Tutorial for Authors

Version 7.2 – 11/2009

AUTHOR TUTORIAL

Author Software Requirements

Registering with the Publication's EM Site

Logging In

Changing passwords

Entering Unavailable Dates

Submitting a manuscript

Author PDF Approval

Fees and Payments

Tracking the progress of a submission

Submitting Revised Manuscripts

Invited and Commissioned Papers

Author Rebuttal of a Rejected or Withdrawn Submission

Artwork Quality Check
  Displaying AQC Results

eXtyles

Author Tutorial

Author Software Requirements

Authors using Editorial Manager must have Adobe Acrobat Reader (a PDF reader) installed. To install this software, download the free Adobe Acrobat Reader at the following address:

http://www.adobe.com/products/acrobat/readstep2.html

Users should contact their IT department if they experience difficulty installing or utilizing this software. Adobe also offers a help database for the free Reader at this address:

http://www.adobe.com/support/products/acrreader.html

For general Software and Hardware requirements when using EM, please use the following link:

http://www.editorialmanager.com/homepage/homefaq10.html

A pop-up alert box is displayed if the system is accessed with an unsupported browser.

Registering with the Publication's EM Site

A set of menu options is available at the top of the screen on the main navigation menu. Click on '**REGISTER**'.

The following screen will be displayed:

Fill in the Required Pre-Registration information and click '**Continue >>**' when done. There will then be a 'Duplicate Registration Check'

Duplicate Registration Check

EM will check whether a user is already registered, once the **First Name**, **Last Name** and **E-mail Address** fields have been entered. Click on the button labeled **'Continue'**. This will execute a search of the database for a duplicate record.

> **Note:** *It is important that users enter their name exactly as they are known. It is not unusual for variations in spelling to cause duplicate entries in the database*

Possible Outcome of Duplicate User Test

If a match is found (i.e., presence of duplicates) – the user will not be able to proceed with the Registration. The user may opt to receive an e-mail containing the Username and Password associated with the e-mail address that is already in the system.

PRE-REGISTRATION PAGE	**Duplicate Registration** The data you entered indicates that you have already registered for Editorial Manager. Would you like us to send an e-mail to Wendy@emtesting.co.uk with the Username and Password? Yes No

Users should click on '**Yes**' if they could already be registered. If the user is certain that he or she is not already registered, he or she should click on '**No**'. The system will now present the registration page, which provides an option to change **First Name, Last Name, E-mail address** or **all three fields.**

If no matches are found (i.e. no duplicates) – then proceed to the second step, the Registration process.

Registration Process

The following screens will be displayed:

Registration Page

Personal Information   Insert Special Character

Title	Mr.
First Name *	Michael
Middle Name	
Last Name *	Smith
Degree *	Ph.D. (Ph.D., M.D., Jr., etc.)
Preferred Name	(nickname)
Primary Phone	(including country code)
Secondary Phone	(including country code)
Secondary Phone is for	Mobile ○ Beeper ○ Home ⊙ Work ○ Admin. Asst. ○
Fax Number	(including country code)
E-mail Address *	mikesmith@ariessys.com

If entering more than one e-mail address, use a semi-colon between each address (e.g., joe@thejournal.com;joe@yahoo.com) Entering a second e-mail address from a different e-mail provider decreases the chance that SPAM filters will trap e-mails sent to you from online systems. Read more.

Preferred Contact Method *   E-mail ⊙ Fax ○ Postal Mail ○ Telephone ○

Note: *Information fields marked with asterisks (*) cannot be left empty.*

A user may indicate to the Publication that he or she is available as a Reviewer, by selecting "Yes" in response to the question, '**Are you available as a Reviewer?'**

If the Publication is using classifications, users may also select Personal Classifications from a predefined list.

Note: *If the Editorial Office has set up Classifications as a required field, users must select one or more areas of expertise from this predefined list.*

Users can click on '**Select Personal Classifications**' to access the screen to enter areas of expertise. The predefined list can be expanded or collapsed by clicking the [+] or [-] checkboxes. To add a Personal Classification, check the appropriate classification, and click on the 'Select' button. The number of Personal Classifications allowed is determined by the Publication. When all of the appropriate areas of expertise have been selected, click on the '**Submit'** button on the bottom of the page.

If the Publication is using Personal Keywords, users may enter free-form Keywords that identify areas of expertise not included in the predefined Personal Classifications list.

Note: *If the Editorial Office has set up Personal Keywords as a requirement, users must enter the minimum number of Keywords indicated.*
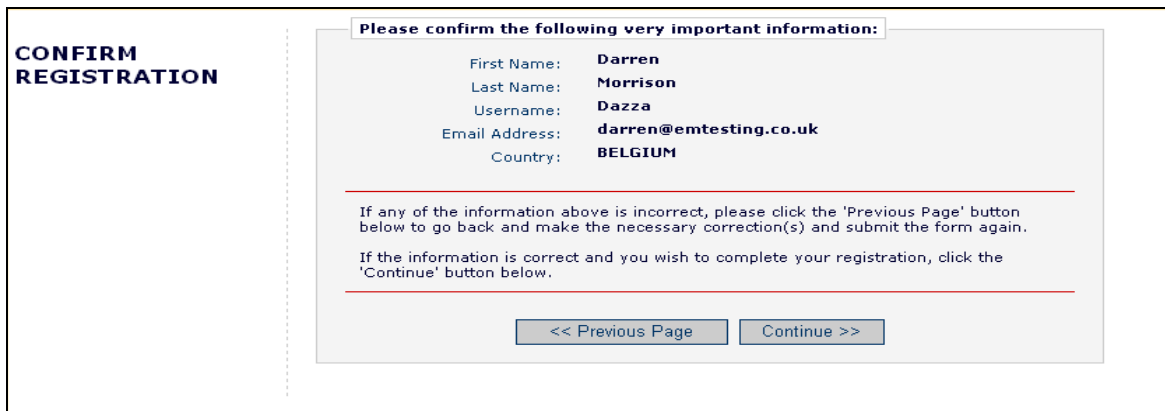
Click on '**Edit Personal Keywords'** to access the screen to enter free-form areas of expertise. To add a new Keyword, simply type the Keyword(s) into the **'New Keyword'** field and click on **'Add'.** Click on **'Close'** after all Personal Keywords have been entered.

