CURRICULUM VITAE

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Career Objective:

      To associate with an organization that provides me an opportunity to show my proficient skills, to improve my knowledge with the latest trends and to be a part of the team that works dynamically towards the growth of the organization.

Working Platforms:

- Worked in High Noon Consulting Pvt ltd for Deloitte from 9th oct 2019 to 30th April 2020.
- Configuring Cisco router and switches and manging wireless controllers and associated users.
- Configuring network cisco devices **Router**, **switches** using **python script**.
- Configuring and Managing HPNA, net-brain and Service-Now.
- Rediscover and supressed alerts for HPNA node, interface. Creating quality reports.
- Troubleshooting switching issues on **VLAN, VTP** and **STP/RSTP/PVST**.
- Resolving networking issue on **VPLS, MPLS, P2p, BGP** and GWAN networks.
- Configuring and troubleshooting on Static and Dynamic Routing protocols (**OSPF, RIP, BGP**).
- Troubleshooting for application and network slowness issue.
- Monitoring on **Routers**, **switches**, **firewalls**, **UPS**, **NetBotz**, **Meraki** and **wireless** devices.
- using Service-Now, Solar winds, HPNA, Struxureware (to check NetBotz), APC (Advanced View to check UPS) and Net-QOS for efficient network quality.
- Working with ISP Verizon, AT&T, TATA, Airtel and vender CISCO.
- Ability to work individually or as part of a team on Python.
- Worked as a **Splunk admin** and **developer**.

Sellcraft Global solutions pvt ltd:

- Worked in Sellcraft Global solutions pvt ltd. from 27 August 2018 to 31 July 2019 for our TCS Tata consultancy services.
- Using Power BI. To Monitor Clint Branches Router, switches firewall and wireless and meraki devices for Asia, Europe and Americas.
- MOP (method of process) preparation for troubleshooting, updating configuration or to make any changes in networking devises.
- CR (change request) preparation and working on device configuration once CR approved from Client.
- Troubleshooting Links and Application Issues and Routers interfaces.
- working for Datacenter site to performing, troubleshooting steps and resolve networking issues.
- Using Python to get DC's and interfaces connectivity detail.
- Handling python project to develop ticketing tool scripting language.

SIFY Technology Pvt Ltd: -

- Worked for Sify Technology Pvt Ltd. for Stanley Black & Decker Global Network Project from 18th of June 2017 to 20th August 2018.
- Troubleshooting Networking issues of SBD clients.
- Maintained 1200 plus Clients locations Routers & Switches.
- Creation of VLAN & members and tacking action on the basis of Syslog alerts.
- Coordinated Provided with ISP's like Verizon and AT&T for higher level troubleshooting.
- Worked unauthorized alert from the client firewall and Servers Logs.
- Managing the Incidents via IT Central (customer tools), raising Faulty Tickets process and close with Root Cause Analysis.
- Doing AFO testing and Data Center Activity in every three months.
- Working in Rotational shift to monitor, troubleshooting and managing Asia, Europe and America client's locations.
- Using Service-now (Incident Management tool) to Monitor Clint Branches in Asia, Europe and Americas.
- Worked as a Splunk admin support and Network Admin.
- Worked on Splunk SIM (Security Information Management) module to filter unauthorized Alerts.
- Coordinating with L3 security expert team to identify the alerts for the solution.

Teravault datacenter solution pvt ltd.

- Worked as a Network Engineer at HCL Comnet LTD from Sep '2015 to June '2017.
- Creating documents for implementing customer requests.
- Maintained 100 plus RBI locations and 600 plus Banks Routers.
- Ensuring proper communication with GMC (NOC Team) to avoid operational delays.
- Raised Tickets for customer requests like Route Addition in routers, Policies in Firewalls and enabling switch ports.
- Provided 24X7 supports to RBI and Bank Managers for network level issues.
- Migrating new clients to IDRBT enabling BGP routing and advertising networks in Core Data Centers.
- Proper induction/Training facilitation to new L1 engineers to carry out site's operational.
- Managing Network as per the SLA.
- Having 2 Years' experience in Network & Infrastructure Management on, Layer 2 and Layer 3 Cisco devices.
- Doing Auto Failover tests in every 3 months for RBI and Member banks by reducing service impact.
- Monitoring huge network using monitoring tools such as Solar Winds, Net flow, HP Network Node Manager Tools.

Summary of my Technical Skills: -

- OSI Reference Model, TCP/IP network addressing and IP sub-netting (VLSM & FLSM) and CIDR
- Installation and Configuration of Cisco Routers and Cisco Switches.
- Switching Concepts like VLAN, VTP and STP/RSTP/PVST.

- WAN Technologies and WAN Interface configuration.
- Static and Dynamic Routing protocols (**OSPF, RIP, BGP**).
- Experience on 3800, 7200 series Routers, 4200, 3750 series switches.
- Cisco Devices IOS Up gradation and Password Recovery.
- Tunnel, IPSec, Crypto, VPN secure configuration.
- Natting Private IP into Public IP (Static and Dynamic Natting).
- Layer 3 Redundancy Protocols / **HSRP, VRRP, GLBP**
- Configuring Network services like Syslog, **NTP, SNMP, Telnet, SSH, DHCP**.
- Troubleshooting client **VPN** and fixing the issue.
- Hands on experience on SIEM (security information and event management).
- Having hands on experience on **Linux** (Kali, Ubuntu).
- Scripting language **Python**, **Ruby**.
- Hands on experience on **DevOps, CHEF, Git & GitHub**.
- One year of hands on experience on **Splunk**.

Work Experience:

Having four years eight months of experience in Network Infrastructures Monitoring, troubleshooting, configuring and automation for the network infrastructure and its devices Router, Switches, Access points, firewalls, Meraki.

Certifications:

- Cisco Certified Network Associate (CCNA Routing and switching).
- Cisco Certified Network Professional (CCNP Switching).
- Python and DevOps under process.

Academics:

- Bachelor of Engineering, Information Technology (2014), Shree Shankaracharya Institute of technology & Management, junwani Chhattishgarh affiliated to Chhattishgarh swami vivekanand technology Univercity (CSVTU) Bhilai Chattishgarh.
- Aggregate: 66%
- Senior Secondary Education (2010), BSP higher secondary school sector 1 Bhilai, Chattishgarh
- Aggregate: 60. %
- High Secondary Education (2008), BSP higher secondary school sector 1 Bhilai, Chattishgarh
- Aggregate: 64%

DECLARATION:

I here by declare that all the information provided above is true to the best of my knowledge and belief.

Yours truly,   **Place: Hyderabad 500016**
Deepak Kumar Jaiswal   **Date: 2020**