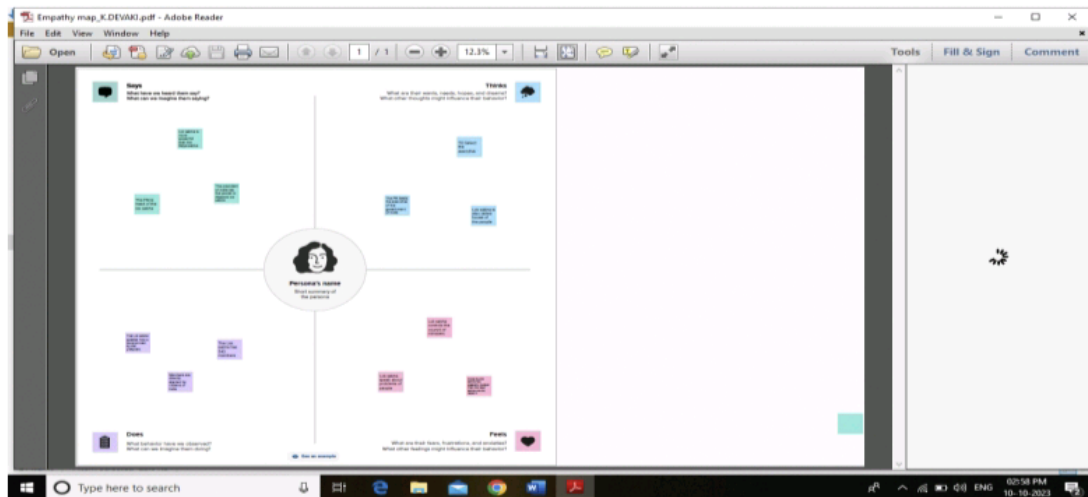


2. Problem Definition & Design Thinking

2.1 Empathy map Screenshot:



2.2 Ideation & Brainstorming Map Screenshot:

