



Aress Software & Education Technologies Pvt Ltd.

www.aressindia.com

VMComplete
(Logo Placeholder)

Control Panel Administration

User Manual

Release: Version 2.0

Date: November 16, 2010

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Login Details

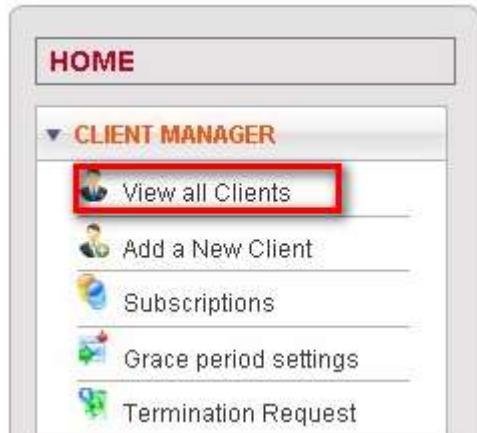
URL: <http://75.127.117.3/vmcomplete/admin>

Username: admin

Password: PHaK4i

CLIENT MANAGER

Click on the 'View all Clients' link under 'Client Manager' in left menu to enter the Client Manager section.



Add New Client

In Client section click On 'New Client' button OR click on 'Add a New Client' link in Left menu to add a new client.

Home > Client Manager > Clients

**CLIENTS**

Actions

**Delete****Refresh****Client Search**Search
By

-Search by-



Show

10



<input type="checkbox"/>	Client Name	Email	Status	Actions
<input type="checkbox"/>	<u>priya ekbote</u>	priya@aresindia.net	● On Hold	
<input type="checkbox"/>	<u>rrw rrw</u>	aresstest@gmail.com	● Active	
<input type="checkbox"/>	<u>ww ww</u>	www@yahoo.com	● On Hold	
<input type="checkbox"/>	<u>ww ww</u>	ww@yahoo.com	● On Hold	
<input type="checkbox"/>	<u>vishal yadav</u>	aresstest2@gmail.com	● On Hold	
<input type="checkbox"/>	<u>vishal yadav</u>	vishal.yadav@aresindia.net	● Active	
<input type="checkbox"/>	<u>tester testl</u>	testere@yahoo.com	● On Hold	
<input type="checkbox"/>	<u>tester test</u>	tester@yahoo.com	● On Hold	
<input type="checkbox"/>	<u>test test</u>	test@yahoo.com	● On Hold	
<input type="checkbox"/>	<u>Jack Wilson</u>	jack@tester.com	● Active	

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Now, on new client page, enter all the information about the client in the respective boxes and click on 'Submit' button to save all the changes.

The newly added client will be displayed in the client list.

Home > Client Manager > Add New Client

**Add New Client**

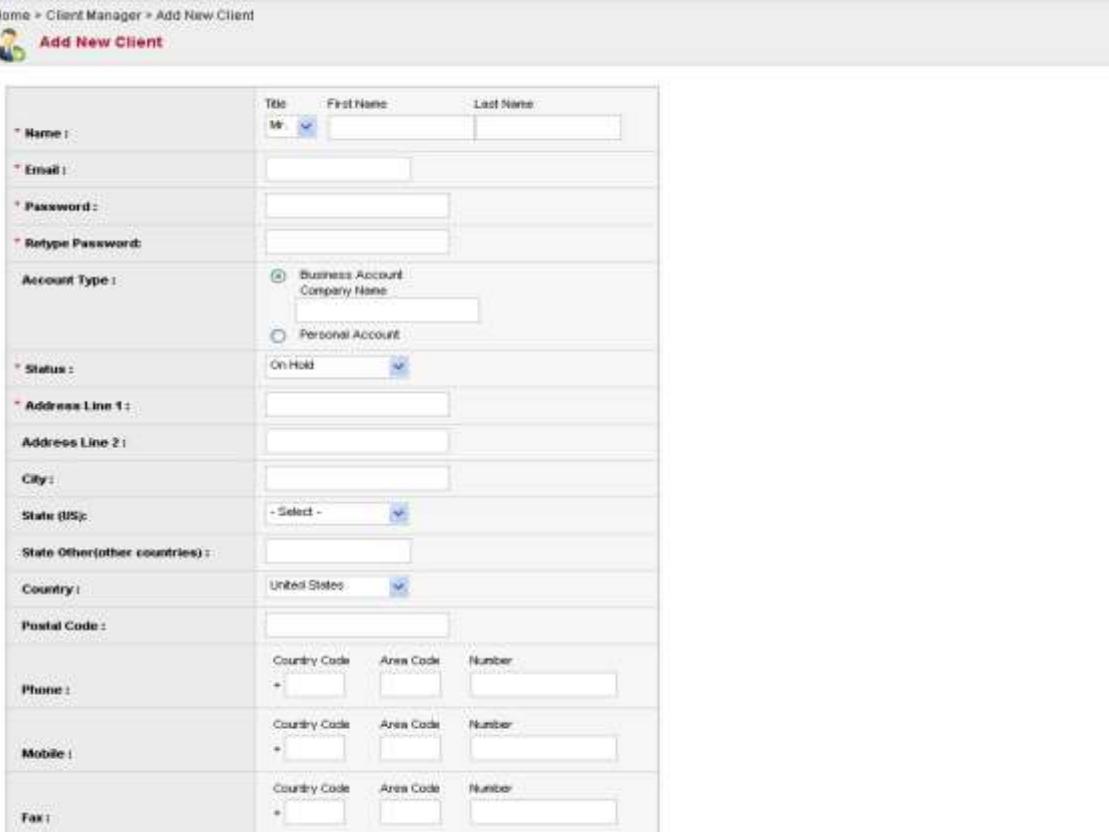
* Name :	Title <input type="button" value="Mr."/> test	First Name test	Last Name test
* Email :	tasty66@gmail.com		
* Password :	*****		
* Retype Password:	*****		
Account Type :	<input type="radio"/> Business Account Company Name test <input checked="" type="radio"/> Personal Account		
* Status :	Active <input type="button" value=""/>		
* Address Line 1 :	New street		
Address Line 2 :			
City :	New york		
State (US):	New York <input type="button" value=""/>		
State Other(other countries):			
Country :	United States <input type="button" value=""/>		
Postal Code :			
Phone :	Country Code +	Area Code	Number
Mobile :	Country Code +	Area Code	Number
Fax :	Country Code +	Area Code	Number

Cancel Button Functionality on Add a new client form

To redirect to Client Listing page just click on “Cancel “button” it will redirect to Client Listing page

Home > Client Manager > Add New Client

Add New Client

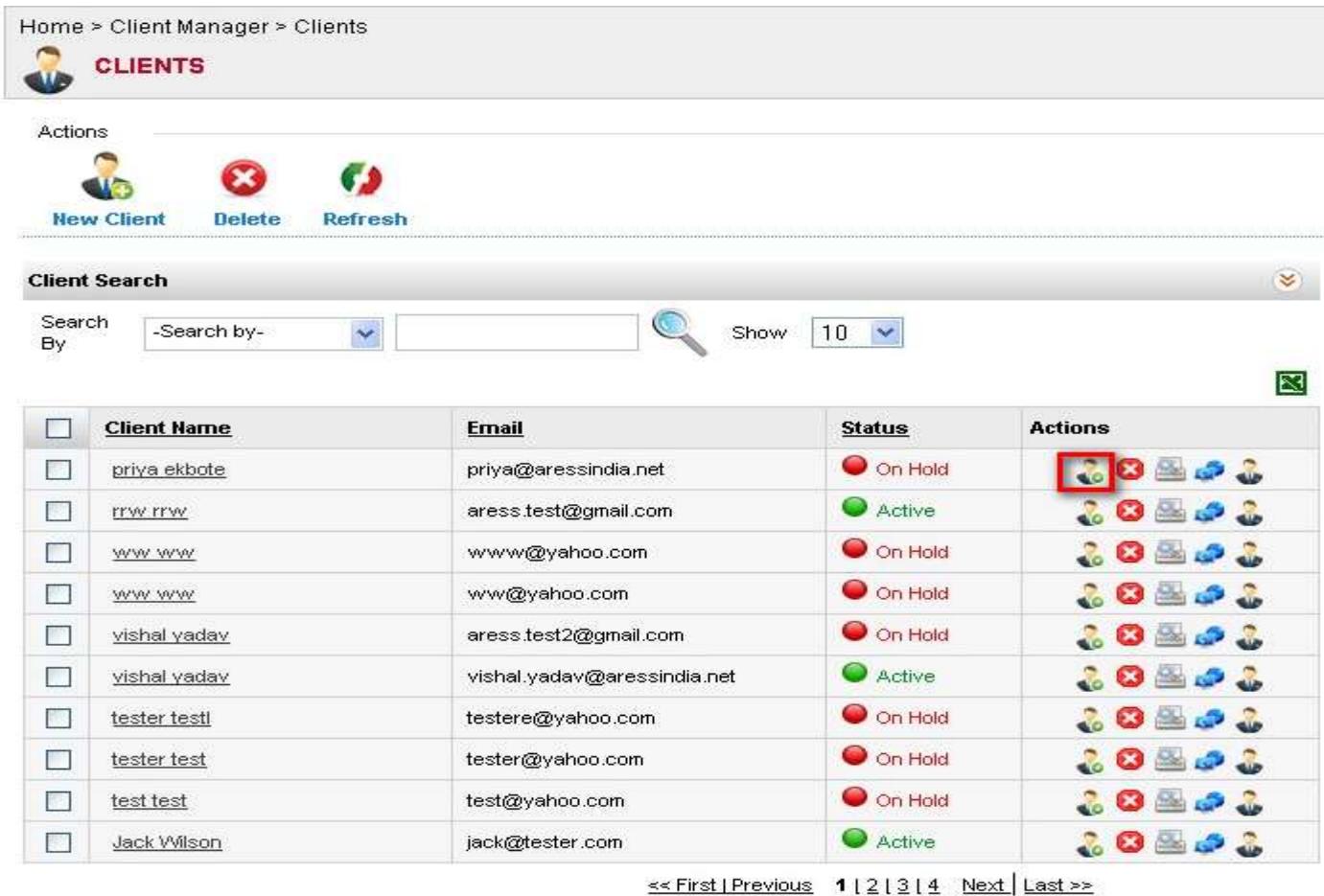


Name :	Title:	First Name:	Last Name:
Email :			
Password :			
Retype Password:			
Account Type :	<input checked="" type="radio"/> Business Account Company Name : <input type="radio"/> Personal Account		
Status :	On Hold		
Address Line 1 :			
Address Line 2 :			
City :			
State (US):	- Select -		
State Other(other countries) :			
Country :	United States		
Postal Code :			
Phone :	Country Code	Area Code	Number
Mobile :	Country Code	Area Code	Number
Fax :	Country Code	Area Code	Number

Cancel Submit

Edit Client

To edit any client, click on the edit icon in the 'Actions' column of the client list.



The screenshot shows the 'Clients' section of the Aress Client Manager. At the top, there's a breadcrumb navigation: Home > Client Manager > Clients. Below it is a header with a user icon and the word 'CLIENTS'. Underneath is a toolbar with three buttons: 'New Client' (new client icon), 'Delete' (trash icon), and 'Refresh' (refresh icon). The main area is titled 'Client Search' and contains a search bar with 'Search By' dropdown, a search input field, a magnifying glass icon, and a 'Show' dropdown set to 10. To the right of the search bar is a refresh icon. Below this is a table with columns: 'Client Name', 'Email', 'Status', and 'Actions'. The 'Actions' column includes icons for Edit, Delete, Print, Copy, and More. The first row in the table has its 'Edit' icon highlighted with a red box. The table data is as follows:

<input type="checkbox"/>	Client Name	Email	Status	Actions
<input type="checkbox"/>	priya ekbote	priya@aresindia.net	On Hold	
<input type="checkbox"/>	rrw rrw	aresstest@gmail.com	Active	
<input type="checkbox"/>	www www	www@yahoo.com	On Hold	
<input type="checkbox"/>	www www	www@yahoo.com	On Hold	
<input type="checkbox"/>	vishal yadav	aresstest2@gmail.com	On Hold	
<input type="checkbox"/>	vishal yadav	vishal.yadav@aresindia.net	Active	
<input type="checkbox"/>	tester testl	testere@yahoo.com	On Hold	
<input type="checkbox"/>	tester test	tester@yahoo.com	On Hold	
<input type="checkbox"/>	test test	test@yahoo.com	On Hold	
<input type="checkbox"/>	Jack Wilson	jack@tester.com	Active	

At the bottom, there are navigation links: '<< First | Previous | 1 | 2 | 3 | 4 | Next | Last >>'.

Now, on edit page, edit the information about the client and click on the 'Submit' button to save all the changes.

Home > Client Manager > Edit Client



Edit Client

* Name :	Title <input type="text" value="Mr."/> <input type="text" value="Jack"/>	First Name <input type="text" value="Wilson"/>	Last Name <input type="text"/>
* Email :	<input type="text" value="jack@tester.com"/>		
* Password :	<input type="password" value="*****"/>		
* Retype Password:	<input type="password"/>		
Account Type :	<input type="radio"/> Business Account Company Name <input type="text"/> <input type="radio"/> Personal Account		
* Status :	<input style="width: 150px; height: 20px; border: none; border-bottom: 1px solid #ccc; padding: 2px 5px;" type="text" value="Active"/>		
* Address Line 1 :	<input type="text" value="cyan road #90"/>		
Address Line 2 :	<input type="text"/>		
City :	<input type="text" value="Mumbai"/>		
State (US):	<input style="width: 150px; height: 20px; border: none; border-bottom: 1px solid #ccc; padding: 2px 5px;" type="text" value="- Select -"/>		
State Other(other countries) :	<input type="text" value="Maharastra"/>		
Country :	<input style="width: 150px; height: 20px; border: none; border-bottom: 1px solid #ccc; padding: 2px 5px;" type="text" value="India"/>		
Postal Code :	<input type="text" value="413203"/>		
Phone :	Country Code <input type="text" value="+"/>	Area Code <input type="text"/>	Number <input type="text"/>
Mobile :	Country Code <input type="text" value="+"/>	Area Code <input type="text"/>	Number <input type="text"/>
Fax :	Country Code <input type="text" value="+"/>	Area Code <input type="text"/>	Number <input type="text"/>

Delete the Client

To delete the particular client, click on the delete icon of that particular client, and then a confirmation box will appear on the screen, click on ok button to delete the client.

Note: can cancel to delete record by clicking The “Cancel” button from the conformation box

The screenshot shows the 'CLIENTS' module interface. At the top, there's a header with a user icon and the word 'CLIENTS'. Below it is a toolbar with three buttons: 'New Client' (person with plus), 'Delete' (red X), and 'Refresh' (refresh symbol). The main area has a title 'Client Search' with search fields for 'Search By' and a magnifying glass icon, followed by a dropdown for 'Show' set to 10. A confirmation dialog box is overlaid on the page, centered over a table of client data. The dialog box has a question mark icon and the text 'The page at http://75.127.117.3 says: Are you sure you want to DELETE the User(s)?' with 'OK' and 'Cancel' buttons. The 'OK' button is highlighted with a red rectangle. In the background, there's a table with columns for 'Client Name', 'Email', 'Status' (e.g., 'On Hold', 'Active'), and 'Actions' (a row of icons). One of the 'Delete' icons in the actions column is also highlighted with a red rectangle.

<input type="checkbox"/>	<u>Client Name</u>		
<input type="checkbox"/>	priya ekbote	ww@yahoo.com	On Hold
<input type="checkbox"/>	rrw rrw		
<input type="checkbox"/>	ww ww		
<input type="checkbox"/>	ww ww	aresstest2@gmail.com	On Hold
<input type="checkbox"/>	vishal yadav	vishal.yadav@aresbindia.net	Active
<input type="checkbox"/>	vishal yadav		

To delete multiple clients select the checkboxes, click on delete button in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button to delete the client.

CLIENTS

Actions

New Client **Delete** Refresh

Client Search

Search By -Search by-

<input type="checkbox"/>	<u>Client Name</u>		ACTIONS
<input checked="" type="checkbox"/>	priya ekbote		
<input checked="" type="checkbox"/>	rrw rrw	aresstest@gmail.com	Active
<input type="checkbox"/>	www www	www@yahoo.com	On Hold
<input checked="" type="checkbox"/>	ww www	ww@yahoo.com	On Hold
<input checked="" type="checkbox"/>	vishal yadav	aresstest2@gmail.com	On Hold
<input type="checkbox"/>	vishal yadav	vishalyadav@aresindia.net	Active
<input type="checkbox"/>	tester testl	testere@yahoo.com	On Hold
<input type="checkbox"/>	tester test	tester@yahoo.com	On Hold
<input type="checkbox"/>	test test	test@yahoo.com	On Hold
<input type="checkbox"/>	Jack Wilson	jack@tester.com	Active

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the User(s)?

<< First | Previous | **1** | 2 | 3 | 4 | Next | Last >>

To Export the client List in Excel sheet click on the Excel icon fro right side top of the Listing.

CLIENTS

Actions

New Client Delete Refresh

Client Search

Search By -Search by- Show 10



<input type="checkbox"/>	<u>Client Name</u>	<u>Email</u>	<u>Status</u>	<u>Actions</u>
<input type="checkbox"/>	priya ekbote	priya@aresindia.net	● On Hold	
<input type="checkbox"/>	rrw rrw	aresstest@gmail.com	● Active	
<input type="checkbox"/>	www www	www@yahoo.com	● On Hold	
<input type="checkbox"/>	www www	www@yahoo.com	● On Hold	
<input type="checkbox"/>	vishal yadav	aresstest2@gmail.com	● On Hold	
<input type="checkbox"/>	vishal yadav	vishal.yadav@aresindia.net	● Active	
<input type="checkbox"/>	tester testl	testere@yahoo.com	● On Hold	
<input type="checkbox"/>	tester test	tester@yahoo.com	● On Hold	
<input type="checkbox"/>	test test	test@yahoo.com	● On Hold	
<input type="checkbox"/>	Jack Wilson	jack@tester.com	● Active	

<< First | Previous | 1 | 2 | 3 | 4 | Next | Last >>

Sort the Client List

You can sort the client list using 3 different criteria – Client Name, Email and Status.

Home > Client Manager > Clients

 **CLIENTS**

Actions

 **New Client**  **Delete**  **Refresh**

Client Search 

Search By: -Search by-  Show: 10

<input type="checkbox"/>	<u>Client Name</u>	<u>Email</u>	<u>Status</u>	Actions
<input type="checkbox"/>	yogesh sonaje	yogesh.sonaje@aresbindia.net	 On Hold	    
<input type="checkbox"/>	ww ww	ww@yahoo.com	 On Hold	    
<input type="checkbox"/>	ww ww	www@yahoo.com	 On Hold	    
<input type="checkbox"/>	w w	ww@test.co	 Active	    

Search the Client

To search the client, select the option from 'Search by' and enter the search keywords in the textbox then click on magnifier.

Client Search

The screenshot shows a search interface titled 'Client Search'. It includes a 'Search By' dropdown, a search input field, a magnifying glass icon, and a 'Show' dropdown set to 10. A red box highlights the 'Search By' dropdown and the search input field.

Page per limit

To change the page per limit of client list, select the option from 'Show'.

The screenshot shows the same search interface as above, but the 'Show' dropdown is highlighted with a red box. It is set to 10.

Client's Details

To view the client's details click on client's name OR 'View details' icon in 'Actions' column of the client list.

The screenshot shows a table of client details. The columns are: Client Name, Email, Status, and Actions. The 'Actions' column contains icons for viewing details, editing, deleting, and other operations. The first client listed is 'yogesh.sonaje' with the email 'yogesh.sonaje@aresbindia.net' and status 'On Hold'. The 'View details' icon in the first row's Actions column is highlighted with a red box. The second client listed is 'ww.ww' with the email 'ww@yahoo.com' and status 'On Hold'. The 'View details' icon in the second row's Actions column is also highlighted with a red box.

<input type="checkbox"/>	<u>Client Name</u> ▾	Email	Status	Actions
<input type="checkbox"/>	yogesh.sonaje	yogesh.sonaje@aresbindia.net	On Hold	
<input type="checkbox"/>	ww.ww	ww@yahoo.com	On Hold	

To view Client details following screen will be shown

Home > Client Manager > Clients > General Settings

 **Jack Wilson** 

General Settings Containers Anti-fraud status Subscriptions Billing History Payment settings

Actions

 
[Edit Profile](#) [Delete](#)

Customer ID :	296
Email :	jack@tester.com
Account Type :	
Address Line 1 :	cyan road #90
Address Line 2 :	
City :	Mumbai
State :	Maharashtra
Country :	India
Postal Code :	413203
Phone :	
Mobile :	
Fax :	

Click on the ‘General Settings’, ‘Containers’, ‘Anti-fraud status’, ‘Subscriptions’, ‘Billing History’ and ‘Payment settings’ tabs to see specific details. You can also edit/delete the client profile by clicking on respective buttons given in ‘Actions’ section at the top.

Subscriptions

Click on the ‘Subscriptions’ link under ‘Client Manager’ in left menu to view subscriptions list.



Following screen will be shown

Home > Client Manager > Subscriptions



Subscriptions

[All Subscriptions \(212\)](#)
[Subscriptions On Hold \(49\)](#)
[Expired \(0\)](#)
[Termination Queue \(4\)](#)
[Failed\(22\)](#)

Subscription Search

ID	Hosting Plan	Hosting Plan Type	Account Name	Status	<input type="button" value="Search"/>	Show	5
		All		All			
End date after:		End date before:					
<input type="text" value="Select Date"/>		<input type="text" value="Select Date"/>					



ID	Subscription Name	Hosting Plan Type	Hosting Plan	Account Name	Status	VM	Start Date	End Date
220	220Test 64bit	XEN-VPS	Test 64bit	prachi.shewale@aresindia.net	● Failed	0	13-November-2010	
219	219Basic 64-bit	OpenVZ	Basic 64-bit	priya@aresindia.net	● Active	1	14-November-2010	13-December-2010
218	218Basic 64-bit	OpenVZ	Basic 64-bit	priya@aresindia.net	● Active	1	14-November-2010	13-December-2010
217	217Basic 64-bit	OpenVZ	Basic 64-bit	priya@aresindia.net	● Active	0	13-November-2010	13-December-2010
216	216Premium 64 bit	XEN-VPS	Premium 64 bit	aresstest@gmail.com	● Active	0	13-November-2010	13-December-2010
215	215Test 64bit	XEN-VPS	Test 64bit	vishal.yadav@aresindia.net	● On Hold	0	13-November-2010	
214	214Test 64bit	XEN-VPS	Test 64bit	aresstest@gmail.com	● Terminating	0	13-November-2010	13-December-2010
213	213Test 64bit	XEN-VPS	Test 64bit	www@ yahoo.com	● On Hold	0	13-November-2010	
212	212Test 64bit	XEN-VPS	Test 64bit	vishal.yadav@aresindia.net	● Failed	0	13-November-2010	
211	207Basic 64-bit	OpenVZ	Basic 64-bit	tushar.bachhav@gmail.com	● Active	0	12-November-2010	12-December-2010

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The list of subscriptions displays the following:

- ID: A subscription numerical identifier assigned automatically
- Subscription name: A subscription numerical identifier and hosting plan name.
- Hosting plan type: The type of hosting provided by a hosting plan a subscription is based upon (Xen, Open VZ, and Dedicated). You can filter the list of subscriptions down to the particular hosting type.
- Hosting plan: The name of a hosting plan a subscription is based upon.
- Account Name: The name of an account owning a subscription.
- Status: Subscription current status. Subscription statuses are changed automatically and depend on the services provisioning:
 - Active - An Order was paid, an Invoice was generated. Ordered services were provided;
 - On Hold - all operations in respect to a subscription are temporarily suspended.
 - Expired - A subscription had expired.
 - Failed - all operations in respect to a Subscription are impossible.
 - Terminating - this status occurs in case the delayed subscription termination (termination period) is configured. Termination period is set in Grace period.
- Start Date: The starting day of a subscription period.
- End Date: The last date of subscription period

You can also view the list of Subscriptions on hold, Expired, Termination Queue, and Failed by clicking on the subsequent tabs.

Home > Client Manager > Subscriptions

 **Subscriptions**

All Subscriptions (212) Subscriptions On Hold (49) Expired (0) Termination Queue (4) Failed(22)

Subscription Search

ID	Hosting Plan	Hosting Plan Type	Account Name	Status	Show
<input type="text"/>	<input type="text"/>	All	<input type="text"/>	All	5

End date after: End date before:

Select Date  Select Date 

ID	Subscription Name	Hosting Plan Type	Hosting Plan	Account Name	Status	VM	Start Date	End Date
220	220Test 64bit	XEN-VPS	Test 64bit	prachi.shewale@aresindia.net	 Failed	0	13-November-2010	
219	219Basic 64-bit	OpenVZ	Basic 64-bit	priya@aresindia.net	 Active	1	14-November-2010	13-December-2010
218	218Basic 64-bit	OpenVZ	Basic 64-bit	priya@aresindia.net	 Active	1	14-November-2010	13-December-2010
217	217Basic 64-bit	OpenVZ	Basic 64-bit	priya@aresindia.net	 Active	0	13-November-2010	13-December-2010
216	216Primum 64 bit	XEN-VPS	Primum 64 bit	aresstest@gmail.com	 Active	0	13-November-2010	13-December-2010

Search Subscriptions

For searching enter 'ID', 'Hosting Plan', select 'Hosting Plan Type', 'Account Name', select 'Status', select 'End date after', select 'End date before' and then click on magnifier.

Home > Client Manager > Subscriptions

Subscriptions

All Subscriptions (212) Subscriptions On Hold (49) Expired (0) Termination Queue (4) Failed(22)

Subscription Search

ID	Hosting Plan	Hosting Plan Type	Account Name	Status	Search
217	Basic 64-bit	OpenVZ	priya@aresindia.net	Active	

End date after: 13-Nov-2010 End date before: 14-Dec-2010

ID	Subscription Name	Hosting Plan Type	Hosting Plan	Account Name	Status	VM	Start Date	End Date
217	217Basic 64-bit	OpenVZ	Basic 64-bit	priya@aresindia.net	 Active	0	13-November-2010	13-December-2010

To view particular subscription details click on 'ID' OR 'Subscription Name'.

Home > Client Manager > Subscriptions

Subscriptions

All Subscriptions (212) Subscriptions On Hold (49) Expired (0) Termination Queue (4) Failed(22)

Subscription Search

ID	Hosting Plan	Hosting Plan Type	Account Name	Status	<input type="button" value="Show"/>	Show 5
<input type="text"/>	<input type="text"/>	<input type="button" value="All"/>	<input type="text"/>	<input type="button" value="All"/>	<input type="button" value=""/>	<input type="button" value=""/>
End date after:	End date before:					
<input type="text"/> Select Date <input type="button" value=""/>	<input type="text"/> Select Date <input type="button" value=""/>					

ID	Subscription Name	Hosting Plan Type	Hosting Plan	Account Name	Status	VM	Start Date	End Date
220	220Test 64bit	XEN-VPS	Test 64bit	prachi.shewale@aresindia.net	Failed	0	13-November-2010	
219	219Basic 64-bit	OpenVZ	Basic 64-bit	priya@aresindia.net	Active	1	14-November-2010	13-December-2010
218	218Basic 64-bit	OpenVZ	Basic 64-bit	priya@aresindia.net	Active	1	14-November-2010	13-December-2010
217	217Basic 64-bit	OpenVZ	Basic 64-bit	priya@aresindia.net	Active	0	13-November-2010	13-December-2010
216	216Premium 64 bit	XEN-VPS	Premium 64 bit	aresstest@gmail.com	Active	0	13-November-2010	13-December-2010
215	215Test 64bit	XEN-VPS	Test 64bit	vishal.yadav@aresindia.net	On Hold	0	13-November-2010	
214	214Test 64bit	XEN-VPS	Test 64bit	aresstest@gmail.com	Terminating	0	13-November-2010	13-December-2010
213	213Test 64bit	XEN-VPS	Test 64bit	www@yahoo.com	On Hold	0	13-November-2010	
212	212Test 64bit	XEN-VPS	Test 64bit	vishal.yadav@aresindia.net	Failed	0	13-November-2010	
211	207Basic 64-bit	OpenVZ	Basic 64-bit	tushar.bachhav@gmail.com	Active	0	12-November-2010	12-December-2010

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Following screen will be shown:

Home > Client Manager > Subscriptions > General Settings



aresstest@gmail.com

General Settings

Resources

Orders

Subscription ID	216
Account	aresstest@gmail.com
Status	Active Put On Hold
Hosting plan type	XEN-VPS
Hosting plan	Primum 64 bit
Setup fee	\$2.00
Monthly fee	\$27.00
Start date	13-November-2010
End date	13-December-2010 Change End Date
Billing period	1 month(s)
Next billing period	1 month(s)
Renewal order generation	Generate renewal orders and try to pay them automatically Generate Renewal Order

Cancel

Edit

Terminate

Click on 'Resources' tab to view following screen:

Home > Client Manager > Subscriptions > General Settings



aresstest@gmail.com

General Settings

Resources

Orders

IP addresses	Current value 1 IP(s) Included value 1 IP(s) Cost for additional resource allocation \$1 per IP(s)
DiskSpace	Current value 3 GB Included value 3 GB Cost for additional resource allocation \$0 per GB
RAM	Current value 512 MB Included value 512 MB Cost for additional resource allocation \$1 per MB

Cancel

Click on 'Orders' tab to view following screen:

Home > Client Manager > orders > Orders



aresstest@gmail.com

General Settings

Resources

Orders

Search

ID

Status



Show

5



ID

Document Date

Status

Total

Balance

216

13-November-2010

Paid

\$27.00

\$0.00

Subscription Features

Put on Hold/ Terminate: Click the 'Put on Hold' OR 'Terminate' button on a subscription **General Settings** screen. This will change the

subscription status into 'Terminating'.

Home > Client Manager > Subscriptions > General Settings

 **tushar.bachhav@gmail.com**

General Settings

Resources

Orders

Subscription ID	211
Account	tushar.bachhav@gmail.com
Status	<input checked="" type="radio"/> Active Put On Hold
Hosting plan type	OpenVZ
Hosting plan	Basic 64-bit
Setup fee	\$0.00
Monthly fee	\$
Start date	12-November-2010
End date	12-December-2010 Change End Date
Billing period	1 month(s)
Next billing period	1 month(s)
Renewal order generation	Generate renewal orders and try to pay them automatically

[Cancel](#)

[Edit](#)

[Terminate](#)

Change End Date: Click the 'Change End Date' button on a subscription **General Settings** screen.

Home > Client Manager > Subscriptions > General Settings



tushar.bachhav@gmail.com

General Settings

Resources

Orders

Subscription ID	211
Account	tushar.bachhav@gmail.com
Status	Active Put On Hold
Hosting plan type	OpenVZ
Hosting plan	Basic 64-bit
Setup fee	\$0.00
Monthly fee	\$
Start date	12-November-2010
End date	12-December-2010
	Change End Date
Billing period	1 month(s)
Next billing period	1 month(s)
Renewal order generation	Generate renewal orders and try to pay them automatically

Cancel

Edit

Terminate

Following screen will be displayed:

Home > Client Manager > Subscriptions > General Settings

 **tushar.bachhav@gmail.com**

General Settings Resources Orders

Subscription Change End Date

Warning: Changing the subscription end date may result in incorrect refunds calculation in future.

End Date: 12-Dec-2010

Now, perform the following steps to change end date for Subscription:

1. Select end date
2. Click 'Update' button, to save changes.

Home > Client Manager > Subscriptions > General Settings
 **tushar.bachhav@gmail.com**

General Settings Resources Orders

Subscription Change End Date

Warning: Changing the subscription end date may result in incorrect refunds calculation in future.

End Date: 

Cancel **Update**

Edit: Click the 'Edit' button on a subscription General Settings screen.