At the bottom of the form, a preferred username must be selected. Failure to enter a username or any other required information for registration will result in the following warning:

Note: *Users must remember this username in order to access the Publication's EM System*

When satisfied with the information that has been provided, click the '**Continue >>**' button at the bottom to proceed.

A 'Registration Confirmation' page will appear. Please ensure that everything is spelled correctly, and that the e-mail address is correct.
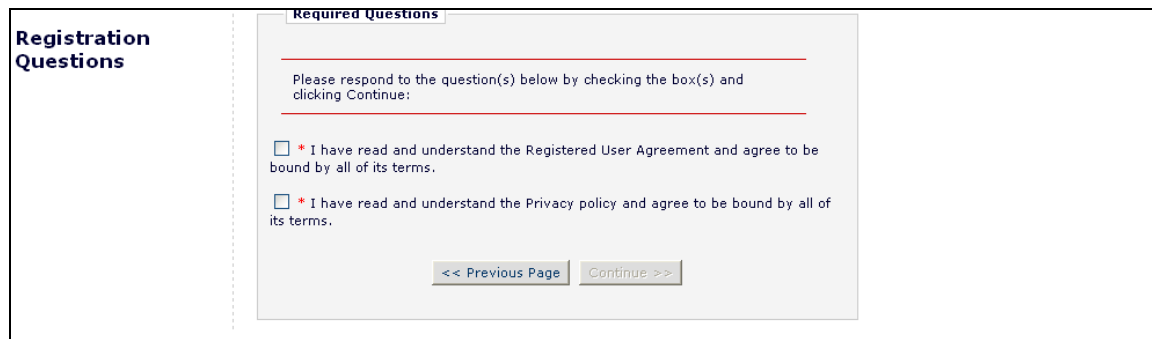
```
CONFIRM            ┌─ Please confirm the following very important information: ─┐
REGISTRATION       │                                                            │
                   │         First Name:   Darren                               │
                   │         Last Name:    Morrison                             │
                   │         Username:     Dazza                                │
                   │     Email Address:    darren@emtesting.co.uk               │
                   │           Country:    BELGIUM                              │
                   │  ──────────────────────────────────────────────────────   │
                   │                                                            │
                   │  If any of the information above is incorrect, please click the 'Previous Page' button │
                   │  below to go back and make the necessary correction(s) and submit the form again.      │
                   │                                                            │
                   │  If the information is correct and you wish to complete your registration, click the   │
                   │  'Continue' button below.                                  │
                   │  ──────────────────────────────────────────────────────   │
                   │                                                            │
                   │          [ << Previous Page ]    [ Continue >> ]           │
                   └────────────────────────────────────────────────────────── ┘
```

If all fields are correct, click on **'Continue >>'.** The registration process is now complete, and the user may check e-mail for the password sent by Editorial Manager.

Custom Registration Questions

If the Publication has opted to require that users respond to registration questions, the following step will appear before the registration process can be completed. A box with an asterisk next to it indicates required information.

```
Registration       ┌─ Required Questions ─────────────────────────────────────┐
Questions           │                                                           │
                    │  ────────────────────────────────────────────────────    │
                    │  Please respond to the question(s) below by checking the box(s) and │
                    │  clicking Continue:                                       │
                    │  ────────────────────────────────────────────────────    │
                    │                                                           │
                    │  □ * I have read and understand the Registered User Agreement and agree to be │
                    │  bound by all of its terms.                               │
                    │                                                           │
                    │  □ * I have read and understand the Privacy policy and agree to be bound by all of │
                    │  its terms.                                               │
                    │                                                           │
                    │          [ << Previous Page ]    [ Continue >> ]          │
                    └───────────────────────────────────────────────────────── ┘
```

Once all necessary information has been provided, click on the '**Continue >>**' button to proceed.

Multiple E-mail Address Request

It is strongly suggested that users enter a second e-mail address. If the system e-mails get caught in a SPAM filter for one e-mail address, users can receive the e-mail at a secondary e-mail address from a different service provider (e.g. Yahoo, AOL, etc.).

```
                    E-mail Address  *    [ jsmith@edmgr.com                    ]

                                         If entering more than one e-mail address, use a semi-
                                         colon between each address (e.g.,
                                         joe@thejournal.com;joe@yahoo.com)
                                         Entering a second e-mail address from a different e-mail
                                         provider decreases the chance that SPAM filters will trap
                                         e-mails sent to you from online systems. Read more.
```

When the 'Read more' link is selected, this warning will be displayed:
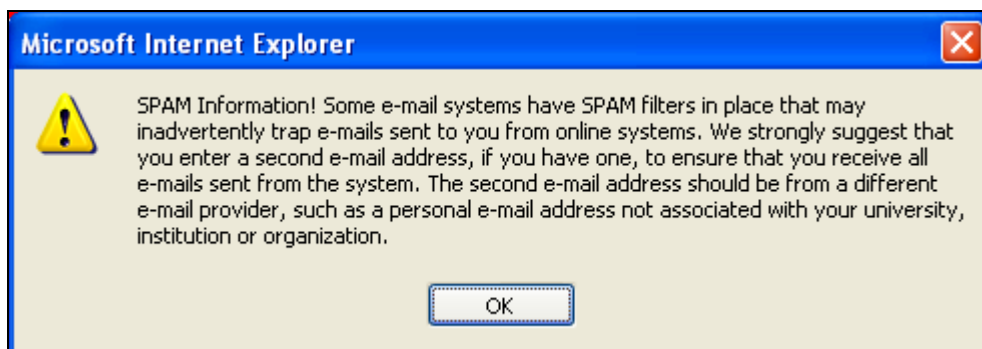
Logging In

Users can begin to use the system, once they have received a notification e-mail from the Editorial Office containing the username and password.

