Toxic Comment (Classification C	<u>Challenge</u>	
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1. Discussion:

Discussing things you care about can be difficult. The threat of abuse and harassment online means that many people stop expressing themselves and give up on seeking different opinions. Platforms struggle to effectively facilitate conversations, leading many communities to limit or completely shut down user comments.

The <u>Conversation Al</u> team, a research initiative founded by <u>Jigsaw</u> and Google (both a part of Alphabet) are working on tools to help improve online conversation. One area of focus is the study of negative online behaviors, like toxic comments (i.e. comments that are rude, disrespectful or otherwise likely to make someone leave a discussion). So far they've built a range of publicly available models served through the <u>Perspective API</u>, including toxicity. But the current models still make errors, and they don't allow users to select which types of toxicity they're interested in finding (e.g. some platforms may be fine with profanity, but not with other types of toxic content).

In this competition, you're challenged to build a multi-headed model that's capable of detecting different types of of toxicity like threats, obscenity, insults, and identity-based hate better than Perspective's <u>current models</u>. You'll be using a dataset of comments from Wikipedia's talk page edits. Improvements to the current model will hopefully help online discussion become more productive and respectful.

Problem Category: Multi Label Text Classification

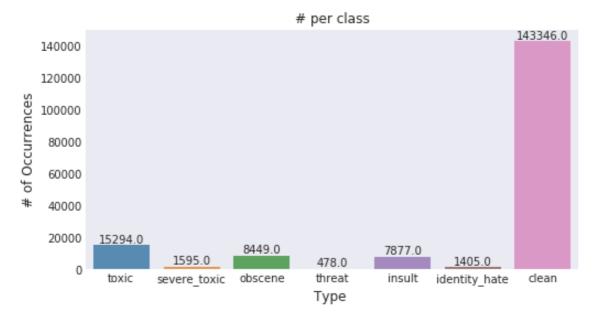
2. Data used:

Data set contains a large number of Wikipedia comments which have been labeled by human raters for toxic behavior. The types of toxicity are:

- toxic
- severe_toxic
- obscene
- threat
- insult
- identity hate

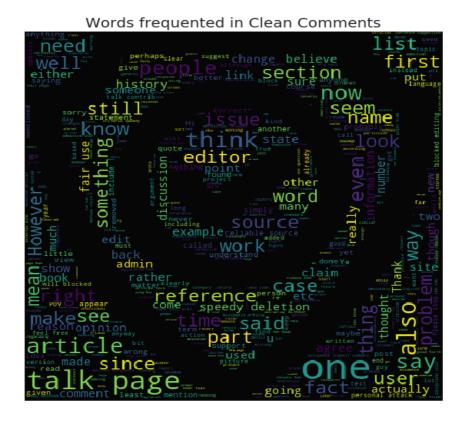
A model must be created which predicts a probability of each type of toxicity for each comment.

Data Exploration



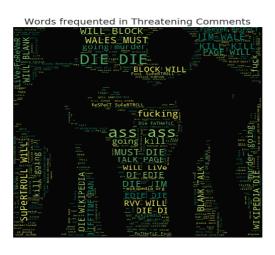
Wordclouds - Frequent words:

Now, let's take a look at words that are associated with these classes.











3.2. Missing Value Imputaion:

Check for missing values in Train dataset

id 0
comment_text 0
toxic 0
severe_toxic 0
obscene 0
threat 0
insult 0
identity_hate 0
dtype: int64

Check for missing values in Test dataset

id 0 comment_text 0 dtype: int64

filling NA with "unknown"

Feature engineering

Below i'm adding features to the dataset that are computed from the comment text. Some i've seen in discussions for this competition, others i came up with while looking at the data. Right now, they are:

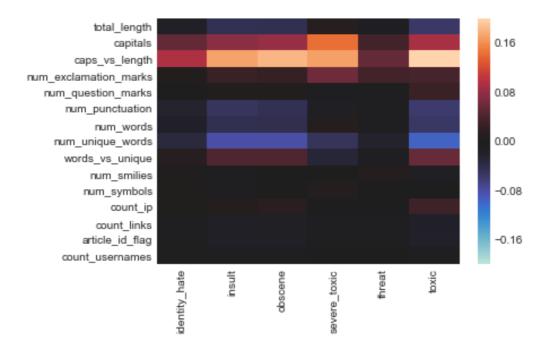
- Length of the comment my initial assumption is that angry people write short messages
- Number of capitals observation was many toxic comments being ALL CAPS
- Proportion of capitals see previous
- Number of exclamation marks i observed several toxic comments with multiple exclamation marks
- Number of question marks assumption that angry people might not use question marks
- Number of punctuation symbols assumption that angry people might not use punctuation
- Number of symbols assumtion that words like fck or \$# or sh*t mean more symbols in foul language
- Number of words angry people might write short messages
- Number of unique words observation that angry comments are sometimes repeated many times
- Proportion of unique words see previous
- Number of (happy) smilies
- Number of IP address
- Number of usernames

Now we'll calculation correlation between the added features and the to-be-predicted columns, this should be an indication of whether a model could use these features:

Out[18]:

	identity_hate	insult	obscene	severe_toxic	threat	toxic
total_length	-0.013670	-0.045128	-0.043010	0.010021	-0.007993	-0.054582
capitals	0.053586	0.075972	0.081716	0.143426	0.033579	0.091206
caps_vs_length	0.093839	0.170635	0.182676	0.169309	0.055571	0.221127
num_exclamation_marks	0.006005	0.027010	0.024362	0.060578	0.034202	0.037337
num_question_marks	-0.000516	0.004859	0.005404	-0.004541	-0.003949	0.027820
num_punctuation	-0.021698	-0.049487	-0.044119	-0.010763	-0.003723	-0.056714
num_words	-0.014482	-0.043620	-0.042186	0.008463	-0.006682	-0.052412
num_unique_words	-0.032779	-0.080929	-0.080912	-0.048364	-0.020269	-0.096210
words_vs_unique	0.010622	0.043281	0.042686	-0.027058	-0.004025	0.056426
num_smilies	0.001681	-0.006484	-0.002406	-0.000888	0.008074	-0.010305
num_symbols	0.004623	-0.003953	-0.000666	0.008109	-0.001455	-0.000837
count_ip	0.003699	0.007968	0.014381	-0.000832	-0.002586	0.030157
count_links	-0.004059	-0.012968	-0.010954	-0.006261	-0.004282	-0.014153
article_id_flag	-0.006220	-0.013346	-0.013373	-0.007584	-0.004137	-0.016917
count_usernames	0.001574	-0.004654	-0.003695	0.001046	-0.001980	-0.006495

I'll also output the data as a heatmap - that's slightly easier to read.



The co-relation threshold point is taken as 0.8 and only those variable are taken which correlate with the target variables to-be-predicted. Other feature ideas don't correlate - so they look less promising.

For now these feature seem the best candidates:

- Proportion of capitals
- Number of unique words
- Number of exclamation marks
- Number of punctuations

Corpus cleaning:

Its important to use a clean dataset before creating count features.

- Convert to lower case, so that Hi and hi are the same
 Comment = comment.lower()
- remove \n comment=re.sub("\\n","",comment)
- remove leaky elements like ip, username
 comment=re.sub("\d{1,3}\.\d{1,3}\.\d{1,3}\.\d{1,3}\.\d{1,3}\","",comment)
- removing usernames comment=re.sub("\[\[.*\]","",comment
- aphostophe replacement (ie) you're --> you are

 remove any non alphanum,digit character clean_sent=re.sub("\W+"," ",clean_sent) clean_sent=re.sub(" "," ",clean_sent)

Direct features:

Count based features(for unigrams):

Lets create some features based on frequency distribution of the words. Initially lets consider taking words one at a time (ie) Unigrams

Python's SKlearn provides 3 ways of creating count features. All three of them first create a vocabulary(dictionary) of words and then create a <u>sparse matrix</u> of word counts for the words in the sentence that are present in the dictionary. A brief description of them:

- CountVectorizer Creates a matrix with frequency counts of each word in the text corpus
- •TF-IDF Vectorizer
 - TF Term Frequency -- Count of the words(Terms) in the text corpus (same of Count Vect)
 - IDF Inverse Document Frequency -- Penalizes words that are too frequent.
 We can think of this as regularization

from sklearn.feature_extraction.text import TfidfVectorizer
tfidf = TfidfVectorizer(lowercase=True, analyzer='word',
stop_words= 'english',ngram_range=(1,1))
train_vect = tfidf.fit_transform(train['comment'])

train_vect.shape

(159571, 260591)

8. Building Predictive Models for Multi Label Classification

8.1 Naïve Bayes SVM using Classifier Chains

Below is the confusion matrix

confusion_matrix of toxic is
: [[31357 26343]
 [704 5425]]
 confusion_matrix of severe_toxic is
: [[43773 19398]
 [119 539]]
 confusion_matrix of obscene is
: [[29988 30474]

[330 3037]]
confusion_matrix threat is
: [[53167 10480]
[67 115]]
confusion_matrix of insult is
: [[30610 30026]
[376 2817]]
confusion_matrix dentity_hate is
: [[38294 24948]
[114 473]]

Below is the Mean Square Error:

toxic mean square error 0.423741559479 severe_toxic mean square error 0.305770104498 obscene mean square error 0.482601952091 threat mean square error 0.165238371273 insult mean square error 0.476303874414 dentity_hate mean square error 0.392642842595

Below is the Root Mean Square Error:

toxic root mean square error 0.6509543451573494 severe_toxic root mean square error 0.5529648311583255 obscene root mean square error 0.6946955823169905 threat root mean square error 0.4064952290903864 insult root mean square error 0.6901477192706291 dentity_hate root mean square error 0.6266121947385469

8.2 Logistic Regression

Below is the confusion matrix of the model with accuracy of 48.58% to predict sub-categories.

9 Error Metrics and Recommendations

```
confusion_matrix of toxic is
: [[41357 91343]
[ 504 6425]]
confusion_matrix of severe_toxic is
: [[40753 18398]
[ 109 439]]
confusion_matrix of obscene is
: [[39958 40444]]
[ 530 3337]]
confusion_matrix threat is
: [[43157 20380]
[ 57 120]]
confusion_matrix of insult is
: [[20510 10026]
[ 256 1827]]
confusion_matrix dentity_hate is
: [[18284 14958]
[ 104 252]]
```

Below is the Mean Square Error:

toxic mean square error 0.3237559469 severe_toxic mean square error 0.2057104488 obscene mean square error 0.3526952081 threat mean square error 0.2652371263 insult mean square error 0.1763874404 dentity_hate mean square error

0.2526442585

Below is the Root Mean Square Error:

toxic root mean square error 0.54095434557349 severe_toxic root mean square error 0.39294811583250 obscene root mean square error 0.41469582316905 threat root mean square error 0.30440522009038 insult root mean square error 0.49017719706290 dentity_hate root mean square error 0.46662229473854