Home > Client Manager > Subscriptions > General Settings
 **tushar.bachhav@gmail.com**

General Settings	Resources	Orders
Subscription ID	211	
Account	tushar.bachhav@gmail.com	
Status	Active	Put On Hold
Hosting plan type	OpenVZ	
Hosting plan	Basic 64-bit	
Setup fee	\$0.00	
Monthly fee	\$	
Start date	12-November-2010	
End date	12-December-2010	Change End Date
Billing period	1 month(s)	
Next billing period	1 month(s)	
Renewal order generation	Generate renewal orders and try to pay them automatically	

[Cancel](#) Edit [Terminate](#)

Following screen will be displayed:

Home > Client Manager > Subscriptions > General Settings
 **tushar.bachhav@gmail.com**

General Settings Resources Orders

Edit Subscription	
Account	tushar.bachhav@gmail.com
Start date	12-November-2010
End date	12-December-2010
Billing period	1 month(s)
Next billing period	1 month(s)
Hosting Plan subscription fee	\$
Custom subscription fee for every future subscription period(1 month(s)). Leave empty, if you don't want customization.	\$ 0.00

Renewal order generation

Do not generate renewal orders automatically
 Generate renewal orders and try to pay them automatically
 Generate renewal orders automatically but pay them manually

Cancel **Save**

Now, perform the following steps to edit Subscription:

1. Enter custom subscription fee if you want to change, otherwise leave it.
2. Select option from 'Renewal order generation'.
3. Click 'Save' button to save changes.

Home > Client Manager > Subscriptions > General Settings
 tushar.bachhav@gmail.com

General Settings Resources Orders

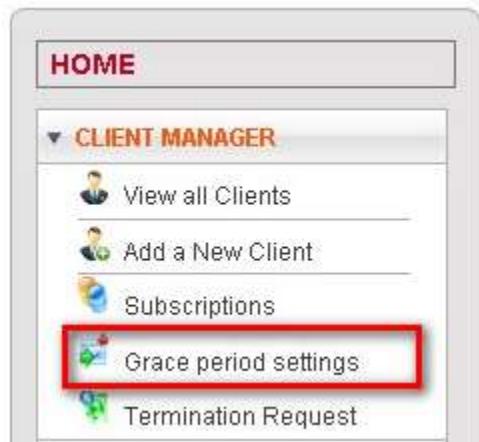
Edit Subscription	
Account	tushar.bachhav@gmail.com
Start date	12-November-2010
End date	12-December-2010
Billing period	1 month(s)
Next billing period	1 month(s)
Hosting Plan subscription fee	\$
Custom subscription fee for every future subscription period(1 month(s)). Leave empty, if you don't want customization.	\$ 0.00

Renewal order generation

Do not generate renewal orders automatically
 Generate renewal orders and try to pay them automatically
 Generate renewal orders automatically but pay them manually

Grace Period Settings

Click on the 'Grace Period Settings' link under 'Client Manager' in left menu to enter grace period settings.



Terms:

- Subscription period is a pre-paid period a customer uses the purchased services.
- Grace period starts when subscription period is over. Subscription is in the 'Graced' status.
- Expiration period starts when the grace period is over. Subscription status becomes 'Expired'.
- When expiration period is over a subscription is terminated and all the data connected with this subscription is removed from database and cannot be restored.

Grace Period Settings

You can set 'Grace Period', 'Expiration Period' by entering values in the respective boxes, 'Termination period' by selecting respective option for a subscription period, and then click 'Save' button.

Home > Client Manager

 Grace Period Settings

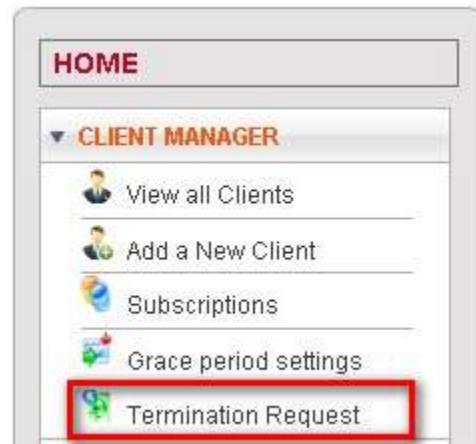
Subscription Expiration Terms		
Subscription Period	Grace Period	Expiration Period
1 month(s)	5 day(s)	5 day(s)
3 month(s)	5 day(s)	5 day(s)
6 month(s)	5 day(s)	1 day(s)
1 year(s)	5 day(s)	1 day(s)

Subscription Termination Terms	
Subscription Period	Method of termination period
1 month(s)	<input checked="" type="radio"/> Terminate manually <input type="radio"/> Terminate automatically in a period 10 day(s) <input type="radio"/> Terminate immediately
3 month(s)	<input type="radio"/> Terminate manually <input checked="" type="radio"/> Terminate automatically in a period 1 day(s) <input type="radio"/> Terminate immediately
6 month(s)	<input type="radio"/> Terminate manually <input checked="" type="radio"/> Terminate automatically in a period 1 day(s) <input type="radio"/> Terminate immediately
1 year(s)	<input type="radio"/> Terminate manually <input checked="" type="radio"/> Terminate automatically in a period 1 day(s) <input type="radio"/> Terminate immediately

[Cancel](#) [Save](#)

Termination Request

Click on the 'Termination Request' link under 'Client Manager' in left menu to view the list of termination requests.



Click on request 'ID' to see the details of particular termination request

Home > Client Manager

Termination Requests

Search

ID	Hosting Plan Type	Account Name	Show	5
<input type="text"/>	All	<input type="text"/>		<input type="button" value="Show"/>

	ID	Subscription Name	Hosting Plan	Account Name	Requested Date	Status
<input type="checkbox"/>	1	23Linux Ultimate	Linux Ultimate		16-September-2010	Completed
<input type="checkbox"/>	2	34Linux Ultimate	Linux Ultimate		17-September-2010	Completed
<input type="checkbox"/>	3	35Openvz 2010	Openvz 2010		17-September-2010	Completed
<input type="checkbox"/>	4	97Openvz 2010	Openvz 2010		07-October-2010	Completed
<input type="checkbox"/>	5	206Test 64bit	Test 64bit	vishal.yadav@aresindia.net	12-November-2010	Open
<input type="checkbox"/>	6	214Test 64bit	Test 64bit	aresstest@gmail.com	13-November-2010	Completed

Terminate **Cancel Request**

To process a non-cancelled subscription termination request then click 'Terminate' button, a confirmation box will appear on the screen, then click on ok button.

Home > Client Manager > Termination Request > Request Details

Termination Request

Id	5
Account	vishal.yadav
Subscription Id	<u>206</u>
Hosting Plan	Test 64bit
Subscription Start Date	12-November-2010
Subscription End Date	12-December-2010
Requested Date	12-November-2010
Termination Fee	
Termination Reason	terminate this

The page at <http://75.127.117.3> says:

Are you sure you want to terminate the request(s)?

OK **Cancel**

Cancel **Terminate** **Cancel Request**

Termination Request

To process multiple non-cancelled subscription termination requests then select checkboxes, click 'Terminate' button, a confirmation box will appear on the screen, then click on ok button.

Home > Client Manager

Termination Requests

Search

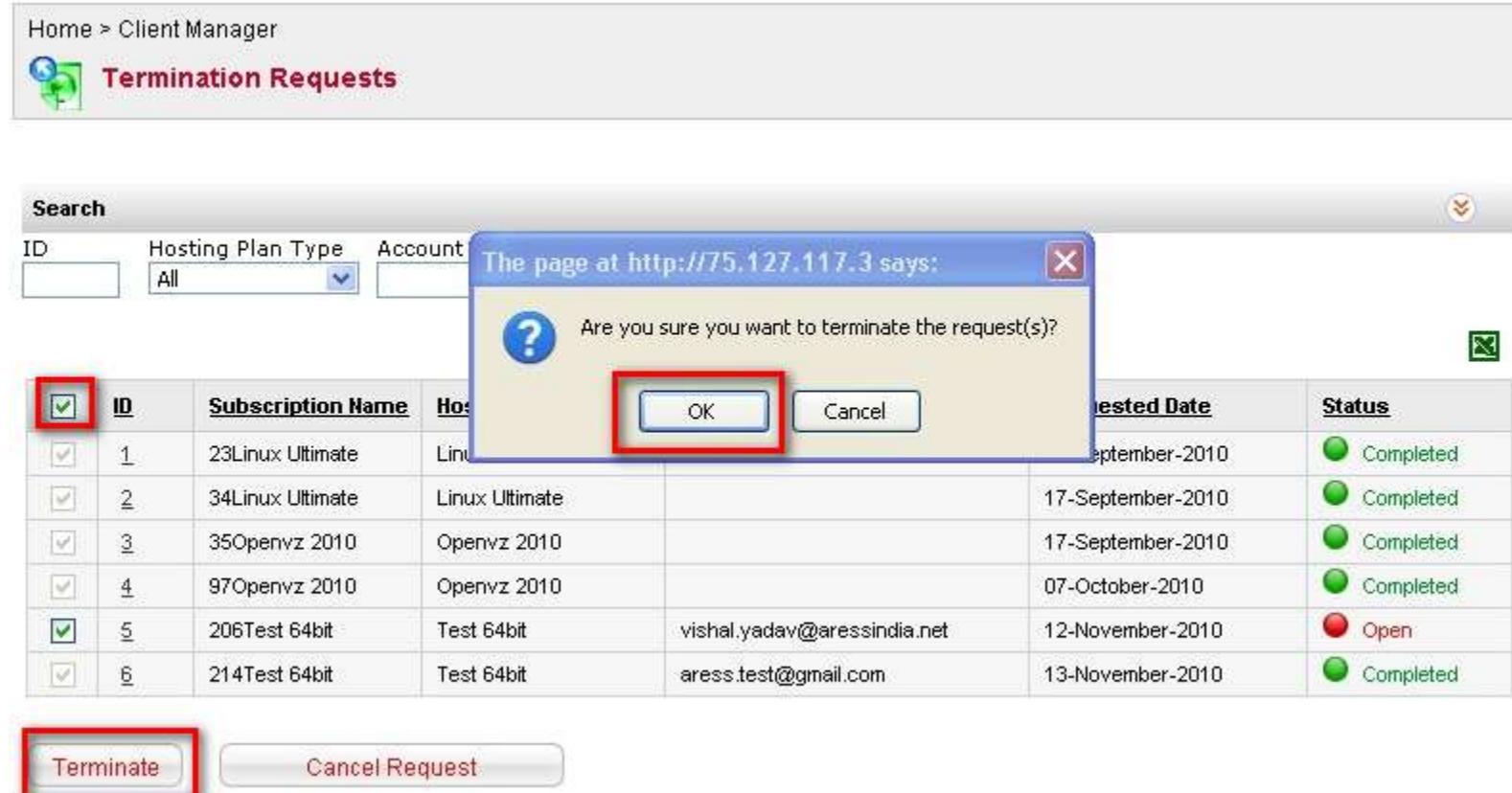
ID	Hosting Plan Type	Account	Tested Date	Status
All				
<input checked="" type="checkbox"/>	1	23Linux Ultimate	Linux	Completed
<input checked="" type="checkbox"/>	2	34Linux Ultimate	Linux Ultimate	Completed
<input checked="" type="checkbox"/>	3	35Openvz 2010	Openvz 2010	Completed
<input checked="" type="checkbox"/>	4	97Openvz 2010	Openvz 2010	Completed
<input checked="" type="checkbox"/>	5	206Test 64bit	Test 64bit	Open
<input checked="" type="checkbox"/>	6	214Test 64bit	Test 64bit	Completed

The page at <http://75.127.117.3> says:

Are you sure you want to terminate the request(s)?

OK **Cancel**

Terminate **Cancel Request**

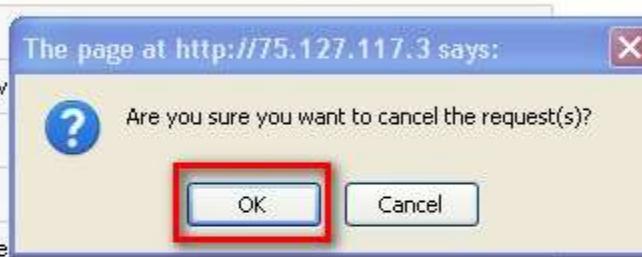


To cancel particular subscription termination request then click 'Cancel Request' button, a confirmation box will appear on the screen, then click on ok button.

Home > Client Manager > Termination Request > Request Details

Termination Request

Id	5
Account	vishal.yadav
Subscription Id	<u>206</u>
Hosting Plan	Test 64bit
Subscription Start Date	12-November-2010
Subscription End Date	12-December-2010
Requested Date	12-November-2010
Termination Fee	
Termination Reason	terminate this



[Cancel](#) [Terminate](#) [Cancel Request](#)

To cancel multiple subscription termination requests then select checkboxes, click 'Cancel Request' button, a confirmation box will appear on the screen, then click on ok button.

Home > Client Manager

Termination Requests

Search

ID	Hosting Plan Type	Account Name	Requested Date	Status
	All		Show 5	
<input checked="" type="checkbox"/>	1	23Linux Ultimate	16-September-2010	Completed
<input checked="" type="checkbox"/>	2	34Linux Ultimate	17-September-2010	Completed
<input checked="" type="checkbox"/>	3	35Openvz 2010	17-September-2010	Completed
<input checked="" type="checkbox"/>	4	97Openvz 2010	07-October-2010	Completed
<input checked="" type="checkbox"/>	5	206Test 64bit	12-November-2010	Open
<input checked="" type="checkbox"/>	6	214Test 64bit	13-November-2010	Completed

The page at <http://75.127.117.3> says:

Are you sure you want to cancel the request(s)?

OK Cancel

Terminate **Cancel Request**

Search Termination Requests

For searching enter 'ID', 'Account Name', select 'Hosting Plan Type', and then click on magnifier.

Home > Client Manager

Termination Requests

Search

ID 5	Hosting Plan Type All	Account Name 206Test 64bit		Show 5
---------	--------------------------	-------------------------------	--	-----------

SERVER MANAGER

Click on the 'View All Servers' link under 'Server Manager' in left menu to view servers list.



Following screen will be displayed:

Home > Servers Manager > View All Servers

**SERVERS**

Actions



Add



Delete



Refresh



Block IP

Server Search

Search By

-Search by-



Show

10



<input type="checkbox"/>	Server Hostname	Server Type	Max VPS	Allocated VPS	Actions
<input type="checkbox"/>	75.127.109.2	openVZ	50	-1	
<input type="checkbox"/>	75.127.105.9	Xen	50	129	
<input type="checkbox"/>	65.75.245.2	Xen	50	0	
<input type="checkbox"/>	65.75.244.4	Xen	50	0	
<input type="checkbox"/>	64.22.75.9	Xen	50	0	
<input type="checkbox"/>	64.22.73.4	openVZ	50	1	
<input type="checkbox"/>	64.22.72.11	Xen	50	-132	
<input type="checkbox"/>	64.22.72.10	openVZ	50	2	
<input type="checkbox"/>	220.227.236.24	openVZ	50	3	



Edit



Delete



Reset Password



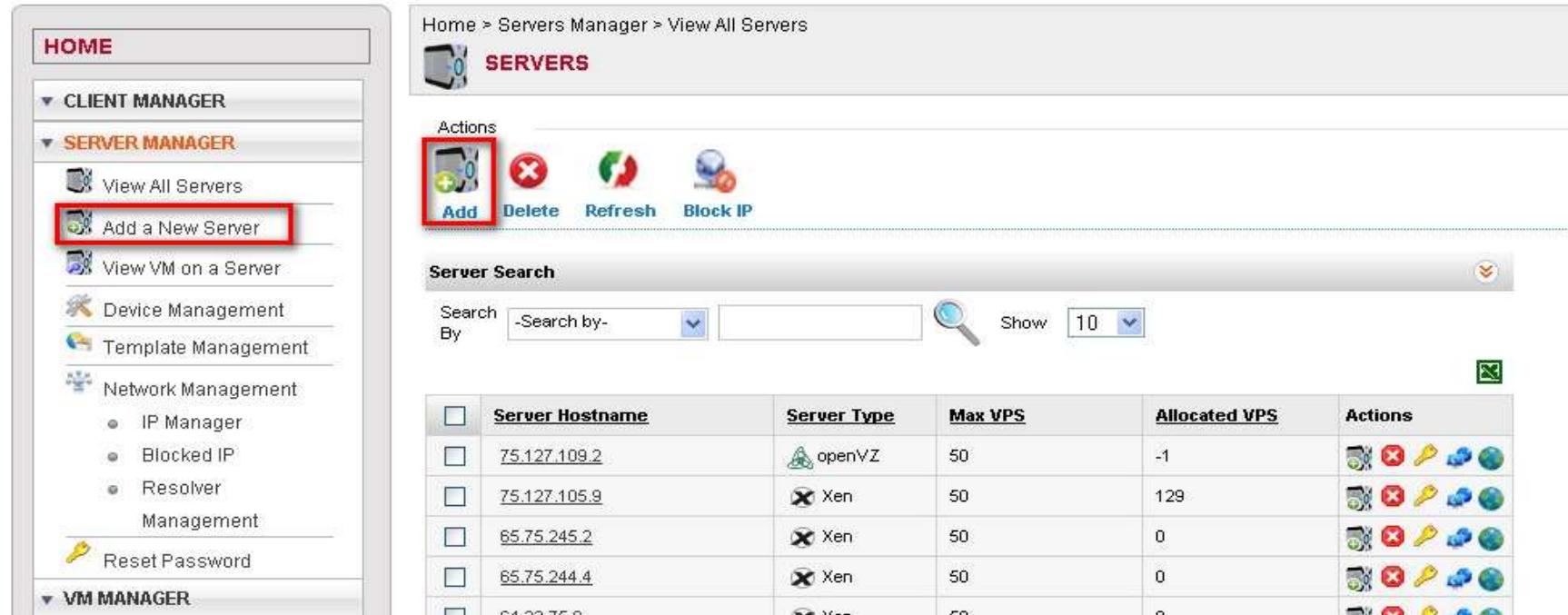
View VM



View IP

Add New Server

In Server section click the 'Add' button OR click 'Add a New Server' link in right menu to add a new Server.



The screenshot shows the 'SERVER MANAGER' section of the Aress Software interface. On the left, there is a sidebar with 'HOME', 'CLIENT MANAGER', 'SERVER MANAGER' (which is currently selected and highlighted in orange), and 'VM MANAGER'. Under 'SERVER MANAGER', there are several options: 'View All Servers', 'Add a New Server' (which is highlighted with a red box), 'View VM on a Server', 'Device Management', 'Template Management', 'Network Management' (with sub-options: IP Manager, Blocked IP, Resolver, Management), and 'Reset Password'. On the right, the main panel shows a 'Home > Servers Manager > View All Servers' title. Below it is a 'SERVERS' section with an 'Actions' menu containing 'Add', 'Delete', 'Refresh', and 'Block IP' buttons. The 'Add' button is also highlighted with a red box. Below the actions is a 'Server Search' bar with a search input field, a magnifying glass icon, and a 'Show 10' dropdown. The main area displays a table of servers:

<input type="checkbox"/>	Server Hostname	Server Type	Max VPS	Allocated VPS	Actions
<input type="checkbox"/>	75.127.109.2	openVZ	50	-1	
<input type="checkbox"/>	75.127.105.9	Xen	50	129	
<input type="checkbox"/>	65.75.245.2	Xen	50	0	
<input type="checkbox"/>	65.75.244.4	Xen	50	0	
<input type="checkbox"/>	65.75.244.5	VPS	50	0	

Now, on new Server page, enter all the information about the Server in the respective boxes and click on 'Submit' button to save all the changes.

The newly added Server will be displayed in the Server list.

Home > Servers Manager > Add New Server

 **Add New Server**

* IP or Hostname :	test
* Server Type :	openVZ
* Password :	*****
* Retype Password :	*****
* Max VPS :	12
* IP :	220.221.20.27
* Subnetmask :	255.255.255.0
* SSH Port :	22
* Gateway :	220.221.20.27
* Server OS Type :	Cent OS
* Server Architecture :	32 bit

Cancel

Submit

Edit Server

Click on 'Edit' icon in 'Actions' column.

Home > Servers Manager > View All Servers

**SERVERS**

Actions

[Add](#)[Delete](#)[Refresh](#)[Block IP](#)**Server Search**

Search By

-Search by- 

Show

10



<input type="checkbox"/>	<u>Server Hostname</u>	<u>Server Type</u>	<u>Max VPS</u>	<u>Allocated VPS</u>	<u>Actions</u>
<input type="checkbox"/>	75.127.109.2	openVZ	50	-1	
<input type="checkbox"/>	75.127.105.9	Xen	50	129	
<input type="checkbox"/>	65.75.245.2	Xen	50	0	
<input type="checkbox"/>	65.75.244.4	Xen	50	0	
<input type="checkbox"/>	64.22.75.9	Xen	50	0	
<input type="checkbox"/>	64.22.73.4	openVZ	50	1	
<input type="checkbox"/>	64.22.72.11	Xen	50	-132	
<input type="checkbox"/>	64.22.72.10	openVZ	50	2	
<input type="checkbox"/>	220.227.236.24	openVZ	50	3	

[Edit](#)[Delete](#)[Reset Password](#)[View VM](#)[View IP](#)

Now select 'Server os Type' from drop-down, enter 'Max VPS', 'Subnet mask', 'SSH Port', 'Gateway' and then click 'Submit' to save changes.

Home > Servers Manager > Servers Details > Edit Server

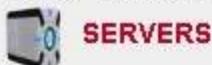
 **Edit Server**

* IP or Hostname :	75.127.105.9
* Server Type :	Xen
* Max VPS :	50
* Subnetmask :	255.255.255.0
* SSH Port :	22
* Gateway :	75.127.105.1
* Server OS Type :	Cent OS
* Server Architecture :	64-bit

Reset Password

Click on 'Reset Password' icon in 'Actions' column.

Home > Servers Manager > View All Servers

**SERVERS**

Actions



Add



Delete



Refresh



Block IP

Server Search

Search By

-Search by-



Show

10

<input type="checkbox"/>	<u>Server Hostname</u>	<u>Server Type</u>	<u>Max VPS</u>	<u>Allocated VPS</u>	<u>Actions</u>
<input type="checkbox"/>	75.127.109.2	openVZ	50	-1	
<input type="checkbox"/>	75.127.105.9	Xen	50	130	
<input type="checkbox"/>	65.75.245.2	Xen	50	0	
<input type="checkbox"/>	65.75.244.4	Xen	50	0	

Now, select 'Server' from drop-down, enter 'Old Password', 'New Password', and 'Retype Password', then click 'Submit' to save changes.sss

Home > Servers Manager > Reset Password

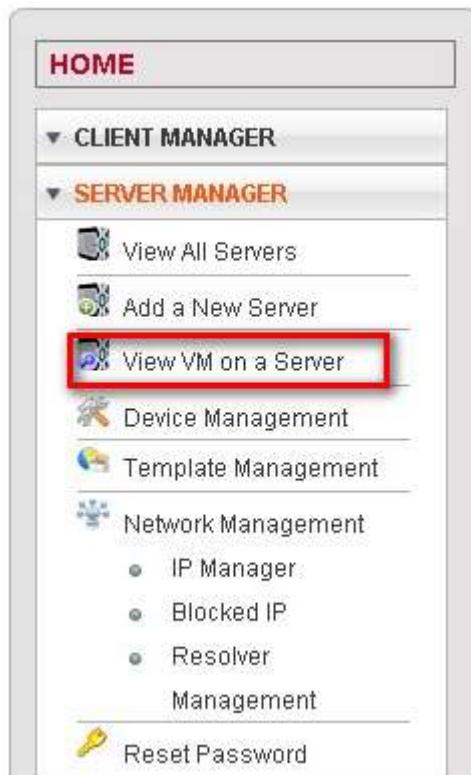
 **Reset Password**

* Select Server :	75.127.109.2	
* Old Password :	*****	
* New Password :	*****	Acceptable Password.
* Retype Password :	*****	

View VM on a Server: Click on 'View VM' icon in 'Actions' column OR click 'View VM on a Server' link in left menu under 'Server Manager'.

The screenshot shows the 'Servers Manager' section of the Aress software. At the top, there's a breadcrumb navigation: Home > Servers Manager > View All Servers. Below this is a header with a server icon and the word 'SERVERS'. Underneath is a toolbar with four buttons: 'Add' (green plus), 'Delete' (red minus), 'Refresh' (blue circular arrow), and 'Block IP' (blue shield). A 'Server Search' bar follows, with a search input field, a dropdown for 'Search By', a magnifying glass icon, and a 'Show' dropdown set to '10'. To the right of the search bar is a small green 'refresh' icon. Below these are two rows of server data. Each row contains a checkbox, a server hostname, its type (openVZ or Xen), its max VPS limit, the number of allocated VPS, and an 'Actions' column with several icons. In the first row, the 'Actions' column icon for the second server (75.127.109.2) is highlighted with a red box. In the second row, the 'Actions' column icon for the third server (75.127.105.9) is highlighted with a red box.

	Server Hostname	Server Type	Max VPS	Allocated VPS	Actions
<input type="checkbox"/>	75.127.109.2	openVZ	50	-1	
<input type="checkbox"/>	75.127.105.9	Xen	50	133	
<input type="checkbox"/>	65.75.245.2	Xen	50	0	



Following screen will be shown. To view another VM, select server from 'Switch To' drop-down.

Home > Servers Manager > 75.127.109.2 > View VM on a Server

View VM on a Server

Actions



Delete



Refresh

Switch to 75.127.109.2

Server VM Search

Search By -Search by-



Show

10



<input type="checkbox"/>	VM ID	VM Name	Os Type	IP	Server	Status	Actions
<input type="checkbox"/>	118	Xkdlotiy	openVZ	75.127.109.202	75.127.109.2	Running	
<input type="checkbox"/>	117	Xevwdkkoc	openVZ	75.127.109.201	75.127.109.2	Running	
<input type="checkbox"/>	111	XTusharVM	openVZ	75.127.109.201	75.127.109.2	Destroyed	



Edit



Delete



Reset Password



Boot



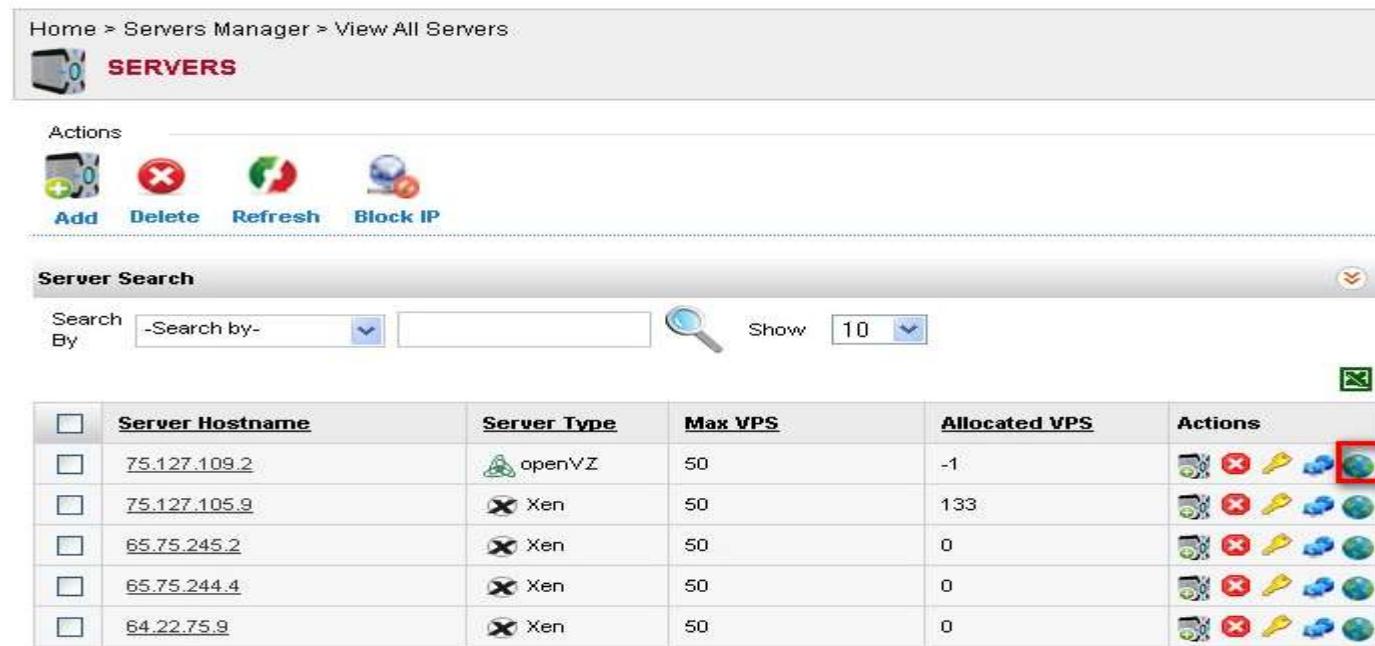
Shut Down



Reboot

View IP

Click on 'View IP' icon in 'Actions' column.



The screenshot shows the 'Servers' section of the Aress Software interface. At the top, there's a navigation bar: 'Home > Servers Manager > View All Servers'. Below it is a toolbar with icons for 'Add', 'Delete', 'Refresh', and 'Block IP'. Underneath is a search bar labeled 'Server Search' with fields for 'Search By' and a magnifying glass icon. To the right of the search bar are dropdown menus for 'Show' (set to 10) and a sorting arrow. The main area is a table with the following columns: 'Server Hostname', 'Server Type', 'Max VPS', 'Allocated VPS', and 'Actions'. The table contains six rows of server data. In the 'Actions' column for each row, there are five icons: a gear, a red circle with a minus sign, a yellow speech bubble, a blue cloud, and a globe. The icon for the globe in the first row is highlighted with a red square.

<input type="checkbox"/>	Server Hostname	Server Type	Max VPS	Allocated VPS	Actions
<input type="checkbox"/>	75.127.109.2	 openVZ	50	-1	
<input type="checkbox"/>	75.127.105.9	 Xen	50	133	
<input type="checkbox"/>	65.75.245.2	 Xen	50	0	
<input type="checkbox"/>	65.75.244.4	 Xen	50	0	
<input type="checkbox"/>	64.22.75.9	 Xen	50	0	

Following screen will be shown. To view another server IP, select server from 'Switch To' drop-down.

Home > Servers Manager > Network Management - IP Manager > IP Address



Switch to **75.127.105.9**



IP Search

Search By

-Search by-



Show

10



<input type="checkbox"/>	IP Address	Occupied By	IP Status
<input type="checkbox"/>	75.127.105.40		Available
<input type="checkbox"/>	75.127.105.41		Available
<input type="checkbox"/>	75.127.105.42		Available
<input type="checkbox"/>	75.127.105.43		Available
<input type="checkbox"/>	75.127.105.44		Available
<input type="checkbox"/>	75.127.105.45		Available

Delete Server

To delete the server, click on the delete icon of that particular server, and then a confirmation box will appear on screen, click on ok button.

The screenshot shows the 'Servers' section of the Aress Software interface. At the top, there's a navigation bar: 'Home > Servers Manager > View All Servers'. Below it is a toolbar with icons for 'Add', 'Delete', 'Refresh', and 'Block IP'. A 'Server Search' field is present. The main area displays a table of servers with columns: 'Server Hostname', 'Type', 'CPU', 'Memory', and 'Actions'. In the 'Actions' column, each server row has a delete icon (a red circle with a white 'X'). A confirmation dialog box is overlaid on the page, centered over the first server in the list. The dialog title is 'The page at http://75.127.117.3 says:' followed by a question 'Are you sure you want to DELETE the Server(s)?'. It contains two buttons: 'OK' (highlighted with a red box) and 'Cancel'. The background table shows five server entries:

Server Hostname	Type	CPU	Memory	Actions
75.127.109.2	openVZ	50	-1	
75.127.105.9	Xen	50	133	
65.75.245.2	Xen	50	0	
65.75.244.4	Xen	50	0	
64.22.75.9	Xen	50	0	

To delete multiple server select the checkboxes, click on delete button in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button.

Home > Servers Manager > View All Servers

**SERVERS**

Actions



Add



Delete



Refresh

**Server Search**Search
By-Search by- The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the Server(s)?

OK

Cancel

<input type="checkbox"/> Server Hostname	Actions
<input checked="" type="checkbox"/> 75.127.109.2	
<input type="checkbox"/> 75.127.105.9	
<input checked="" type="checkbox"/> 65.75.245.2	
<input type="checkbox"/> 65.75.244.4	
<input checked="" type="checkbox"/> 64.22.75.9	

Search Server

Select 'Search By' criteria from drop-down, enter keyword, and then click on magnifier to view search result.