Go to the Publication's EM website. At the top of the navigation main menu, a set of menu options is available. Click on '**LOGIN**'- as shown below:

The Editorial Manager Log-In screen will be displayed. Enter the username and password in the appropriate fields. Click on the '**Author Login**' button. This will display the 'Author Main Menu' which will contain a list of functions that may be performed in the system.

Note: *If users have multiple roles with the Publication, it is possible to set up a default login role. The option to do this can be found by clicking on the '**Update My Information**' link on the main navigation menu.*

Once a user has successfully logged in, the Author Main Menu will display 'Incomplete Submissions,' 'Submissions Waiting for Author's Approval' and 'Submissions Being Processed' links. These links are also referred to as 'Folders.' The number of submissions in process in each folder will be displayed by the side of the entry.

AUTHOR MAIN MENU

New Submissions

Submit New Manuscript
Incomplete Submissions (0)
Submissions Waiting for Author's Approval (0)
Submissions Being Processed (4)

Revisions

Submissions Needing Revision (0)
Incomplete Submissions Being Revised (0)
Revisions Waiting for Author's Approval (0)
Revisions Being Processed (0)
Declined Revisions (0)

Decisions

Submissions with a Decision (0)

Changing passwords

Users may change their password at any time, but must first be logged in to the system. From the main navigation menu at the top of the screen (see below) select '**UPDATE MY INFORMATION**'.

The 'Update My Information' page dialog boxes will be displayed:

The user will then be redirected to the Registration screen, where all of the personal information currently available to the Publication is displayed, and may be updated as needed.

Once changes have been made, click on the '**Submit**' button. EM will check to see if all of the required fields have been entered – if not, the following warning will be displayed:

Users may return to the information pages (click on the '**<< Previous Page**' button) or can simply click on the button labeled '**Continue**'.

Entering Unavailable Dates

EM allows authors to enter "Unavailable Dates" from the Additional Information section of the update my personal information page. These unavailable dates can then be taken into account when Editors invite Authors to submit manuscripts.

Authors enter dates for which they are not available, and provide a short reason for their unavailability. Authors can also enter up to three potential substitutes.

Submitting a manuscript

Once an author has logged into the system, the Author Main Menu will be displayed:

```
AUTHOR MAIN          New Submissions
MENU                     Submit New Manuscript
                         Incomplete Submissions (0)
                         Submissions Waiting for Author's Approval (0)
                         Submissions Being Processed (4)

                     Revisions
                         Submissions Needing Revision (0)
                         Incomplete Submissions Being Revised (0)
                         Revisions Waiting for Author's Approval (0)
                         Revisions Being Processed (0)
                         Declined Revisions (0)

                     Decisions
                         Submissions with a Decision (0)
```

Click on the on the '**Submit New Manuscript**' link. This will display the Submit New Manuscript menu. Authors will be asked to enter data that is associated with the manuscript – this can include text, images and descriptions. Some of this information will be mandatory; other items will be optional. Each submission step is outlined below. This information is customized by the Publication; therefore, some steps may or may not be part of the submission process.

Submission Step Limits

The Editorial Office has the ability to restrict the number of words or characters used for the following submission steps:

- Full Title
- Short Title
- Abstract
- Comments
- Authors
- Keywords
- Classifications

The word or character count is made available at the time of submission if this feature has been enabled:

If the word or character count limitations imposed by the Publication have been exceeded, the user may not continue on to the next step. If this is the case, a warning box will appear if the user clicks 'Next'.

Once the word or character requirement has been met, the user may click 'Next' to proceed to the next submission step.

Select Article Type

The first step of the EM manuscript submission process is to select an Article Type, which is a required step in the submission process. Using the drop-down menu, select the Article Type that best describes the manuscript. The Article Type designation determines which additional steps will be displayed. (For example, an Abstract may not be part of a 'Letter to the Editor'; therefore, that step will not appear in the process if that article type has been selected.) Click 'Next' to proceed or 'Previous' to make changes on the previous screen.

Enter Article Title

An Article Title is the first required step in the submission process. Enter the title of the submission in the space provided. Click '**Next**' when the title has been entered.

Enter Short Title

If the editorial office has enabled this step, authors may be required to enter a Short Title in a text box that appears directly below the Enter Article Title Box:

If the Editorial Office has chosen to limit the Short Title submission step to a certain number of characters, Authors will not be able to type past the allotted amount.

Add/Edit/Remove Authors

The Author submitting the manuscript will be listed as the Corresponding Author by default. Only the Corresponding Author will receive any e-mail notifications from the system. The designated Corresponding Author may be changed, but this person must be a registered Editorial Manager user, because he or she will need to be contacted throughout the submission process. Other Authors do not need to be registered in the system, but may be included for the purpose of appearing in the list of all Authors. A first name and last name are required.

The Author can designate the order in which other Authors should be listed, including the Corresponding Author. After the Additional Author information has been entered, the list of authors can be reordered by clicking on the arrows next to each name. The Author at the top of the list is automatically designated as the First Author. The

Corresponding Author does not have to be listed first, and can appear anywhere in the list (including at the top of the list as the First Author).

