

# Bagmane CSAT Module

Dear Client,

It takes much humility to seek feedback, good judgement to comprehend it, and focus to analyze and suitably act on it, to make a difference. And today, we reach out for your very valuable feedback.

With high emphasis on built-to-suit facilities, Bagmane Developers Pvt Ltd has a heterogeneous portfolio combining Grade A integrated business districts and independent office buildings spread across premium commercial micro-markets of Bangalore Region. Our avant-garde developments have transformed Bengaluru's landscape, leaving a lasting impact on this vibrant city. With a vision to replicate this success, we are ready to make significant strides in Chennai, Delhi, and Goa. Bagmane Developers Pvt. Ltd. owns and operates over 35.3 Mn. sq. ft. of office premises.

Endorsed by prestigious corporates, global MNCs and Fortune 500 companies, each asset has safety, prudence, sustainability, and governance at its very core. Each asset in the portfolio offers the right mix of bespoke workspaces with a modern design philosophy, keeping in mind the evolving urban and sustainable needs of tenants and their workforce.

As diverse tenants get back to the physical workplace, they seek safe and aesthetic spaces that value the physical and mental well-being of their new-age workforce. Bagmane Developers Pvt. Ltd. is cognizant of its larger purpose 'to build sustainable ecosystems', that create lasting value's.

Our operations team endeavours to provide our corporate occupiers with a world class business environment to cater to their employees.

We seek candid feedback on our experience of working from our office offering and areas where you believe we can improve.

We thank you in advance, for taking time out to participate in our Customer Survey. This will not take more than 10 minutes of your time.

"Link of the CSAT Form"

Warm Regards,

Team Bagmane

Bagmane Tech Park (Respective Campus)"

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\* Indicates required question

1. Email \*

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## Security

2. How satisfied are you with the security measures within the Bagmane Parks ? \*

1    2    3    4    5    6    7    8    9    10



## Shuttle services & Metro Feeder

3. How would you rate the efficiency and reliability of the internal shuttle services within the Bagmane parks ? \*  
(Not applicable for Solarium Tech park)

1    2    3    4    5    6    7    8    9    10



4. How would you rate the efficiency and reliability of the metro feeder connectivity? \*

1    2    3    4    5    6    7    8    9    10



## Amenities

5. How satisfied are you with the availability of on-site amenities? (Food court, gym, Badminton court , Multicourt, Day Care , ATMs, Tuck Shops etc.) \*

1    2    3    4    5    6    7    8    9    10



### Expansion solutions

6. How well do you think Bagmane understands and aligns with your company's space and growth needs? \*

1    2    3    4    5    6    7    8    9    10



### Overall

7. Overall , how satisfied are you with the professionalism and courtesy of Bagmane staff? \*

1    2    3    4    5    6    7    8    9    10



8. How would you rate the overall campus environment ? \*

1    2    3    4    5    6    7    8    9    10



9. Which Bagmane campus are you located in? \*

*Mark only one oval.*

- Bagmane Tech Park
- Bagmane World Technology Park
- Bagmane Constellation Business Park
- Bagmane Capital
- Bagmane Solarium City

10. How would you rate the overall campus environment ? \*

1    2    3    4    5    6    7    8    9    10



11. How satisfied are you with the upkeep and maintenance of the common areas (lobbies, elevators, stairways etc.)? \*

1    2    3    4    5    6    7    8    9    10



12. How would you rate your overall experience with our parking facilities considering \* factors like upkeep, cleanliness & lighting?

1    2    3    4    5    6    7    8    9    10



13. How satisfied are you with the upkeep and maintenance of landscapes and green zones? \*

1    2    3    4    5    6    7    8    9    10



14. How satisfied are you with the overall cleanliness and hygiene standards across the campus? \*

1    2    3    4    5    6    7    8    9    10



15. How responsive is our facility management team when you report issues? \*

1    2    3    4    5    6    7    8    9    10



16. How satisfied are you with the timeliness and effectiveness of repair & maintenance work? \*

1    2    3    4    5    6    7    8    9    10



17. How would you rate the response quality and resolutions provided from our CRM (Client Relation Manager) team to your queries and concerns? \*

1    2    3    4    5    6    7    8    9    10



18. Do you receive regular updates and communication from our CRM (Client Relation Manager) team? \*

1    2    3    4    5    6    7    8    9    10



19. Overall , how satisfied are you with the professionalism and courtesy of Bagmane staff? \*

1    2    3    4    5    6    7    8    9    10



20. How satisfied are you with the directional signage and internal traffic management \* measures ?

1    2    3    4    5    6    7    8    9    10



21. How would you rate the efficiency and reliability of the internal shuttle services within the Bagmane parks ?( Not applicable for Solarium Tech park) \*

1    2    3    4    5    6    7    8    9    10



22. How would you rate the efficiency and reliability of the metro feeder connectivity? \*

1    2    3    4    5    6    7    8    9    10



23. How satisfied are you with the availability of on-site amenities (Food court, gym, Badminton court , Multicourt, Day Care , ATMs, Tuck Shops etc.)? \*

1    2    3    4    5    6    7    8    9    10



24. How well do you think Bagmane understands and aligns with your company's space and growth needs? \*

1    2    3    4    5    6    7    8    9    10



25. On a scale of 1- 10 , how likely are you to recommend Bagmane Group to peers/partners? \*

1 2 3 4 5 6 7 8 9 10



26. Please share a few lines about your Bagmane experience. We would love to hear your thoughts and feedback

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