

Deepak S

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Objective

To utilize my technical skills for achieving the target and delivering exceptional performances in a progressive organization.

Work Experience

Technology Assistant, IT for Change

Nov 2023 - Present

- â€¢ Managed troubleshooting and software-related issues effectively.
- â€¢ Customized and configured Linux operating systems to meet user requirements.
- â€¢ Provided training on free and open-source software (FOSS) tools.
- â€¢ Organized and maintained MediaWiki-based websites to ensure seamless access to information.
- â€¢ Automated repetitive tasks using AI tools to streamline processes and enhance efficiency.

Coordinator, 5C Network

Dec 2022 - Jun 2023

- â€¢ Handled social media escalations to maintain a positive online presence.
- â€¢ Educated clients about software features and demonstrated solutions.
- â€¢ Worked majorly on operations and support.

Business Associate Intern, Marrow

Jul 2023 - Nov 2023

- â€¢ Spearheaded marketing initiatives and monitored student engagement levels.
- â€¢ Contributed to sales functions, successfully selling 25 units during the internship period.

Education

Amrita University

Online MCA - AI | May 2024 - Present

- â€¢ Learning to utilize Large Language Models (LLMs) for task efficiency.
- â€¢ Studying Natural Language Processing (NLP), Business Intelligence, and Computer Architecture.

Bengaluru University

Bachelor of Computer Applications (BCA) | 8.2 GPA | Jul 2019 - Sep 2022

- â€¢ Gained foundational knowledge of computer applications, database management, and programming.
- â€¢ Founded a small startup during college, gaining hands-on project management experience.

Projects

Blood Management System

- â€¢ Configured publicly available code to create a rapid '10-minute blood delivery system'.
- â€¢ Aimed to replicate the efficiency of food delivery systems for critical blood deliveries.

Skills

- â€¢ Troubleshooting
- â€¢ Project Coordination
- â€¢ Product strategy
- â€¢ AI and Automation
- â€¢ Software Installation and Configuration
- â€¢ Basic Bash and Shell Scripting
- â€¢ User Training and Documentation
- â€¢ Python|NLP|AI Fundamentals
- â€¢ Neuromarketing and sales
- â€¢ Data analysis

Certifications

- â€¢ MIT Verified Certificate for Becoming an Entrepreneur