> **Note:** *Please note that the user who begins the manuscript submission process is, by default, the Corresponding Author.*

To change the Corresponding Author, first enter the name of the new Corresponding Author in the textboxes and click the checkbox next to 'Please select if this is the corresponding author'. If the person entered is not registered with Editorial Manager, the user will be unable to designate him/her as the Corresponding Author, until that user has been registered. If this person *is* registered with Editorial Manager, his or her username must be entered. However, please note that if the Corresponding Author is changed, once the manuscript has been submitted, the user who has entered the submission **will no longer be considered the Corresponding Author and will not be able to access the manuscript**. The new Corresponding Author will receive an e-mail when the PDF is built, asking him or her to log into EM to view and approve the submission before it can be sent to the Editorial Office.

Click '**Next**' to proceed.

Select Section/Category

The Section/Category list is used by the Author to indicate that his/her submission belongs to a particular 'Section' of the Publication or belongs to a particular 'Category' within the contents of the Publication. This step may be optional, required, or hidden by the Editorial Office, so the Author may not see it.

Click '**Next**' to proceed.

Submit Abstract

The 'Submit Abstract' step allows the Author to type or copy and paste the manuscript's Abstract into a textbox. This also may be an optional, required, or hidden step.

Click '**Next**' to proceed.

Enter Keywords

Enter the keywords for the manuscript, with each keyword separated by a **semicolon** (for example: active vitamin D; parathyroid hormone-related peptide; hypercalcemia; bone resorption). This may be an optional, required, or hidden step.

Click '**Next**' to proceed.

Select Classifications

Click '**Select Document Classifications**' to open a window containing a list of the classifications used by the Publication. Classifications can be viewed as a predetermined list of terms associated with a manuscript. The Editorial Office can cross-reference Manuscript Classifications with Personal Classifications of potential Reviewers to find qualified Reviewers.

Click the checkbox next to any classification to be selected. Authors may select as many classifications as appropriate. Click '**Submit**' when finished. This may be an optional, required, or hidden step.

Click '**Next**' to proceed.

Custom Submission Steps

The submission step called 'Additional Information' allows the Publication to create custom questions that can be answered during the Submit Manuscript process. The questions in this step are defined by the Publication and may be mandatory. Examples of questions include: 'How many pages is the manuscript?'; 'Do you have color images?'

Enter Comments

Enter any comments to be sent to the Editorial Office. These comments will not appear in the manuscript. The Publication may configure this as an optional, required, or hidden step.

Click '**Next**' to proceed.

Suggest Reviewers

If this function is enabled by the Editorial Office, Authors will be asked or required to provide names and contact information for as many review candidates as the Publication requires for a submission. Please fill in the necessary information:

When finished, click the '**Add Reviewer**' button to submit additional Reviewer information. Click the '**Next**' button when ready to move on to the next step.

Oppose Reviewers

If the site is configured to include this step, Authors are provided with the opportunity to inform the Editorial Office of Reviewers that should not review the submission. Provide all of the necessary contact information:

The Oppose Reviewers step is similar to the Request Reviewers step in that when the information has been entered, Authors may click the '**Add Reviewer**' button to submit additional Oppose Reviewer Candidates. Click the '**Next**' button when ready to move on to the next step.

Note: *Publications may disregard any request for specific Reviewers to be either invited or excluded. The Suggest and Oppose Reviewers steps simply provide information for the Publication to use when selecting appropriate Reviewers.*

Request Editor

Depending upon how the Editorial Office has configured the EM site, Authors may be asked to request a particular Editor to be assigned to a submission. The request will be taken under advisement by the Editorial Office. Select an Editor by using the drop-down menu and click '**Next**' to proceed. This may be an optional step for a Publication. If an Author is not directed to request an Editor, the submission will be assigned to an Editor selected by the Editorial Staff.

Click '**Next**' to proceed.

Select Region of Origin

Authors can identify a geographic region (or country) of origin for the manuscript, which may have a 'Country of Origin' designation that is different from the Author's country. This is referred to as the 'Manuscript Geographic Region of Origin'.

Select the country or region for the manuscript by using the drop-down menu and clicking '**Next**' to proceed. This may be an optional step for a particular Publication.

Attach Files

Next, the Author will be asked to attach all of the files associated with the submission.

Some Publications accept information offline or outside of their EM websites (e.g., e-mail, postal mail, or fax). If offered the option of selecting either 'Online Web System' or 'Offline,' the Author may click the appropriate button.

For each Item to be uploaded into the system:

- Choose the Item from a drop-down box. Manuscript, figures or tables may all be separate Items in the drop-down box, as the Items listed may vary with each Publication. Make sure to choose the correct one.

- Enter a Description in the text box (i.e., Figure 1, Table 2, etc.)

- Select the Delivery Method by which the Item will reach the Editorial Office (online or offline).

- The option of online or offline may not always be available since the Publication may require the Item to be submitted online only.

- Locate the file on the hard drive using the '**Browse**' button.

- Authors may attach files to their submission that have been 'compressed' (i.e. zip files). This allows Authors to upload several files at once, rather than having to upload one file at a time. It also enables a faster upload of a large single file. The system will automatically 'unpack' or 'un-zip' the file, so that the individual file(s) can be attached to the submission. There is more information regarding the upload of compressed files at the end of this section.