Home > Servers Manager > View All Servers

 SERVERS

Actions

Add Delete Refresh Block IP

Server Search

Search By: **Server Host**: 75.127.105.9 

Show: 10 



<input type="checkbox"/>	<u>Server Hostname</u>	Server Type	Max VPS	Allocated VPS	Actions
<input type="checkbox"/>	75.127.105.9	Xen	50	134	    

 Edit  Delete  Reset Password  View VM  View IP

Server Details

Click on 'Server Hostname' link in server list.

The screenshot shows the 'Servers' section of the Aress Software interface. At the top, there's a breadcrumb navigation: Home > Servers Manager > View All Servers. Below this is a toolbar with icons for Add, Delete, Refresh, and Block IP. Underneath is a search bar labeled 'Server Search' with fields for 'Search By' and a magnifying glass icon. A dropdown menu 'Show' is set to 10. The main area is a table listing servers:

<input type="checkbox"/>	Server Hostname	Server Type	Max VPS	Allocated VPS	Actions
<input type="checkbox"/>	75.127.109.2	openVZ	50	-1	
<input type="checkbox"/>	75.127.105.9	Xen	50	137	
<input type="checkbox"/>	65.75.245.2	Xen	50	0	
<input type="checkbox"/>	65.75.244.4	Xen	50	0	

Following is the server details screen:

Home > Servers Manager > Server Details
 75.127.105.9

Actions

 Edit  Delete  VMs  Processlist  Services  SSH  Terminal  Reset  Password

Server ID :	11
Kernel :	2.6.18-194.17.4.el5xen
Hardware Platform :	x86_64
IP :	75.127.105.9
Subnet :	255.255.255.0
Max VM :	50
Allocated VM :	137
Free VM :	-87
SSH Port :	22
Server Type :	
Gateway :	75.127.105.1

CPU Usage :		0.06, 0.04, 0.01		
Status	Resources	Used	Free	Max
	Disk	6.4G	193G	210G
	Mem	519MB	45MB	565MB

Process list

Click on 'Process list' link or icon on server details to view server process list.

Home > Servers Manager > Server Details
75.127.105.9

Actions

Edit Delete VMs Processlist Services SSH Terminal Reset Password

Server ID :	11
Kernel :	2.6.18-194.17.4.el5xen
Hardware Platform :	x86_64
IP :	75.127.105.9
Subnet :	255.255.255.0
Max VM :	50
Allocated VM :	137
Free VM :	-87
SSH Port :	22
Server Type :	
Gateway :	75.127.105.1

CPU Usage :		0.06, 0.04, 0.01		
Status	Resources	Used	Free	Max
	Disk	6.4G	193G	210G
	Mem	519MB	45MB	565MB

Following is the server process list screen:

Home > Servers Manager > 75.127.105.9 > Processes



75.127.105.9 - Processes

Actions



Kill



Refresh

<input type="checkbox"/>	<u>Process ID</u>	<u>State</u>	<u>Memory (MB)</u>	<u>User</u>	<u>Command</u>
<input type="checkbox"/>	1	Ss	0.1	root	init [3]
<input type="checkbox"/>	2	S<	0.0	root	[migration/0]
<input type="checkbox"/>	3	SN	0.0	root	[ksoftirqd/0]
<input type="checkbox"/>	4	S<	0.0	root	[watchdog/0]
<input type="checkbox"/>	5	S<	0.0	root	[migration/1]
<input type="checkbox"/>	6	SN	0.0	root	[ksoftirqd/1]
<input type="checkbox"/>	7	S<	0.0	root	[watchdog/1]

To kill or terminate process, first select checkbox, then click on 'Kill' icon, a confirmation box will appear on screen, click on ok button.

Home > Servers Manager > 75.127.105.9 > Processes

75.127.105.9 - Processes

Actions

Kill (highlighted with a red box) Refresh

The page at <http://75.127.117.3> says:

Are you sure you want to KILL the Selected Process(s)?

OK (highlighted with a red box) Cancel

	Process ID	State	Memory (MB)	User	Command
<input checked="" type="checkbox"/>	1	Ss	0.1	root	init [3]
<input type="checkbox"/>	2	S<	0.0	root	[migration/0]
<input checked="" type="checkbox"/>	3	SN	0.0	root	[ksoftirqd/0]

Services

Click on 'Services' icon on server details screen to view services list.

Home > Servers Manager > Server Details
75.127.105.9

Actions

 Edit  Delete  VMs  Processlist  Services  SSH Terminal  Reset Password

Server ID :	11
Kernel :	2.6.18-194.17.4.el5xen
Hardware Platform :	x86_64
IP :	75.127.105.9
Subnet :	255.255.255.0
Max VM :	50
Allocated VM :	137
Free VM :	-87
SSH Port :	22
Server Type :	
Gateway :	75.127.105.1

CPU Usage :		0.00, 0.00, 0.00		
Status	Resources	Used	Free	Max
	Disk	6.4G	193G	210G
	Mem	522MB	42MB	565MB

Following is the list of services running.

Home > Servers Manager > 75.127.105.9 > Services

**75.127.105.9 - Services**Switch to another : 75.127.105.9 

Actions

**Refresh**

State	Name	Actions
	NetworkManager	
	acpid	
	anacron	
	atd	
	audited	
	autofs	

To 'Start', 'Stop' or 'Restart' any running service, click on respective icon in the 'Actions' column, then a confirmation box will appear on screen, click on ok button.

Home > Servers Manager > 75.127.105.9 > Services

 **75.127.105.9 - Services**

Switch to another : 75.127.105.9 

Actions

 Refresh

State	Name	Actions
	NetworkManager	  
	acpid	  
	anacron	  

SSH Terminal

Click on 'SSH Terminal' icon on server details screen to view SSH client.

Home > Servers Manager > Server Details
75.127.105.9

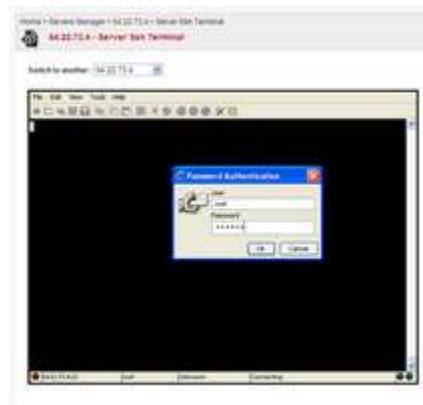
Actions

Edit Delete VMs Processlist Services **SSH Terminal** Reset Password

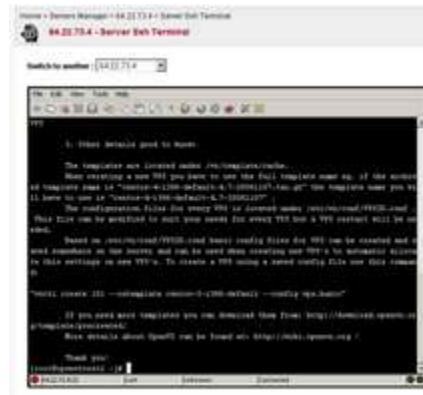
Server ID :	11
Kernel :	2.6.18-194.17.4.el5xen
Hardware Platform :	x86_64
IP :	75.127.105.9
Subnet :	255.255.255.0
Max VM :	50
Allocated VM :	141
Free VM :	-91
SSH Port :	22
Server Type :	
Gateway :	75.127.105.1

CPU Usage :		0.06, 0.04, 0.01		
Status	Resources	Used	Free	Max
	Disk	6.4G	193G	210G
	Mem	527MB	37MB	565MB

Following screen will be shown:



Now, enter password and click on 'OK' button.



Device Management

Click on the ‘Device Management’ link under ‘Server Manager’ in left menu to view device management screen.



Now, select server from drop-down, following screen will be displayed:

Home > Servers Manager > Device Management

 **Device Management**

* Select Server :	<input type="text" value="64.22.72.10"/>
* RAM :	4053MB
* HDD :	9.7G

Template Management

Click on the '**Template Management**' link under '**Server Manager**' in left menu to view OS Templates list.



Now, select server from drop-down, following screen will be displayed:

Home > Server Manager > OS Templates

OS Templates

Actions

New OS Template

Search By -Search by- Show 10

Template Name	Type	Flavour	Template Architecture
fedora.12.x86-64.img	Xen	fedora	64-bit
ubuntu.9-04.x86-64.img	Xen	ubuntu	64-bit
fedora.13.x86-64.20100530.img	Xen	fedora	64-bit
debian.5-0.x86-64.20100924.img	Xen	debian	64-bit
centos.5-5.x86-64.20100923.img	Xen	centos	64-bit
centos-4-x86_64	openVZ	centos	64-bit
ubuntu-10.04-x86_64	openVZ	ubuntu	64-bit
fedora-13-x86_64	openVZ	fedora	64-bit
debian-5.0-x86_64	openVZ	debian	64-bit
centos-5-x86_64	openVZ	centos	64-bit

<< First | Previous 1 | 2 Next | Last >>

Add New Template

Click on the 'New OS Template' link or icon to view new OS Template

Home > Server Manager > OS Templates

OS Templates

Actions

New OS Template

Search By -Search by- Show 10

Template Name	Type	Flavour	Template Architecture
fedora.12.x86-64.img	Xen	fedora	64-bit
ubuntu.9-04.x86-64.img	Xen	ubuntu	64-bit
fedora.13.x86-64.20100530.img	Xen	fedora	64-bit
debian.5-0.x86-64.20100924.img	Xen	debian	64-bit
centos.5-5.x86-64.20100923.img	Xen	centos	64-bit
centos-4-x86_64	openVZ	centos	64-bit
ubuntu-10.04-x86_64	openVZ	ubuntu	64-bit
fedora-13-x86_64	openVZ	fedora	64-bit
debian-5.0-x86_64	openVZ	debian	64-bit
centos-5-x86_64	openVZ	centos	64-bit

<< First | Previous 1 | 2 Next | Last >>

screen.

Now, enter 'OS Template Name', select 'OS Template Type' and 'OS Template Architecture' from drop-down, and then click 'Submit' button.

Home > Server Manager > OS Templates > Add New OS Template

 **Add New OS Template**

* OS Template Name :	<input type="text" value="test"/>	Example: OpenVZ OS Template: centos-5.2-i386-default.tar.gz Xen OS Template: centos.5-5.x86-64.20100923.img
* OS Template Directory Name :	<input type="text" value="tests"/>	Example: OpenVZ OS Directory: /vz/template/cache/ (This is common for all OpenVZ OS Templates.) Xen OS Directory: CentOS5.5_32bit, CentOS5.5_64bit
* OS Template Type :	<input type="button" value="OpenVZ"/>	
* OS Template Flavour :	<input type="button" value="Cent OS"/>	
* OS Template Architecture :	<input type="button" value="32 bit"/>	
<input type="button" value="Cancel"/> <input type="button" value="Submit"/>		

Search Template

Select 'Search By' criteria from drop-down, enter keyword, and then click on magnifier to view search result.

Home > Server Manager > OS Templates

 **OS Templates**

Actions

 **New OS Template**

Search By **OSTemplate Name**  Show **10**

Template Name	Type	Flavour	Template Architecture
fedora.12.x86-64.img	Xen	fedora	64-bit

Network Management > IP Manager

Click on the 'IP Manager' link under 'Server Manager' in left menu.



Following screen will be displayed:

Home > Servers Manager > Network Management - IP Manager

IP Manager

IP Pools :

Total

9

 [New IP Pool](#)

IP Addresses :

Available	67
-----------	----

Assigned	4
----------	---

Total	71
-------	----

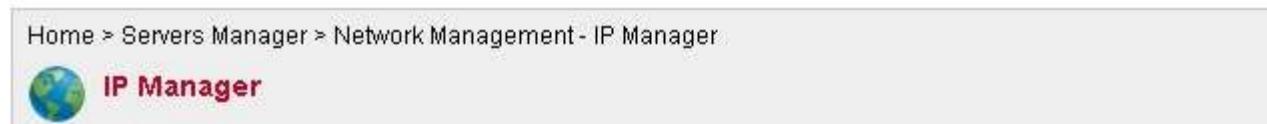
 [Add New IP](#)

IP Addresses

Click on the 'Add New IP' link to add ip address.

Home > Servers Manager > Network Management - IP Manager

IP Manager



IP Pools :

Total	9
-------	---

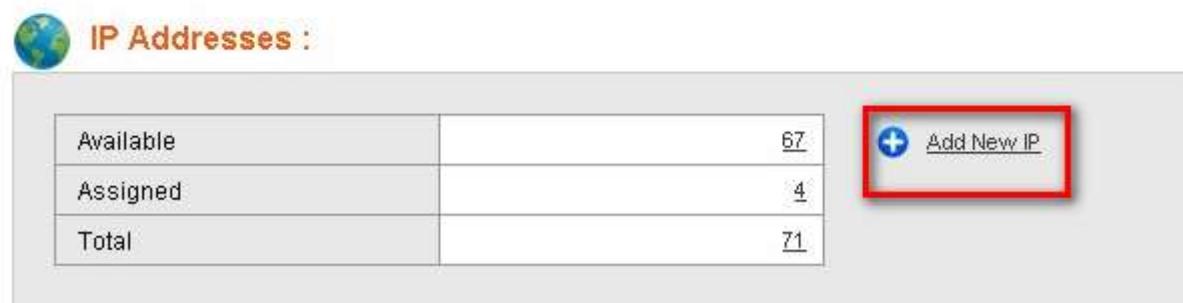
New IP Pool



IP Addresses :

Available	67
Assigned	4
Total	71

Add New IP



Now, select server and NIC from drop-down, enter ' IP Address', 'Subnet mask' and 'Gateway', and Status then click 'Submit' button to save ip address.

Home > Servers Manager > Network Management - Add New IP

**Add New IP**

* Select Server :	64.22.72.10
* NIC :	64.22.72.10
* IP Address :	192.168.5.52
* Subnetmask :	255.255.255.0
* Gateway :	192.168.5.52
* Status :	Available

[Cancel](#)[Submit](#)

IP Addresses

Click on the link in front of 'Available', 'Assigned' or 'Total' to view ip addresses list.

Home > Servers Manager > Network Management - IP Manager

 **IP Manager**

 **IP Pools :**

Total	9
-------	---

+ New IP Pool

 **IP Addresses :**

Available	67
Assigned	4
Total	71

+ Add New IP

Following screen will be displayed:

Home > Servers Manager > Network Management - IP Manager > IP Address

**IP Manager**

Actions

**Delete****Switch to** - Select - **Available IP Search**

Search By

-Search by- 

Show

10 

<input type="checkbox"/>	IP Address	Status	Actions
<input type="checkbox"/>	220.227.236.25	Available	 
<input type="checkbox"/>	220.227.236.225	Available	 
<input type="checkbox"/>	220.227.236.225	Available	 
<input type="checkbox"/>	65.75.245.62	Available	 
<input type="checkbox"/>	65.75.245.63	Available	 

Edit IP Addresses

Click on 'Edit' icon to view IP address.

Home > Servers Manager > Network Management - IP Manager > IP Address



Actions



Delete

Switch to - Select -

Available IP Search

Search By

-Search by-



Show

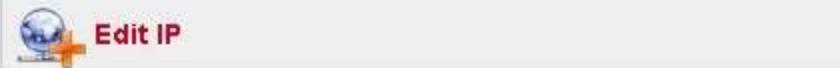
10



<input type="checkbox"/>	IP Address	Status	Actions
<input type="checkbox"/>	220.227.236.25	Available	
<input type="checkbox"/>	220.227.236.225	Available	
<input type="checkbox"/>	220.227.236.225	Available	
<input type="checkbox"/>	65.75.245.62	Available	
<input type="checkbox"/>	65.75.245.63	Available	

Now, select server and NIC from drop-down, enter 'Subnet mask' and 'Gateway', Status and then click 'Submit' button to save ip address.

Home > Servers Manager > Network Management - Edit IP



* Select Server :	220.227.236.24
* NIC :	220.227.236.24
* IP Address :	220.227.236.25
* Subnetmask :	255.255.255.0
* Gateway :	220.227.236.255
* Status :	Available

[Cancel](#)

[Submit](#)

Search IP Address

Select 'Search By' criteria from drop-down, enter keyword, and then click on magnifier to view search result.

Home > Servers Manager > Network Management - IP Manager > IP Address



Actions



Delete

Switch to

Available IP Search

Search By

IP

220.227.236.25



Show



<input type="checkbox"/>	<u>IP Address</u>	Status	Actions
<input type="checkbox"/>	220.227.236.25	Available	Edit Delete

Edit Delete

IP Pools

Click on 'New IP Pool' link to add IP pool.

Home > Servers Manager > Network Management - IP Manager

 **IP Manager**

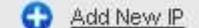
 **IP Pools :**

Total	9
-------	---

 [New IP Pool](#)

 **IP Addresses :**

Available	67
Assigned	4
Total	71

 [Add New IP](#)

Now, enter 'IP pool title', 'First IP Address', 'Last IP Address', 'Netmask', 'Gateway', check 'Enabled' checkbox, select option 'All' or 'Selected Servers only', and then click 'Submit' button to save IP pool.

Home > Servers Manager > Network Management - IP Manager > IP Pool > Add New Pool



Add New Pool

* IP pool title :	test
* First IP Address :	192.168.5.62
* Last IP Address :	192.168.5.65
* Netmask :	255.255.255.0
* Gateway :	192.168.5.65
Enabled :	<input checked="" type="checkbox"/>

Servers which may use this IP pool

<input checked="" type="radio"/> All :	
<input type="radio"/> Selected Servers only :	<div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;">AddRemove</div>

Cancel

[Submit](#)

IP Pools

Following is the IP pool list:

Home > Servers Manager > Network Management - IP Manager > IP Pool

IP Pool

Actions

Add Pool Add IP Delete Refresh

IP Pool Search

Search By -Search by-  

<input type="checkbox"/>	<u>Pool Name</u>	<u>First IP</u>	<u>Last IP</u>	<u>Enabled</u>	<u>Total</u>	<u>Actions</u>
<input type="checkbox"/>	tesainIPpool	64.22.75.50	64.22.75.55		6	 
<input type="checkbox"/>	OpenVZ64 bit IP Pool	75.127.109.201	75.127.109.205		5	 
<input type="checkbox"/>	Openvz32bit Pool 2	64.22.73.200	64.22.73.209		10	 
<input type="checkbox"/>	Openvz32bit Pool 1	64.22.72.200	64.22.72.209		10	 

Edit IP Pool

Click on 'Edit' icon to view edit pool screen.

Home > Servers Manager > Network Management - IP Manager > IP Pool

IP Pool

Actions



IP Pool Search

Search By -Search by-



<input type="checkbox"/>	Pool Name	First IP	Last IP	Enabled	Total	Actions
<input type="checkbox"/>	tesqinIPpool	64.22.75.50	64.22.75.55		6	
<input type="checkbox"/>	OpenVZ64 bit IP Pool	75.127.109.201	75.127.109.205		5	
<input type="checkbox"/>	Openvz32bit Pool 2	64.22.73.200	64.22.73.209		10	
<input type="checkbox"/>	Openvz32bit Pool 1	64.22.72.200	64.22.72.209		10	

Edit IP Pool

Now, enter 'IP pool title', 'First IP Address', 'Last IP Address', 'Netmask', 'Gateway', check 'Enabled' checkbox, select option 'All' or 'Selected Servers only', and then click 'Submit' button to save IP pool changes.

Home > Servers Manager > Network Management - IP Manager > IP Pool > Edit Pool

Edit Pool

* IP pool title :	tesginiPpool
* First IP Address :	64.22.75.50
* Last IP Address :	64.22.75.55
* Netmask :	255.255.255.0
* Gateway :	64.22.75.1
Enabled :	<input checked="" type="checkbox"/>

Servers which may use this IP pool

<input type="radio"/> All :	
<input checked="" type="radio"/> Selected Servers only :	<input type="button" value="Add"/> <input type="button" value="Remove"/>

Delete IP Pool

To delete the IP Pool, click on the delete icon of that particular IP Pool, and then a confirmation box will appear on screen, click on ok button.

IP Pool

Actions

Add Pool Add IP Delete Refresh

IP Pool Search

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the Pool(s)?

OK Cancel

	<u>Pool Name</u>	<u>First IP</u>		Total	Actions
<input type="checkbox"/>	tesqinIPpool	64.22.75.50	64.22.75.55	6	
<input type="checkbox"/>	OpenVZ64 bit IP Pool	75.127.109.201	75.127.109.205	5	
<input type="checkbox"/>	Openvz32bit Pool 2	64.22.73.200	64.22.73.209	10	

To delete multiple IP Pool select the checkboxes, click on delete button in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button.

IP Pool

Actions

Add Pool Add IP Delete Refresh

IP Pool Search

Search By -Search by-

<input type="checkbox"/>	<u>Pool Name</u>	<u>First IP</u>		Total	Actions
<input checked="" type="checkbox"/>	tesciniPpool	64.22.75.50	64.22.75.55	6	
<input type="checkbox"/>	OpenVZ64 bit IP Pool	75.127.109.201	75.127.109.205	5	
<input checked="" type="checkbox"/>	Openvz32bit Pool 2	64.22.73.200	64.22.73.209	10	
<input checked="" type="checkbox"/>	Openvz32bit Pool 1	64.22.72.200	64.22.72.209	10	
<input type="checkbox"/>	MigrateNewXenPool	75.127.105.40	75.127.105.45	6	

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the Pool(s)?

Search IP Pool

Select 'Search By' criteria from drop-down, enter keyword, and then click on magnifier to view search result.

Home > Servers Manager > Network Management - IP Manager > IP Pool

IP Pool

Actions



IP Pool Search

Search By

tesginiPpool



<input type="checkbox"/>	Pool Name	First IP	Last IP	Enabled	Total	Actions
<input type="checkbox"/>	tesginiPpool	64.22.75.50	64.22.75.55	<input checked="" type="checkbox"/>	6	Edit Delete

Edit Delete

Network Management > Blocked IP

Click on the 'Blocked IP' link under 'Server Manager' in left menu.



Following screen will be displayed:

Home > Servers Manager > Network Management - Blocked IP > Blocked IP



Blocked IP

Actions



[Delete](#)

IP Search

Search By

-Search by-



Show:

10



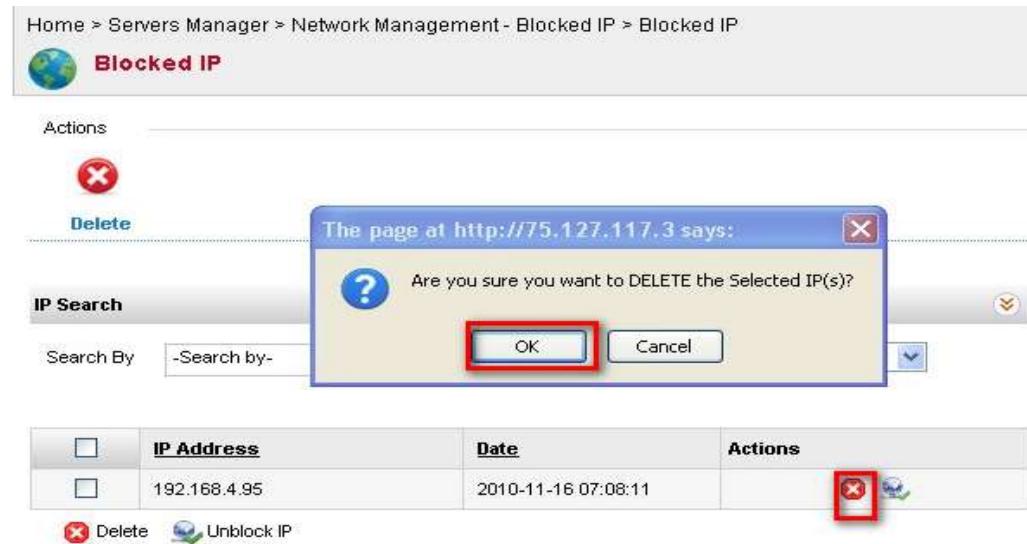
<input type="checkbox"/>	IP Address	Date	Actions
<input type="checkbox"/>	192.168.4.95	2010-11-16 07:08:11	 

 [Delete](#)

 [Unblock IP](#)

Delete Blocked IP

To delete the block IP, click on the delete icon of that particular block IP, and then a confirmation box will appear on screen, click on ok button.



To delete multiple block IP select the checkboxes, click on delete button in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button.

Home > Servers Manager > Network Management - Blocked IP > Blocked IP

Blocked IP

Actions

Delete

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the Selected IP(s)?

OK **Cancel**

IP Search

Search By: -Search by- Show: 10

<input checked="" type="checkbox"/>	IP Address	Date	Actions
<input checked="" type="checkbox"/>	192.168.4.95	2010-11-16 07:08:11	 

 Delete  Unblock IP

Search Blocked IP

Select 'Search By' criteria from drop-down, enter keyword, and then click on magnifier to view search result.

The screenshot shows a software interface for managing blocked IP addresses. At the top, a navigation bar indicates the path: Home > Servers Manager > Network Management - Blocked IP > Blocked IP. Below this is a header with a globe icon and the text "Blocked IP". A "Delete" button with a red X icon is visible. The main area is titled "IP Search" and contains search parameters: "Search By" dropdown set to "IP", a search input field containing "192.168.4.95", a magnifying glass search icon, and a "Show" dropdown set to "10". Below the search controls is a table with one row of data:

<input type="checkbox"/>	IP Address	Date	Actions
<input type="checkbox"/>	192.168.4.95	2010-11-16 07:08:11	

At the bottom of the table, there are links for "Delete" and "Unblock IP".

Unblock IP

Click on 'Unblock' icon, and then a confirmation box will appear on screen, click on ok button.

Home > Servers Manager > Network Management - Blocked IP > Blocked IP

Blocked IP

Actions

Delete

The page at <http://75.127.117.3> says:

Are you sure you want to Unblock the IP(s)?

OK Cancel

IP Search

Search By: -Search by- ▾

Show: 10 ▾

<input type="checkbox"/>	IP Address	Date	Actions
<input type="checkbox"/>	192.168.4.95	2010-11-16 07:08:11	 

 Delete  Unblock IP

Network Management > Resolver Management

Click on the '**Resolver Management**' link under '**Server Manager**' in left menu.



Following screen will be displayed:

Home > Servers Manager > Network Management - Nameserver

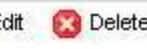
Nameserver

Actions

 Add  Delete  Refresh

Search By  Show

<input type="checkbox"/>	Nameserver	Status	Actions
<input type="checkbox"/>	220.227.236.5	DISABLE	 
<input type="checkbox"/>	208.67.222.222	ENABLE	 
<input type="checkbox"/>	208.67.220.220	ENABLE	 

 Edit  Delete

Edit Resolver

Click on 'Edit' icon to view edit pool screen.

Home > Servers Manager > Network Management - Nameserver

Nameserver

Actions

 Add  Delete  Refresh

Search By Show

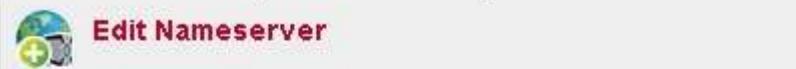
<input type="checkbox"/>	<u>Nameserver</u>	Status	Actions
<input type="checkbox"/>	220.227.236.5	DISABLE	 
<input type="checkbox"/>	208.67.222.222	ENABLE	 
<input type="checkbox"/>	208.67.220.220	ENABLE	 

 Edit  Delete

Edit Resolver

Now, enter 'Name server and select status from the status list box and then click 'Submit' button to save Name server changes.

Home > Servers Manager > Network Management - Edit Nameserver



Delete Resolver

To delete the resolver, click on the delete icon of that particular resolver, and then a confirmation box will appear on screen, click on ok button.

Home > Servers Manager > Network Management - Nameserver

Nameserver

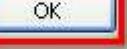
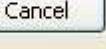
Actions

 **Add**  **Delete**

Search By

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the Resolver(s)?

<input type="checkbox"/>	Nameserver	Status	Actions
<input type="checkbox"/>	220.227.236.5	DISABLE	 
<input type="checkbox"/>	208.67.222.222	ENABLE	 
<input type="checkbox"/>	208.67.220.220	ENABLE	 

 **Edit**  **Delete**

To delete multiple resolver select the checkboxes, click on delete button in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button.

Home > Servers Manager > Network Management - Nameserver

Nameserver

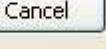
Actions

 **Add**  **Delete**

Search By

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the Resolver(s)?

<input type="checkbox"/>	Nameserver	Status	Actions
<input type="checkbox"/>	220.227.236.5	DISABLE	 
<input type="checkbox"/>	208.67.222.222	ENABLE	 
<input type="checkbox"/>	208.67.220.220	ENABLE	 

 **Edit**  **Delete**

Search Resolver

Select 'Search By' criteria from drop-down, enter keyword, and then click on magnifier to view search result.

Home > Servers Manager > Network Management - Nameserver

Nameserver

Actions

Search By: **Nameserver**  Show: 10

<input type="checkbox"/>	Nameserver	Status	Actions
<input type="checkbox"/>	220.227.236.5	DISABLE	 

VM MANAGER

Click on the 'View All VM' link under 'VM Manager' in left menu to view VMs list.



Following screen will be displayed:

Home > VM Manager >VMS

VM Manager

Actions

Create VM Delete Refresh

VM Search

Search By -Search by- Show 10

<input type="checkbox"/>	<u>VM ID</u>	<u>VM Name</u>	<u>Client Name</u>	<u>Os Type</u>	<u>IP</u>	<u>Server</u>	<u>Status</u>	<u>Actions</u>
<input type="checkbox"/>	119	XXXXxerntest	Tushar Bachhay	Xen	64.22.72.208	64.22.72.11	Running	
<input type="checkbox"/>	118	CT 118	priya ekbote	openVZ	75.127.109.202	75.127.109.2	Stopping	
<input type="checkbox"/>	117	CT 117	priya ekbote	openVZ	75.127.109.201	75.127.109.2	Suspending	

Edit Delete Reset Password Boot Shut Down Reboot Save Pause

Create VM

Click 'Create VM' link or icon at the top of VMs list in 'Actions' section OR click 'Add a New VM' link in left

Home > VM Manager > VMs

VM Manager

Actions

	VM ID	VM Name	Client Name	Os Type	IP	Server	Status	Actions
<input type="checkbox"/>	119	XXXxentest	Tushar Bachhay	Xen	64.22.72.208	64.22.72.11	Running	
<input type="checkbox"/>	118	CT 118	priya ekbote	openVZ	75.127.109.202	75.127.109.2	Stopping	
<input type="checkbox"/>	117	CT 117	priya ekbote	openVZ	75.127.109.201	75.127.109.2	Suspending	

VM Search

Search By: -Search by- Show 10

menu.

HOME

- ▼ CLIENT MANAGER
- ▼ SERVER MANAGER
- ▼ **VM MANAGER**
- View All VM
- Add a New VM**
- ▼ BILLING MANAGER

Create VM

Now, enter 'VM Name', 'Password', and 'Retype Password', select 'Client Name', 'Subscription Name' from drop-down, enter 'Contact Email', select 'Server', 'IP Address' from drop-down, enter 'VM Host Name', check 'Assign Resolver' checkbox, and then click 'Submit' button to save VM.

Home > VM Manager > Create VM

 **Create VM**

* VM Name :	VM Name
* Password :	*****
* Retype Password :	*****
* Client Name :	FF
* Subscription Name :	31Linux Ultimate
* Server :	220.227.236.24 - 32b
* IP Address :	220.227.236.225
* Ostemplate :	centos-5.2-i386-defa
* VM Host Name :	test
* Assign Resolver :	<input checked="" type="checkbox"/>
<input type="button" value="Cancel"/> <input type="button" value="Submit"/>	

Edit VM

Click on 'Edit' icon in 'Actions' column.

The screenshot shows the 'VM Manager' interface. At the top, there are 'Actions' buttons for 'Create VM', 'Delete', and 'Refresh'. Below that is a 'VM Search' bar with a search input, dropdown for 'Search by', and a 'Show' dropdown set to 10. A green checkmark icon is on the right of the search bar. The main area is a table listing three virtual machines:

	VM ID	VM Name	Client Name	Os Type	IP	Server	Status	Actions
<input type="checkbox"/>	119	XXXxentest	Tushar Bachhav	Xen	64.22.72.208	64.22.72.11	Running	(The 'Edit' icon is highlighted with a red box)
<input type="checkbox"/>	118	CT118	priya ekbote	openVZ	75.127.109.202	75.127.109.2	Stopping	
<input type="checkbox"/>	117	CT117	priya ekbote	openVZ	75.127.109.201	75.127.109.2	Suspending	

Below the table are additional action buttons: Edit, Delete, Reset Password, Boot, Shut Down, Reboot, Save, and Pause.

