

DEEKSHA R DEVADIGA

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Portfolio: [deeksha/PORTFOLIO](#) | Certificates: [deeksha/CERTIFICATIONS](#)

PROFESSIONAL SUMMARY

Computer Science graduate with 1 year of experience in technical support and operations. Strong foundation in Java, SQL, DBMS, and web technologies with hands-on project experience. Exposure to customer engagement, sales, and marketing workflows. Seeking an entry-level Software Engineer / Application Support / Associate Engineer role.

TECHNICAL SKILLS

Languages: Java, C, C#

Web: HTML, CSS, JavaScript

Databases: SQL, Oracle, SQLite

Concepts: OOP, Data Structures, DBMS, Computer Networks

Tools: NetBeans, Android Studio, VS Code

Cloud: AWS (Cloud Practitioner – Basics), Microsoft Azure Fundamentals

WORK EXPERIENCE

Junior Associate – Operations (Technical Support)

Unify CX | Oct 2024 – Oct 2025

- Diagnosed and resolved application, website, and system-related issues for real users
- Provided website-level support including basic WordPress fixes and content updates
- Assisted in resolving email-related issues such as configuration, access, and delivery problems
- Collaborated with internal teams to ensure timely issue resolution

Sales & Marketing Exposure

- Generated and managed sales and marketing leads through customer engagement
- Explained product features and assisted in lead conversion
- Gained exposure to CRM tools and sales workflows

PROJECTS

myAT – Attendance Management Android Application | Java, SQLite

- Developed an Android app to automate student attendance tracking
- Improved accuracy and reduced manual record-keeping

Pepper Production Management System | Java, Oracle, NetBeans

- Built a system for inventory, payroll, and operational record management
- Improved efficiency and decision-making for pepper farming operations

Personal Portfolio Website | HTML, CSS, JavaScript

- Designed and developed a responsive personal portfolio website

EDUCATION

Bachelor of Engineering – Computer Science

Sahyadri College of Engineering and Management | 2020 – 2024 | CGPA: 7.8 / 10

Pre-University (PCMC)

Govinda Dasa Pre-University College | 2018 – 2020 | Percentage: 84.66%

INTERNSHIP & CERTIFICATIONS

AWS Certified Cloud Practitioner (CLF-C01) – Training | PayPal (via ICT Academy)

- Gained foundational knowledge of cloud computing and AWS services
- freeCodeCamp – C# Programming Fundamentals & .NET Development (Sept 2024)
- Microsoft Azure Fundamentals

EXTRA-CURRICULAR ACTIVITIES

Digital Artist | Singer | Makeup Artist