- Click '**Attach This File**' to upload the file (uploading may take several minutes for larger files), and the following window should appear:
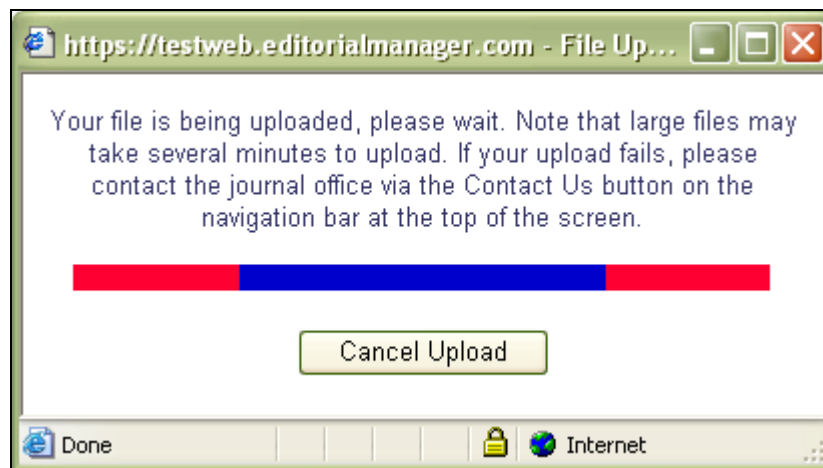
For Items to be sent **offline**, please select the Item from the drop-down menu, click the '**Offline**' Delivery Method, and then click '**Attach This File**'. The Item will be added to the list of submission files with the 'Offline' designation so that the Editorial Office can anticipate the Item's arrival through an alternate delivery method.

Repeat this process until all Items in the submission have been specified. All attached files are visible in the list at the bottom.

Order	Item	Description	File Name	Size	Last Modified	Actions
1	Figure	Figure Description	Table 1.tif	49 KB	15-11-2005	Download Remove
2	Manuscript	Manuscript	DEMO Checklist.doc	19 KB	22-12-2005	Download Remove
Update File Order						

Previous Next

When all Items have been attached, click '**Next**' at the bottom of the page.

Authors will see the summary of the files to be sent to the Editorial Office, and should ensure that everything that should be included has been listed. **A message above the grid will inform the Author if any of the required pieces of the submission have not been included.**

NEW SUBMISSION

Frequently Asked Questions

✓ Enter Title
✓ Select Article Type
  Add/Edit/Remove Authors
  Select Section/Category
  Submit Abstract
✓ Enter Keywords
  Select Classifications
✓ Additional Information
  Enter Comments
  Request Editor
  Select Region of Origin
➡ Attach Files

Summary Following Attach Files

Listed below is the summary of the number of items to be delivered online and the number of items to be delivered offline. Required Items are marked with *. You can change the order by re-numbering the files.

	Online	Offline		Online	Offline
Figure	1	0	Manuscript	1	0
Response to Reviewers	0	0	Table	0	0

Previous   Build PDF for my Approval

Click '**Build PDF for my Approval**'. A thank you message will appear on the screen, and the manuscript will now be located in the 'Submissions Waiting for Author's Approval' folder on the Author's Main Menu. To complete the submission process and send the submission to the Editorial Office, the Author must view and approve the PDF. (See 'Author PDF Approval' in the following section).

Even if an Author is unable to complete the submission process, no data will be lost. The submission can be accessed by clicking on the '**Incomplete Submissions**' folder on the Author's Main Menu.

File Ordering Mechanism

File order can be changed by entering numbers in the text box next to each Submission Item. The files are numbered in the sequence in which they were uploaded. For example, if four files are uploaded, the default value for each Item is 1, 2, 3, and 4, respectively. The user can then change the order of the files by typing in a new order and clicking the 'Update File Order' button.

If the Publication has elected to impose a particular file order that differs from the order used, that imposed order will supersede the order used. If the files are uploaded in an incorrect order, the following screen will appear:

The Author may change the order of the files that are of the same Item Type. In the example above, Items 2 and 3 may be reordered because they are both the same Item type.

The Submission Item Label Can Be Changed after the File Is Uploaded

The 'Item' column in the list of attached files has drop-down boxes for each file, so the Submission Item Description can be easily changed after the file has been uploaded. For example, if an Author uploads a Figure, but did not select the 'Figure' Item from the Item drop-down box, the Item label would be incorrect. The Author can change the description by typing the correct information in the box.

[Above: File 'Order' and 'Item' designation, and 'Description' can all be changed after file upload]

Uploading a Compressed File

Compressed files are any files created by a "packing" utility, such as PKZip or WinZip. A compressed file may consist of a single file, or multiple files. The primary purpose of 'zipping' or 'compressing' files is to reduce the overall file size, thus facilitating faster transmittal. The following compressed file formats are supported:

1) Zip – such as WinZIP

   2) tar.gz – this is a UNIX file compression utility

  When uploaded, EM unpacks the zip file into the individual files, at which point the author must select the Item Type for each individual file.

Authors will see a set of drop-down menus above the file list when a zip file is uploaded. The author can use these drop-down menus to quickly assign an Item Type to all files of a certain format. The user may further adjust the Item Type manually for a specific file, if desired.

The first drop-down contains an alphabetical list of the file extensions of all files successfully uploaded in the zip file(s). If another zip file is uploaded, any new file extensions are added to the drop-down, and the list is re-sorted. If any zip file contains files that have no extension (e.g. Mac files), the word "Other" displays as a choice at the end of the list and applies to all files without an extension.

Selecting File Format

The second drop-down lists all Item Types configured for the selected Article Type.

A button labeled "Change Now" appears to the right of the dropdowns but is disabled until both a file type and Item Type have been selected.

Selecting Item Type

Once the author has selected both a file type and an Item Type, the 'Change Now' button is enabled. The author then clicks the button, and the selected Item Type is applied to all files with the selected file type.

All files with .jpg extension have Item Type set to Figure

Authors may use this feature to change the Item Type for a given file format as many times as necessary, as well as change any individual item manually.

