



# Are you Well ?

augmenting the stressed mainstream health infrastructure

April 2020

alTran



**COVID-19**  
HEALTH ASSISTANCE

# Disclaimer

Information regarding potential product direction is intended to outline our general product concept direction.

The information mentioned here is not a commitment, promise, or legal obligation.

The future development, release, and timing described here shall remain at our sole discretion.



COVID-19  
HEALTH ASSISTANCE

“Are you  
well?”

Target pandemic  
and crisis situation

## Patient Assistance

*Signup with a central  
monitoring system*

- *Get all assistance and info in this crisis situation*
- *Record your health parameters based on expert defined guidelines*
- *assist the out stressed medical system with altruistic purpose*

*User Mobile App*

## Central Monitoring System

- *Dashboard view of the registered patient records and condition*
- *Focus on critical situations with informed insight*
- *Assist in connecting critical patients with available medical treatment*

*Web based monitoring  
and alerts*

## Use Case for future

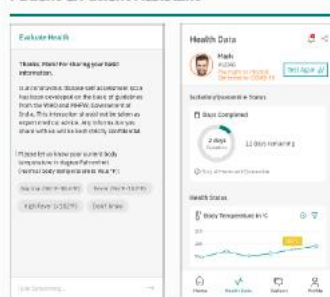
- *Create zones for hot spot detection or locality based actions*
- *Opt-in Geo fencing to restrict movement of possible and confirmed cases*
- *Extend to make it configurable to integrate with all patient monitoring system*

*Future Governance Use  
cases*

# Designing an end-to-end solution via design thinking process. Seamless experience for Patient and Medical practitioners using persona, user journey.



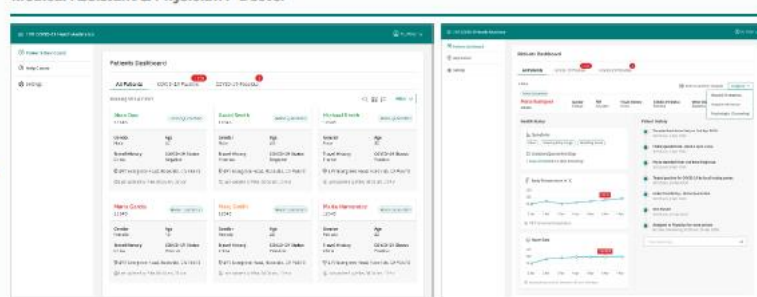
**Patient & Patient Assistant**



**Symptoms Chatbot**

**Daily Health Data**

**Medical Assistant & Physician / Doctor**



**Monitoring Dashboard**

**Patient Details**



**Carbon Design System**

Aligned to carbon design guidelines,  
Visual accessibility taken care.



**frog Design**

Experience of working with IBM,  
Understanding of human centred design.



# Hills

Who, What, and the Wow

1. Patient can register, get health evaluation and share health records on mobile app in few steps with ease and confidence
2. Medical assistant can monitor (n) number of patients, identify critical patients and initiate steps to provide them right available medical treatment without any delay.
3. A Health administrative appointee of Government, Health institute, Hospital or Local Agency can rapidly deploy the system to augment the stressed mainstream health infrastructure in the crisis situation.
4. Doctor is able to virtually attend to more critical patients in less time and guide them with right treatment based on their health record and stay connected with them till their recovery without getting over-worked.



**COVID-19**  
HEALTH ASSISTANCE

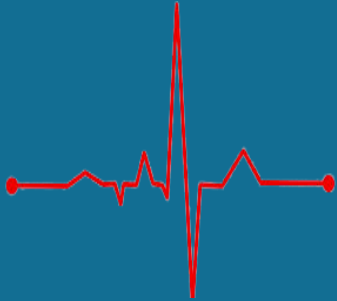
**Comprehensive medical  
assistance system, designed  
to augment the stressed  
mainstream healthcare  
infrastructure**

# “Are you well?” is a comprehensive medical assistance system that augments the current health care infrastructure



**COVID-19**  
HEALTH ASSISTANCE

**Record &  
Assist**



**Monitor and  
guide**



**Group Health  
Dashboard**



**Integrate  
with Health  
system**



**Assist  
Governance  
&  
Compliance**

# Business Model – Multi-sides Platform

Platform Constituents

+

Value Exchange

+

Ability to Connect



**CORE  
PLATFORM  
INTERACTION**

## ***Citizen Users***

## ***Medical Professionals***

- Capgemini employees & partners
- Our clients' employee & partners
- App stores (general public availability)

- Hospitals/ hospital chains
- Government managed healthcare systems
- Community clinics
- Private medical facilities

- Informed citizenry
- Expert advice
- Access to resources
- Population monitoring
- Population data gathering (in accordance to privacy standards and laws)
- Reduced stress on medical infrastructure

- Ease / convenience of mobile application
- Intuitive design/navigation
- Easy onboarding and adoption
- Seamless two-way communications
- Expert advisory

***The  
“Are you well ?”  
Platform***

**Target Users & Channel**

**altran**



# “Are You Well ?” Roadmap



**COVID-19**

HEALTH ASSISTANCE

+1 month

+2 Months

Beyond

Patient  
assistance

Enable  
Medical  
Assistant

Governance  
and regulation

Integration

- SOS functionality
- iOS App
- Voice based patient interaction
- Create dashboard based on locations
- Export recorded data via Email
- Configurable questions
- Enhance Medical Assistant dashboard
- Identify Hotspots
- Enhance Patient dashboard

- Specific integrations with Government or local authority records
- Responsive Design
- Opt-in Geo fencing to assist Quarantine cases
- Updates based on feedback

- Integrate with health systems like first responder, hospital database, insurance systems, etc
- Support medical wearables and apps

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