

HDFC Current Account FTNR Improvement Recommendations

Configuration Side Changes

Recommendation 1: Text Match API

Approach

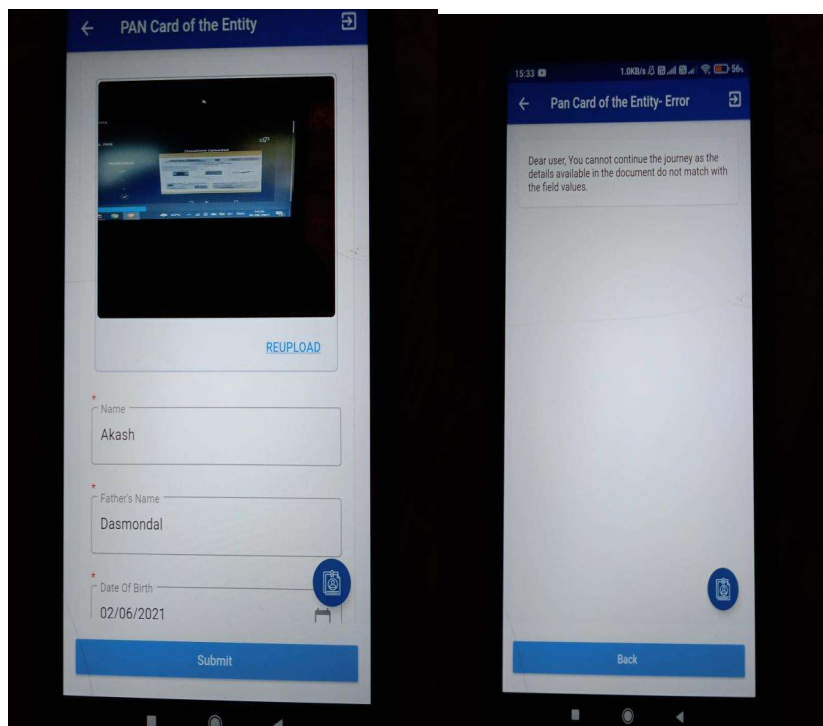
Text Match API will be implemented in the OCR Fetched pages where details will be matched with documents uploaded. If documents uploaded are in proper format then only it will proceed or else it will redirect to the error page.

Threshold value: 0.7

No of OCR Pages covered

1. PAN Card of the Entity
2. Aadhaar Card of the Entity
3. Voter Card ID
4. Driving License
5. Passport

Sample Screens:



Efforts: 9 Business Days

Timelines post formal approval: 03 June 21 to 15 June 21 (Assuming signoff is given)

Recommendation 2: Undertaking consent will be given on OCR pages

Approach

Undertaking Option will be given in the pages in which RM will verify the changes and will confirm that he has done as per the process.

Threshold Value: Not Applicable

Screen Shots: To be provided later

Timelines post formal approval: 10 June 21 to 15 June 21 (Assuming signoff is given)

Efforts: 4 Business Days

Recommendation 3: Authorised Signatory Page - POI

Approach

User will get an option to select the Prefix based on that gender will get populated.

Ex - If user selects the Prefix - Mr. below that a new field will appear in which gender will appear.

No of Pages

1. Aadhar
2. DL
3. Passport
4. Voter ID

Screen Shots:

AS- Proof of Identity

male

Uid *****5190

Date Of Birth

Address D - 10 , 1 WO DANANTOOL DARVOAYAPU

Pincode

Mr

MS

Mrs

Submit

AS- Proof of Identity

male

Uid *****5190

Date Of Birth

Address D - 10 , 1 WO DANANTOOL DARVOAYAPU

Pincode

Prefix Mr

Male

Submit

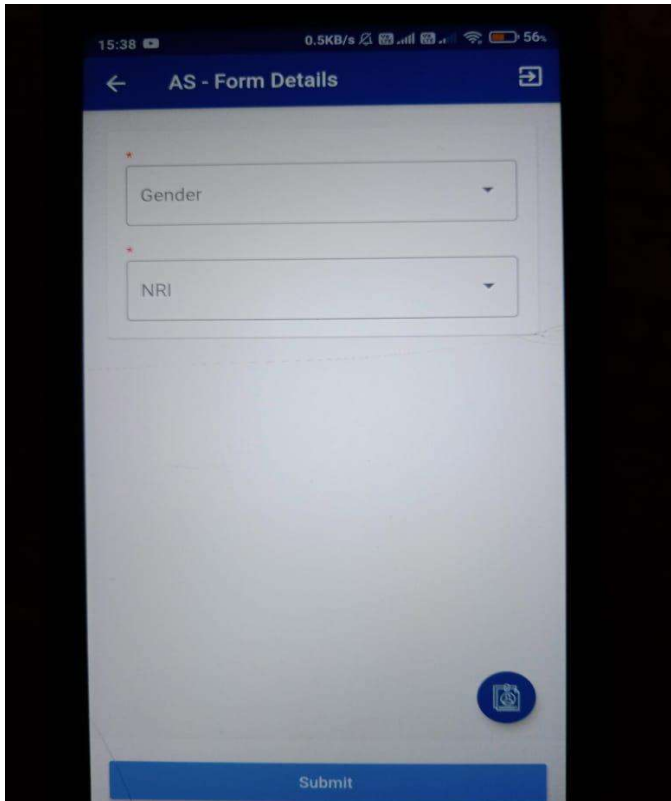
Efforts: 7 Business Days

Timelines post formal approval: 03 June 21 to 11 June 21 (Assuming signoff is given)

Recommendation 4: Authorised Signatory - Form Details

Approach:

In this Page there is a option to select the gender which would be replaced with pre filling of gender from “ *Authorised Signatory Page - POI* ”

Screen Shot:

The screenshot shows a mobile application interface for a form titled "AS - Form Details". The form contains two dropdown menus: "Gender" and "NRI". A blue "Submit" button is located at the bottom of the form. The status bar at the top of the phone screen displays the time as 15:38, a download speed of 0.5KB/s, and a battery level of 56%.

Efforts: 3 Business Days

Timelines post formal approval: 09 June 21 to 11 June 21 (Assuming signoff is given)