

November 18, 2024

To,

Deelip Kumar

Employee ID: 166585

Dear Deelip Kumar,

This is to acknowledge the receipt and acceptance of your resignation dated **August 21**, **2024**, received & accepted without prejudice to Company's rights or remedies.

Your relieving will be effective from **November 18, 2024.** Please ensure to attend your official duties till **November 18, 2024**.

Please be notified that this is only a resignation 'acknowledgement and acceptance' letter, therefore, your relieving and/or experience letter will be issued to you separately provided you serve the Company till **November 18, 2024** and post settlement of dues by you either through your 'full & final settlement' or otherwise.

For & on behalf of exl Service.Com (India) Private Limited



Deepshikha Verma
Assistant Vice President-Human Resources

Please contact HR Helpdesk at **000-800-040-2089** between **1100** – **2200 IST HRS** Monday till Friday or visit https://digitalhr.ex/service.com/DigitalHR/Home to chat with "SIA" your virtual HR assistant on the Digital HR through Planet EXL.



provide you quick and hassle-free information after leaving EXL, we have created a 'one-stop' platform to download the important documents, such as last two financial years' Form-16, last increment letter and bonus letter, last three months' salary slips, Full and Final statement, and relieving-cum-experience letter, etc.

All you have to do is to register yourself on **Connect with EXL** by visiting the website https://connectwithexl.ex/service.com. You can raise the request for any other assistance through the alumni portal.

Please follow the below mentioned guidelines while accessing to alumni portal

- Visit website https://connectwithexl.ex/service.com or visit www.ex/service.com à Contact Us à EXL alumni to visit the alumni portal
- If you are visiting the portal for the first time, then click on <Register> tab to register yourself
- Please input the requested details; <Employee ID>, <Date of Joining (DD-MM-YYYY)>, <Personal email-id> &
 <Date of birth (DD-MMM-YYYY)> to get the User ID created. Please ensure that your details should match with EXL records.
- After Registration, an auto-generated email from Admin@exlservice.com would be sent to personal email-id provided during registration (NOTE- the email-id should not have been used earlier for registration) for verification
- The email will have your Username, Please click on the link received in email and you will be requested to create password (* Password must contain: Minimum 8 characters including at least 1 Lowercase 1 Uppercase 1 Number and 1 special character for ex: Sur@123)
- You are requested to log in using this Username & Password

Key Points while accessing alumni portal

- Portal is accessible only from desktop/laptop and not compatible with smartphones
- Tickets for documents available on employee's dashboard, i.e. form 16, salary slips, resignation acceptance letter are auto closed. If you are unable to view/download the documents, please delete the cookies/temporary files from internet browser and try downloading the documents.
- Tickets raised through query page by alumni, will be closed by Digital HR operations team and for responses/documents requested, please open the respective ticket to view the response/download the documents.
- Please ensure to enter correct personal email ID at the time of registration as password link will be sent to the mentioned email ID.
- If you are unable to view the auto generated email for password link from Admin@exlservice.com, please check junk/spam folder in your mailbox.
- If any assistance is required while downloading the documents or while registering on Connect with EXL, please reach out to Digital HR operations team at HR helpdesk numbers (0008000402089)
- You will be able to access the portal post your separation from EXL.