

# Churn Dashboard

Customers at Risk

7043

No. of Tech Tickets

2955

No. of Admin Tickets

3632

Yearly Charges

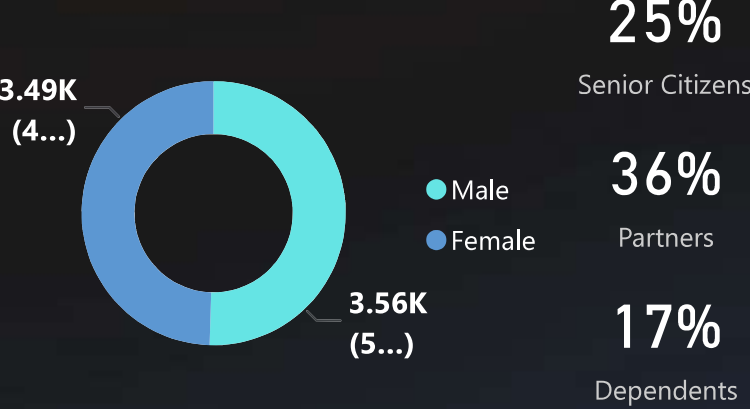
₹ 16.06M

Monthly Charges

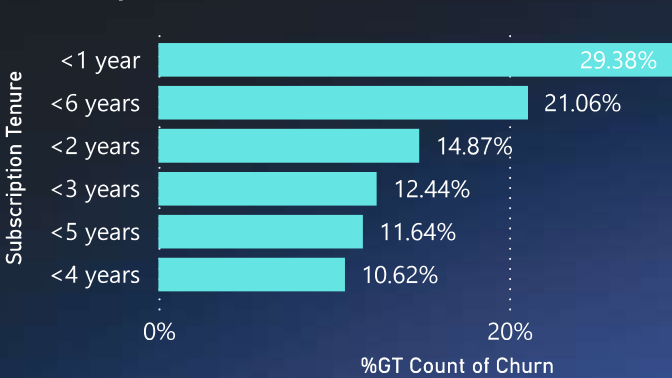
₹ 456.12K

## Demographics

Count of Gender

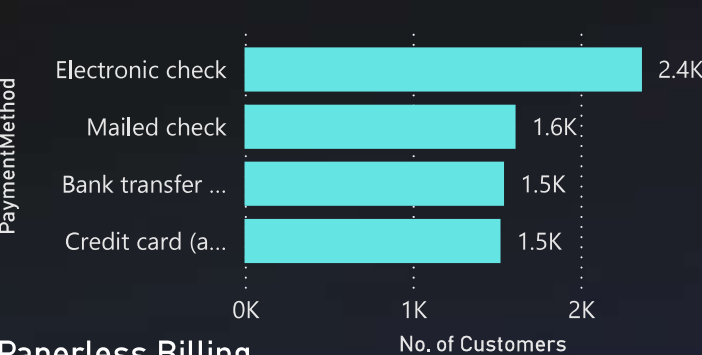


Subscription Tenure

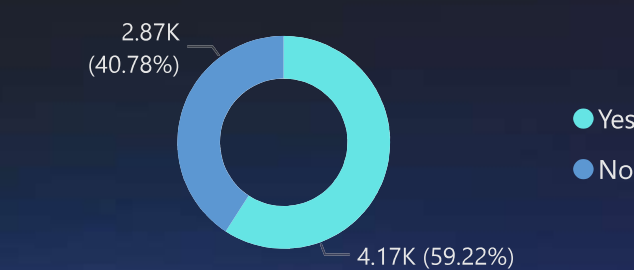


## Customer Account Information

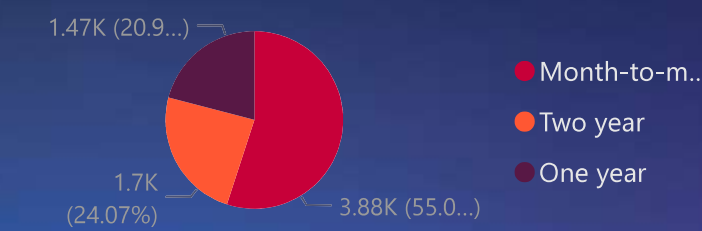
Payment Method



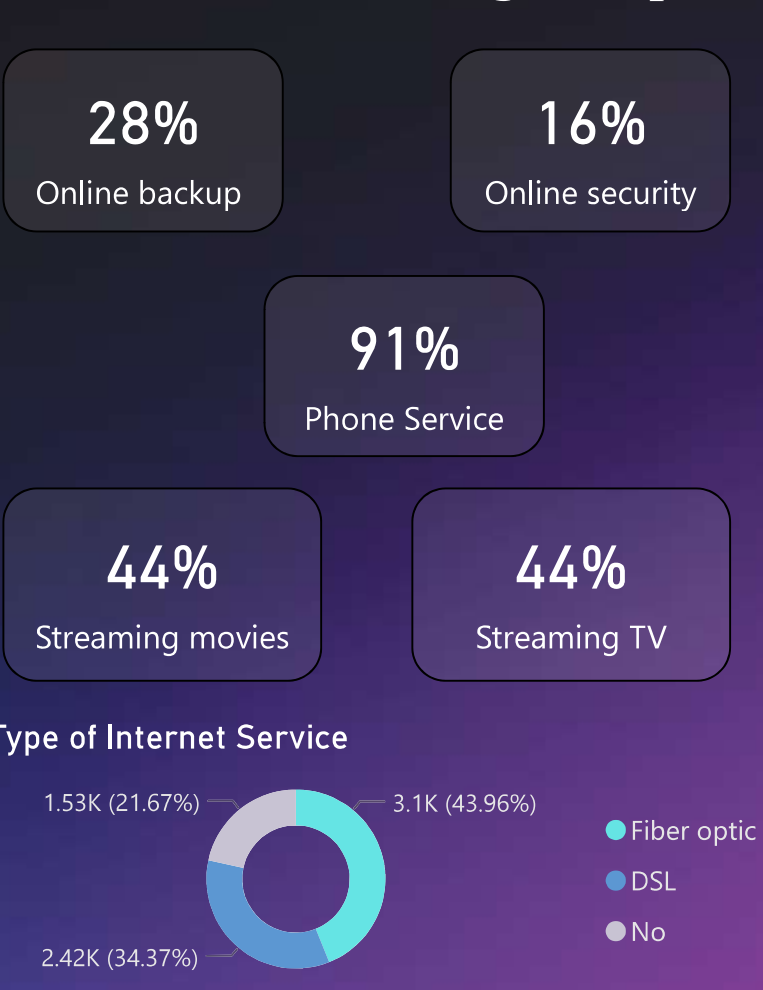