Now, enter 'Contact Email', and then click 'Submit' to save changes.

Home > VM Manager > XXXxentest >Edit VM

 **XXXxentest - Edit VM**

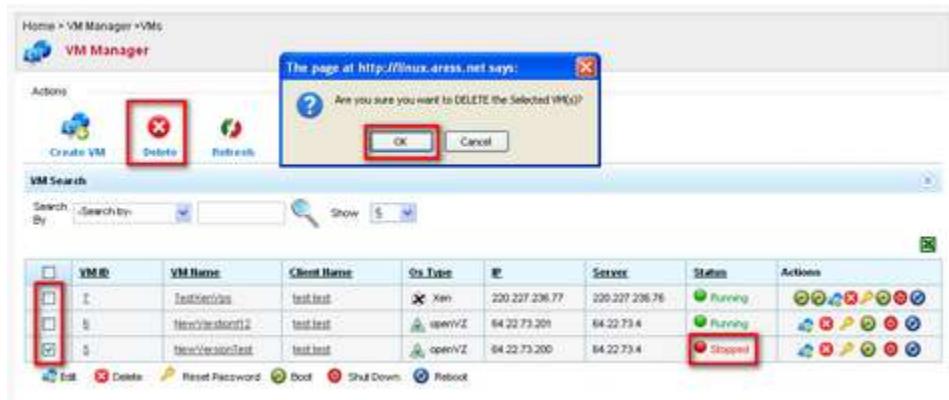
VM Name :	XXXxentest
Client Name :	Tushar Bachhav
* Contact Email :	<input type="text" value="test@gmail.com"/>

Delete VM

To delete the particular VM, click on the delete icon of that particular VM with status as '**Stopped**', and then a confirmation box will appear on screen, click on ok button.



To delete multiple VMs select the checkboxes with status as '**Stopped**', click on delete button in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button.



Search VM

Select 'Search By' criteria from drop-down, enter keyword, and then click on magnifier to view search result.

The screenshot shows the 'VM Manager' section of a software interface. At the top, there are three buttons: 'Create VM' (blue icon), 'Delete' (red icon), and 'Refresh' (green icon). Below these are search controls labeled 'VM Search' with dropdowns for 'Search By' (set to 'VM ID') and a text input field containing '120'. A magnifying glass icon is used to initiate the search. A dropdown menu shows 'Show 10'. The main area displays a table of virtual machine details:

<input type="checkbox"/>	<u>VM ID</u>	<u>VM Name</u>	<u>Client Name</u>	<u>Os Type</u>	<u>IP</u>	<u>Server</u>	<u>Status</u>	<u>Actions</u>
<input type="checkbox"/>	120	CT 120	Tushar Bachhav	openVZ	75.127.109.203	75.127.109.2	Creating	

Below the table are several action icons: Edit, Delete, Reset Password, Boot, Shut Down, Reboot, Save, and Pause.

Save VM

Click on 'Save' icon in 'Actions' column, a confirmation box will appear on screen, click on ok button.

Home > VM Manager > VMs

VM Manager

Actions



Create VM



Delete

The page at <http://75.127.117.3> says:

VM Search

Search By -Search by-

Are you sure you want to SAVE the VM(s)?

OK

Cancel

<input type="checkbox"/>	VM ID	VM Name	Client Name	Os Type	IP	Server	Status	Actions
<input type="checkbox"/>	120	CT 120	Tushar Bachhav	openVZ	75.127.109.203	75.127.109.2	<input type="radio"/> Creating	
<input type="checkbox"/>	119	XXXxentest	Tushar Bachhav	Xen	64.22.72.208	64.22.72.11	Running	<input checked="" type="checkbox"/>
<input type="checkbox"/>	118	CT 118	priya ekbote	openVZ	75.127.109.202	75.127.109.2	<input type="radio"/> Stopping	
<input type="checkbox"/>	117	CT 117	priya ekbote	openVZ	75.127.109.201	75.127.109.2	<input type="radio"/> Suspending	



Edit



Delete



Reset Password



Boot



Shut Down



Reboot



Save



Pause

Pause VM

Click on 'Pause' icon in 'Actions' column, a confirmation box will appear on screen, click on ok button.

The screenshot shows the 'VM Manager' interface. At the top, there's a navigation bar: 'Home > VM Manager > VMs'. Below it is a toolbar with icons for 'Create VM', 'Delete', and 'Re'. A search bar labeled 'VM Search' with fields for 'Search By' and 'Show' (set to 10) is also present. The main area displays a table of VMs:

<input type="checkbox"/>	VM ID	VM Name	Client Name	Os Type	IP	Server	Status	Actions
<input type="checkbox"/>	120	CT 120	Tushar Bachhay	openVZ	75.127.109.203	75.127.109.2	Creating	
<input type="checkbox"/>	119	XXXxentest	Tushar Bachhay	Xen	64.22.72.208	64.22.72.11	Running	
<input type="checkbox"/>	118	CT 118	priya ekbote	openVZ	75.127.109.202	75.127.109.2	Stopping	
<input type="checkbox"/>	117	CT 117	priya ekbote	openVZ	75.127.109.201	75.127.109.2	Suspending	

At the bottom of the table, there are additional action buttons: 'Edit', 'Delete', 'Reset Password', 'Boot', 'Shut Down', 'Reboot', 'Save', and 'Pause'. A confirmation dialog box is overlaid on the screen, asking 'Are you sure you want to PAUSE the VM(s)?' with 'OK' and 'Cancel' buttons, where the 'OK' button is highlighted with a red box.

Reset VM Password

Click on 'Reset Password' icon in 'Actions' column, enter 'Password' and 'Confirm Password', and then click 'Submit' button to save.

Home > VM Manager > CT 120 > Reset Password

 **CT 120 - Reset Password**

* Password :	<input type="password"/> Acceptable Password.
* Confirm Password :	<input type="password"/>
<input type="button" value="Cancel"/> <input type="button" value="Submit"/>	

Boot VM

Click on 'Boot' icon in 'Actions' column with VM status as 'Running', a confirmation box will appear on screen, click on ok button.

Home > VM Manager > VMs

VM Manager

Actions

Create VM Delete Refresh

The page at <http://75.127.117.3> says:

Please Stop the VM to BOOT

OK

VM Search

Search By -Search by- Show 10

<input type="checkbox"/>	<u>VM ID</u>	<u>VM Name</u>	<u>Client Name</u>	<u>Os Type</u>	<u>IP</u>	<u>Server</u>	<u>Status</u>	<u>Actions</u>
<input type="checkbox"/>	120	CT 120	Tushar Bachhay	openVZ	75.127.109.203	75.127.109.2	<input checked="" type="radio"/> Suspending	
<input type="checkbox"/>	119	XXXxentest	Tushar Bachhay	Xen	64.22.72.208	64.22.72.11	Running	
<input type="checkbox"/>	118	CT 118	priya ekbote	openVZ	75.127.109.202	75.127.109.2	<input checked="" type="radio"/> Stopping	
<input type="checkbox"/>	117	CT 117	priya ekbote	openVZ	75.127.109.201	75.127.109.2	<input checked="" type="radio"/> Suspending	

Edit Delete Reset Password Boot Shut Down Reboot Save Pause

Shut Down VM

Click on 'Shut Down' icon in 'Actions' column with VM status as 'Running', a confirmation box will appear on screen, click on ok button.

Home > VM Manager > VMs

VM Manager

Actions

Create VM Delete Refresh

The page at <http://75.127.117.3> says:

VM Search

Search By -Search by-

Are you sure you want to SHUTDOWN the VM(s)?

OK Cancel

<input type="checkbox"/>	VM ID	VM Name	Client Name	Os Type	IP	Server	Status	Actions
<input type="checkbox"/>	120	CT 120	Tushar Bachhay	openVZ	75.127.109.203	75.127.109.2	Suspending	
<input type="checkbox"/>	119	XXXXxentest	Tushar Bachhay	Xen	64.22.72.208	64.22.72.11	Running	
<input type="checkbox"/>	118	CT 118	priya ekbote	openVZ	75.127.109.202	75.127.109.2	Stopping	
<input type="checkbox"/>	117	CT 117	priya ekbote	openVZ	75.127.109.201	75.127.109.2	Suspending	

Edit Delete Reset Password Boot Shut Down Reboot Save Pause

Reboot VM

Click on 'Reboot' icon in 'Actions' column with VM status as 'Running', a confirmation box will appear on screen, click on ok button.

The screenshot shows the 'VM Manager' interface with a confirmation dialog box overlaid. The dialog asks 'Are you sure you want to REBOOT the VM(s)?' with 'OK' and 'Cancel' buttons, where 'OK' is highlighted with a red box. Below the dialog is a table of virtual machines (VMs) with columns for VM ID, VM Name, Server, Status, and Actions. The 'Actions' column contains icons for Edit, Delete, Reset Password, Boot, Shut Down, Save, and Reboot. A red box highlights the 'Reboot' icon for the second VM, which is listed as 'Running'. At the bottom, there are global action buttons for Edit, Delete, Reset Password, Boot, Shut Down, Save, and Pause.

<input type="checkbox"/>	VM ID	VM Name	Server	Status	Actions
<input type="checkbox"/>	120	CT120	75.127.109.203	Suspending	
<input type="checkbox"/>	119	XXXxentest	64.22.72.11	Running	
<input type="checkbox"/>	118	CT118	75.127.109.202	Stopping	
<input type="checkbox"/>	117	CT117	75.127.109.201	Suspending	

VM Details

Click on 'VM ID' or 'VM Name' link to view VM details screen.

Home > VM Manager >VMS

VM Manager

Actions

Create VM Delete Refresh

VM Search

Search By -Search by- Show 10

<input type="checkbox"/>	<u>VM ID</u>	<u>VM Name</u>	<u>Client Name</u>	<u>Os Type</u>	<u>IP</u>	<u>Server</u>	<u>Status</u>	<u>Actions</u>
<input type="checkbox"/>	120	CT 120	Tushar Bachhav	openVZ	75.127.109.203	75.127.109.2	Suspending	
<input type="checkbox"/>	119	XXXXxentest	Tushar Bachhav	Xen	64.22.72.208	64.22.72.11	Running	
<input type="checkbox"/>	118	CT 118	priya ekbote	openVZ	75.127.109.202	75.127.109.2	Stopping	
<input type="checkbox"/>	117	CT 117	priya ekbote	openVZ	75.127.109.201	75.127.109.2	Suspending	

Edit Delete Reset Password Boot Shut Down Reboot Save Pause

Following is the VM details screen:

Home > VM Manager > VMs > VM Details

XXXxentest

Actions

 Edit VM  Reset Password  Processlist  Services  SSH Terminal  Migrate  Backup  Rebuild  Set RAM

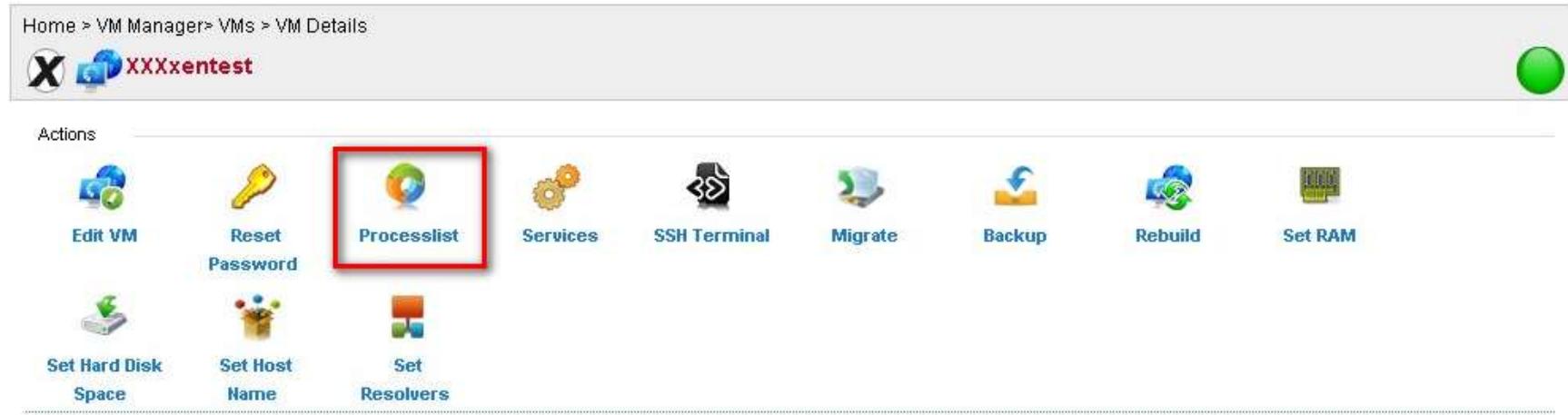
 Set Hard Disk Space  Set Host Name  Set Resolvers

VM Name :	XXXxentest
Kernel :	2.6.18-194.26.1.el5xen
Hardware Platform :	x86_64
VM Name :	XXXxentest
OS Template :	centos.5-5.x86-64.20100923.img
IP :	64.22.72.208
Server :	64.22.72.11

CPU Usage :		0.00, 0.00, 0.00		
Status	Resources	Used	Free	Max
	Disk	737M	2.1G	3.0G
	Mem	66MB	645MB	712MB

Process List

Click on 'Process list' link or icon to view list.



The screenshot shows the 'VM Details' page for a VM named 'XXXxentest'. At the top left, there's a navigation path: Home > VM Manager > VMs > VM Details. Below the path is the VM name 'XXXxentest'. On the right side of the header is a green circular status icon. Underneath the header is a row of 'Actions' buttons. The 'Processlist' button, which is represented by a small globe icon, is highlighted with a red rectangular box. Other buttons include 'Edit VM', 'Reset Password', 'Services', 'SSH Terminal', 'Migrate', 'Backup', 'Rebuild', 'Set RAM', 'Set Hard Disk Space', 'Set Host Name', and 'Set Resolvers'. Below these buttons is a table containing VM configuration details.

VM Name :	XXXxentest
Kernel :	2.6.18-194.26.1.el5xen
Hardware Platform :	x86_64
VM Name :	XXXxentest
OS Template :	centos.5-x86-64.20100923.img
IP :	64.22.72.208
Server :	64.22.72.11

CPU Usage : 0.00, 0.00, 0.00				
Status	Resources	Used	Free	Max
 Disk	737M	2.1G	3.0G	
 Mem	67MB	644MB	712MB	

Process List

Process list display the number of process running in the background of VPS.

Home > VM Manager > XXXxentest > Processes

**XXXxentest - Processes**

Actions

[Kill](#)[Refresh](#)

<input type="checkbox"/>	Process ID	State	Memory (MB)	User	Command
	1	Ss	0.1	root	init [3]
	2	S<	0.0	root	[migration/0]
	3	SN	0.0	root	[ksoftirqd/0]
	4	S<	0.0	root	[watchdog/0]
	5	S<	0.0	root	[events/0]
	6	S<	0.0	root	[khelper]
	7	S<	0.0	root	[kthread]
	9	S<	0.0	root	[xenwatch]
	10	S<	0.0	root	[xenbus]
	16	S<	0.0	root	[kblockd/0]

To kill or terminate process, first select checkbox, then click on 'Kill' icon, a confirmation box will appear on screen, click on ok button.

Home > VM Manager > XXXxentest > Processes

XXXxentest - Processes

Actions

Kill (Red Box) Refresh

	Process ID	State	CPU %	Memory (MB)	User	Description
<input type="checkbox"/>	1	Ss	0.0	root	[migration/0]	
<input checked="" type="checkbox"/>	2	S<	0.0	root	[ksoftirqd/0]	
<input type="checkbox"/>	3	SN	0.0	root	[watchdog/0]	
<input type="checkbox"/>	4	S<	0.0	root	[events/0]	
<input type="checkbox"/>	5	S<	0.0	root	[events/0]	

The page at <http://75.127.117.3> says:

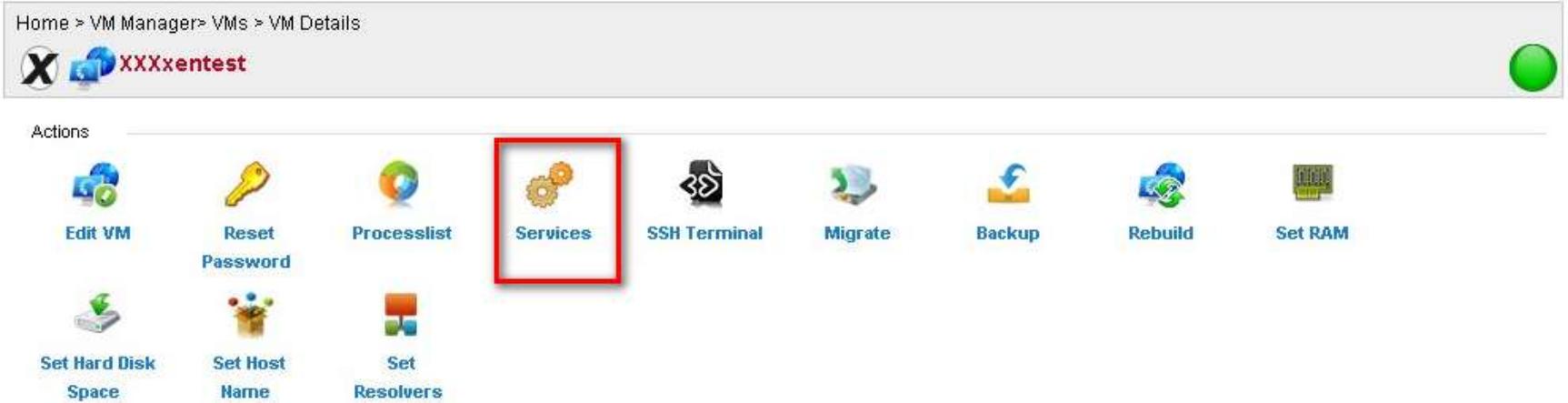
Are you sure you want to KILL the Selected Process(s)?

OK (Red Box) Cancel

This screenshot shows a web-based interface for managing processes within a virtual machine named 'XXXxentest'. At the top, there's a navigation bar with 'Home', 'VM Manager', 'XXXxentest', and 'Processes'. Below the navigation is a title bar 'XXXxentest - Processes'. On the left, there's an 'Actions' section with a 'Kill' button (which has a red box around it) and a 'Refresh' button. The main area contains a table with columns for Process ID, State, CPU %, Memory (MB), User, and Description. Row 2, which corresponds to Process ID 2 (State S<), has a checked checkbox in the first column and a red box around it. A confirmation dialog box is overlaid on the page, asking 'Are you sure you want to KILL the Selected Process(s)?' with 'OK' and 'Cancel' buttons, where the 'OK' button also has a red box around it.

Services

Click on 'Services' icon on VM details screen to view services list.



The screenshot shows the 'Actions' menu for a virtual machine named 'XXXXentest'. The 'Services' icon, which is a gear icon, is highlighted with a red box. Other icons include Edit VM, Reset Password, Processlist, SSH Terminal, Migrate, Backup, Rebuild, Set RAM, Set Hard Disk Space, Set Host Name, and Set Resolvers.

VM Name :	XXXXentest
Kernel :	2.6.18-194.26.1.el5xen
Hardware Platform :	x86_64
VM Name :	XXXXentest
OS Template :	centos.5-5.x86_64.20100923.img
IP :	64.22.72.208
Server :	64.22.72.11

CPU Usage :		0.00, 0.00, 0.00		
Status	Resources	Used	Free	Max
	Disk	737M	2.1G	3.0G
	Mem	67MB	644MB	712MB

Following is the list of services running in the background of VPS.

Home > VM Manager > XXXxentest > Services

**XXXxentest - Services**

Switch to another : CT 119

Actions



Refresh

State	Name	Actions		
●	iptables			
●	mcstrans			
●	multipathd			
●	netplugged			
●	rdisc			
●	rsyslog			
●	sshd			
●	syslog			

To 'Start', 'Stop' or 'Restart' any running service, click on respective icon in the 'Actions' column, then a confirmation box will appear on screen, click on ok button.

Home > VM Manager > XXXxentest > Services

XXXxentest - Services

Switch to another : CT 119

Actions

Refresh

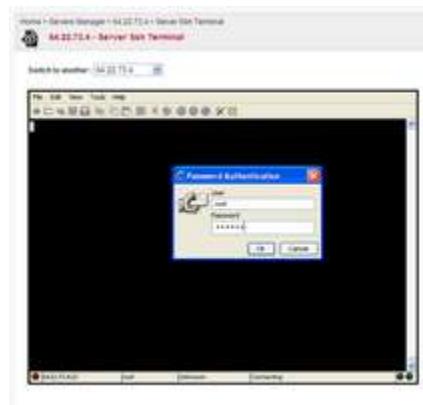
State	Name	Actions
●	iptables	
●	mcstrans	
●	multipathd	
●	netplugged	
●	rdisc	
●	rsyslog	
●	sshd	
●	syslog	

SSH Terminal

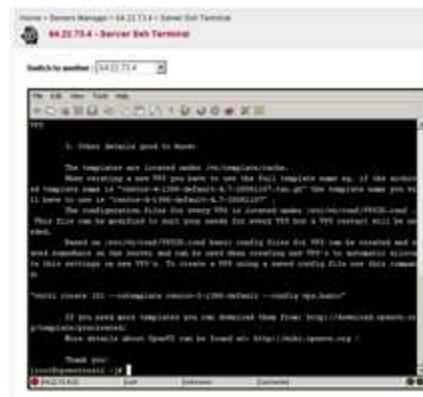
Click on 'SSH Terminal' icon on VM details screen to view SSH client.



Following screen will be shown:



Now, enter password and click on 'OK' button.



Migrate

Click on 'Migrate' icon on VM details screen to view migrate screen.



The screenshot shows the 'VM Details' screen for a VM named 'XXXxentest'. At the top, there's a breadcrumb navigation: Home > VM Manager > VMs > VM Details. Below the title bar, there are several action icons: Edit VM, Reset Password, Processlist, Services, SSH Terminal, Migrate (which is highlighted with a red box), Backup, Rebuild, Set RAM, Set Hard Disk Space, Set Host Name, and Set Resolvers.

VM Name :	XXXxentest
Kernel :	2.6.18-194.26.1.el5xen
Hardware Platform :	x86_64
VM Name :	XXXxentest
OS Template :	centos.5-5.x86-64.20100923.img
IP :	64.22.72.206
Server :	64.22.72.11

CPU Usage :	0.00, 0.00, 0.00			
<hr/>				
Status	Resources	Used	Free	Max
●	Disk	737M	2.1G	3.0G
●	Mem	67MB	644MB	712MB

Now, select 'Destination Server' from drop-down and check the check box of Change Container IP addresses after migration according to the IP pools assignment rules on the destination node, and then click on 'Migrate' button to complete the migration.

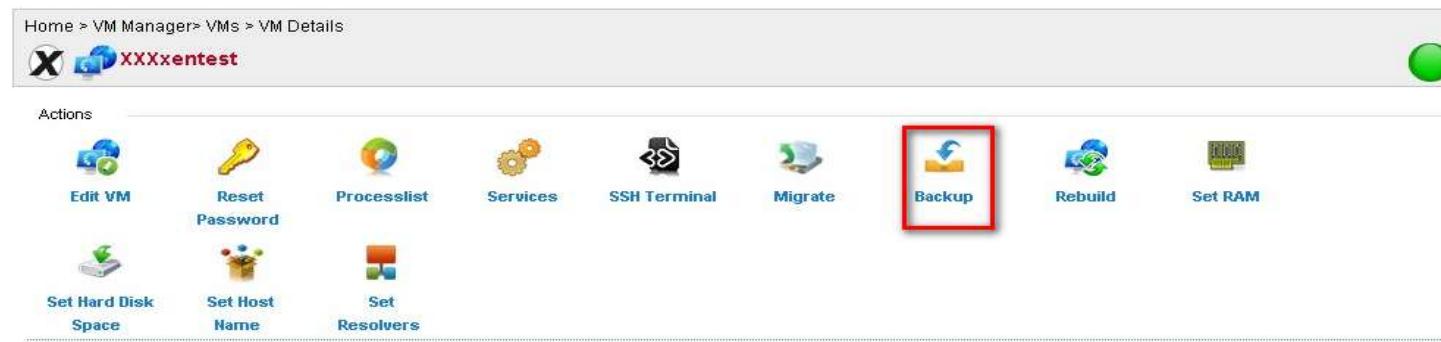
Home > VM Manager > XXXxentest > VM Migrate

 **XXXxentest - VM Migrate**

Selected VM(s) :	XXXxentest
* Destination Server :	75.127.105.9 
* Available IP :	75.127.105.40
Zero downtime migration :	<input checked="" type="checkbox"/>
* Change Container IP addresses after migration according to the IP pools assignment rules on the destination node :	<input checked="" type="checkbox"/>

Backup

First stop VM to take backup, click on 'Backup' icon, then a confirmation box will appear on screen, click on ok button.



VM Name :	XXXxentest
Kernel :	2.6.18-194.26.1.el5xen
Hardware Platform :	x86_64
VM Name :	XXXxentest
OS Template :	centos.5-5.x86-64.20100923.img
IP :	64.22.72.208
Server :	64.22.72.11

CPU Usage :	0.00, 0.00, 0.00
Status Resources Used Free Max	
Disk	737M 2.1G 3.0G
Mem	67MB 644MB 712MB

Rebuild

Click on 'Rebuild' icon with VM status as 'Running'.



The screenshot shows the 'VM Details' page for a VM named 'XXXxentest'. The 'Actions' menu at the top includes icons for Edit VM, Reset Password, Processlist, Services, SSH Terminal, Migrate, Backup, Rebuild (which is highlighted with a red border), and Set RAM. Below the actions, there are three smaller links: Set Hard Disk Space, Set Host Name, and Set Resolvers. On the left, a table lists VM details: VM Name (XXXxentest), Kernel (2.6.18-194.26.1.el5xen), Hardware Platform (x86_64), VM Name (XXXxentest), OS Template (centos.5-5.x86-64.20100923.img), IP (64.22.72.208), and Server (64.22.72.11). On the right, there are two tables: 'CPU Usage' (0.00, 0.00, 0.00) and 'Status Resources Used Free Max' for Disk and Mem.

VM Name :	XXXxentest
Kernel :	2.6.18-194.26.1.el5xen
Hardware Platform :	x86_64
VM Name :	XXXxentest
OS Template :	centos.5-5.x86-64.20100923.img
IP :	64.22.72.208
Server :	64.22.72.11

CPU Usage :		0.00, 0.00, 0.00		
Status	Resources	Used	Free	Max
●	Disk	737M	2.1G	3.0G
●	Mem	67MB	644MB	712MB

Rebuild

Now, select 'Ostemplate' from drop-down, check 'Confirm' checkbox, click on 'Update' button, then a confirmation box will appear on screen, click on ok button.



Set RAM

Click on 'Set RAM' icon to view set ram screen.



The screenshot shows the 'VM Details' page for a VM named 'XXXxentest'. At the top, there's a navigation bar: Home > VM Manager > VMs > VM Details. Below it is a toolbar with various actions: Edit VM, Reset Password, Processlist, Services, SSH Terminal, Migrate, Backup, Rebuild, Set RAM (which is highlighted with a red box), Set Hard Disk Space, Set Host Name, and Set Resolvers. On the left, there's a sidebar with configuration details:

VM Name :	XXXxentest
Kernel :	2.6.18-194.26.1.el6xen
Hardware Platform :	x86_64
VM Name :	XXXxentest
OS Template :	centos.5-5.x86-64.20100923.img
IP :	64.22.72.208
Server :	64.22.72.11

On the right, there are two status boxes: 'CPU Usage : 0.00, 0.00, 0.00' and 'CPU Usage : 0.00, 0.00, 0.00'. Below these are tables showing resource usage:

Status	Resources	Used	Free	Max
●	Disk	737M	2.1G	3.0G
●	Mem	69MB	642MB	712MB

Now, enter 'Space Value', select unit from drop-down, and then click on 'Submit' button to save changes.

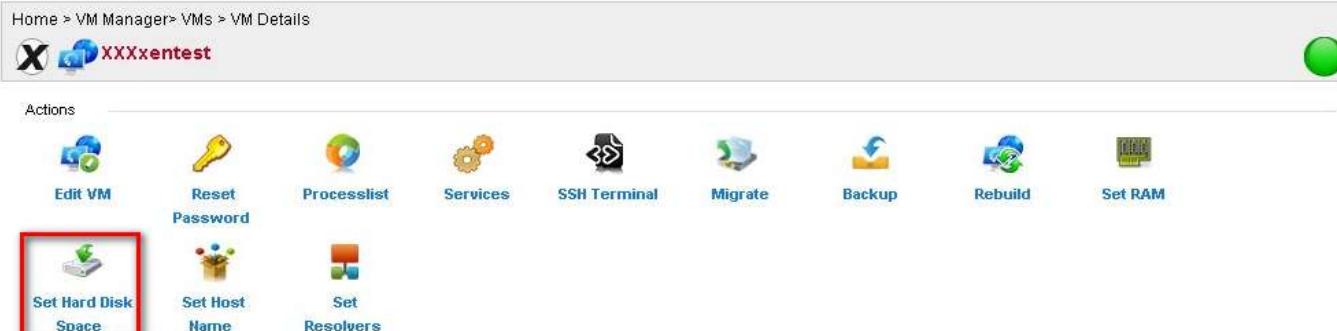
Home > VM Manager > XXXxentest > Update VM RAM Quota

 **XXXxentest - Update VM RAM Quota**

VM Name :	XXXxentest	
Current RAM	712MB	
Space Value :	866	MB

Set Hard Disk Space

Click on 'Set Hard Disk Space' icon to view screen.



The screenshot shows the 'VM Details' page for a VM named 'XXXxentest'. At the top, there's a navigation bar: Home > VM Manager > VMs > VM Details. Below the navigation is a toolbar with various icons: Edit VM, Reset Password, Processlist, Services, SSH Terminal, Migrate, Backup, Rebuild, Set RAM, Set Hard Disk Space (which is highlighted with a red box), Set Host Name, and Set Resolvers.

VM Name :	XXXxentest
Kernel :	2.6.18-194.26.1.el5xen
Hardware Platform :	x86_64
VM Name :	XXXxentest
OS Template :	centos.5-5.x86_64.20100923.img
IP :	64.22.72.208
Server :	64.22.72.11

CPU Usage : 0.00, 0.00, 0.00																			
<table border="1"><thead><tr><th>Status</th><th>Resources</th><th>Used</th><th>Free</th><th>Max</th></tr></thead><tbody><tr><td>Green</td><td>Disk</td><td>737M</td><td>2.1G</td><td>3.0G</td></tr><tr><td>Green</td><td>Mem</td><td>69MB</td><td>642MB</td><td>712MB</td></tr></tbody></table>					Status	Resources	Used	Free	Max	Green	Disk	737M	2.1G	3.0G	Green	Mem	69MB	642MB	712MB
Status	Resources	Used	Free	Max															
Green	Disk	737M	2.1G	3.0G															
Green	Mem	69MB	642MB	712MB															

Now, enter 'Space Value', select upgrade status and select unit from drop-down, and then click on 'Submit' button to save changes.

Home > VM Manager > XXXxentest > Update VM Disk Quota

 **XXXxentest - Update VM Disk Quota**

VM Name :	XXXxentest		
Current Disk Space :	3GB		
Upgrade Status :	<input style="width: 100px; height: 25px; border: 1px solid #ccc; border-radius: 5px; padding: 2px 10px; margin-right: 10px;" type="button" value="Extend"/>		
Space Value :	<input style="width: 50px; height: 25px; border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px; margin-right: 10px;" type="text" value="4"/>	<input style="width: 100px; height: 25px; border: 1px solid #ccc; border-radius: 5px; padding: 2px 10px; margin-right: 10px;" type="button" value="- Select -"/>	Example: Extend: Current Disk Space is 3GB. You want 5GB then specify the space value 2 with unit as GB. Reduce: Current Disk Space is 3GB. You want 2GB then specify the space value 1 with unit as GB.
		<input style="width: 80px; height: 25px; border: 1px solid #ccc; border-radius: 5px; padding: 2px 10px; margin-right: 10px;" type="button" value="Cancel"/>	<input style="width: 80px; height: 25px; border: 1px solid #ccc; border-radius: 5px; padding: 2px 10px;" type="button" value="Submit"/>

Set Host Name

Click on 'Set Host Name' icon to view screen.



The screenshot shows the 'VM Details' page for a virtual machine named 'XXXXentest'. At the top, there's a breadcrumb navigation: Home > VM Manager > VMs > VM Details. Below the title, there's a toolbar with various actions: Edit VM, Reset Password, Processlist, Services, SSH Terminal, Migrate, Backup, Rebuild, Set RAM, Set Hard Disk Space, Set Host Name (which is highlighted with a red box), and Set Resolvers. On the left, there's a sidebar with sections for VM Name, Kernel, Hardware Platform, VM Name, OS Template, IP, and Server. On the right, there are two tables: 'CPU Usage' and 'Status Resources Used'. The 'CPU Usage' table shows values 0.00, 0.00, 0.00. The 'Status Resources Used' table shows disk usage (737M / 2.1G / 3.0G) and memory usage (69MB / 642MB / 712MB).

VM Name :	XXXXentest
Kernel :	2.6.18-194.26.1.el5xen
Hardware Platform :	x86_64
VM Name :	XXXXentest
OS Template :	centos-5-5-x86-64-20100923.Img
IP :	64.22.72.208
Server :	64.22.72.11

CPU Usage :	0.00, 0.00, 0.00			
Status	Resources	Used	Free	Max
Green	Disk	737M	2.1G	3.0G
Green	Mem	69MB	642MB	712MB

Now, enter 'New Host Name', and then click on 'Submit' button to save changes.

Home > VM Manager > XXXxentest > Set Host Name

 XXXxentest - Set Host Name

VM Name :	XXXXxentest
Current Host Name :	1234567.ares.net
New Host Name :	<input type="text" value="scan.co.uk"/>
<input type="button" value="Cancel"/> <input style="outline: 2px solid red; border-radius: 5px;" type="button" value="Submit"/>	

Set Resolvers

Click on 'Set Resolvers' icon to view screen.

Home > VM Manager > VMs > VM Details
 XXXxentest 

Actions

VM Name :	XXXXxentest
Kernel :	2.6.18-194.36.1.el6en
Hardware Platform :	x86_64
VM Name :	XXXXxentest
OS Template :	centos-5-5-x86_64-30100021199
IP :	64.22.72.209
Server :	64.22.72.11

CPU Usage : 0.00, 0.00, 0.00

Status	Resources Used	Free	Mem
 Disk	137M	2.1G	3.8G
 Mem	894M	642MB	712MB

Now, enter valid ip in 'Resolvers' textbox, and then click on 'Submit' button to save changes.

Home > VM Manager > XXXxentest > Set Resolvers

 XXXxentest - Set Resolvers

VM Name :	XXXXxentest
Current Resolvers :	208.67.222.222 208.67.220.220
Resolvers :	<input type="text" value="220.236.28.5"/>
	<input type="text"/>
	<input type="text"/>
<input type="button" value="Cancel"/>	<input style="border: 2px solid red; border-radius: 5px; padding: 2px 10px;" type="button" value="Submit"/>

BILLING MANAGER

Click on the 'Hosting Plans' link under 'Billing Manager' in left menu to view hosting plans list.



Following screen will be displayed:

Home > Billing Manager > Hosting Plans

Hosting Plans

Actions

Add Refresh

Search

ID	Title	Status	Category	Subscription	Status	Sell Status	Sell Option
44	Test 64bit	Xen VPS	XEN-VPS	3	● Active	● Selling	-
43	Test 64bit	Xen VPS	XEN-VPS	1	● In-Active	● Cancelled	
42	Premium 64 bit	Xen VPS	XEN-VPS	3	● Active	● Selling	-
41	Premium 64 bit	Xen VPS	XEN-VPS	0	● In-Active	● Cancelled	
40	Premium 64 bit	Xen VPS	XEN-VPS	0	● In-Active	● Cancelled	
39	Linux Value 32-bit	Virtuozzo Container	OpenVZ	10	● Active	● Selling	-
38	New Plan	Xen VPS	XEN-VPS	0	● Active	● Stopped	✓
37	New Plan	Xen VPS	XEN-VPS	0	● In-Active	● Cancelled	
36	Extreme 64-bit	Xen VPS	XEN-VPS	0	● Active	● Stopped	✓
35	Extreme 64-bit	Xen VPS	XEN-VPS	0	● In-Active	● Cancelled	

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Add New Hosting Plan

Click the 'Add' button at the top of hosting plans list in 'Actions' section.

The screenshot shows a list of hosting plans. The 'Actions' bar at the top includes a red-bordered 'Add' button. Below it is a search bar and filters for ID, Title, Status (All), Category (All), and Show (5). The main table lists 15 rows of hosting plans with columns: ID, Title, Type, Category, Subscription, Status, Sell Status, and Sell Option. The last row, 'Extreme 64-bit', has its 'Title' field set to 'Extreme 64-bit'.

ID	Title	Type	Category	Subscription	Status	Sell Status	Sell Option
44	Test 64bit	Xen VPS	XEN-VPS	3	Active	Selling	–
43	Test 64bit	Xen VPS	XEN-VPS	1	In-Active	Cancelled	
42	Primum 64 bit	Xen VPS	XEN-VPS	3	Active	Selling	–
41	Primum 64 bit	Xen VPS	XEN-VPS	0	In-Active	Cancelled	
40	Primum 64 bit	Xen VPS	XEN-VPS	0	In-Active	Cancelled	
39	Linux Value 32-bit	Virtuozzo Container	OpenVZ	10	Active	Selling	–
38	New Plan	Xen VPS	XEN-VPS	0	Active	Stopped	✓
27	New Plan	Xen VPS	XEN-VPS	0	In-Active	Cancelled	
26	Extreme 64-bit	Xen VPS	XEN-VPS	0	Active	Stopped	✓
25	Extreme 64-bit	Xen VPS	XEN-VPS	0	In-Active	Cancelled	

[« First](#) | [Previous](#) | [1](#) | [2](#) | [3](#) | [4](#) | [5](#) | [Next](#) | [Last »](#)

Now, General Settings screen will be displayed. Perform the following steps:

Step 1 : Enter 'Title', check 'Active' checkbox or leave it, select 'Category' from drop-down, enter 'Short Description', and then click 'Next' button to enter 'Billing Rates'.

Home > Billing Manager > Hosting Plans

New Hosting Plan

General Settings	
Title *	<input type="text" value="test title"/>
Active	<input checked="" type="checkbox"/>
Category	XEN-VPS
Short Description	testing

Step 2: Enter 'Setup fee', 'Recurring fee', check '**Hosting provider sells this period in the store**' checkbox, select option '**when upgrading to this plan**', and then click 'Next' button to enter 'Container Properties'.

Home > Plans Manager > Hosting Plans

test title

Billing Rates			
Period	Setup Fee	Recurring Fee	Hosting provider sells this period in the store
Monthly	\$ 0.00	\$ 10.00	<input checked="" type="checkbox"/>
Quarterly	\$ 0.00	\$ 20.00	<input type="checkbox"/>
6 Months	\$ 0.00	\$ 25.00	<input type="checkbox"/>
Yearly	\$ 0.00	\$ 27.00	<input type="checkbox"/>

When upgrading to this plan

Do not charge setup fee for the new plan
 Charge the difference between the setup fees for the new plan and the previous one
 Charge a full setup fee for this plan

[Cancel](#) [Back](#) [Next](#)

Step 3: Select 'OS template' from drop-down, check 'Root Access' checkbox or leave it, and just reaming respective fields and then click 'Next' button to enter 'Billing Resources'.

Home > Plans Manager > Hosting Plans

test title

Container Properties	
Platform	Linux
OS Template Architecture	32 bit <input type="button" value="▼"/>
OS template	<input checked="" type="checkbox"/> All
Root Access	<input type="checkbox"/>
Number of Processes	10
CPU Units	2
Diskinode Soft Limit	10
Diskinode Hard Limit	15
<input type="button" value="Cancel"/> <input type="button" value="Back"/> <input style="border: 2px solid red;" type="button" value="Next"/>	

NOTE: Step 3 will be skipped for 'Dedicated Server' category.

Step 4:

- Select 'Unit(s)' from drop-down, enter 'Included Value', 'Maximum Consumable Value', 'Cost per additional Unit', 'Upgrade Block' for RAM
- Select 'Unit(s)' from drop-down, enter 'Included Value' for Burst RAM
- Select 'Unit(s)' from drop-down, select option Yes/No for Metered, and enter 'Included Value', 'Maximum Consumable Value', 'Cost per additional Unit', 'Upgrade Block' for Disk Space.

- Enter ‘Included Value’, ‘Maximum Consumable Value’, ‘Cost per additional Unit’, ‘Upgrade Block’ for IP Addresses
- Now, click ‘Next’ button to assign hardware nodes

Home > Plans Manager > Hosting Plans

test title

Billing Resources

RAM

Unit(s):	MB
Included Value:	1
Maximum Consumable Value:	4194303
Cost per additional Unit:	0.00
Upgrade Block:	1

Burst RAM

Unit(s):	MB
Included Value:	

Disk Space

Unit(s):	MB
Metered:	<input type="radio"/> Yes <input checked="" type="radio"/> No
Included Value:	1024
Maximum Consumable Value:	4194303
Cost per additional Unit:	0.00
Upgrade Block:	1

IP Addresses

Included Value:	1
Maximum Consumable Value:	256
Cost per additional Unit:	0.00
Upgrade Block:	1

Buttons

Cancel **Back** **Next**

Step 5: To assign hardware nodes, select one of option ‘All of the available hardware nodes’ OR ‘Selected hardware nodes only’ OR ‘All of the hardware nodes except the selected ones’, and then click ‘Next’ button to enter ‘Traffic Settings’

Home > Plans Manager > Hosting Plans

 **test title**

Assign this plan to the following hardware

nodes

All of the available hardware

Selected hardware nodes only

All of the hardware nodes except the selected ones



Add Remove



Add Remove

Cancel **Back** **Next**

The 'nodes' section contains three radio button options: 'All of the available hardware' (selected), 'Selected hardware nodes only', and 'All of the hardware nodes except the selected ones'. To the right of each option is a list of hardware nodes, which are currently empty. Below the lists are 'Add' and 'Remove' buttons. At the bottom are 'Cancel', 'Back', and 'Next' buttons, with 'Next' being highlighted by a red box.

NOTE: Step 5 will be skipped for 'Dedicated Server' category.

Step 6:

- Check 'Enable this traffic class for this hosting plan' checkbox
- Select 'Unit(s)', enter included and maximum values for 'Combined' type
- Enter values for 'Additional Rates' and 'Upgrade'
- Click 'Next' button to view summary of hosting plan

Home > Plans Manager > Hosting Plans

 **test title**

Traffic Settings

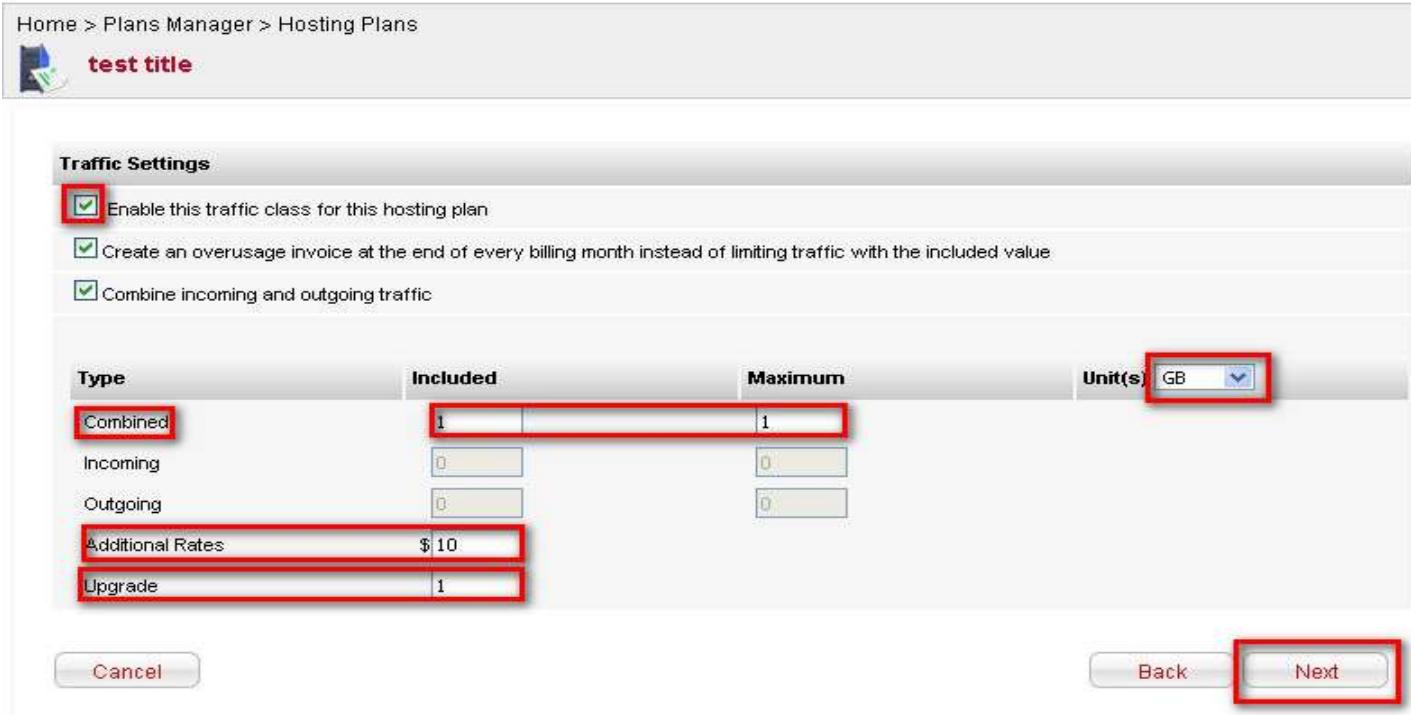
Enable this traffic class for this hosting plan

Create an overusage invoice at the end of every billing month instead of limiting traffic with the included value

Combine incoming and outgoing traffic

Type	Included	Maximum	Unit(s)
Combined	1	1	GB
Incoming	0	0	
Outgoing	0	0	
Additional Rates	\$ 10		
Upgrade	1		

Cancel **Back** **Next**



NOTE: Step 6 will be skipped for 'Dedicated Server' category.

Step 7: Now click 'Finish' button to save the hosting plan.

Home > Plans Manager > Hosting Plans

 test title

Title	test title
Hosting plan category	XEN-VPS
Active	Yes
Short Description	testing
Long Description	

[Cancel](#) [Back](#) [Finish](#)

Click the 'ID' OR 'Title' link in hosting plan list view the 'General Settings'.

Home > Billing Manager > Hosting Plans

Hosting Plans

Actions

Add Refresh

Search

ID	Title	Status	Category	Subscription	Status	Sell Status	Sell Option
44	Test 64bit	Xen VPS	XEN-VPS	4	Active	Selling	-
43	Test 64bit	Xen VPS	XEN-VPS	1	In-Active	Cancelled	
42	Prumium 64 bit	Xen VPS	XEN-VPS	3	Active	Selling	-
41	Prumium 64 bit	Xen VPS	XEN-VPS	0	In-Active	Cancelled	
40	Prumium 64 bit	Xen VPS	XEN-VPS	0	In-Active	Cancelled	

Following is the 'General Settings' screen:

Home > Billing Manager > Hosting Plans

 **Test 64bit**[General Settings](#)[Billing Rates](#)[Container Properties](#)[Billable Resources](#)[Hardware Nodes](#)[Traffic](#)[Subscription](#)

ID	44
Title	Test 64bit
Active	 Active
Category	XEN-VPS
Short Description	This is test plan

[Cancel](#)[Delete](#)[Edit](#)

Click 'Edit' button to change hosting plan general settings, and then click 'Save' button to save changes.

Home > Billing Manager > Hosting Plans



General Settings

Billing Rates

Container Properties

Billable Resources

Hardware Nodes

Traffic

Subscription

ID	44
Title	Test 64bit
Active	<input checked="" type="checkbox"/>
Category	XEN-VPS
Short Description	This is test plan

Cancel

Save

Click 'Billing Rates' tab to view following screen:



Home > Billing Manager > Hosting Plans

Test 64bit

Period	Setup Fee	Recurring Fee
Monthly	\$0	\$0.01
Quarterly	\$0	\$0
6 Months	\$0	\$0
Yearly	\$0	\$0

Cancel **Edit**

Click 'Edit' button to change hosting plan billing rates, and then click 'Save' button to save changes.

Home > Billing Manager > Hosting Plans



Test 64bit

[General Settings](#) [Billing Rates](#) [Container Properties](#) [Billable Resources](#) [Hardware Nodes](#) [Traffic](#) [Subscription](#)

Period	Setup Fee	Recurring Fee
Monthly	\$9.90	\$10
Quarterly	\$0	\$0
6 Months	\$0	\$0
Yearly	\$0	\$0

[Cancel](#)[Save](#)

Click 'Container Properties' tab to view following screen:

Home > Billing Manager > Hosting Plans

 **Test 64bit**

General Settings	Billing Rates	Container Properties	Billable Resources	Hardware Nodes	Traffic	Subscription
Platform	Linux					
OS template	<input type="checkbox"/> All <input checked="" type="checkbox"/> centos.5-5.x86-64.20100923.img <input checked="" type="checkbox"/> debian.5-0.x86-64.20100924.img					
Number of Processes	10					
CPU Units	2					
Diskinode Soft Limit	5					
Diskinode Hard Limit	5					

[Cancel](#) [Edit](#)

Click 'Edit' button to change hosting plan container properties, and then click 'Save' button to save changes.

Home > Billing Manager > Hosting Plans



General Settings

Billing Rates

Container Properties

Billable Resources

Hardware Nodes

Traffic

Subscription

Platform

Linux

OS Template Architecture

64 bit 

OS template

 All centos.5-5.x86-64.20100923.img debian.5-0.x86-64.20100924.img

Number of Processes

10

CPU Units

2

Diskinode Soft Limit

5

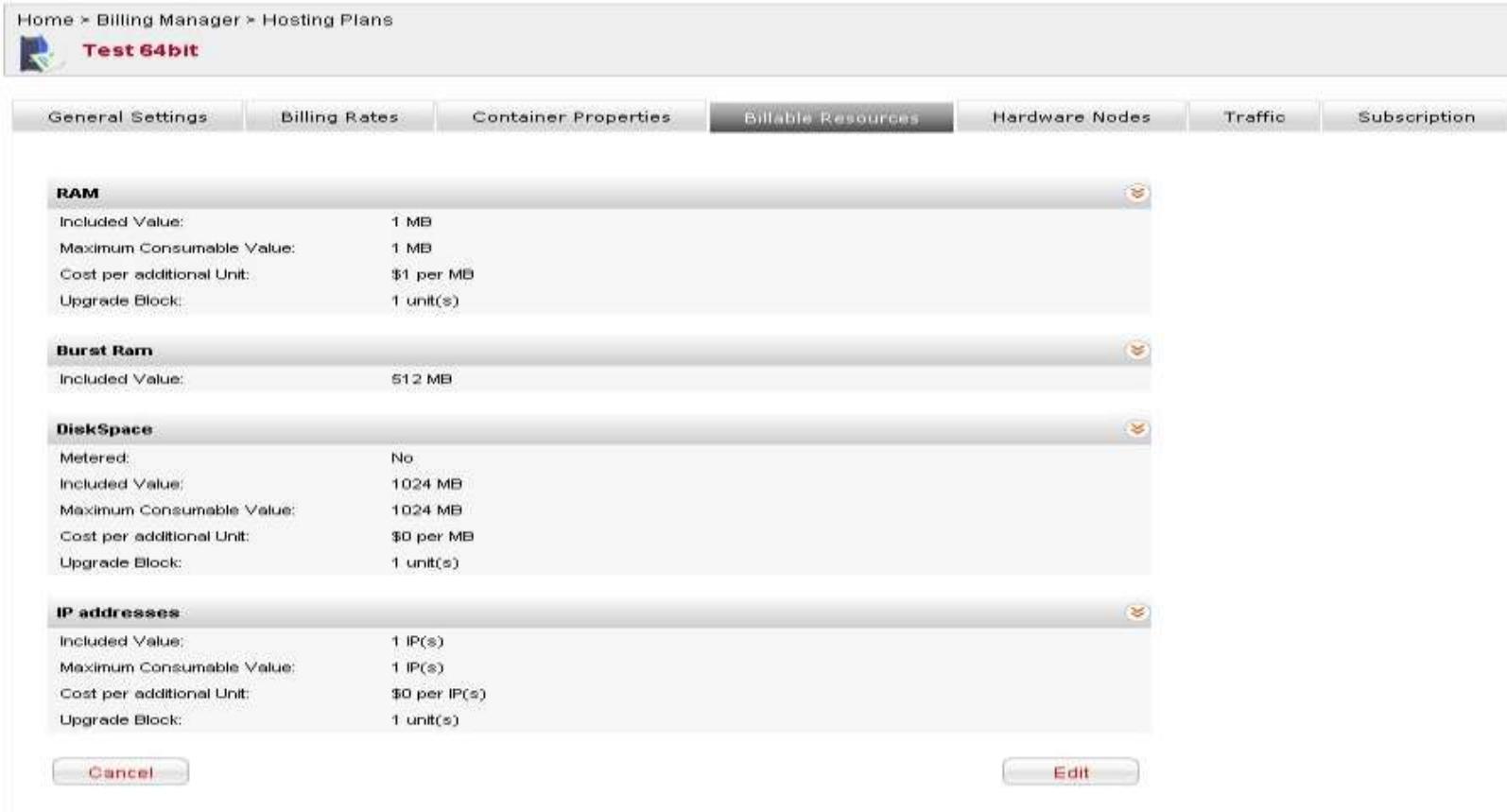
Diskinode Hard Limit

5

Cancel

Save

Click 'Billable Resources' tab to view following screen:



The screenshot shows the 'Billable Resources' tab selected in the navigation bar. Below the tabs, there are four sections: RAM, Burst Ram, DiskSpace, and IP addresses, each with its own configuration details.

RAM

Included Value:	1 MB
Maximum Consumable Value:	1 MB
Cost per additional Unit:	\$1 per MB
Upgrade Block:	1 unit(s)

Burst Ram

Included Value:	512 MB
-----------------	--------

DiskSpace

Metered:	No
Included Value:	1024 MB
Maximum Consumable Value:	1024 MB
Cost per additional Unit:	\$0 per MB
Upgrade Block:	1 unit(s)

IP addresses

Included Value:	1 IP(s)
Maximum Consumable Value:	1 IP(s)
Cost per additional Unit:	\$0 per IP(s)
Upgrade Block:	1 unit(s)

Buttons: Cancel (left), Edit (right).

Click 'Edit' button to change hosting plan billing resources, and then click 'Save' button to save changes.

Home > Billing Manager > Hosting Plans
Test 64bit

General Settings Billing Rates Container Properties Billable Resources Hardware Nodes Traffic Subscription

RAM Upgrade Block: MB

Included Value:	1
Maximum Consumable Value:	1
Cost per additional Unit:	1
Upgrade Block:	1

Burst Ram Upgrade Block: MB

Included Value:	512
-----------------	-----

DiskSpace Upgrade Block: MB

Metered:	No
Included Value:	1024
Maximum Consumable Value:	1024
Cost per additional Unit:	0
Upgrade Block:	1

IP addresses Upgrade Block:

Included Value:	1 IP(s)
Maximum Consumable Value:	1 IP(s)
Cost per additional Unit:	0 IP(s)
Upgrade Block:	1 IP(s)

Click 'Hardware Nodes' tab to view following screen:



Home > Billing Manager > Hosting Plans
Test 64bit

General Settings Billing Rates Container Properties Billable Resources **Hardware Nodes** Traffic Subscription

Assign this plan to the following hardware nodes

Selected hardware nodes only

- 220.227.236.24
- 64.22.72.10
- 64.22.73.4
- 75.127.109.2
- 65.75.245.2
- 65.75.244.4
- 64.22.72.11
- 75.127.105.9

Edit

Click 'Edit' button to change hosting plan hardware nodes, and then click 'Save' button to save changes.

Home > Billing Manager > Hosting Plans

Test 64bit

General Settings Billing Rates Container Properties Billable Resources **Hardware Nodes** Traffic Subscription

Assign this plan to the following hardware nodes

All of the available hardware nodes
 Selected hardware nodes only
 All of the hardware nodes except the selected ones

220.227.236.24	Add
64.22.72.10	Remove
64.22.73.4	
75.127.109.2	
65.75.245.2	
65.75.244.4	
64.22.72.11	
75.127.105.9	

Click 'Traffic' tab to view following screen:



Home > Billing Manager > Hosting Plans
Test 64bit

General Settings Billing Rates Container Properties Billable Resources Hardware Nodes **Traffic** Subscription

Traffic Settings

Enable this traffic class for this hosting plan
 Create an overusage invoice at the end of every billing month instead of limiting traffic with the included value
 Combine incoming and outgoing traffic

Type	Included	Maximum	Upgrade	Additional Rates
Combined	0	0	0	
Incoming	0	0		
Outgoing	0	0		

Cancel **Edit**

Click 'Edit' button to change hosting plan traffic settings, and then click 'Save' button to save changes.

Home > Billing Manager > Hosting Plans

 Test 64bit[General Settings](#)[Billing Rates](#)[Container Properties](#)[Billable Resources](#)[Hardware Nodes](#)[Traffic](#)[Subscription](#)**Traffic Settings**

- Enable this traffic class for this hosting plan
- Create an overusage invoice at the end of every billing month instead of limiting traffic with the included value
- Combine incoming and outgoing traffic

Type	Included	Maximum	GB
Combined	2	2	GB
Incoming	0	0	
Outgoing	0	0	
Additional Rates	10		
Upgrade	20		

[Cancel](#)[Save](#)

Click 'Subscription' tab to view following screen:

Home > Billing Manager > Hosting Plans

 Test 64bit

General Settings	Billing Rates	Container Properties	Billable Resources	Hardware Nodes	Traffic	Subscription
Search						
ID	Account Name	Status	All	<input type="button" value="Show"/>	5	<input type="button" value="X"/>
<input type="text"/>	<input type="text"/>	<input type="button" value=""/>	<input type="button" value=""/>			
ID	Account Name	Status	Start Date	End Date	Upgrade Description	Upgrade Status
214		<input checked="" type="radio"/> Terminating	13-November-2010	13-December-2010		
221		<input checked="" type="radio"/> Active	15-November-2010	15-December-2010		
222		<input checked="" type="radio"/> Active	15-November-2010	15-December-2010		
223	yogesh.sonaje@aresindia.net	<input checked="" type="radio"/> Active	15-November-2010	15-December-2010		

Search Hosting Plan

Enter 'ID', 'Title', select 'Status' and 'Category' from drop-down, and then click magnifier.

Home > Billing Manager > Hosting Plans

Hosting Plans

Actions

Add Refresh

Search

ID 44	Title Test 64bit	Status Active	Category XEN-VPS		Show 5
----------	---------------------	------------------	---------------------	---	--------

ID	Title	Type	Category	Subscription	Status	Sell Status	Sell Option
44	Test 64bit	Xen VPS	XEN-VPS	4	 Active	 Selling	

BILLING MANAGER

Receivables > Orders

Click on the 'Receivables' link under 'Billing Manager' in left menu to view orders list.



Following screen will be displayed:

Home > Billing Manager > **Receivable** > Orders

Orders

Orders (221) Pending (77) Completed (68) Cancelled(0) Payment Requests(0)

Search

ID	Account No	Plan Type	Account Name	Status	<input type="button" value=""/>
<input type="text"/>	<input type="text"/>	<input type="button" value="All"/>	<input type="text"/>	<input type="button" value="All"/>	<input type="button" value=""/>

Show 5

Document Date after: Document Date before:

Select Date Select Date

ID	Doc Type	Plan Type	Document Date	Status	Acc No	Acc Name	Total	Balance
223	Purchase	XEN-VPS	15-November-2010	● Paid	289	yogesh.sonaje@aresindia.net	0.01	0.00
222	Purchase	XEN-VPS	15-November-2010	● Paid	304		0.01	0.00
221	Purchase	XEN-VPS	15-November-2010	● Paid	264		0.01	0.00
220	Purchase	XEN-VPS	13-November-2010	● Pending	264		0.01	0.00
219	Purchase	OpenVZ	15-November-2010	● Completed	305	priya@aresindia.net	1.00	0.00
218	Purchase	OpenVZ	15-November-2010	● Completed	305	priya@aresindia.net	1.00	0.00
217	Purchase	OpenVZ	13-November-2010	● Completed	305	priya@aresindia.net	1.00	0.00
216	Purchase	XEN-VPS	13-November-2010	● Paid	304		27.00	0.00
215	Purchase	XEN-VPS	13-November-2010	● Pending	300	vishal.yadav@aresindia.net	0.01	0.00
214	Purchase	XEN-VPS	13-November-2010	● Paid	304		0.01	0.00

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To search orders list, enter 'ID', 'Account No.', select 'Plan Type' and 'Status' from respective drop-down, select 'Document Date after' and 'Document Date before', and then click on magnifier to view search result.

Home > Billing Manager > Receivable > Orders

**Orders**

Orders (221)

Pending (77)

Completed (68)

Cancelled(0)

Payment Requests(0)

Search

ID	Account No	Plan Type	Account Name	Status	<input type="button" value=""/>	Show	5
223	289	XEN-VPS	yogesh.sonaje@ares	Paid			

Document Date after:

14-Nov-2010



16-Nov-2010



Document Date before:



ID	Doc Type	Plan Type	Document Date	Status	Acc No	Acc Name	Total	Balance
223	Purchase	XEN-VPS	15-November-2010	 Paid	289	yogesh.sonaje@aresindia.net	0.01	0.00

To view order details click on 'ID' link in order list.

Home > Billing Manager > Receivable > Orders

 **Orders**

Orders (221) Pending (77) Completed (68) Cancelled(0) Payment Requests(0)

Search

ID	Account No	Plan Type	Account Name	Status	<input type="button" value=""/>	Show	5
<input type="text"/>	<input type="text"/>	All	<input type="text"/>	All	<input type="button" value=""/>		<input type="button" value=""/>

Document Date after: Document Date before:

Select Date Select Date

ID	Doc Type	Plan Type	Document Date	Status	Acc No	Acc Name	Total	Balance
223	Purchase	XEN-VPS	15-November-2010	 Paid	289	yogesh.sonaje@ares sindia.net	0.01	0.00
222	Purchase	XEN-VPS	15-November-2010	 Paid	304		0.01	0.00

Following screen will show the order details.

