# **Total Calls MENU** Home **Customer Details FILTERS** Date 01-10-2020 🛗 31-10-2020 🛗 Total Calls by Channel Channel All **Call-Centres City** All

## CALL CENTER DASHBOARD | HOME PAGE

Y Total Duration in Hrs

33K 🗢 13.74

**Total Duration in Mins** 

13.74K | 824.22K |

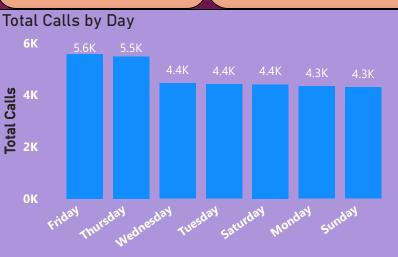
**Average Call Duration in Mins** 

25.02

Response Time in %

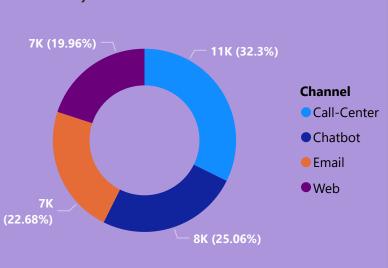
**87%** 



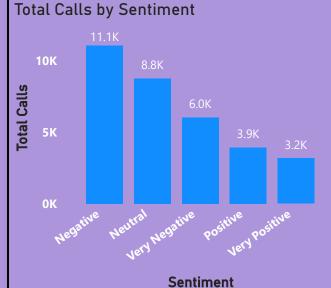


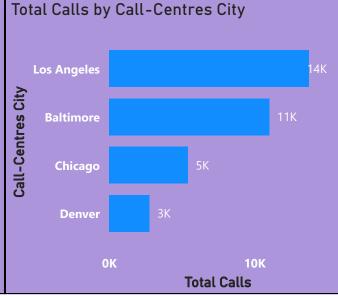






Day







#### **MENU**

# Home

#### **Customer Details**

#### **FILTERS**

Date

01-10-2020

31-10-2020 🛅



Channel

All

**Call-Centres City** 

All

## CALL CENTER DASHBOARD | CUSTOMER DETAILS

**Total Calls** 

33K

**Total Duration in Hrs** 

**Total Duration in Mins** 

13.74K | 824.22K | 25.02

**Average Call Duration in Mins** 

Response Time in %



<b>Customer Name</b>	Id	City	State	Total Calls	Sum of Call Duration In Minutes	Average Call Duration
Aaren Basilone	VRX-83936046-6-698035-UA	Durham	North Carolina	1	23	23.00
Aaren De Lisle	SBA-29415203-G-488963-Kf	Washington	District of Columbia	1	5	5.00
Aaren Dufore	IQR-18301354-e-469960-AC	Birmingham	Alabama	1	24	24.00
Aaren Gurnell	PRP-33486404-C-175308-Zy	Baton Rouge	Louisiana	1	40	40.00
Aaren Stanger	YOV-78608667-I-519527-4d	Sioux Falls	South Dakota	1	34	34.00
Aarika Cammidge	VYW-71841580-E-928616-4n	Houston	Texas	1	12	12.00
Aarika Ferrarese	AUM-94526230-D-571845-3Q	Shawnee Mission	Kansas	1	31	31.00
Aarika Lau	HEK-98098504-W-379505-Zk	Pittsburgh	Pennsylvania	1	40	40.00
Aarika Partleton	ZGF-40345584-s-657382-DG	Augusta	Georgia	1	38	38.00
Aaron Dolle	VYV-50389388-v-161671-xG	Richmond	Virginia	1	24	24.00
Aaron Skains	LXC-05626010-Z-650053-zR	Phoenix	Arizona	1	42	42.00
Ab Bugdell	AIX-60834746-2-797099-dz	Los Angeles	California	1	14	14.00
Ab Potteril	TCF-76185462-G-581239-Uh	Las Vegas	Nevada	1	10	10.00
Ab Woolacott	LPI-35851564-R-317665-CR	Virginia Beach	Virginia	1	33	33.00
Abagael Guttridge	ICL-57060235-b-865019-iy	Montgomery	Alabama	1	17	17.00
Abagael St Pierre	PEH-81042325-O-571807-s3	Minneapolis	Minnesota	1	20	20.00
Abagael Veeler	AVB-83983886-8-016572-Jv	Madison	Wisconsin	1	38	38.00
Abagail McCarrell	QDA-28962989-U-428448-ZA	West Palm Beach	Florida	1	44	44.00
Abagail McCaughey	EDM-61774217-m-371636-57	Denver	Colorado	1	44	44.00
Total				32941	824222	25.02