Paperless Billing



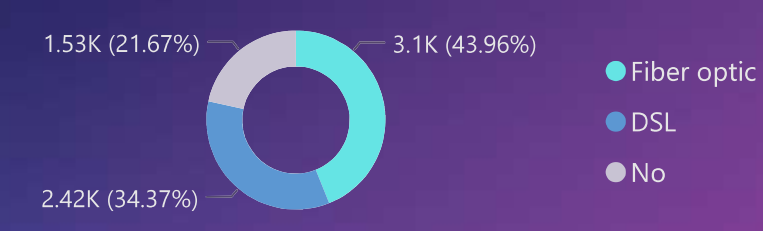
Type of Contract



## Services Customer Signed-up for



Type of Internet Service



# Customer Risk Analysis

Churn

All

Contract

- ☐ Month-to-month
- ☐ One year
- ☐ Two year

InternetService

- ☐ DSL
- ☐ Fiber optic
- ☐ No

Tenure

0

72

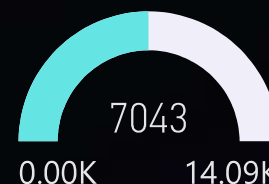
2955

Sum of numTechTickets

3632

Sum of numAdminTickets

Count of Customers



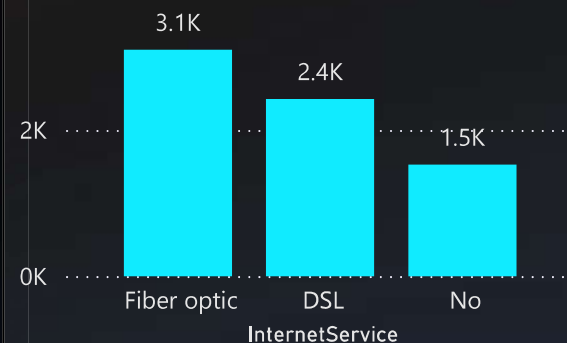
