

Stephen Sparling

Web Developer & Designer | See portfolio at dev.sparlingcreations.com

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EXPERIENCE

Sparling Creations — Freelancer

SEPTEMBER 2018 - PRESENT

A freelance business that provides video production, audio creation, and web development and design services, including:

- Consultation to determine customer needs and timelines
- Development of high quality, integrated online audio and video products
- Product testing and revision based on customer feedback

Cosmo Music — Drum & Percussion Sales Specialist

MAY 2016 - SEPTEMBER 2018

As a sales representative, my work providing a great customer experience backed with expert knowledge of drums and percussion resulted in sales of \$70,000-\$80,000 worth of merchandise annually. My duties included:

- Working within a large team of sales associates with multiple managers
- Meeting the varied expectations of a diverse range of customers, associates, and managers
- Data entry and formatting
- Achieving goals on a deadline

Zellers Inc — Cashier; Customer Service Representative

AUGUST 2012 - JANUARY 2013

I started off as a cashier, but was quickly promoted to the rank of customer service rep. My duties included:

- Upselling the HBC MasterCard
- Helping customers with a multitude of issues, such as resolving pricing errors, locating merchandise and facilitating credit card payments
- Managing returns, refunds, and customer grievances in a calm and positive manner

Bourne Mills of Canada, Inc. — Warehouse Assistant

SUMMER OF 2008, 2009 & 2010

Seasonal work involving stocking shelves, taking inventory and unloading shipping containers in an efficient manner.

SKILLS

JavaScript	Bootstrap
React	Node.js
Vue	PHP
jQuery	WordPress
Jest	MongoDB
CSS/SCSS	Python

PROJECTS

My entire portfolio of projects is available at dev.sparlingcreations.com/projects.

ACHIEVEMENTS

Completed the [Web Developer Bootcamp](#) on Udemy.

Completed [Full Stack Open 2019](#), a course that offers a deep dive into modern web development.

Graduated Magna Cum Laude from York University.

EDUCATION

York University — *Bachelor of Fine Arts with Honours (Graduated Magna Cum Laude)*

SEPTEMBER 2013 - APRIL 2017

- \$2000 entrance scholarship
- 8.0 (A) GPA across all 4 years

Alexander Mackenzie High School — *High School Diploma*

SEPTEMBER 2008 - JUNE 2012

- Honour roll each year
- Top music student award in 2012

References available upon request