



Deepak_152 <deepakku8528@gmail.com>

EMI Amount

2 messages

Deepak_152 <deepakku8528@gmail.com>
To: wecare@bajajfinserv.in

Tue, Oct 31, 2023 at 5:42 PM

I am writing to request the cancellation of my course enrollment and the immediate cessation of the EMI process associated with my enrollment in the course offered by KoreAI.

I have requested the Bajaj Finserv team to stop my loan process immediately. I am a student who completely wants to cancel the course given by perfectElearning because it has been a complete fraud with me.

My EMI loan process has been done in the name of Siddharth Raj who is my elder brother.

Your Faithfully

Deepak



Sender notified by
[Mailtrack](#)

2 attachments

invoice-p2b2108-perfect-plan-b-elearning-pvt-ltd-siddharth-sangam.pdf
93K



BAJAJ.pdf
163K

Wecare <wecare@bajajfinserv.in>
To: "deepakku8528@gmail.com" <deepakku8528@gmail.com>

Tue, Oct 31, 2023 at 6:11 PM



Dear Customer,

Thank you for writing to us!

This is with reference to your email regarding SR108558508.

We regret to inform you that we are unable to fetch any details against your Email ID. So, we kindly request you to send the details like registered mobile number, Customer ID, Loan Account Number and also request you to register your email id as it is not registered with us. We request you to kindly update your email id and revert back to us for further assistance.

If you wish to change the E-mail ID online follow the below mentioned steps.
You can update your contact number / email-ID by login to Experian portal that is www.bajajfinserv.in.

1. Log on to our website www.bajajfinserv.in <<http://www.bajajfinserv.in>> <<http://www.bajajfinserv.in>> and click on Customer Login option.
2. Click on My Account Option.
3. Under My Account select Customer portal.
4. Login with registered mobile number and OTP.
5. Under Services click on go option.
6. Top right option - select My Profile.
7. Click on update profile details.
8. Select edit details.
9. Select any one option to update (mobile/e-mail)
10. Verify yourself using one of the following (PAN/EMI card number/Bank Account Number) and enter details.
11. Click on Proceed.

On your android phone, we would request you to please have the Experia app been downloaded

from Google Play app. Follow below steps to update Mobile number / E-mail-ID.

1. Login to Experia app with registered mobile number and OTP.
2. Top left corner click on three lines tab.
3. Select my profile.
4. Click on edit option for email/mobile.
5. Verify yourself using one of the following (PAN/EMI card number/Bank Account Number) and enter details
6. Click on generate OTP and enter the OTP
7. Click on submit.

Updated contact details will be reflected post 48 hours. We kindly request you to revert back us from registered email-id, so that we can validate and assist you further.

For any further clarifications, please write to us at wecare@bajajfinserv.in or call our customer care team on 8698010101.

For any further request/clarification required or for speedy resolution, it is best to email us from your registered email ID and mention your Loan Account Number in the subject line. Do check SPAM/TRASH folder, in case of non-receipt of email.

Beware of fraudsters. Do not transfer money or share your mobile number/ banking details with any person (over any online/ offline/ electronic platform) for availing loans.

Please note- Bajaj Finance or any representatives never email or call to ask for personal information, password or one-time password SMS details (OTP). Never share any such details to anyone.

It is our consistent effort to ensure you always have our best attention.



Click the above options to raise a request, make online payments, access Statement of Account and more.

Click the link to know [How to download your E-statements](#) , [How to Make Payments in Customer Portal - Experia](#) and know the [How to make a part payment to your Flexi Account](#).

Have a great day!

Warm Regards,

Akshay Suvarna

Customer Service Associate

Bajaj Finance Limited

ref:!00D7F02CtUK.!500N905g3tN:ref