

# DEEKSHA R DEVADIGA

Mangalore, India | 8050874829 | [deekshaadevadiga@gmail.com](mailto:deekshaadevadiga@gmail.com)

LinkedIn: [deeksha/LINKEDIN](#) | GitHub: [deeksha/GITHUB](#)

Portfolio: [deeksha/PORTFOLIO](#) | Certificates: [deeksha/CERTIFICATIONS](#)

## PROFESSIONAL SUMMARY

Computer Science graduate with 1 year of experience in application and technical support, handling real-world issues related to websites, systems, and email configurations. Strong foundation in Java, SQL, DBMS, and web technologies with hands-on project experience in Android and database-driven applications. Experienced in customer interaction, issue resolution, and cross-team collaboration. Seeking an entry-level Application Support / Associate Software Engineer role to grow in a technical environment.

## TECHNICAL SKILLS

**Programming Languages:** Java, C#, C

**Web Technologies:** HTML, CSS, JavaScript

**Databases:** SQL, Oracle, SQLite

**Core Concepts:** OOP, DBMS, Data Structures, Computer Networks

**Tools & IDEs:** NetBeans, Android Studio, Visual Studio Code

**Cloud:** AWS Cloud Practitioner (Foundational), Azure Fundamentals

## WORK EXPERIENCE

### Junior Associate – Operations (Technical Support)

Unify CX | Oct 2024 – Oct 2025

- Diagnosed and resolved application, website, and system-related issues for real users
- Provided website-level support including basic WordPress fixes and content updates
- Assisted in resolving email-related issues such as configuration, access, and delivery problems
- Collaborated with internal teams to ensure timely issue resolution

### Sales & Marketing Exposure

- Generated and managed sales and marketing leads through customer engagement
- Explained product features and assisted in lead conversion
- Gained exposure to CRM tools and sales workflows

## PROJECTS

**myAT** – Attendance Management Android Application | Java, SQLite

- Developed an Android app to automate student attendance tracking
- Improved accuracy and reduced manual record-keeping

**Pepper Production Management System** | Java, Oracle, NetBeans

- Built a system for inventory, payroll, and operational record management
- Improved efficiency and decision-making for pepper farming operations

**Personal Portfolio Website** | HTML, CSS, JavaScript

- Designed and developed a responsive personal portfolio website

## EDUCATION

**Bachelor of Engineering** – Computer Science

Sahyadri College of Engineering and Management | 2020 – 2024 | CGPA: 7.8 / 10

Pre-University (PCMC)

Govinda Dasa Pre-University College | 2018 – 2020 | Percentage: 84.66%

## INTERNSHIP & CERTIFICATIONS

AWS Certified Cloud Practitioner (CLF-C01) – Training | PayPal (via ICT Academy)

- Gained foundational knowledge of cloud computing and AWS services
- freeCodeCamp – C# Programming Fundamentals & .NET Development (Sept 2024)
- Microsoft Azure Fundamentals

## EXTRA-CURRICULAR ACTIVITIES

Digital Artist | Singer | Makeup Artist