

# David Norman

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## Skills

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**Certifications** AWS DevOps, AWS Security, AWS SysOps, Azure Security, CISSP-ISSAP, CSSLP, CIPT, Drupal 7 Backend, Eagle Scout  
**CI** Jenkins, Travis CI, Maven, Ant, Gulp, Git, SVN, TFS, Powershell, Bash, VisualCodeGrepper, DependencyChecker  
**Security** ISO 27001, HITRUST CSF, HIPAA HITECH, PCI-DSS, CSA-STAR, Nessus, OpenVAS, Prisma Cloud, Key Manager Plus  
**Development** Nexus, JIRA, PHP, Drupal, Backdrop, MySQL, HTML, CSS, SASS, JSON, Behat, Cucumber, phpcs, phpmid, phplint  
**Infrastructure** Ansible Tower, RHEL, Debian, Windows, VMWare vSphere, AWS, Solarwinds Orion, Newrelic, AppDynamics

## Experience

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### Ciox Health

Alpharetta, GA

SENIOR DEVOPS ENGINEER

June 2016 - Present

Manage the infrastructure, security, and software deployment pipelines for web applications in a hybrid AWS, Azure, and VMWare environment.

### OpenSpan - Now Pegasystems

Alpharetta, GA

SECURITY ANALYST

June 2015 - June 2016

Inspected security measures for the protection of Ruby-based, AWS-hosted web application and IT environments. Monitored and analyzed security controls, reviewed vulnerabilities, maintained and enforced security policies, and performed risk assessments.

- Established vulnerability management program based on Tenable SecurityCenter.
- Wrote policies and technical configuration documents to align with security standards and European privacy regulations.
- Performed internal audits of cloud and IT infrastructure.

### Classic Graphics - Division of Imagine! Print Solutions

Charlotte, NC

INFORMATION SECURITY LEAD

SENIOR APPLICATIONS ARCHITECT

September 2007 - June 2015

DEVELOPMENT MANAGER

Spanned multiple roles across the web application software development team to create Drupal-based web applications.

- Lead the web development, devops, QA, and cloud security teams.
- Achieved "continuous deployment" lean development culture permitting on-demand deployments during business hours.
- Continuously analyzed processes and procedures in IT and manufacturing to reduce risk in technical and manufacturing processes.

### Workforceologic

Telecommute

QUALITY RATER

December 2006 - December 2007

1-year contract with Google to help train the Googlebot Pagerank engine to show timely and accurate results.

### Advanced Automation Inc

Telecommute

INFORMATION TECHNOLOGY DIRECTOR

August 2003 - June 2006

Developed a Drupal-based training extranet for hundreds of insurance agencies.

## Education

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### Boy Scouts of America

WOOD BADGE

2018 - 2019

### University of Central Florida

PH.D., INSTRUCTIONAL TECHNOLOGY

2003 - 2007

M.S., MANAGEMENT INFORMATION SYSTEMS

### The University of Texas at Tyler

BACHELOR OF BUSINESS ADMINISTRATION

1999 - 2002