Uploading arXiv Files from the Los Alamos National Laboratory

Authors can upload source files directly from the Los Alamos National Laboratory arXiv database. Many Authors (primarily those in Physics and Math) post their research on the arXiv server as a resource for other researchers. Authors may then submit a manuscript directly from the arXiv database.

To upload files from the Los Alamos arXiv server, go to the 'Submit New Manuscript' interface, fill in each step (Article Title, Article Type, etc.), and proceed to the 'Attach Files' step.

If the Article Type is configured to 'Allow file uploads from Los Alamos arXiv server', the Attach Files page displays special instructions and a text box for entry of the arXiv file identifier. Authors can also upload additional 'regular' files on the same page, in addition to the arXiv file.

[Above: Attach files page with arXiv file upload box]

Select a Submission Item from the drop-down list and enter the arXiv code, which consists of a string of letters and numbers identifying the particular Los Alamos database (e.g. hep-th or physics.acc-ph) followed by a forward slash and a 7-digit number unique to Los Alamos (e.g., hep-ex/0401001, physics/0401001, math.AG/0401002).

Next click '**Attach this File**'. When the arXiv code is recognized by the Los Alamos server and corresponding file is found, the compressed file (.tar.gz format) containing the source files is downloaded from the Los Alamos server.

The .tar.gz file is unpacked by the system, and all of the individual files are uploaded to EM. Each file is listed individually so Authors can associate each file with an appropriate Submission Item, edit the Description, and re-order the list of files for PDF creation.

Note: *This function is not available when submitting revisions. When submitting a revision, Authors do not re-upload the submission from the arXiv database, but rather choose to carry forward the files that do not require revision, and can then upload just the revised files*

Note: *Most documents on the Los Alamos arXiv server are in LaTex format. To assist Authors who may not be sure which Submission Items to select for various arXiv file components (such as .bbl, .cls, .sty, etc.), the Publication can create Submission Items in the dropdown menu, which describe these components (Bibliography file, Style File, etc). If an Author is unclear about which Item to choose, select the Item that most closely describes the file and the system will proceed without a problem*

Author PDF Approval

Authors must approve a submission before it is sent to the Editorial Office. Click '**Submissions Waiting for Author's Approval**' to bring up a table containing all manuscripts that are waiting to be viewed and approved (see below):

Once the PDF version of a manuscript has been created by the system, the Author will see a set of links in the Action column of the table (far left).

Note: *The actual process of building the PDF may take several minutes, depending on the size of files and outstanding PDF building activity.*

- '**View Submission**' allows an Author to view the PDF version of a submission (if a user does not have Adobe Acrobat installed, he or she simply clicks the '**Get Acrobat Reader**' icon at the bottom of the 'Submissions Needing Approval' menu and follows the instructions from Adobe's web site). Authors may choose to make alterations to a submission such as spelling corrections, description changes, extra graphics, etc. – this can be done by selecting '**Edit Submission**'. If there is a problem creating the PDF, there will be a message in the PDF explaining what may have caused the problem. The Author must view the PDF before it can be approved.

- '**Edit Submission**' will bring the Author to the same interface that was used when initially submitting a manuscript. Authors can remove or add files at the Attach Files portion of the submission if anything needs to be changed. If any changes are made, a new PDF file will be built. Once the Author has viewed the submission, he or she will click '**Approve Submission**' to send it to the Editorial Office.

- '**Remove Submission**' allows Authors to remove a manuscript from the system (the Manuscript will never be received by the Editorial Office). Authors can always remove a submission and start over if desired.

When a submission has been approved, it will be filed in the 'Submissions Being Processed' list in the Author's Main Menu.

Fees and Payments

Submission Fees

For publications using Commerce Manager, Authors will have access to the *Fees and Payments* page for each submission that has at least one payment record associated with it.

Authors may access the *Fees and Payments* page in the following ways:

1. At the end of the manuscript submission process, if a Submission Fee is configured for the submission's Article Type, the Author is automatically taken to the *Fees and Payments* page after clicking the 'Approve Submission' link and answering 'OK' to the alert 'Are you sure you want to approve the submission?'.

2. At any point after a Fee has been levied on a submission, a new 'Fees and Payments' link will display in Author folders. Authors may click this link at any point to take action on Fees or view the payment status.

3. An Author Payment deep link merge field may be included in letters. This link will log the Author into the system and navigate them directly to the *Fees and Payments* page.

The *Submissions Waiting for Author's Approval* folder is the first opportunity the Author has to see the *Fees and Payments* page. The submission step for an Author is to approve the submission by clicking the 'OK' button on the "Are you sure you want to approve the submission?" alert. Upon clicking the 'OK' button for the "Are you sure…" alert, the Author is taken directly to the new *Fees and Payments* page.

The *Fees and Payments* page displays the settings configured for the appropriate Submission

In the example below, the Submission Fee has two options – Society Member is levied one submission rate (75.00 USD), and Non-Society Members are levied another submission rate (100.00 USD). This Submission Fee has two possible Payment Method options – Bill Me or Request Waiver. To complete the submission, the Author would select which pricing option applies, and which payment method he would like to use. There is also space for the Author to enter comments to the publication.

Fees and Payments
"How does lyme disease impact adolescent growth?"

The publication may charge a submission fee and/or page charge or color charge depending on your manuscript's article type. You may pay all fees securely online by credit card. Note that PayPal is the site where your credit card information is entered; Editorial Manager does not store any sensitive credit card information. Once you are on the PayPal page, you may enter your credit card details and edit your billing address. If you have a personal payPal account, you may use those funds to pay the fees in Editorial Manager.

Discounted Submission Fee for Society Members

IMPORTANT NOTE! Your manuscript will not be submitted to the journal until you have requested a bill or waiver.