7043

Count of Churn

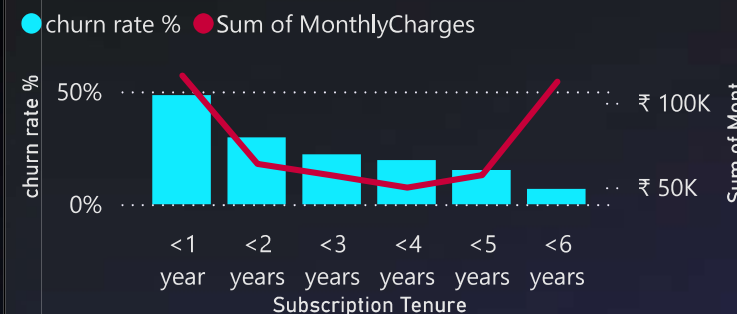
27%

Churn rate

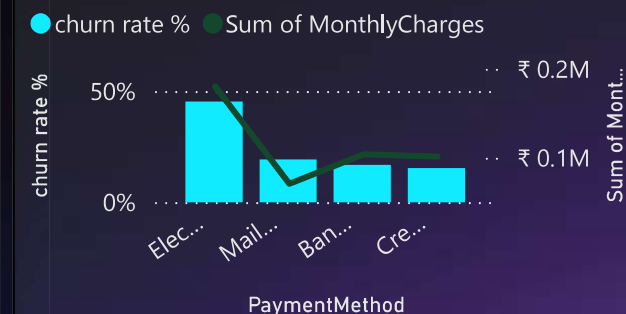
Count of Churn by Internet Service



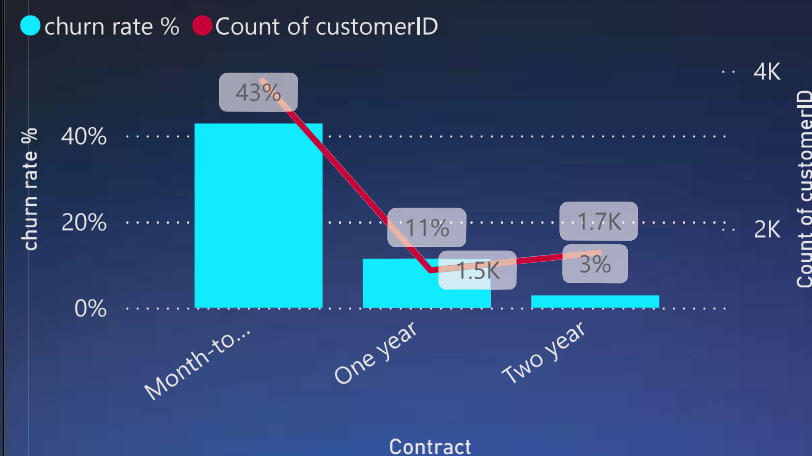
churn rate % and Sum of MonthlyCharges by Subscription Tenure



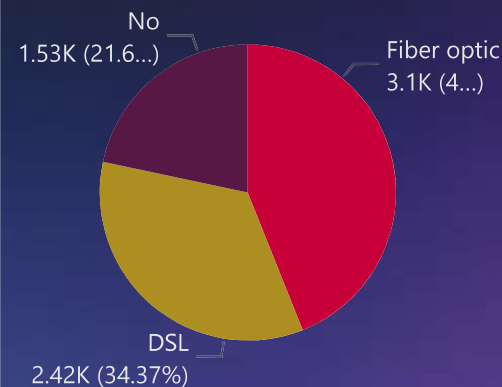
churn rate % and Sum of MonthlyCharges by PaymentMethod



churn rate % and Count of customerID by Contract



Count of Customers by InternetService



Sum of tenure by InternetService

