onsite stint in the US.
- ☐ Recognized as the top performers of years 2007 & 2006 in the Genpact Content Solution division and received Genpact performance awards for my outstanding performance.

Project#2

Identified training gaps and interacted with SMEs and clients to understand customer requirements and provided best-suited solution. It involved conducting audience and task analysis for eLearning projects.

Accomplishments:

- ☐ Designed an extensive training solution for undocumented processes for Ingenix. This involved knowledge extraction from various SMEs situated at multiple locations.
- ☐ Designed and executed training plan (including assessment) for OJTs for a very complex process to include hands-on training.
- ☐ Collaborated with the media team to visualize and design effective learning solutions based on customer requirements. Storyboarded and converted design strategies into instructionally sound content.
- ☐ Received an excellent feedback from the clients as the training was very effective for OJTs and their performance was high on the production floor.
- ☐ Won customer satisfaction award for the project.

Client: [National Australian Bank](#)

Team lead and performed needs analysis and requirement analysis, and designed documents; provided functional leadership by defining content-related standards; and, reviewed the quality of content and media in the eLearning projects.

Accomplishment:

- ☐ Developed a soft-skill based ILT for National Australian bank

Client: [Genpact Legal team \(Internal\)](#)

Identified the best solution for the Genpact Legal team. Their aim was to float a mandatory online course for every employee across various Genpact locations.

Accomplishments:

- ☐ Orchestrated Critical to Quality (CTQ) factors and process-specific metrics for new processes with clients.
- ☐ Developed a WBT for the Genpact for topics such as 'Genpact Integrity' using the eLearning authoring tool - Captivate.

Client: [Genpact Content Solutions \(Internal\)](#)

Accomplishments:

- ☐ Mentored and coached new IDs to develop instructionally sound content in classroom trainings. Received an excellent feedback from the participants and the management team.
- ☐ Initiated and managed Content Solutions library: creating library plan and budgets and procuring books and CDs.

Client: [Genpact Management Training \(Internal\)](#)

Created a detailed ten-day long training (called the GOLD Training) for a group of aspiring Genpact Assistant Vice Presidents (AVPs). The training was attended by 130 AVPs from all over the world.

- ☐ Received the outstanding performance award for the single-handily effort I had put in the GOLD project.

Company #3: [Infopro \(www.infoprocorp.com\)](http://www.infoprocorp.com)

Duration: April 2004 – March 2005

Designation: Instructional Designer

Client: Netg

Accomplishments:

Developed storyboards, simulations, assessments and visualized content for NETg courses. Proofread and performed formal review of documents. Created prototypes and sample courses for aspiring clients.

- ☐ Top performer of year 04-05.
- ☐ Promoted to an ID from an Associate-ID within four months of joining.

Company #4: [Voice and Motion](#)

Duration: April 2003 – March 2004

Designation: Curriculum Designer

Accomplishments:

- ☐ Designed the overall curriculum layout and authored computer books for classes 8, 9, 11, and 12 as per Uttar Pradesh State Board curriculum. It included computer language C / C++, Data structures using C, Visual Basic, and Oracle.
- ☐ Taught Computer Science to senior classes 8, 9, 11, and 12 as per CBSE curriculum.

Company #5: [HCL E-Serve](#)

Duration: April 2002 – March 2003

Designation: Technical Representative

Accomplishment:

- ☐ Worked in a Business Process Outsourcing (BPO) for McAfee process as a Technical Representative.

Project Name | Link to Github | Link to Deployed Project [\[always write out link address\]](#)

- [Short summary of project \(1-2 lines\)](#)
- [Your core responsibilities in project \(1-2 lines\)](#)
- [Tools / languages used](#)

EDUCATION

Bootcamp Certificate: Rutgers University, Somerset, NJ

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

Degree or Certification: Bachelor of Mathematics, Delhi University, India in 1999

Masters of Computer Application, DOEACC (now National Institute of Electronic and Information Technology (NIEIT)), India in 2002