Home > Billing Manager > Receivable > Orders > Orders Details

 Order #223

Details **Payment History**

Account	yogesh.sonaje@aresindia.net
Document type	Purchase
Document Number	223
Document date	15-Nov-2010
Status	 Paid
Total	\$0.01
Balance	\$0.00
Comment	Subscription renewal on 15-Dec-2010
Added by	yogesh sonaje

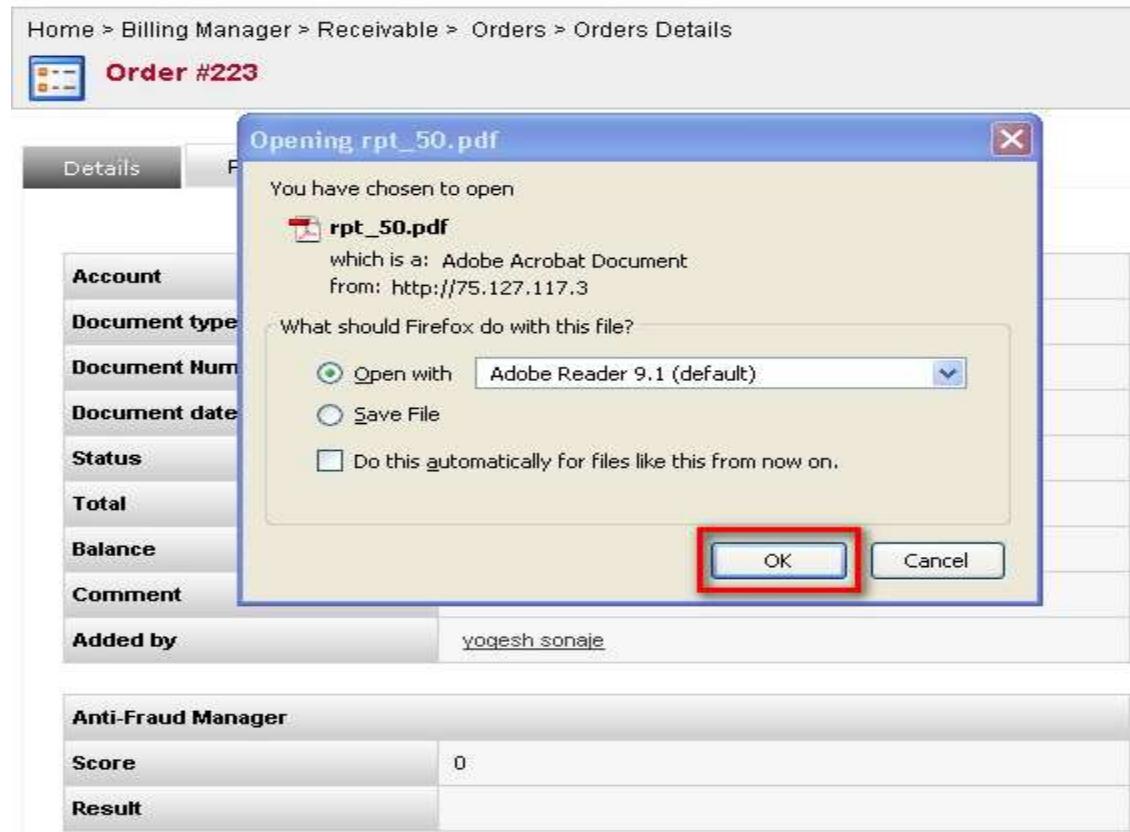
Anti-Fraud Manager

Score	0
Result	

Item	Quantity	Unit	Unit Price	Time Interval	Total
Test 64bit			\$0.01	1 month(s)	0.01
Total					\$0.01

Cancel **Download Pdf** **Process Order** **Show for Printing**

To download PDF format of 'Order Details' page click 'Download PDF' link, and then a confirmation box will appear on the screen, click on ok button.



Item	Quantity	Unit	Unit Price	Time Interval	Total
Test 64bit			\$0.01	1 month(s)	0.01
Total					\$0.01

[Cancel](#)[Download Pdf](#)[Process Order](#)[Show for Printing](#)

To view print preview of 'Order Details' page click 'Show for Printing' button, and then a popup will appear on the screen.

The screenshot shows a Mozilla Firefox browser window displaying an 'Order Details' page. The URL in the address bar is <http://75.127.117.3/vmcomplete/admin/BillingDirector/exportreport.php?rptFormat=Print>. The page content includes the following details:

Account	yogesh.sonaje@aresindia.net
Document type	Purchase
Document Number	223
Document date	15-Nov-2010
Status	Paid
Total	\$0.01
Balance	\$0.00
Comment	Subscription renewal on 15-Dec-2010
Added by	yogesh sonaje
Anti-Fraud Risk	
Score	
Result	
Item	
Test 64bit	
Total	

At the bottom of the page are four buttons: 'Cancel', 'Download Pdf', 'Process Order', and 'Show for Printing'. The 'Show for Printing' button is highlighted in red.

To view 'Payment History' click **Payment History** tab and then payments list will be shown on the screen.

Home > Billing Manager > Receivable > Orders > Payment history

 Order #223

Details Payment History

Search

ID	Type	Date	Amount	Balance
223	Purchase	15-Nov-2010	\$0.01	\$0.00

To search payment history, enter 'ID', select 'Type' drop-down, and then click on magnifier.

Home > Billing Manager > Receivable > Orders > Payment history

 Order #223

Details Payment History

Search

ID	Type	Date	Amount	Balance
223	Purchase	15-Nov-2010	\$0.01	\$0.00

BILLING MANAGER

Receivables > Pending Orders

To view **Pending Orders** list click on 'Pending' tab, following screen will be shown.

Home > Billing Manager > Receivable > Pending orders

Orders

Orders (221) Pending (77) Completed (68) Cancelled(0) Payment Requests(0)

Search

ID	Account No	Plan Type	Account Name	<input type="button" value=""/>	Show	5
<input type="text"/>	<input type="text"/>	<input type="button" value="All"/>	<input type="text"/>	<input type="button" value=""/>		

Document Date after : Document Date before :

ID	Doc Type	Plan Type	Document Date	Status	Acc No	Acc Name	Total	Balance
8	Purchase	OpenVZ	12-September-2010	Pending	257		8.00	0.00
16	Purchase	OpenVZ	15-September-2010	Pending	258		2.00	0.00
17	Purchase	OpenVZ	15-September-2010	Pending	258		2.00	0.00
18	Purchase	OpenVZ	15-September-2010	Pending	258		1.00	0.00
19	Purchase	OpenVZ	15-September-2010	Pending	258		8.00	0.00
21	Purchase	OpenVZ	15-September-2010	Pending	258		1.00	0.00
23	Purchase	OpenVZ	15-September-2010	Pending	253		2.00	0.00
27	Purchase	OpenVZ	16-September-2010	Pending	258		2.00	0.00
28	Purchase	OpenVZ	16-September-2010	Pending	259		1.00	0.00
33	Purchase	OpenVZ	17-September-2010	Pending	263		2.00	0.00

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Receivables > Completed Orders

To view **Completed Orders** list click on **Completed** tabs, following screen will be shown.

Home > Billing Manager > Receivable > Completed orders

Orders

Orders (221) Pending (77) **Completed (68)** Cancelled(0) Payment Requests(0)

Search

ID	Account No	Plan Type	Account Name	<input type="button" value=""/>	Show	5
		All				

Document Date after : Document Date before :

ID	Doc Type	Plan Type	Document Date	Status	Acc No	Acc Name	Total	Balance
1	Purchase	OpenVZ	10-September-2010	Completed	251		8.00	0.00
2	Purchase	OpenVZ	10-September-2010	Completed	252		8.00	0.00
3	Purchase	OpenVZ	17-September-2010	Completed	252		8.00	0.00
4	Purchase	OpenVZ	12-September-2010	Completed	253		8.00	0.00
5	Purchase	OpenVZ	12-September-2010	Completed	255		8.00	0.00
6	Purchase	OpenVZ	11-September-2010	Completed	256		8.00	0.00
7	Purchase	OpenVZ	13-September-2010	Completed	256		8.00	0.00
8	Purchase	OpenVZ	17-September-2010	Completed	256		8.00	0.00
9	Purchase	OpenVZ	17-September-2010	Completed	256		8.00	0.00
10	Purchase	OpenVZ	17-September-2010	Completed	256		8.00	0.00
11	Purchase	OpenVZ	17-September-2010	Completed	256		8.00	0.00
12	Purchase	OpenVZ	15-September-2010	Completed	256		8.00	0.00

[<< First](#) | [Previous](#) [1](#) | [2](#) | [3](#) | [4](#) | [5](#) | [6](#) | [7](#) | [Next](#) | [Last >>](#)

Receivables > Cancelled Orders

To view **Cancelled Orders** list click on **Cancelled** tab, following screen will be shown.

Home > Billing Manager > Receivable > Cancelled orders

Orders

Orders (221) Pending (77) Completed (68) **Cancelled(0)** Payment Requests(0)

Search

ID Account No Plan Type Account Name
All Show 5

Document Date after : Document Date before :
Select Date Select Date

No record

Receivables > Payment Requests

This screen will list all the failed payments. To view Payment Requests list click on **Payment Requests** tab, following screen will be shown.

Home > Billing Manager > Receivable > Payment Requests/Failed Payments

Payment Requests/Failed Payments

Orders (222) Pending (77) Completed (68) Cancelled(0) **Payment Requests(1)**

Payment Requests/Failed Payments Search

ID	Account Name	Hosting Plan Type	End date after:	End date before:	Show	5
<input type="text"/>	<input type="text"/>	All	<input type="text"/> Select Date 	<input type="text"/> Select Date 	Show	5

ID	Document Type	Hosting Plan Type	Date	Account Name	Total	Balance
224	Purchase	XEN-VPS	15-Nov-2010	subodh.kedar@aresindia.net	\$0.01	\$0.00

Receivables > Payment Requests

You can also manually process the failed payments listed on payments requests screen. Perform following steps for manual processing of payment:

Step 1: Click on particular 'ID' link

Home > Billing Manager > Receivable > Payment Requests/Failed Payments

Payment Requests/Failed Payments

Orders (222) Pending (77) Completed (68) Cancelled(0) **Payment Requests(1)**

Payment Requests/Failed Payments Search

ID	Account Name	Hosting Plan Type	Show	5
<input type="text"/>	<input type="text"/>	All	Show	5
End date after:	End date before:			
Select Date	Select Date			

Grid View

ID	Document Type	Hosting Plan Type	Date	Account Name	Total	Balance
224	Purchase	XEN-VPS	15-Nov-2010	subodh.kedar@aresbindia.net	\$0.01	\$0.00

Following 'Details' screen will be shown:

Home > Billing Manager > Receivable > Orders > Orders Details

 Order #224

Details Payment History

Account	subodh.kedar@aresindia.net
Document type	Purchase
Document Number	224
Document date	15-Nov-2010
Status	 Failed
Total	\$0.01
Balance	\$0.00
Comment	Subscription renewal on
Added by	subodh kedar

Anti-Fraud Manager

Score	0
Result	

Item	Quantity	Unit	Unit Price	Time Interval	Total
Test 64bit			\$0.01	1 month(s)	0.01
Total					\$0.01

[Cancel](#) [Download Pdf](#) [Show for Printing](#)

MESSAGES MANAGER

Click on the 'Inbox' link under 'Messages Manager' in left menu to view messages list.



Following screen will be shown:

Home > Messages Manager > Inbox



Actions



Compose



Delete



Refresh

Inbox

Search By

-Search by-



Show

10



<input type="checkbox"/>	From	Subject	Actions
<input type="checkbox"/>		Customer Submit Ticket Notification: 5	
<input type="checkbox"/>		Customer Submit Ticket Notification: 4	
<input type="checkbox"/>		Customer Submit Ticket Notification: 3	
<input type="checkbox"/>		Customer Submit Ticket Notification: 2	
<input type="checkbox"/>		Customer Submit Ticket Notification: 1	

Messages Manager > Inbox

Click 'From' link to view message details.

Home > Messages Manager > Inbox

 INBOX

Actions

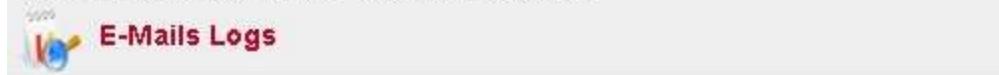
Inbox

Search By: -Search by-  Show: 10 

<input type="checkbox"/>	From	Subject	Actions
<input type="checkbox"/>	Tushar Bachhav	Customer Submit Ticket Notification: 8	
<input type="checkbox"/>	Tushar Bachhav	Customer Submit Ticket Notification: 7	

Following screen will be shown:

Home > Messages Manager > Inbox > E-Mails Logs



Cancel

Messages Manager > Inbox

To delete the particular message, click on the delete icon of that particular message, and then a confirmation box will appear on the screen, click on ok button to delete the client.

Home > Messages Manager > Inbox

INBOX

Actions

Compose Delete Refresh

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the MESSAGES(s)?

OK Cancel

Inbox

Search By -Search by-

<input type="checkbox"/>	From	Subject	Actions
<input type="checkbox"/>	Tushar Bachhav	Customer Submit Ticket Notification: 8	
<input type="checkbox"/>	Tushar Bachhav	Customer Submit Ticket Notification: 7	
<input type="checkbox"/>		Customer Submit Ticket Notification: 5	
<input type="checkbox"/>		Customer Submit Ticket Notification: 4	
<input type="checkbox"/>		Customer Submit Ticket Notification: 3	
<input type="checkbox"/>		Customer Submit Ticket Notification: 2	
<input type="checkbox"/>		Customer Submit Ticket Notification: 1	

To delete multiple messages select the checkboxes, click on delete button in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button to delete the messages.

Home > Messages Manager > Inbox

INBOX

Actions

Compose **Delete** (highlighted with a red box) **Refresh**

Inbox

Search By: -Search by-

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the Message(s)?

OK (highlighted with a red box) **Cancel**

<input type="checkbox"/>	From	Subject	Actions
<input checked="" type="checkbox"/>	Tushar Bachhav	Customer Submit Ticket Notification: 8	
<input checked="" type="checkbox"/>	Tushar Bachhav	Customer Submit Ticket Notification: 7	

Messages Manager > Inbox

To compose mail, click '**Compose**' button in 'Actions' section at the top of page, and then enter 'Subject', select option 'All Customers'/Selected Customers only', enter 'Message' and click 'Send' button to send mail.

Home > Message Manager > Compose

 **Compose**

* Subject : welcome to vm

All Customers : Selected Customers only :

Add Remove

* Message :

Source 
Style Format Font Size

Hi,
I hope you are good

Cancel **Send**

Messages Manager > Inbox

To search mail, select 'Search By' criteria from drop-down, enter keyword, and click on magnifier to view search result.

Home > Messages Manager > Inbox

 INBOX

Actions

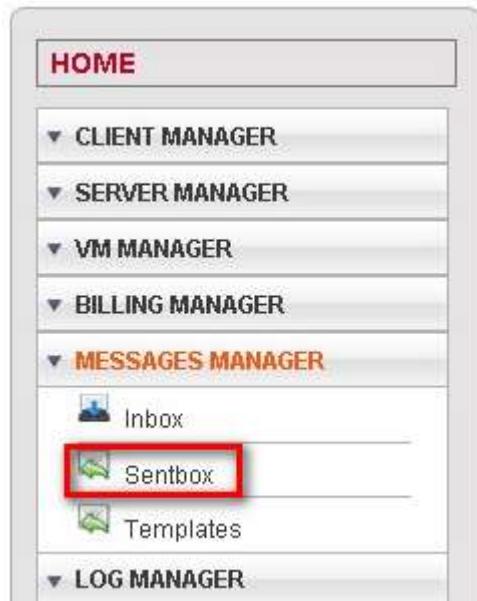
Inbox

Search By **Subject**  Customer Submit Ticket No.  Show **10** 

<input type="checkbox"/>	From	Subject	Actions
<input type="checkbox"/>		Customer Submit Ticket Notification: 5	

MESSAGES MANAGER

Click on the ‘Sent box’ link under ‘Messages Manager’ in left menu to view sent messages list.



Following screen will be shown:

Home > Messages Manager > Sentbox

**SENTBOX**

Actions

[Compose](#)[Delete](#)[Refresh](#)**Sentbox**

Search By

[-Search by-](#)

Show

10



<input type="checkbox"/>	To	Subject	Actions
<input type="checkbox"/>	subodh kedar	Testing mail	
<input type="checkbox"/>	yogesh sonaje	hi subodh	
<input type="checkbox"/>	subodh kedar	Test mail	
<input type="checkbox"/>	Tushar Bachhay	Submit Ticket Notification: 6	
<input type="checkbox"/>		Test Email	

Messages Manager > Sent box

Click 'To' link to view sent message details.

Home > Messages Manager > Sentbox

 SENTBOX

Actions

 Compose  Delete  Refresh

Sentbox

Search By: Search by- Show 10

<input type="checkbox"/>	To	Subject	Actions
<input type="checkbox"/>	subodh kedar	Testing mail	
<input type="checkbox"/>	yogesh sonaje	hi subodh	
<input type="checkbox"/>	subodh kedar	Test mail	
<input type="checkbox"/>	Tushar Bachhav	Submit Ticket Notification: 6	
<input type="checkbox"/>		Test Email	

Following screen will be shown:

Home > Messages Manager > Sentbox > E-Mails Logs

E-Mails Logs

To E-mail :	subodh kedar <subodh.kedar@aresindia.net>
From E-mail :	vmcomplete.com <support@vmcomplete.com>
Subject :	Testing mail

Message body

Hi...mail is here

[Cancel](#)

Messages Manager > Sent box

To delete the particular message, click on the delete icon of that particular message, and then a confirmation box will appear on the screen, click on ok button to delete the message.

Home > Messages Manager > Sentbox

 SENTBOX

Actions

Compose Delete

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the MESSAGES(s)?

OK Cancel

Sentbox

Search By -Search by- Show 10

	To	Subject	Actions
<input type="checkbox"/>	subodh kedar	Testing mail	
<input type="checkbox"/>	yogesh sonaie	hi subodh	
<input type="checkbox"/>	subodh kedar	Test mail	
<input type="checkbox"/>	Tushar Bachhav	Submit Ticket Notification: 6	
<input type="checkbox"/>		Test Email	

To delete multiple messages select the checkboxes, click on delete button in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button to delete the messages.

Home > Messages Manager > Sentbox

SENTBOX

Actions

Compose **Delete**

Sentbox

Search By -Search by-

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the Message(s)?

OK **Cancel**

<input type="checkbox"/>	To	Subject	Actions
<input checked="" type="checkbox"/>	subodh kedar	Testing mail	
<input type="checkbox"/>	yogesh sonaje	hi subodh	
<input checked="" type="checkbox"/>	subodh kedar	Test mail	
<input checked="" type="checkbox"/>	Tushar Bachhav	Submit Ticket Notification: 6	
<input type="checkbox"/>		Test Email	

Messages Manager > Sent box

To compose mail, click '**Compose**' button in 'Actions' section at the top of page, and then enter 'Subject', select option 'All Customers'/'Selected Customers only', enter 'Message' and click 'Send' button to send mail.

Home > Message Manager > Compose

Compose

* Subject : welcome to vm

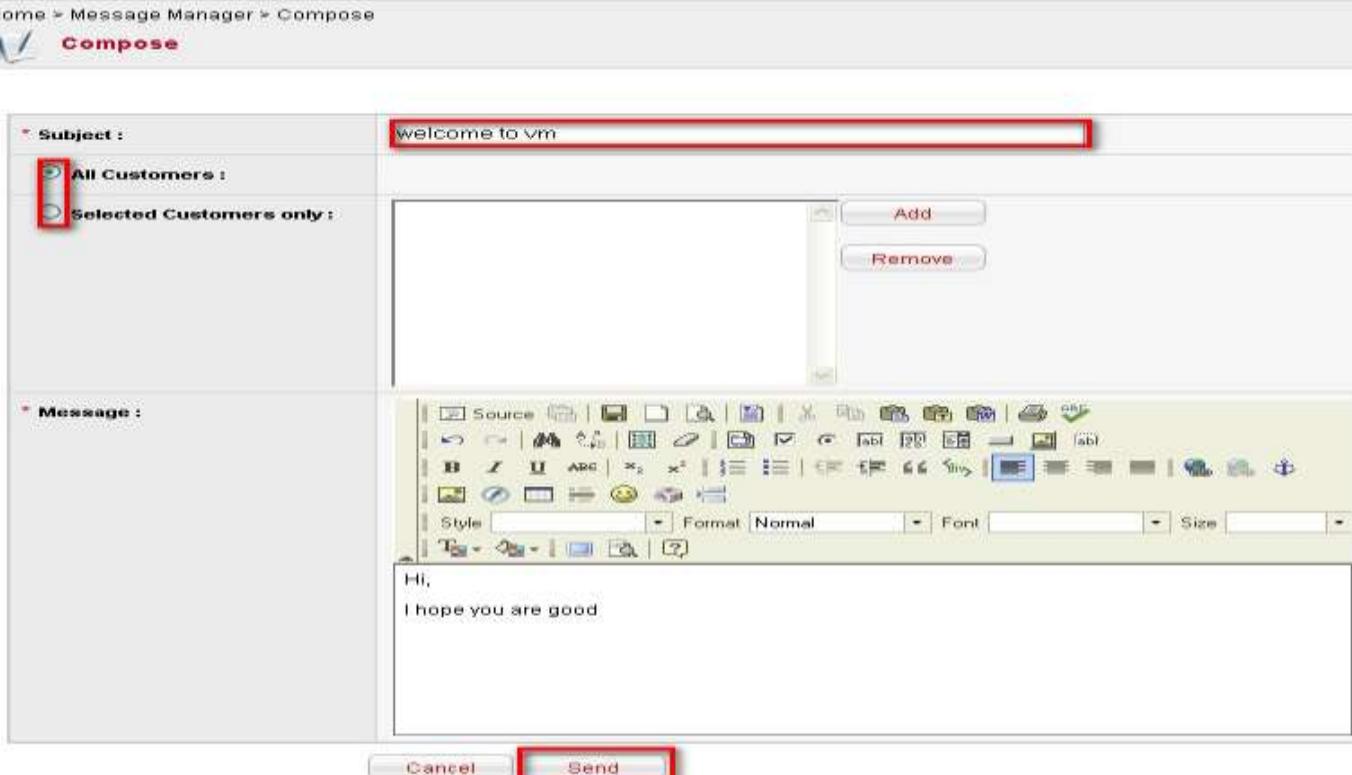
All Customers : Selected Customers only :

Add Remove

* Message :

Source 
Hi,
I hope you are good

Cancel Send



Messages Manager > Sent box

To search mail, select 'Search By' criteria from drop-down, enter keyword, and click on magnifier to view search result.

The screenshot shows the 'SENTBOX' section of the 'Messages Manager'. At the top, there are 'Actions' buttons for 'Compose', 'Delete', and 'Refresh'. Below this is a search bar with 'Search By' dropdowns set to 'To' and 'subodh kedar', a magnifying glass icon, and a 'Show' dropdown set to '10'. A green refresh button is also present. The main area displays a table of sent emails:

	To	Subject	Actions
<input type="checkbox"/>	subodh kedar	Testing mail	
<input type="checkbox"/>	subodh kedar	Test mail	

Messages Manager > Templates

Click 'Templates' link under 'Messages Manager' in left menu to view templates list.



Following screen will be shown:

Home > Messages Manager > Templates

 **Templates**

Actions



Create



Email Logs



Delete Refresh



Show

10

**Search Templates**

Template Name

Show

10

<input type="checkbox"/>	<u>Template Name</u>	<u>Date of Creation</u>	Actions
<input type="checkbox"/>	t1	16-September-2010	

Messages Manager > Templates

To search template, enter 'Template Name', and click on magnifier to view search result.

Home > Messages Manager > Templates

 **Templates**

Actions

 Create  Email Logs  Delete  Refresh

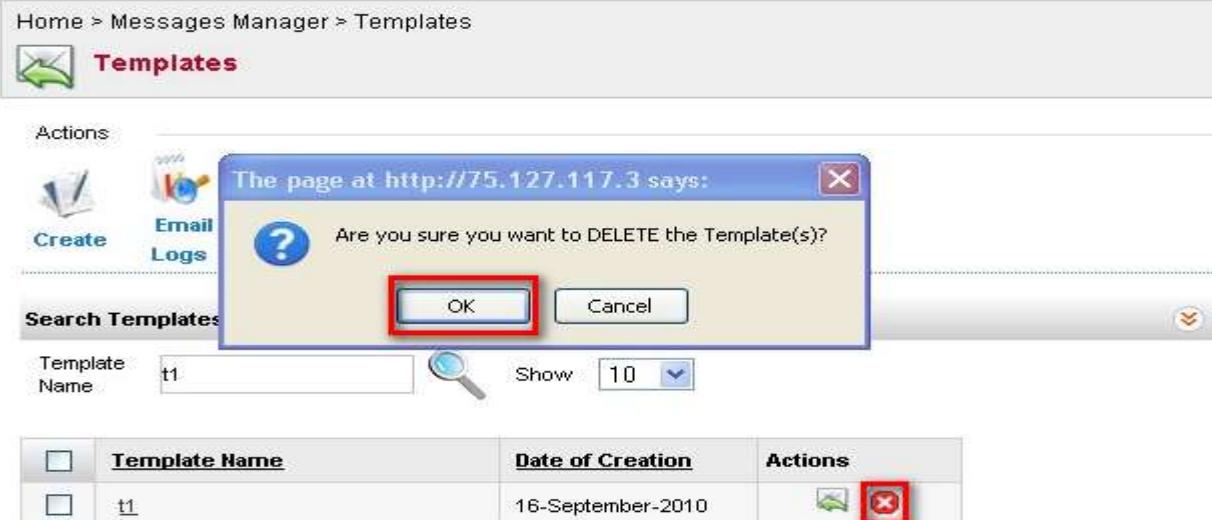
Search Templates

Template Name:  Show: 10

<input type="checkbox"/>	Template Name	Date of Creation	Actions
<input type="checkbox"/>	t1	16-September-2010	 

Messages Manager > Templates

To delete the particular template, click on the delete icon of that particular template, and then a confirmation box will appear on the screen, click on ok button to delete the template.



The screenshot shows the 'Templates' section of the Aress Software interface. At the top, there's a breadcrumb navigation: Home > Messages Manager > Templates. Below the navigation, there are several buttons: 'Create' (with a document icon), 'Email Logs' (with a mail icon), and 'Search Templates'. The 'Search Templates' button is active, showing a search bar with 'Template Name: t1', a magnifying glass icon, and a dropdown menu set to 'Show 10'. In the center, a confirmation dialog box is open with the message 'The page at http://75.127.117.3 says:' followed by 'Are you sure you want to DELETE the Template(s)?' with 'OK' and 'Cancel' buttons. The 'OK' button is highlighted with a red box. Below the dialog, a table lists one template entry: 't1' was created on '16-September-2010'. The 'Actions' column for this entry contains a green edit icon and a red delete icon (with a red box around it).

To delete multiple templates select the checkboxes, click on delete button in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button to delete the templates.

Home > Messages Manager > Templates

 **Templates**

Actions

 Create  Email Logs  Delete  Refresh

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the Template(s)?

Search Templates

Template Name: t1  Show: 10 

<input checked="" type="checkbox"/>	Template Name	Date of Creation	Actions
<input checked="" type="checkbox"/>	t1	16-September-2010	 

Messages Manager > Templates

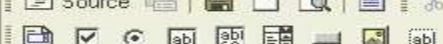
To create new template, click on 'Create' button or icon in 'Actions' section at the top of page. Enter 'Template Name', 'Message' content, and click 'Save' button to save new template.

Home > Message Manager > Templates

 **Create Template**

* Template Name :

* Message :

Source |  |  |  |  |  |  |  |  |  |  | 
B **I** **U** ABC |  |  |  |  |  |  |  |  |  | 
     
Style | Format Normal | Font | Size | T | 
  ?
Hi how are you?

Cancel **Save**

Messages Manager > Templates

To edit the particular template, click on 'Template Name' link in 'Actions' section at the top of page.

Messages Manager > Templates

To view template email logs, click on 'Email Logs' link or icon that particular template. Change the 'Template Name', 'Message' content, and click 'Save' button to save changes.



The screenshot shows the 'Templates' section of the 'Messages Manager'. At the top, there's a breadcrumb navigation: Home > Messages Manager > Templates. Below it is a toolbar with four buttons: 'Create' (document icon), 'Email Logs' (envelope icon with a red border), 'Delete' (red X icon), and 'Refresh' (refresh symbol). Underneath the toolbar is a search bar labeled 'Search Templates' with fields for 'Template Name' (containing 't1') and a magnifying glass icon. To the right of the search bar is a dropdown menu set to 'Show 10'. The main area displays a table with two columns: 'Template Name' and 'Date of Creation'. The first row shows 't1' created on '16-September-2010'. Each row has an 'Actions' column with edit and delete icons.

	Template Name	Date of Creation	Actions
<input type="checkbox"/>	t1	16-September-2010	

Following is the 'Email Logs' screen:

Home > Messages Manager > Templates > E-Mails Logs

E-Mails Logs

Search E-Mails

By: Search key: Status: All Show: 5

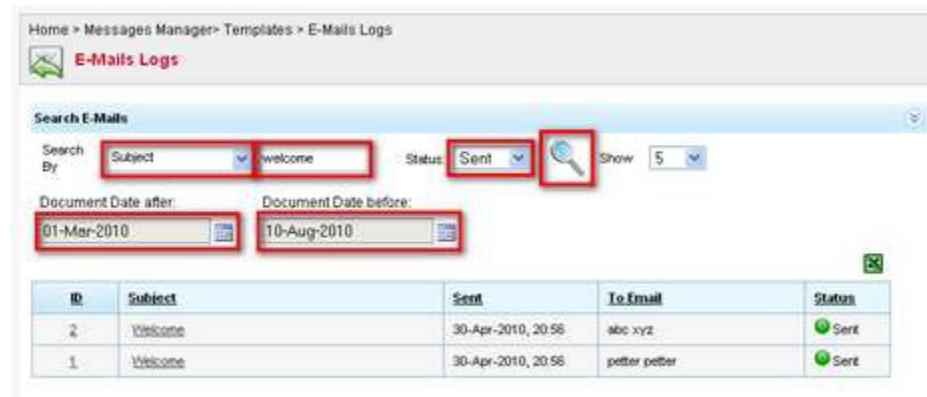
Document Date after: Document Date before:
Selected Date: Select Date

#	Subject	Sent	To/From	Status
1	Uttam	30-Apr-2010, 20:56	petter peter	 Sent
2	Uttam	30-Apr-2010, 20:56	abc xyz	 Sent
3	recyclebin	30-Apr-2010, 21:07	petter peter	 Sent
4	recyclebin	30-Apr-2010, 21:08	abc xyz	 Sent
5	recyclebin	30-Apr-2010, 21:08	o o	 Sent

« First | Previous | 1 | 2 | Next | Last »

Messages Manager > Templates

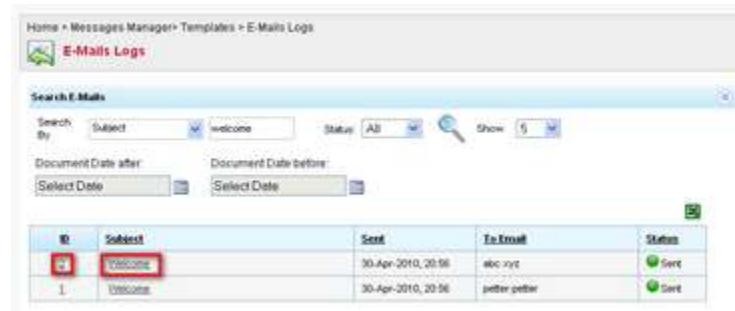
To search email logs, select 'Search By' criteria from drop-down, enter keyword, select 'Status' from drop-down, select 'Document Date after' and 'Document Date before', and then click on magnifier to view search result.



The screenshot shows a search interface for 'E-Mails Logs'. The search parameters are: Search By Subject (welcome), Status Sent, Document Date after 01-Mar-2010, and Document Date before 10-Aug-2010. The results table displays two entries:

ID	Subject	Sent	To Email	Status
2	Welcome	30-Apr-2010, 20:56	abc xyz	Sent
1	Welcome	30-Apr-2010, 20:56	petter petter	Sent

To view email logs details, click 'ID' or 'Subject' link.



The screenshot shows a search interface for 'E-Mails Logs'. The search parameters are: Search By Subject (welcome), Status All, Document Date after 'Select Date', and Document Date before 'Select Date'. The results table displays two entries:

ID	Subject	Sent	To Email	Status
2	Welcome	30-Apr-2010, 20:56	abc xyz	Sent
1	Welcome	30-Apr-2010, 20:56	petter petter	Sent

Following screen will show email logs details:

Home > Messages Manager > Templates > E-Mails Logs

E-Mails Logs

To E-mail :	abc xyz <test@testnew.com>
From E-mail :	support
Subject :	Welcome

Message body

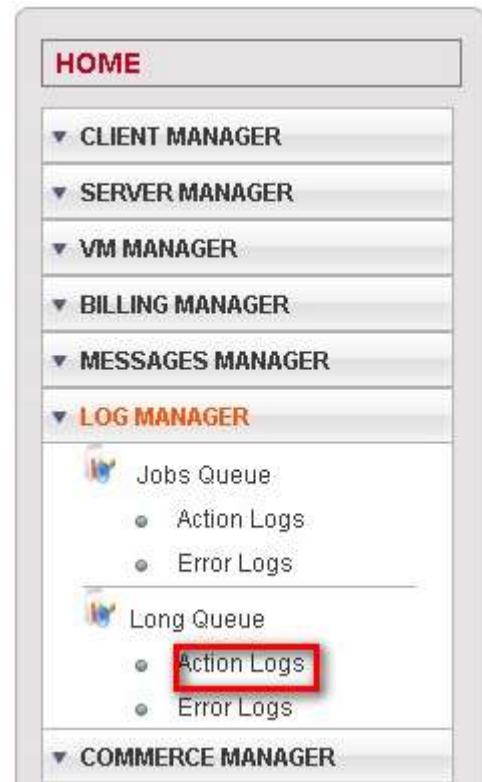
Hi, Welcome to vnicomplete.com!!

