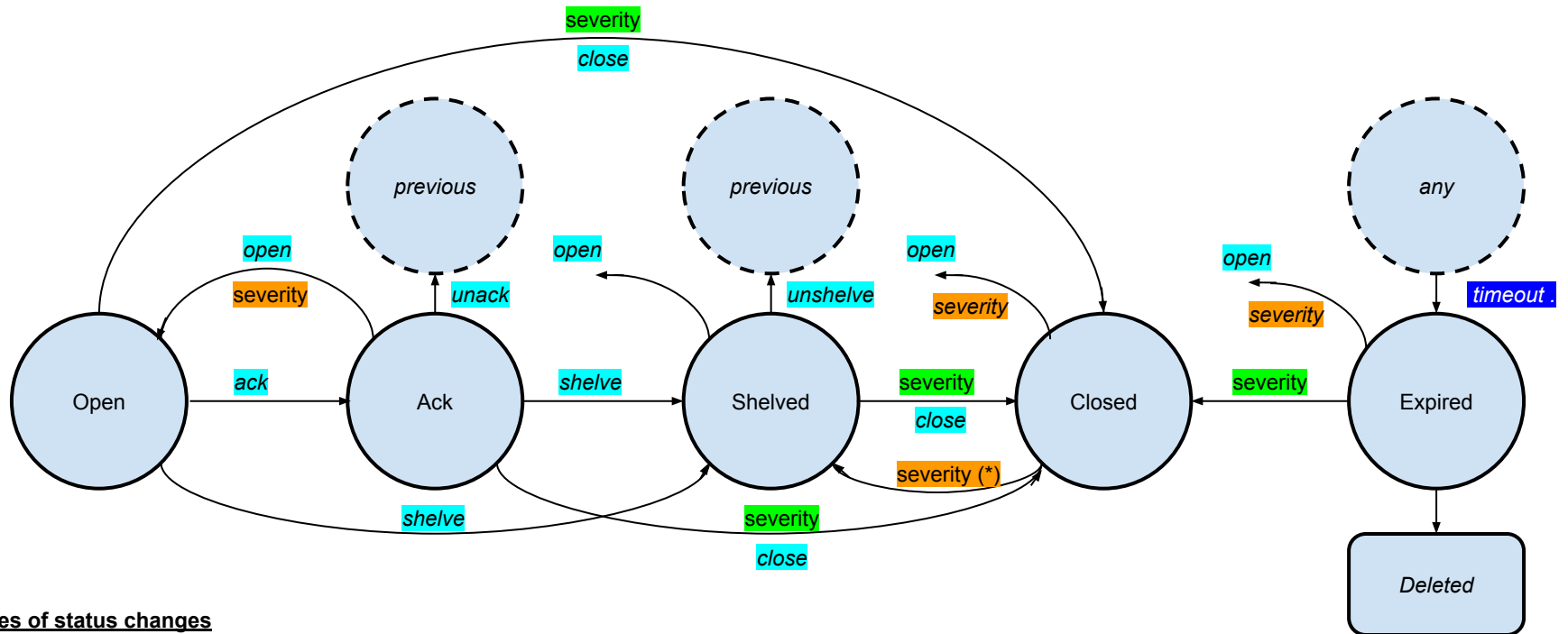# Alerta State Transition Diagram (Release 7)

Types of status changes

operator action eg. ack, shelve

status closed when severity "ok"

status re-opened when severity "more severe" ("*" means only if previous status was shelved)

status change driven by timeout

status only changes if alert received during blackout period

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