If you request a bill, you will receive an email from Editorial Manager indicating that payment is now due. Please pay the submission fee promptly. We accept personal check or money order.

If you are requesting a waiver, please enter the your reasons for doing so in the Comments to Publication box.

Payment Status:	Payment Due		
Pick One:	☐ I am a society member.	75.00	USD
	☐ I am not a society member.	100.00	USD
Choose Payment Method:	☐ Bill Me ☐ Request Waiver		
Comments to Publication:	Insert Special Character		

Cancel   Proceed

When the Author clicks the 'Proceed' button on the *Fees and Payments* page, he proceeds to the *Author's Decision* page which confirms that he approved the submission (now it will be sent to the editorial office) and indicates his selected method of payment for the Submission Fee.

Author has selected 'Bill Me' option

Author's Decision

Thank you for approving "Environmental Impacts of Pesticide Sprays Aimed at Eradicating Eastern Equine Encephalitis (EEE)". Your request for a bill has been sent.

Main Menu

Author has selected 'Request Waiver' option

Author's Decision

Thank you for approving "Mid-Season Mosquito Hatches: Increased chance of infections?". Your request for a waiver has been sent.

Main Menu

If the Author selected 'Credit Card' for the payment method on the *Fees and Payments* page, he or she can then click the 'Pay Now' button and proceed directly to PayPal where he can pay by credit card or his personal PayPal account.

Note: *The author is **NOT** required to have a personal PayPal account in order to pay any fees by credit card.*

Note: *If the Author is paying with a credit card, the submission **will not** be forwarded to the editorial office until the credit card transaction is successful. If the transaction fails (i.e. the Author's credit card has expired, invalid card number was entered, etc.) the submission will remain in the Author's 'Submissions Waiting for Author's Approval' folder until he successfully completes the transaction or selects another payment method.*

When the Author has completed the credit card transaction, he or she is returned to EM.

Once the Author has either paid the Submission Fee by credit card, requested a waiver, or requested a bill, the 'Fees and Payments' action link is displayed in relevant Author folders.

Clicking the 'Fees and Payments' link takes the Author to the same *Fees and Payments* page, except now the Author will see the current payment status, along with any notes the publication may have entered for the Author.

Other Fees

Other Fees (e.g. publication charge, page charges, etc.) are initiated by the publication after the manuscript has been submitted, at some other point in the editorial or production workflow. The Author will receive an e-mail telling him that a Fee is now due. The e-mail can include a deep link to the *Fees and Payments* page.
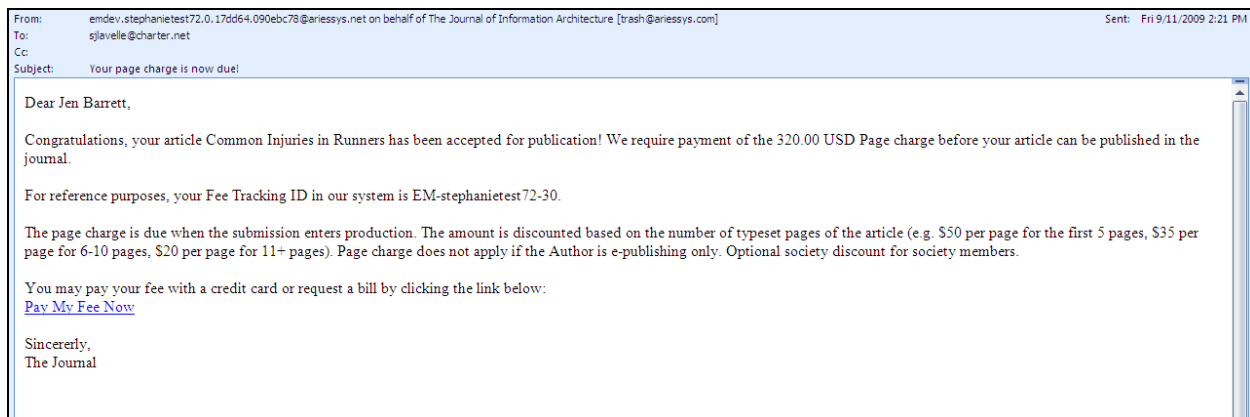
Clicking the Author Payment deep link takes the Author directly to the *Fees and Payments* page, so he or she can pay the fee (or request a waiver, or request a bill) immediately without having to login to the system. This is just like the paying a Submission Fee, as described previously.

Note: *If the submission has more than one fee, the Author must select which fee he wants to view on a new 'Select a Fee' page. After making a selection, he will proceed to the 'Fees and Payments' page as shown above.*

Additional Views of the Fees and Payments Page

When Authors access the *Fees and Payments* page either via the deep link, or via the 'Fees and Payments' action link in the *Submissions Being Processed* folder, the page will be slightly different for each Fee. The specific look of the *Fees and Payments* page will change depending on:

- Type of Fee (Submission Fee or non-submission Fee)

- Payment Method

- Pricing Options (one amount, or various amounts available for Fee)

- Payment Status

The basic layout of the page is the same, including customized instructions, fee-specific instructions, payment information, and any notes to the Author that may be entered for this Fee. Below are some example layouts of what the Author may see.

Submission Fee – Waiver Request Pending example:

Submission Fee – Credit Card Transaction Successful example:

Fees and Payments
"Heart disease experiment in hamsters"

The publication may charge a submission fee and/or page charge or color charge depending on your manuscript's article type. You may pay all fees securely online by credit card. Note that PayPal is the site where your credit card information is entered; Editorial Manager does not store any sensitive credit card information. Once you are on the PayPal page, you may enter your credit card details and edit your billing address. If you have a personal paypal account, you may use those funds to pay the fees in Editorial Manager.