Cancel

LOG MANAGER

Long Queue > Action Logs

Click on 'Action Logs' link under 'Logs Manager' in left menu to view action logs list.



Following is the action logs list

Home > Log Manager > Long Job Queue

Long Jobs Queue

Actions

Delete Refresh

Long Job Queue Search

Search By: -Search by- Show: 10

<input type="checkbox"/>	ID	Description	Status	Added on
<input type="checkbox"/>	277	Creating VM -Adding Symbolic link of Xxen32bitcentos.cfg on main node.	PENDING	2010-11-15 11:14:30
<input type="checkbox"/>	277	Creating VM -Booting VM	PENDING	2010-11-15 11:14:30
<input type="checkbox"/>	277	Creating VM -To unmount directory from the system.	PENDING	2010-11-15 11:14:30
<input type="checkbox"/>	277	Creating VM -Restart the network service on Xen server while VM have ubuntu or debian type OS Template.	PENDING	2010-11-15 11:14:30
<input type="checkbox"/>	277	Creating VM -Restart the network service on Xen server while VM have ubuntu or debian type OS Template.	PENDING	2010-11-15 11:14:30
<input type="checkbox"/>	277	Creating VM -Setting the config file parameters.	PENDING	2010-11-15 11:14:30
<input type="checkbox"/>	277	Creating VM -Create a blank config file.	PROCESSING	2010-11-15 11:14:30
<input type="checkbox"/>	277	Creating VM -Setting the RAM DISK.	COMPLETED	2010-11-15 11:14:30
<input type="checkbox"/>	277	Creating VM -SetIP address,Netmask,Gateway,Hostname,File entries.	COMPLETED	2010-11-15 11:14:30
<input type="checkbox"/>	277	Creating VM -To copy data	COMPLETED	2010-11-15 11:14:30

Pending
 In Process
 Success
 Error

[**<< First**](#) | [**Previous**](#)
1 [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) ... [94](#)
[**Next**](#) | [**Last >>**](#)

Delete Action Logs

To delete action logs select the checkboxes, click on delete button in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button.

Home > Log Manager > Long Job Queue

Long Jobs Queue

Actions

**Long Job Queue Search**

Search By

-Search by-

<input type="checkbox"/>	ID	Description	Status	Added on
<input checked="" type="checkbox"/>	277	Creating VM -Adding Symbolic link of Xxen32bitcentos.cfg on main node.	PENDING	2010-11-15 11:14:30
<input type="checkbox"/>	277	Creating VM -Booting VM	PENDING	2010-11-15 11:14:30
<input checked="" type="checkbox"/>	277	Creating VM -To unmount directory from the system.	PENDING	2010-11-15 11:14:30
<input checked="" type="checkbox"/>	277	Creating VM -Restart the network service on Xen server while VM have ubuntu or debian type OS Template.	PENDING	2010-11-15 11:14:30
<input type="checkbox"/>	277	Creating VM -Restart the network service on Xen server while VM have ubuntu	PENDING	2010-11-15 11:14:30

 **Long Jobs Queue**

Actions



Delete



Refresh

Long Job Queue Search

Search By

Description

Creating VM -Booting VM



Show

10



<input type="checkbox"/>	ID	Description	Status	Added on
<input type="checkbox"/>	277	Creating VM -Booting VM	PENDING	2010-11-15 11:14:30
<input type="checkbox"/>	264	Creating VM -Booting VM	COMPLETED	2010-11-14 11:27:20
<input type="checkbox"/>	227	Creating VM -Booting VM	PENDING	2010-11-13 01:56:46
<input type="checkbox"/>	193	Creating VM -Booting VM	COMPLETED	2010-11-12 08:25:15
<input type="checkbox"/>	95	Creating VM -Booting VM	COMPLETED	2010-11-11 11:17:16
<input type="checkbox"/>	93	Creating VM -Booting VM	COMPLETED	2010-11-11 03:05:35
<input type="checkbox"/>	83	Creating VM -Booting VM	COMPLETED	2010-11-09 09:36:25

Search Action Logs

To search action logs select 'Search By' criteria, enter keyword, and then click on magnifier to view search result.



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www.aressindia.com

Action Logs Details

Click on 'ID' link to view action logs details.

Home > Log Manager > Long Job Queue

 **Long Jobs Queue**

Actions

[Delete](#)[Refresh](#)**Long Job Queue Search**

Search By

Description

Creating VM -Booting VM



Show

10



<input type="checkbox"/>	ID	Description	Status	Added on
	277	Creating VM -Booting VM	PENDING	2010-11-15 11:14:30
	264	Creating VM -Booting VM	COMPLETED	2010-11-14 11:27:20
	227	Creating VM -Booting VM	PENDING	2010-11-13 01:56:46
	193	Creating VM -Booting VM	COMPLETED	2010-11-12 08:25:15
	95	Creating VM -Booting VM	COMPLETED	2010-11-11 11:17:16
	93	Creating VM -Booting VM	COMPLETED	2010-11-11 03:05:35
	83	Creating VM -Booting VM	COMPLETED	2010-11-09 09:36:25

Following is the action logs details screen:

Home > Log Manager > Long Job Details

 **Long Job Details**

Actions



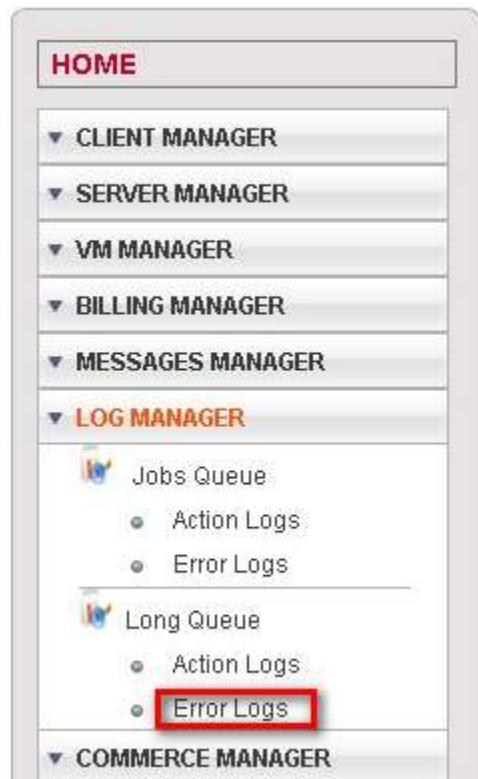
[Run now](#)

Job ID :	277
Description :	Creating VM -Booting VM
Initiator :	Jeff Moncrief aress.test@gmail.com
Added :	2010-11-15 23:14:30
Finished :	0000-00-00 00:00:00
Status :	 PENDING

[Cancel](#)

Long Queue > Error Logs

Click on 'Error Logs' link under 'Logs Manager' in left menu to view error logs list.



Following is the error logs list

Home > Log Manager > Error Logs

 **Error Logs**

Actions

[Delete](#)[Refresh](#)**Long Job Queue Search**Search
By-Search by- 

Show

10



<input type="checkbox"/>	ID	Description	Status	Added on
<input type="checkbox"/>	276	Reassigning IP of CT XOneTEstVm-Booting VM	● ERROR	2010-11-15 02:38:32
<input type="checkbox"/>	276	Reassigning IP of CT XOneTEstVm-Shutting down VM XOneTEstVm	● ERROR	2010-11-15 02:38:32
<input type="checkbox"/>	275	Reassigning IP of CT XOneTEstVm-Booting VM	● ERROR	2010-11-15 02:37:31
<input type="checkbox"/>	275	Reassigning IP of CT XOneTEstVm-Shutting down VM XOneTEstVm	● ERROR	2010-11-15 02:37:31
<input type="checkbox"/>	274	Reassigning IP of CT XOneTEstVm-Booting VM	● ERROR	2010-11-15 02:36:32
<input type="checkbox"/>	274	Reassigning IP of CT XOneTEstVm-Shutting down VM XOneTEstVm	● ERROR	2010-11-15 02:36:32

Delete Error Logs

To delete error logs select the checkboxes, click on delete button in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button.

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the Selected Log(s)?

OK Cancel

<input type="checkbox"/>	ID	Description	Status	Added on
<input checked="" type="checkbox"/>	276	Reassigning IP of CT XOneTEstVm-Booting VM	ERROR	2010-11-15 02:38:32
<input type="checkbox"/>	276	Reassigning IP of CT XOneTEstVm-Shutting down VM XOneTEstVm	ERROR	2010-11-15 02:38:32
<input checked="" type="checkbox"/>	275	Reassigning IP of CT XOneTEstVm-Booting VM	ERROR	2010-11-15 02:37:31
<input checked="" type="checkbox"/>	275	Reassigning IP of CT XOneTEstVm-Shutting down VM XOneTEstVm	ERROR	2010-11-15 02:37:31
<input type="checkbox"/>	274	Reassigning IP of CT XOneTEstVm-Booting VM	ERROR	2010-11-15 02:36:32

Search Error Logs

To search error logs select 'Search By' criteria, enter keyword, and then click on magnifier to view search result.

Home > Log Manager > Error Logs

Error Logs

Actions

Delete Refresh

Long Job Queue Search

Search By ID  Show 10

<input type="checkbox"/>	ID	Description	Status	Added on
<input type="checkbox"/>	263	Reassigning IP of CT XOneTEstVm-Booting VM	 ERROR	2010-11-14 10:57:32
<input type="checkbox"/>	263	Reassigning IP of CT XOneTEstVm-Shutting down VM XOneTEstVm	 ERROR	2010-11-14 10:57:32



 Error

Error Logs Details

Click on 'ID' link to view error logs details.

The screenshot shows a web-based application interface for managing error logs. At the top, there's a breadcrumb navigation: Home > Log Manager > Error Logs. Below the header, there are two main sections: 'Actions' and 'Long Job Queue Search'. The 'Actions' section contains 'Delete' and 'Refresh' buttons. The 'Long Job Queue Search' section includes a search bar with 'Search By' dropdown set to 'ID' and value '263', a magnifying glass icon, and a 'Show' dropdown set to '10'. A green 'refresh' button is also present. Below these are two tables. The first table, titled 'Error Logs', has columns: 'checkbox', 'ID', 'Description', 'Status', and 'Added on'. It lists two entries: ID 263 with description 'Reassigning IP of CT XOneTEstVm-Booting VM' and status 'ERROR'; and ID 263 with description 'Reassigning IP of CT XOneTEstVm-Shutting down VM XOneTEstVm' and status 'ERROR'. The second table, titled 'Job Queue', has columns: 'checkbox', 'Job ID', 'Status', and 'Submitted on'. It lists one entry: Job ID 263 with status 'Error' and submitted on '2010-11-14 10:57:32'. A red box highlights the 'ID' column of the first row in the 'Error Logs' table.

checkbox	ID	Description	Status	Added on
<input type="checkbox"/>	263	Reassigning IP of CT XOneTEstVm-Booting VM	ERROR	2010-11-14 10:57:32
<input type="checkbox"/>	263	Reassigning IP of CT XOneTEstVm-Shutting down VM XOneTEstVm	ERROR	2010-11-14 10:57:32

checkbox	Job ID	Status	Submitted on
<input type="checkbox"/>	263	Error	2010-11-14 10:57:32

Following is the error logs details screen:

Home > Log Manager > Long Job Details



Long Job Details

Actions

[Delete](#)[Redo tasks](#)

Job ID :	263
Description :	Reassigning IP of CT XOneTEstVm-Booting VM
Initiator :	
Added :	2010-11-14 22:57:32
Finished :	2010-11-15 00:15:27
Status :	 ERROR
Problem :	Using config file "/etc/xen/XOneTEstVm.cfg". Error: No kernel specified

[Cancel](#)

Error Logs Details

Click on 'Redo tasks' link or icon, a confirmation box will appear on the screen, click on ok button to execute that task again.

Home > Log Manager > Long Job Details

Long Job Details

Actions

Delete **Redo tasks**

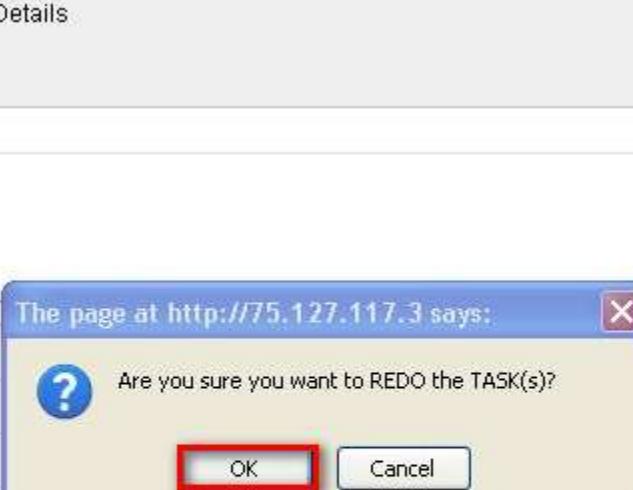
Job ID :	
Description :	
Initiator :	
Added :	
Finished :	2010-11-15 00:15:27
Status :	● ERROR
Problem :	Using config file "/etc/xen/XOneTEstVm.cfg". Error: No kernel specified

The page at <http://75.127.117.3> says:

Are you sure you want to REDO the TASK(s)?

OK **Cancel**

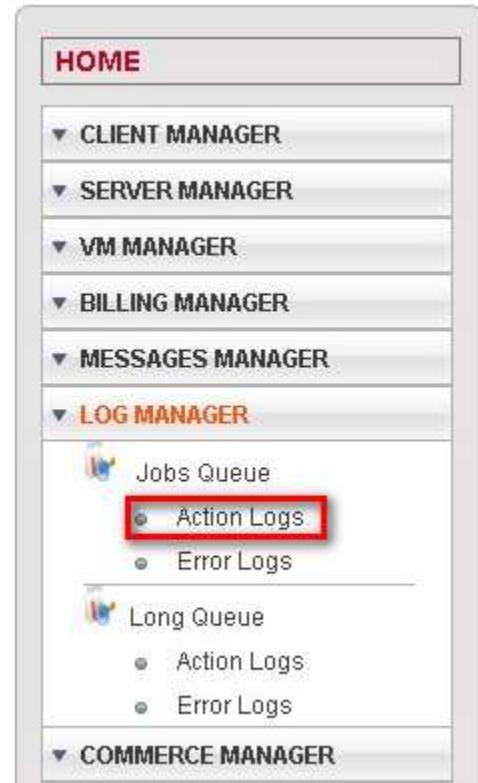
Cancel



LOG MANAGER

Jobs Queue > Action Logs

Click on 'Action Logs' link under 'Logs Manager' in left menu to view action logs list.



Following is the action logs list

The screenshot shows the 'Jobs Queue' section of the Log Manager. At the top, there's a breadcrumb navigation: Home > Log Manager > Jobs Queue. Below it is a header with a 'Jobs Queue' icon and the title. Underneath is a 'Actions' section with 'Delete' and 'Refresh' buttons. A 'Jobs Queue Search' bar follows, featuring a search input, a magnifying glass icon, and dropdowns for 'Search by' and 'Show'. The main area contains a table of action logs:

ID	Description	Status	Added on
1096	Using template file debian-5.0-x86_64 Creating VM 122	COMPLETED	2010-11-15 11:07:17
1095	Removing the directory.	COMPLETED	2010-11-15 10:08:32
1094	Unsuspending VPS 121	COMPLETED	2010-11-15 10:07:33
1093	Disable the container 121	COMPLETED	2010-11-15 10:06:32
1092	Suspending VPS 121	COMPLETED	2010-11-15 10:01:31
1091	Removing the directory.	COMPLETED	2010-11-15 09:55:32

Delete Action Logs

To delete action logs select the checkboxes, click on delete button in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button.

Home > Log Manager > Jobs Queue

Jobs Queue

Actions

Delete Refresh

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the Selected Log(s)?

OK Cancel

Jobs Queue Search

Search By -Search by- Show 10

<input type="checkbox"/>	ID	Description	Status	Added on
<input checked="" type="checkbox"/>	1096	Using template file debian-5.0-x86_64 Creating VM 122	COMPLETED	2010-11-15 11:07:17
<input type="checkbox"/>	1095	Removing the directory.	COMPLETED	2010-11-15 10:08:32
<input checked="" type="checkbox"/>	1094	Unsuspending VPS 121	COMPLETED	2010-11-15 10:07:33
<input checked="" type="checkbox"/>	1093	Disable the container 121	COMPLETED	2010-11-15 10:06:32
<input type="checkbox"/>	1092	Suspending VPS 121	COMPLETED	2010-11-15 10:01:31

Search Action Logs

To search action logs select 'Search By' criteria, enter keyword, and then click on magnifier to view search result.

Home > Log Manager > Jobs Queue

Jobs Queue

Actions

Delete Refresh

Jobs Queue Search

Search By ID  Show 10

<input type="checkbox"/>	ID	Description	Status	Added on
<input type="checkbox"/>	1096	Using template file debian-5.0-x86_64 Creating VM 122	 COMPLETED	2010-11-15 11:07:17

 Pending  In Process  Success  Error

Action Logs Details

Click on 'ID' link to view action logs details.

The screenshot shows a software interface titled "Jobs Queue". At the top, there is a breadcrumb navigation: "Home > Log Manager > Jobs Queue". Below the title, there is a "Actions" section with "Delete" and "Refresh" buttons. Underneath is a "Jobs Queue Search" section with a search bar set to "ID: 1096" and a magnifying glass icon. To the right of the search bar are dropdown menus for "Show" (set to 10) and a sorting arrow. A "Clear" button is located at the top right of the search area. Below the search area is a table with the following data:

<input type="checkbox"/>	ID	Description	Status	Added on
<input type="checkbox"/>	1096	Using template file debian-5.0-x86_64 Creating VM 122	● COMPLETED	2010-11-15 11:07:17

At the bottom of the table, there are status indicators: "Pending" (yellow), "In Process" (grey), "Success" (green), and "Error" (red). The "ID" column header is highlighted with a red box.

Following is the action logs details screen:

Home > Log Manager > Job Details

 **Job Details**

Job ID :	1096
Description :	Using template file debian-5.0-x86_64 Creating VM 122
Initiator :	Jeff Moncrief aress.test@gmail.com
Added :	2010-11-15 23:07:17
Finished :	2010-11-15 23:07:17
Status :	 COMPLETED

Jobs Queue > Error Logs

Click on 'Error Logs' link under 'Logs Manager' in left menu to view error logs list.



Following is the error logs list

Home > Log Manager > Error Logs

 Error Logs

Actions



Delete



Refresh

Jobs Queue Search

Search By

-Search by- 

Show

10



<input type="checkbox"/>	ID	Description	Status	Added on
<input type="checkbox"/>	1079	Suspending VPS	ERROR	2010-11-15 08:06:31
<input type="checkbox"/>	1076	Suspending VPS	ERROR	2010-11-15 07:39:31
<input type="checkbox"/>	1074	Suspending VPS	ERROR	2010-11-15 05:18:32
<input type="checkbox"/>	1073	Shutting down VM 118	ERROR	2010-11-15 05:10:31
<input type="checkbox"/>	898	Shutting down VM XOneTEstVm	ERROR	2010-11-13 09:29:31
<input type="checkbox"/>	897	Shutting down VM XOneTEstVm	ERROR	2010-11-13 09:28:32
<input type="checkbox"/>	881	Booting VM	ERROR	2010-11-13 01:14:31
<input type="checkbox"/>	872	Using template file ubuntu-10.04-x86_64 Creating VM 113	ERROR	2010-11-12 11:39:13
<input type="checkbox"/>	855	Booting VM	ERROR	2010-11-12 07:43:58
<input type="checkbox"/>	464	Shutting down VM 108	ERROR	2010-11-12 02:06:35

Error

<< First | Previous | [1](#) | [2](#) | [3](#) | [4](#) | [5](#) | [6](#) | Next | Last >>

Delete Error Logs

To delete error logs select the checkboxes, click on delete button in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button.

Home > Log Manager > Error Logs

Error Logs

Actions

 Delete  Refresh

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the Selected Log(s)(s)?

<input type="checkbox"/>	ID	Description	Status	Added on
<input checked="" type="checkbox"/>	1079	Suspending VPS	 ERROR	2010-11-15 08:06:31
<input type="checkbox"/>	1076	Suspending VPS	 ERROR	2010-11-15 07:39:31
<input checked="" type="checkbox"/>	1074	Suspending VPS	 ERROR	2010-11-15 05:18:32
<input checked="" type="checkbox"/>	1073	Shutting down VM 118	 ERROR	2010-11-15 05:10:31
<input type="checkbox"/>	898	Shutting down VM XOneTEstVm	 ERROR	2010-11-13 09:29:31

Search Error Logs

To search error logs select 'Search By' criteria, enter keyword, and then click on magnifier to view search result.

The screenshot shows the 'Error Logs' section of the Aress Log Manager. At the top, there's a breadcrumb navigation: Home > Log Manager > Error Logs. Below it is a title bar with a magnifying glass icon and the text 'Error Logs'. Underneath is a toolbar with 'Actions' buttons: Delete (red X) and Refresh (refresh symbol). A 'Jobs Queue Search' panel follows, featuring a dropdown 'Search By' set to 'ID', an input field containing '881', a magnifying glass search button, and a 'Show' dropdown set to '10'. Below this is a table with columns: ID, Description, Status, and Added on. The table contains one row with ID 881, Description 'Booting VM', Status 'ERROR' (indicated by a red circle icon), and Added on '2010-11-13 01:14:31'. A small 'Error' icon is also present near the bottom left of the search panel.

ID	Description	Status	Added on
881	Booting VM	ERROR	2010-11-13 01:14:31

Error Logs Details

Click on 'ID' link to view error logs details.

Home > Log Manager > Error Logs

Error Logs

Actions

Delete **Refresh**

Jobs Queue Search

Search By -Search by-  Show 10



<input type="checkbox"/>	ID	Description	Status	Added on
<input type="checkbox"/>	1079	Suspending VPS	 ERROR	2010-11-15 08:06:31
<input type="checkbox"/>	1076	Suspending VPS	 ERROR	2010-11-15 07:39:31
<input type="checkbox"/>	1074	Suspending VPS	 ERROR	2010-11-15 05:18:32
<input type="checkbox"/>	1073	Shutting down VM 118	 ERROR	2010-11-15 05:10:31
<input type="checkbox"/>	898	Shutting down VM XOneTEstVm	 ERROR	2010-11-13 09:29:31
<input type="checkbox"/>	897	Shutting down VM XOneTEstVm	 ERROR	2010-11-13 09:28:32

Following is the error logs details screen:

Home > Log Manager > Job Details

 Job Details

Actions

 Delete  Redo tasks

Job ID :	1073
Description :	Shutting down VM 118
Initiator :	Jeff Moncrief aress.test@gmail.com
Added :	2010-11-15 05:10:31
Finished :	2010-11-15 05:10:31
Status :	 ERROR
Problem :	Unable to stop: container is not running

Error Logs Details

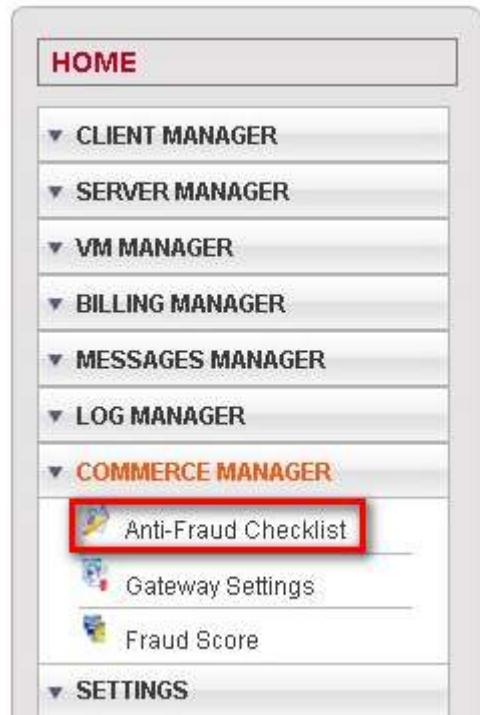
Click on 'Redo tasks' link or icon, a confirmation box will appear on the screen, click on ok button to execute that task again.



COMMERCE MANAGER

Anti-Fraud Checklist

Click on 'Anti-Fraud Checklist' link under 'Commerce Manager' in left menu to view list.



Following is the 'Anti-Fraud Checklist' screen:

Home > Commerce Manager > Anti-Fraud Manager

**Anti-Fraud Manager****Anti-Fraud Search**

ID	Name	Status	<input type="button" value=""/>	Show	5
<input type="text"/>	<input type="text"/>	All		<input type="button" value=""/>	

ID	Name	Status	Balance
282	Tushar Bachhav	 Active	0.00
283	subodh kedar	 Active	0.00
289	yogesh sonaje	 Active	0.00
295	Dnyaneshwar Raut	 Active	0.00
300	vishal yadav	 Active	0.00
305	priya ekbote	 Active	0.00

Anti-Fraud Checklist

To search anti-fraud list, enter 'ID' and 'Name', select 'Status' from drop-down, select, and then click on magnifier to view search result.

Home > Commerce Manager > Anti-Fraud Manager

 **Anti-Fraud Manager**

Anti-Fraud Search

ID 295	Name Dnyaneshwar Raut	Status Active		Show 5
-----------	--------------------------	------------------	---	--------

ID	Name	Status	Balance
295	Dnyaneshwar Raut	 Active	0.00

To view anti-fraud status, click on particular 'ID' or 'Name' link.

Home > Commerce Manager > Anti-Fraud Manager

 **Anti-Fraud Manager**

Anti-Fraud Search			
ID	Name	Status	
<input type="text"/>	<input type="text"/>	All	Show 5
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ID	Name	Status	Balance
282	Tushar Bachhav	Active	0.00
283	subodh kedar	Active	0.00
289	yogesh sonaje	Active	0.00
295	Dnyaneshwar Raut	Active	0.00
300	vishal yadav	Active	0.00
305	priya ekbote	Active	0.00

Following is the anti-fraud status screen:

Home > Client Manager > Clients > Anti-Fraud Status



Dnyaneshwar Raut

General Settings

Containers

Anti-fraud status

Subscriptions

Billing History

Payment settings

Anti-Fraud Manager

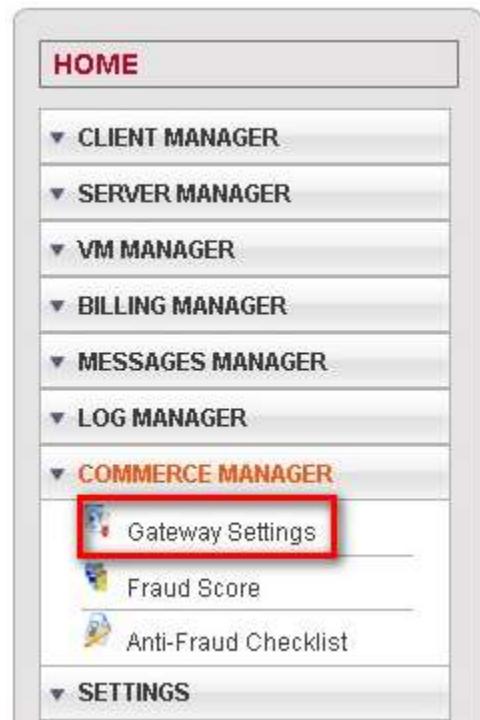
Status

 Active

COMMERCE MANAGER

Gateway Settings

Click on '**Gateway Settings**' link under 'Commerce manager' in left menu to view list.



Gateway Settings

Following is the anti-fraud status screen:

Home > Payment Gateway



Actions

**Select Payment Gateway**

Payment Gateway	Status	Action
Paypal	 Active	Configure
Authorize.Net	 Active	Configure

To configure payment gateway settings, click particular 'Payment Gateway' link or 'Configure' link.

Home > Payment Gateway



Actions

**Select Payment Gateway**

Payment Gateway	Status	Action
Paypal	 Active	Configure
Authorize.Net	 Active	Configure

Gateway Settings

Change 'Payment Gateway Login ID', 'Payment Gateway Key', and then click 'Submit' button to save changes.

Home > Payment Gateway > Configure Payment Gateway

Configure Payment Gateway

Payment Gateway Name :	Paypal
* Payment Gateway Login ID :	gajana_1216637477_biz@ares
Payment Gateway Key :	432224243

Click 'Select Payment Gateway' link or icon in 'Actions' section at the top of list to change status of payment gateway as 'Active'.

Home > Payment Gateway



Payment Gateway

Actions



Select Payment Gateway

Payment Gateway	Status	Action
Paypal	● Active	Configure
Authorize.Net	● Active	Configure

Now, select one of the payment methods option change status of payment gateway as 'Active', and then click 'Submit' button.

Home > Payment Gateway > Select Payment Gateway



Select Payment Gateway

Payment methods

Authorize.Net

Submit

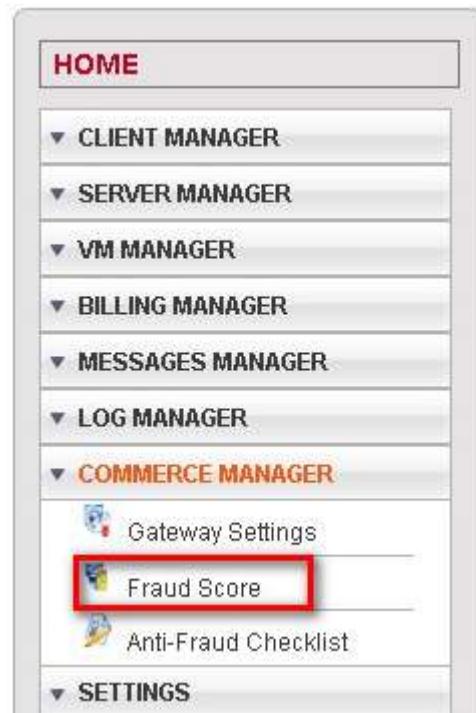
[Cancel](#)

COMMERCE MANAGER

Designed and Developed By – Aress Software and Education Technologies (P) Ltd., www.aresbindia.com

Fraud Score

Click on '**Fraud Score**' link under 'Commerce manager' in left menu to view fraud score.



Fraud Score

Following is the fraud score screen:

Home > Fraud Score

 **Fraud Score**

MaxMind Plugin Configuration

Fraud Score:	3.99
---------------------	------

[Edit](#)

To change fraud score, click 'Edit' button, enter fraud score, and click 'Submit' button to save changes.

Home > Fraud Score > Add Fraud Score

 **Add Fraud Score**

MaxMind Plugin Configuration

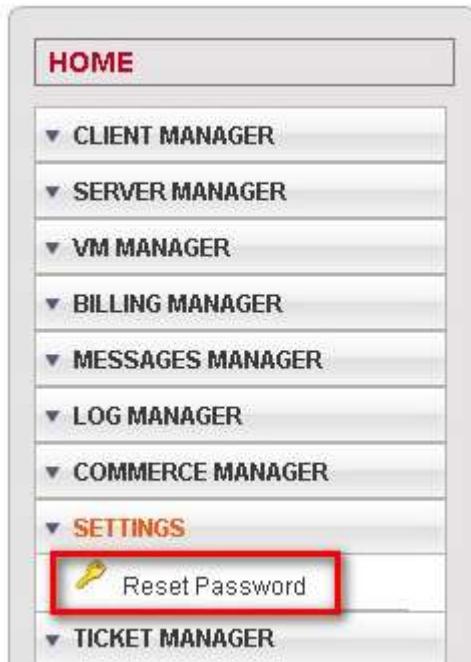
* Fraud Score :	3.99
------------------------	------

[Cancel](#) [Submit](#)

SETTINGS

Reset Password

Click on 'Reset Password' link under 'Settings' in left menu to reset administrator's password.



To reset password, enter Old Password, New Password, Retype Password, and then click 'Submit' button to save password.

