

HackMSIT Hackathon

Theme - Smart City

Team Name – noobs

Project –

Smart Help

-By Team noobs

Idea

A smart city requires a smart help system software for all their complaints, queries, suggestions etc. Often as new departments are created, new tasks are accomplished, along with it the responsibility to solve the problems of people gets divided among various department, organizations and companies. Every time such an event takes place new technology needs to be developed to acquire complaints, queries and suggestions of the people but our software is here to solve this problem. We are creating an application which can single handedly solve these issues and can be altered and modified as and when new departments or companies are created. We are creating an application using which the people of our smart city won't have to find the place or website for the queries or complains to be heard, with a one-time account creation and verification the people of the city will have an access to a platform where they can address their queries, complaints, suggestions etc. to our platform and our team will handle them from their, no matter which company or government department they are concerned with.

Plan of Action

Many times when we have a complaint, query, suggestion etc. regarding any issue we have to spend a lot of time searching for the concerned party who can solve it, for example if we have a complaint regarding cleanliness we have to search for the municipal corporation email id/phone number to submit it, if we have a query regarding elections or the internet for example is not working in any case and in any

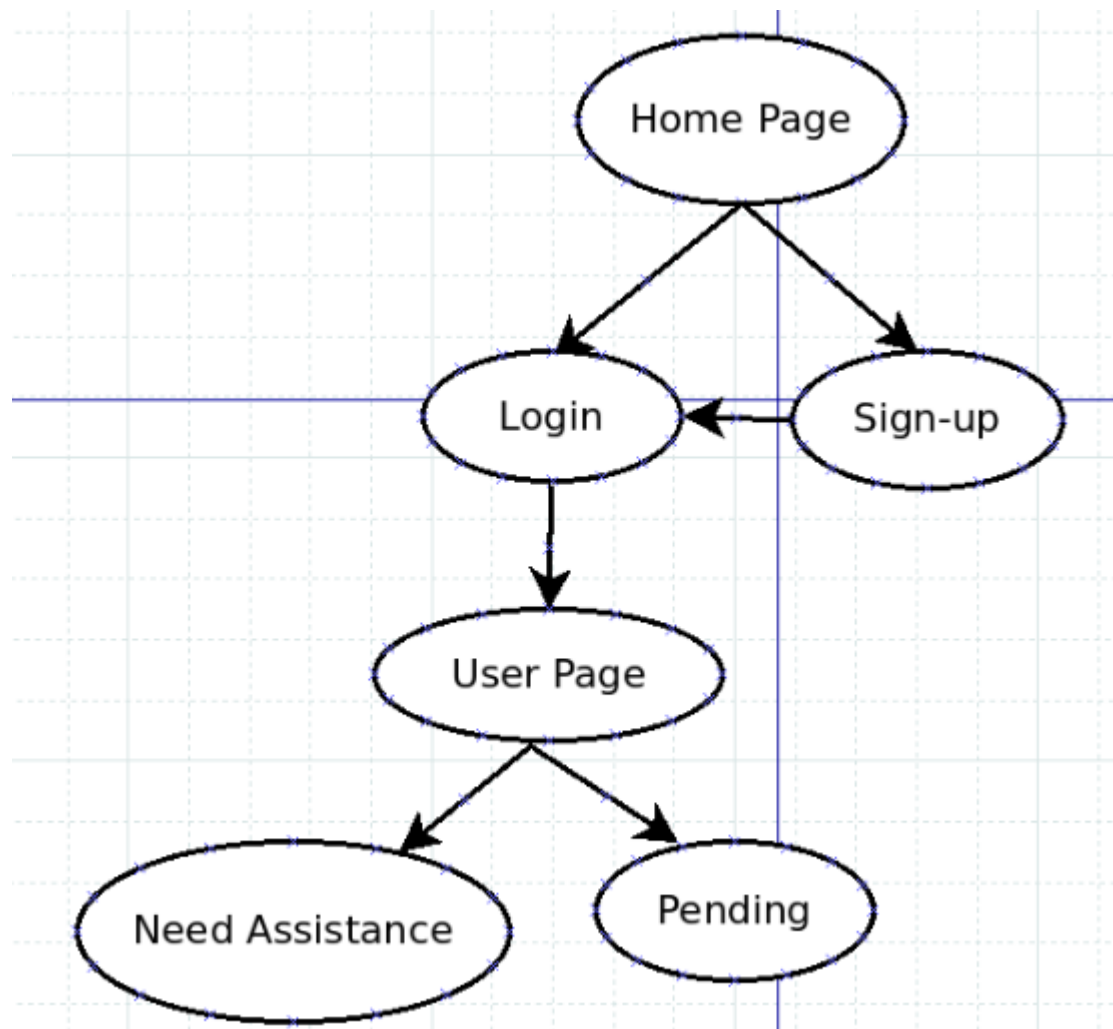
condition the citizens of our smart city can use our application to solve any problem. The people of the smart city just have to submit their complaints in our app and our team the Smart Help app will look into the matter and provide the citizen of the smart city with the result.

Language/Modules Used

Python (Tkinter, Pandas, Numpy, SQLite, Flask)

HTML, CSS

Concept Design



HOME PAGE

LOG IN

SIGN IN

SIGN IN

Name -

Phone -

email -

Aadhar no. -



LOGIN PAGE

USER ID

PASSWORD

USER PAGE

Need Assistance

Pending Case

Need Assistance

Regarding -

Issue -

Submit

Pending

Issue 1 - Status

Issue 2 - Status

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