DEEKSHA

deeksha/PORTFOLIO

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LinkedIN: deeksha/LINKEDIN , Github: deeksha/GITHUB , Certifications : deeksha/CERTIFICATES

PROFESSIONAL SUMMARY

Computer Science graduate with 1 year of experience in Sales & Marketing, specializing in customer interaction, client engagement, lead handling, and understanding customer requirements. Strong foundation in Java, SQL, DBMS, and web technologies with hands-on project experience in Android and database-driven applications. Experienced in customer interaction, issue resolution, and cross-team collaboration.

TECHNICAL SKILLS

- **Programming Languages**: Java , C

- **Web technologies**: HTML, CSS, Javascript

- **Databases**: SQL, Oracle, Sqlite

- **Tools and IDEs**: Netbeans, Android Studio, Visual Studio Code

- **Cloud**: AWS (foundational) , Azure Fundamentals

CERTIFICATIONS

AWS Certified Cloud Practitioner (CLF-C01) – Training | PayPal (via ICT Academy)

Gained foundational knowledge of cloud computing and AWS services

• freeCodeCamp – C# Programming Fundamentals & .NET Development (Sept 2024)

• Microsoft Azure Fundamentals

PROFESSIONAL EXPERIENCE

Junior Associate – Operations (Technical Support), 10/2024 – 10/2025

UnifyCX

- Provided technical support for website, and system related issues for real users.

- Provided Website level support including basic Wordpress Fixes. And resolved email- related issues as configuration, access, and delivery problems.

- Advised US and UK clients on marketing strategies and product positioning, supporting customer acquisition and retention initiatives.

- Drove sales through client engagement, product pitching, and acquisition efforts, handling end-to-end customer communication across international markets.

PROJECTS

Project 1: myAT

 Tools: Android Studio, SQLite

- Developed an Android app to automate student attendance tracking.
- Improved accuracy and reduced manual record-keeping.

Project 2: Pepper Production Management System

Tools: Java , Oracle, Netbeans

- Built a system for inventory, payroll, and operational record management.
- Improved efficiency and decision-making for pepper farming operations.

EDUCATION

Bachelor of Engineering (B.E.): Computer Science, 2020 – 2024

Sahyadri College of Engineering and Management – Mangalore

CGPA:7.80

Pre-University (PCMC)

Govinda Dasa Pre-University College | 2018 – 2020 | Percentage: 84.66%

Primary and High school Education

Infant Mary School, Katipalla | 2018 | Percentage : 90.24%

HOBBY

Digital Artist | Singer | Makeup Artist