Home > Reset Password

 **Reset Password**

* Old Password:	*****
* New Password:	***** Acceptable Password.
* Retype Password:	*****

TICKET MANAGER

Support Ticket

Click on 'Support' link under 'TICKET MANAGER' in left menu to view support ticket list. You can also view the status wise support ticket list by clicking on 'Open', 'On Hold', 'Closed', 'In-Progress' links under 'TICKET MANAGER' in left menu.



Following is the support ticket screen:

Home > Ticket Manager > Support Ticket

 **Support Ticket**

Actions

 **New Ticket**  **Delete**  **Refresh**

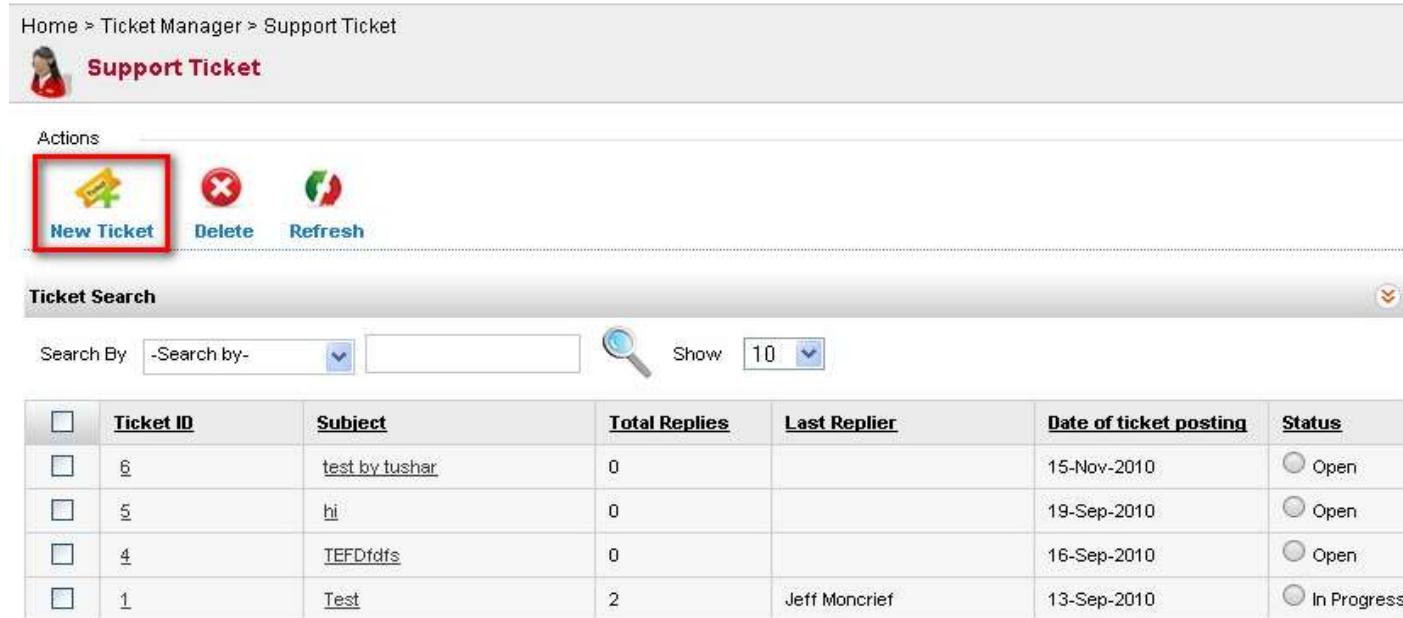
Ticket Search

Search By -Search by-  Show 10

<input type="checkbox"/>	Ticket ID	Subject	Total Replies	Last Replier	Date of ticket posting	Status
<input type="checkbox"/>	6	test by tushar	0		15-Nov-2010	<input checked="" type="radio"/> Open
<input type="checkbox"/>	5	hi	0		19-Sep-2010	<input checked="" type="radio"/> Open
<input type="checkbox"/>	4	TEFDfdf	0		16-Sep-2010	<input checked="" type="radio"/> Open
<input type="checkbox"/>	1	Test	2	Jeff Moncrief	13-Sep-2010	<input checked="" type="radio"/> In Progress

Add New Ticket

Click the 'New Ticket' link OR icon at the top of list to add a support ticket.



The screenshot shows a web-based ticket management system. At the top, there's a navigation bar with 'Home > Ticket Manager > Support Ticket'. Below it is a header with a user icon and the title 'Support Ticket'. A horizontal 'Actions' bar contains three icons: 'New Ticket' (highlighted with a red box), 'Delete', and 'Refresh'. Below this is a 'Ticket Search' section with a search input field, dropdown menus for 'Search By' and 'Show' (set to 10), and a magnifying glass icon. The main area displays a table of existing support tickets:

<input type="checkbox"/>	<u>Ticket ID</u>	<u>Subject</u>	<u>Total Replies</u>	<u>Last Replier</u>	<u>Date of ticket posting</u>	<u>Status</u>
<input type="checkbox"/>	6	test by tushar	0		15-Nov-2010	<input type="radio"/> Open
<input type="checkbox"/>	5	hi	0		19-Sep-2010	<input type="radio"/> Open
<input type="checkbox"/>	4	TEFDfdts	0		16-Sep-2010	<input type="radio"/> Open
<input type="checkbox"/>	1	Test	2	Jeff Moncrief	13-Sep-2010	<input type="radio"/> In Progress

Now, select 'Customer', 'Category' from the drop-down, enter 'Subject', 'Comments', and then click 'Submit' button to save support ticket.

Home > Ticket Manager > Submit Ticket

Submit Ticket

* Customer :	Jeff Moncrief
* Category :	Support
* Subject :	Test
* Comments :	 Hi , This is the support ticket

Delete Ticket

To delete ticket select the checkboxes, click on delete link or icon in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button.

Home > Ticket Manager > Support Ticket

**Support Ticket**

Actions

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the Ticket(s)?

OK**Cancel****Ticket Search**

Search By -Search by-

<input type="checkbox"/>	<u>Ticket ID</u>	<u>Subject</u>	<u>Total Replies</u>	<u>Last Replier</u>	<u>Date of ticket posting</u>	<u>Status</u>
<input checked="" type="checkbox"/>	6	test by tushar	0		15-Nov-2010	<input type="radio"/> Open
<input type="checkbox"/>	5	hi	0		19-Sep-2010	<input type="radio"/> Open
<input checked="" type="checkbox"/>	4	TEFDfdfds	0		16-Sep-2010	<input type="radio"/> Open
<input checked="" type="checkbox"/>	1	Test	2	Jeff Moncrief	13-Sep-2010	<input type="radio"/> In Progress

Search Ticket

To search ticket select 'Search By' criteria from drop-down, enter keyword, and then click on magnifier to view search result.

Home > Ticket Manager > Support Ticket

Support Ticket

Actions

Ticket Search

Search By **Ticket ID**: **5** Show: **10**

<input type="checkbox"/>	Ticket ID	Subject	Total Replies	Last Replier	Date of ticket posting	Status
<input type="checkbox"/>	5	hi	0		19-Sep-2010	Open

Ticket Details

Click on 'ID' link to view ticket details.

Home > Ticket Manager > Support Ticket

Support Ticket

Actions

Ticket Search

Search By **Ticket ID**: **5** Show: **10**

<input type="checkbox"/>	Ticket ID	Subject	Total Replies	Last Replier	Date of ticket posting	Status
<input type="checkbox"/>	5	test by tushar	0		15-Nov-2010	Open
<input type="checkbox"/>	5	hi	0		19-Sep-2010	Open
<input type="checkbox"/>	4	TEFDfdfds	0		16-Sep-2010	Open
<input type="checkbox"/>	1	Test	2	Jeff Moncrief	13-Sep-2010	In Progress

Following is the ticket details screen:

Home > Ticket Manager > Support Ticket > Ticket Details

 **Ticket ID #6**

Tushar Bachhav **Support Ticket** Open

General Post Reply Add Notes Ticket History

Author	Contents
Jeff Moncrief	Posted on: 15-Nov-2010 02:33 AM test by Tushar

Post Reply

Click on 'Post Reply' tab to reply the ticket.

Home > Ticket Manager > Support Ticket > Post Reply

 **Ticket ID #6**

Tushar Bachhav **Support Ticket** Open

General **Post Reply** (highlighted with a red box) Add Notes Ticket History

* Status :

* Contents :

Source                    
                   
                   
                   
                   
                   
                   
                   
                   
                   
                   
                   
                   
                   
                   
                   
                   
                   

 <img alt="Image icon" data-bbox="405 1065 42

Post Reply

Now, select 'Status' from drop-down, enter 'Contents', check 'Send Email' checkbox if you want to send email otherwise leave it, and then click 'Submit' button to post reply.

Home > Ticket Manager > Support Ticket > Post Reply

Ticket ID #6
Tushar Bachhav **Support Ticket** Open

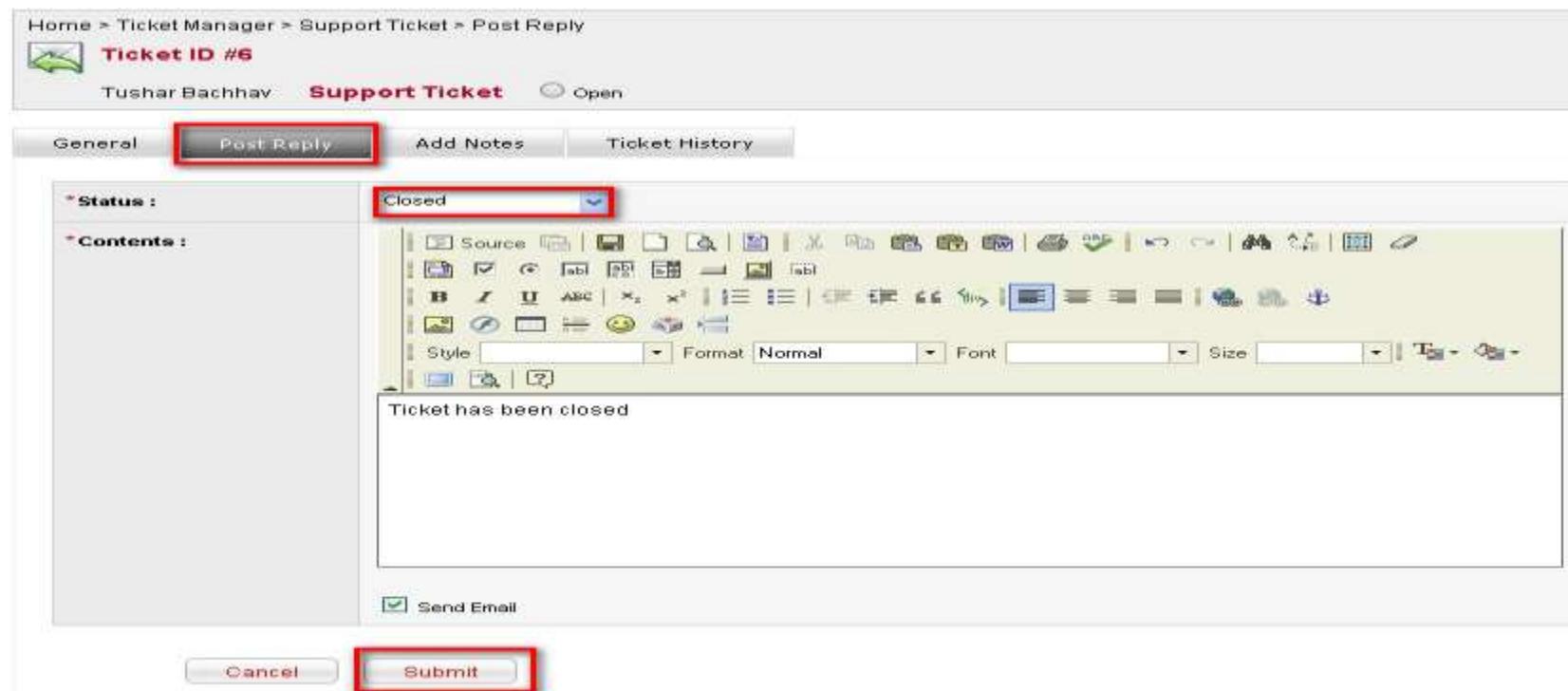
General **Post Reply** Add Notes Ticket History

* Status : **Closed**

* Contents :
Ticket has been closed

Send Email

Cancel **Submit**



Add Notes

Click on 'Add Notes' tab to add note.

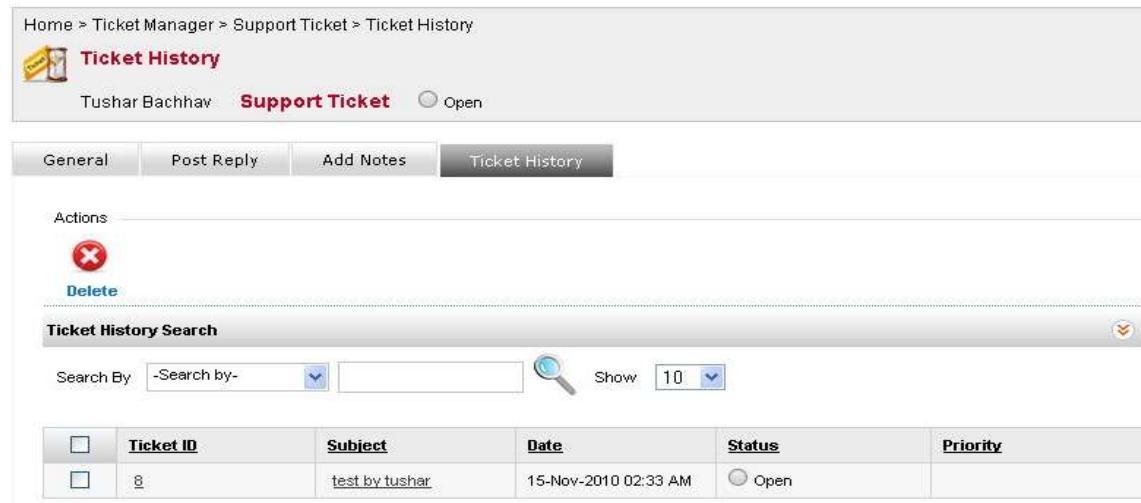
The screenshot shows a software interface for managing support tickets. At the top, it displays the navigation path: Home > Ticket Manager > Support Ticket > Add Note. Below this, the ticket details are shown: Ticket ID #6, Tushar Bachhav, Support Ticket, and Open status. A horizontal menu bar includes General, Post Reply, Add Notes (which is highlighted with a red box), and Ticket History. The main content area has a section labeled "Contents:" with a text input field containing "test comment". Below this is a checkbox labeled "Visible To Customer" which is checked. At the bottom are two buttons: Cancel and Add Note (also highlighted with a red box).

Now, enter 'Contents', check 'Visible To Customer' checkbox if you want make notes visible to customer otherwise leave it, and then click 'Add Note' button to save note.

This screenshot shows the same 'Add Note' form after some changes. The 'Contents:' field now contains "test comment". The "Visible To Customer" checkbox is checked. The 'Add Note' button at the bottom is highlighted with a red box.

Ticket History

Click on 'Ticket History' tab to view ticket history list.



Home > Ticket Manager > Support Ticket > Ticket History

Ticket History

Tushar Bachhav **Support Ticket** Open

General Post Reply Add Notes **Ticket History**

Actions  Delete

Ticket History Search

Search By -Search by-  Show 10

<input type="checkbox"/>	Ticket ID	Subject	Date	Status	Priority
<input type="checkbox"/>	8	test by tushar	15-Nov-2010 02:33 AM	Open	

Delete Ticket History

To delete ticket history select the checkboxes, click on delete link or icon in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button.

Ticket History

Tushar Bachhav **Support Ticket** Open

General Post Reply Add Notes **Ticket History**

Actions
Delete

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the Ticket history(s)?

OK Cancel

Ticket History Search

Search By

<input checked="" type="checkbox"/>	Ticket ID	Subject	Date	Status	Priority
<input checked="" type="checkbox"/>	8	test by tushar	15-Nov-2010 02:33 AM	<input type="radio"/> Open	

Search Ticket History

To search history ticket select 'Search By' criteria from drop-down, enter keyword, and then click on magnifier to view search result.

Home > Ticket Manager > Support Ticket > Ticket History

**Ticket History**

Tushar Bachhav

Support Ticket Open[General](#)[Post Reply](#)[Add Notes](#)**Ticket History**

Actions

[Delete](#)**Ticket History Search**

Search By



8



Show



<input type="checkbox"/>	Ticket ID	Subject	Date	Status	Priority
<input type="checkbox"/>	8	test by tushar	15-Nov-2010 02:33 AM	<input type="radio"/> Open	

TICKET MANAGER

Billing Ticket

Click on 'Billing' link under 'TICKET MANAGER' in left menu to view billing ticket list. You can also view the status wise billing ticket list by clicking on 'Open', 'On Hold', 'Closed', 'In-Progress' links under 'TICKET MANAGER' in left menu.



HOME

- ▼ CLIENT MANAGER
- ▼ SERVER MANAGER
- ▼ VM MANAGER
- ▼ BILLING MANAGER
- ▼ MESSAGES MANAGER
- ▼ LOG MANAGER
- ▼ COMMERCE MANAGER
- ▼ SETTINGS
- ▼ TICKET MANAGER
 - Support (4)
 - Open (3)
 - On Hold (0)
 - Closed (0)
 - In-Progress (1)
 - Billing (2)**
 - Open (2)
 - On Hold (0)
 - Closed (0)
 - In-Progress (0)
- ▼ LOGOUT



HOME

- ▼ CLIENT MANAGER
- ▼ SERVER MANAGER
- ▼ VM MANAGER
- ▼ BILLING MANAGER
- ▼ MESSAGES MANAGER
- ▼ LOG MANAGER
- ▼ COMMERCE MANAGER
- ▼ SETTINGS
- ▼ TICKET MANAGER
 - Support (4)
 - Open (3)
 - On Hold (0)
 - Closed (0)
 - In-Progress (1)
 - Billing (2)**
 - Open (2)
 - On Hold (0)**
 - Closed (0)
 - In-Progress (0)
- ▼ LOGOUT

Billing Ticket

Following is the billing ticket screen:

The screenshot shows a software interface titled "Billing Ticket". At the top, there's a breadcrumb navigation: "Home > Ticket Manager > Billing Ticket". Below the title, there are three action buttons: "New Ticket" (with a plus icon), "Delete" (with a minus icon), and "Refresh" (with a circular arrow icon). A "Ticket Search" section follows, featuring a dropdown menu "Search By" with options like "Ticket ID", "Subject", and "Last Replier", a search input field, and a "Show" dropdown set to "10". Below the search is a table listing two tickets. The columns are: "Ticket ID", "Subject", "Total Replies", "Last Replier", "Date of ticket posting", and "Status". The first ticket has ID "3" and subject "Fun", posted on "14-Sep-2010" and is "Open". The second ticket has ID "2" and subject "gkqfkhfkhk", posted on "13-Sep-2010" and is also "Open".

<input type="checkbox"/>	Ticket ID	Subject	Total Replies	Last Replier	Date of ticket posting	Status
<input type="checkbox"/>	3	Fun	0		14-Sep-2010	Open
<input type="checkbox"/>	2	gkqfkhfkhk	0		13-Sep-2010	Open

Add New Ticket

Click the 'New Ticket' link OR icon at the top of list to add a billing ticket.

Home > Ticket Manager > Billing Ticket

 **Billing Ticket**

Actions

**Ticket Search**

Search By

-Search by-



Show

10



<input type="checkbox"/>	Ticket ID	Subject	Total Replies	Last Replier	Date of ticket posting	Status
<input type="checkbox"/>	3	Fun	0		14-Sep-2010	 Open
<input type="checkbox"/>	2	gkqfkhfkhk	0		13-Sep-2010	 Open

Now, select 'Customer', 'Category' from the drop-down, enter 'Subject', 'Comments', and then click 'Submit' button to save billing ticket.

Home > Ticket Manager > Submit Ticket

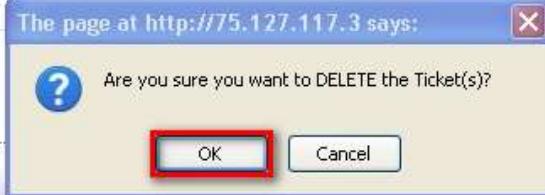
 **Submit Ticket**

* Customer :	Jeff Moncrief
* Category :	Support
* Subject :	
* Comments :	<p>Source                                      <img alt="List icon" data-bbox="7963 301 7978 31</p>

Home > Ticket Manager > Billing Ticket

**Billing Ticket**

Actions

**Ticket Search**

Search By

-Search by-



Show

10

<input type="checkbox"/>	<u>Ticket ID</u>	<u>Subject</u>	<u>Total Replies</u>	<u>Last Replier</u>	<u>Date of ticket posting</u>	<u>Status</u>
<input checked="" type="checkbox"/>	3	Fun	0		14-Sep-2010	<input type="radio"/> Open
<input checked="" type="checkbox"/>	2	gkofkhkhk	0		13-Sep-2010	<input type="radio"/> Open

Search Ticket

To search ticket select 'Search By' criteria from drop-down, enter keyword, and then click on magnifier to view search result.

Home > Ticket Manager > Billing Ticket



Billing Ticket

Actions

[New Ticket](#)[Delete](#)[Refresh](#)

Ticket Search



Search By

Ticket ID



3



Show

10



<input type="checkbox"/>	Ticket ID	Subject	Total Replies	Last Replier	Date of ticket posting	Status
<input type="checkbox"/>	3	Fun	0		14-Sep-2010	<input checked="" type="radio"/> Open

Ticket Details

Click on 'ID' link to view ticket details.

Home > Ticket Manager > Billing Ticket

Billing Ticket

Actions



Ticket Search

Search By 3 10

<input type="checkbox"/>	Ticket ID	Subject	Total Replies	Last Replier	Date of ticket posting	Status
<input type="checkbox"/>	3	Fun	0		14-Sep-2010	<input type="radio"/> Open

Following is the ticket details screen:

Home > Ticket Manager > Billing Ticket > Ticket Details

**Ticket ID #3** Open Emergency[General](#)[Post Reply](#)[Add Notes](#)[Ticket History](#)

Author	Contents
	Posted on: 14-Sep-2010 11:46 PM Fun

Post Reply

Click on 'Post Reply' tab to reply the ticket.

Home > Ticket Manager > Billing Ticket > Post Reply

Ticket ID #3

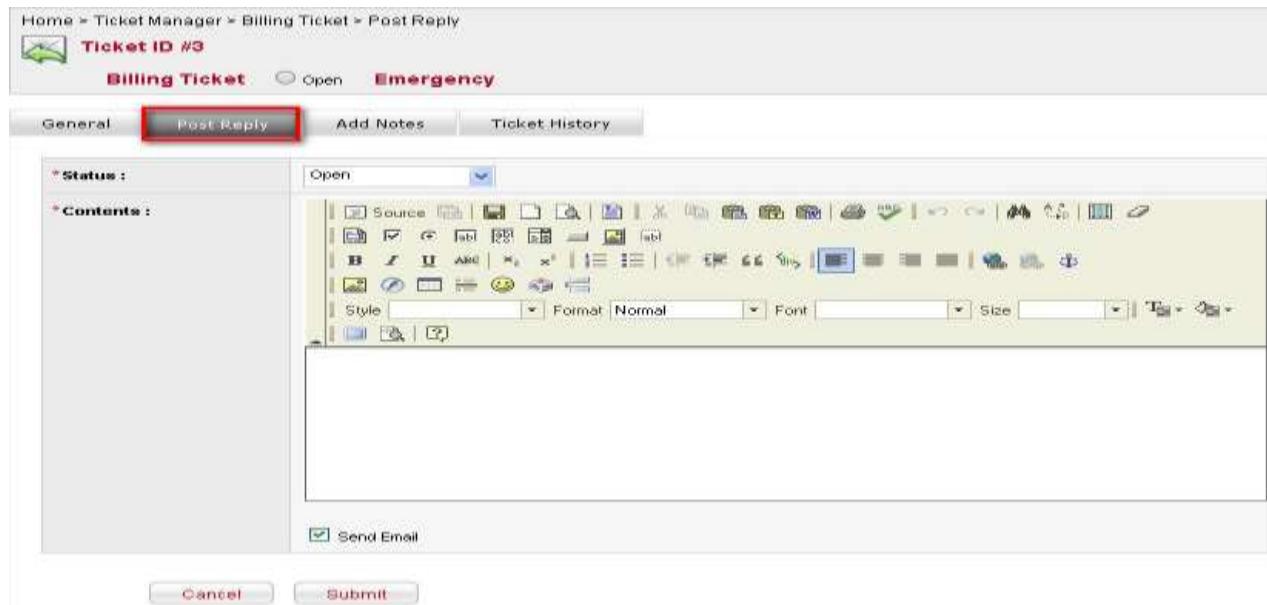
Billing Ticket Open **Emergency**

General **Post Reply** Add Notes Ticket History

* Status : Open

* Contents :

Send Email



Post Reply

Now, select 'Status' from drop-down, enter 'Contents', check 'Send Email' checkbox if you want to send email otherwise leave it, and then click 'Submit' button to post reply.

Home > Ticket Manager > Billing Ticket > Post Reply

 **Ticket ID #3**

Billing Ticket Open **Emergency**

General **Post Reply** **Add Notes** **Ticket History**

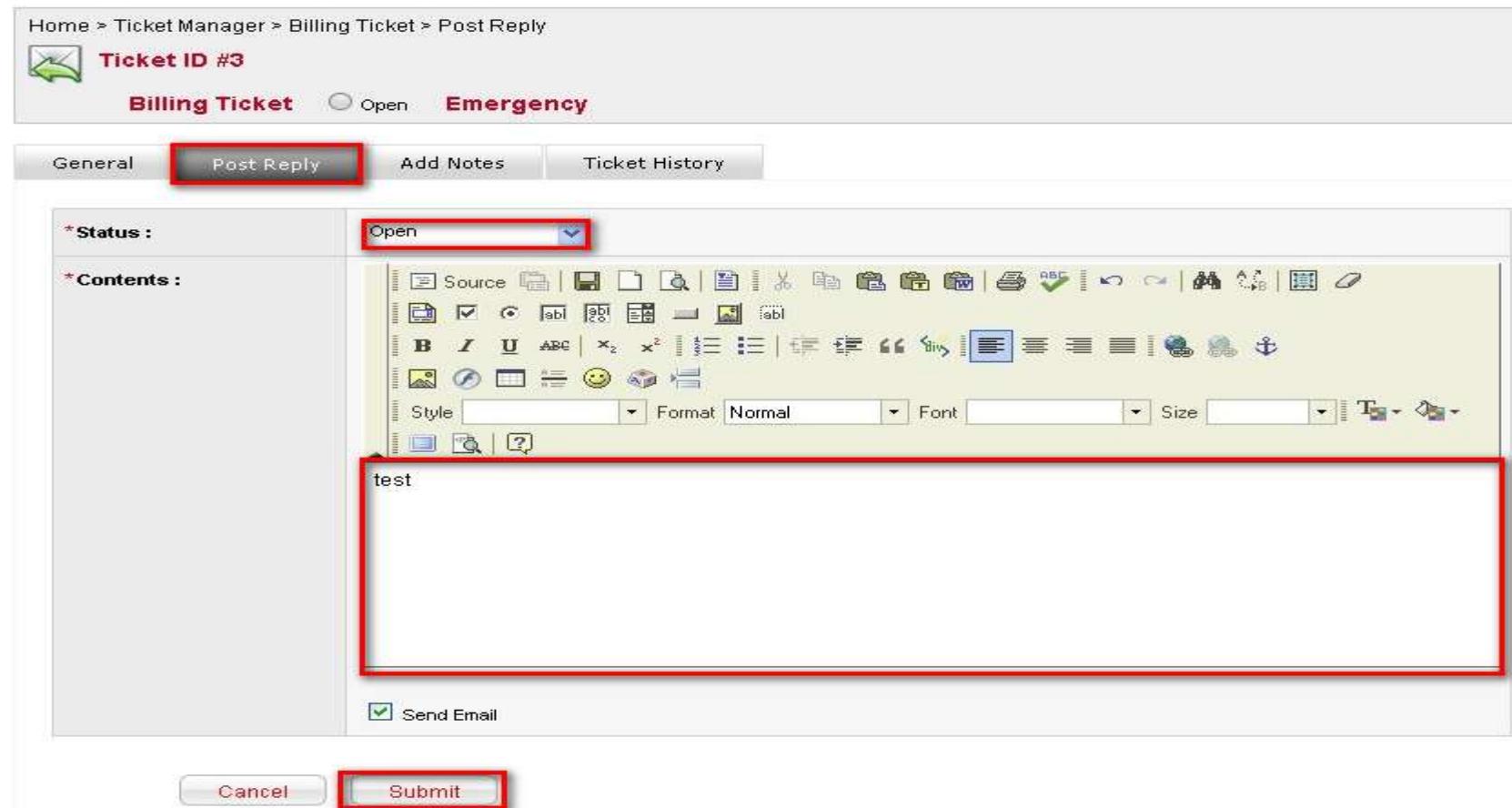
***Status :**

***Contents :**

test

Send Email

Cancel **Submit**



Add Notes

Click on 'Add Notes' tab to add note.

Home > Ticket Manager > Billing Ticket > Add Note

 **Ticket ID #3**

Billing Ticket Open **Emergency**

General **Post Reply** **Add Notes** **Ticket History**

*Contents :	<input type="text"/>
Visible To Customer :	<input type="checkbox"/>

Cancel **Add Note**



Now, enter 'Contents', check 'Visible To Customer' checkbox if you want make notes visible to customer otherwise leave it, and then click 'Add Note' button to save note.

Home > Ticket Manager > Billing Ticket > Add Note

 **Ticket ID #3**

Billing Ticket Open **Emergency**

General **Post Reply** **Add Notes** **Ticket History**

*Contents :	Test comments
Visible To Customer :	<input type="checkbox"/>

Cancel **Add Note**

Ticket History

Click on 'Ticket History' tab to view ticket history list.



The screenshot shows a software interface for managing tickets. At the top, there's a breadcrumb navigation: Home > Ticket Manager > Billing Ticket > Ticket History. Below the navigation, the title "Ticket History" is displayed in red, accompanied by a small icon of a ticket. Underneath the title, there are three tabs: "Billing Ticket" (selected), "Open" (radio button), and "Emergency". A horizontal menu bar contains five items: General, Post Reply, Add Notes, and Ticket History (which is highlighted). Below this is a section titled "Actions" with a "Delete" link featuring a red "X" icon. The main content area is titled "Ticket History Search" and includes a search bar with dropdown menus for "Search By" and "Show" (set to 10), and a magnifying glass icon. A table below lists a single ticket entry:

	<u>Ticket ID</u>	<u>Subject</u>	<u>Date</u>	<u>Status</u>	<u>Priority</u>
<input type="checkbox"/>	3	Fun	14-Sep-2010 11:46 PM	<input checked="" type="radio"/> Open	Emergency

Delete Ticket History

To delete ticket history select the checkboxes, click on delete link or icon in 'Actions' section at the top of page, and then a confirmation box will appear on the screen, click on ok button.

Home > Ticket Manager > Billing Ticket > Ticket History

Ticket History

Billing Ticket Open

The page at <http://75.127.117.3> says:

Are you sure you want to DELETE the Ticket history(s)?

OK Cancel

Actions

Delete

Ticket History Search

Search By -Search by- Show 10

<input checked="" type="checkbox"/>	<u>Ticket ID</u>	<u>Subject</u>	<u>Date</u>	<u>Status</u>	<u>Priority</u>
<input checked="" type="checkbox"/>	3	Fun	14-Sep-2010 11:46 PM	Open	Emergency

Search Ticket History

To search history ticket select 'Search By' criteria from drop-down, enter keyword, and then click on magnifier to view search result.

Home > Ticket Manager > Billing Ticket > Ticket History

**Ticket History** Open Emergency[General](#)[Post Reply](#)[Add Notes](#)[Ticket History](#)

Actions

[Delete](#)**Ticket History Search**

Search By



3



Show

10



<input type="checkbox"/>	Ticket ID	Subject	Date	Status	Priority
<input type="checkbox"/>	3	Fun	14-Sep-2010 11:46 PM	<input type="radio"/> Open	Emergency