Submission Fee

IMPORTANT NOTE! Your manuscript will not be submitted to the journal until you have successfully paid by credit card or requested a waiver. If your credit card transaction fails or you cancel out of this page without paying the fee, your submission will remain in the Submissions Needing Author's Approval folder until the fee is paid or a waiver is requested.

If you wish to pay by credit card, select 'PayPal' for your payment method. You will have the opportunity to enter your credit card information and return to Editorial Manager when your payment is complete. If you have a personal PayPal account and prefer to pay with those funds, you will have the opportunity to login to your PayPal account, pay the fee using your personal PayPal account funds, and then return to Editorial Manager.

If you are requesting a waiver, please enter the your reasons for doing so in the Comments to Publication box.

If you experience any problems with PayPal, please contact the editorial office at 555-555-1234.

Fee Tracking ID:	EM-STEPHANIETEST72-1
Payment Status:	PayPal Transaction Successful
PayPal Transaction ID:	5VN40805TD9428607
Amount Paid:	100.00 USD
Date Payment Processed:	Aug 04 2009 12:29PM

Return to Submissions Being Processed

Fee – Payment Due example:

Fees and Payments
"Common Injuries in Runners"

The publication may charge a submission fee and/or page charge or color charge depending on your manuscript's article type. You may pay all fees securely online by credit card. Editorial Manager does not store any sensitive credit card information.

Page charge

The page charge is due when the submission enters production. The amount is discounted based on the number of typeset pages of the article (e.g. $50 per page for the first 5 pages, $35 per page for 6-10 pages, $20 per page for 11+ pages). Page charge does not apply if the Author is e-publishing only. Optional society discount for society members.

Fee Tracking ID:	EM-STEPHANIETEST72-30
Payment Status:	Payment Due
Amount Due:	320.00 USD
Choose Payment Method:	☐ Credit Card ☐ Request Waiver
Comments to Publication:	Insert Special Character

Cancel   Proceed

Tracking the progress of a submission

Once the manuscript has been submitted to the Publication, the Author can track its progress by viewing the submission in the 'Submissions Being Processed' list (see below).

> **Note:** *It may not be possible to viewing the status date of a submission, depending on the system configuration chosen by the Publication.*

Authors will be notified when the Publication has made a decision. If the Publication has provided access, the Author will see a 'Send E-mail' link within the list of available actions. This will allow the Author to send an e-mail to the Publication at any time. The Publication will have set up either one or multiple Ad Hoc e-mails that can be modified for use by an Author.

Action ▲	Manuscript Number ▲▼	Title ▲▼	Initial Date Submitted ▲▼	Status Date ▲▼	Current Status ▲▼
View Submission Send E-mail	DEMO520	test sub.	Nov 2 2005 10:45:24	Nov 2 2005 11:12:17	Under Review
View Submission Send E-mail	DEMO515	Demonstration for Nature	Aug 8 2005 10:32:23	Oct 6 2005 3:14:13	Received by Editor
View Submission Send E-mail	DEMO506	Case Report for ABPS	Aug 4 2005 3:18:07	Sep 19 2005 4:10:48	Under Review
View Submission Send E-mail	DEMO505	Letter to the Editor example for AACR	Aug 3 2005 4:53:42	Aug 4 2005 11:40:22	Received by Editor
View Submission View Proposal View Invitation Letter Send E-mail	DEMO-D-05-00030	My Clinical Guidelines paper	Jun 22 2005 2:18:22	Jun 22 2005 2:19:29	Received by Editor
View Submission Send E-mail	DEMO-D-05-00036	USING TARGET FACTOR ANALISIS METHOD FOR DETERMINING OF CONCENTRATION OF INDIVIDUAL AMINO ACIDS IN MIXTURE	Jun 21 2005 4:21:27	Jun 29 2005 12:34:39	Received by Editor
View Submission Send E-mail	DEMO-D-05-00022	Part 2 of June 10th Demo	Jun 10 2005 1:06:17	Jun 10 2005 2:03:22	Under Review
View Submission View Proposal View Invitation Letter Send E-mail	DEMO-D-05-00023	June 10th Invitation.	Jun 10 2005 1:02:03	Jun 10 2005 1:59:53	Under Review
View Submission				Jun 9 2005	Decision in

Page: 1 of 4 (37 total submissions)   1 2 3 4 >> >| Display 10 results per page.

Submitting Revised Manuscripts

When asked to 'Revise your Submission', the submission moves into the folder called 'Submissions Needing Revision' under the Revisions heading on the Author Main Menu page.

From this folder the following options are listed: View Submission, File Inventory, Revise Submission, Decline to Revise and View Decision.

View Submission

The '**View Submission**' link allows the Author to see the PDF of the most recent version of the submission.

File Inventory

The File Inventory link allows the Author to download any of the source files that make up the submission. Authors can access submission files and work on them before clicking the '**Revise Submission'** link.

Reviewer Attachments

If the Publication's EM site is configured to do so, then Reviewers may download source files, annotate them as needed, and upload them into the system. Reviewers may also wish to upload non-manuscript files such as images or related materials. The Editorial Office may give the Author access to these files for aiding in submitting a revision.

Submit Revision

The 'Revise Submission' link provides access to the 'Submit Revised Manuscript' interface that leads the Author through the submission process.

This interface is similar to the 'Submit New Manuscript' interface. When the Author arrives at the 'Attach Files' step in the process, he or she is presented with the list of source files from the previous version. The Author may choose whether or not to carry over files from the previous version to the new Revision.

When presented with the list of source files, there is a checkbox displayed to the right of each file. The checkbox must be checked to carry the file over to the new version of the submission. Read the instructions the Publication will provide on screen to see what they prefer. (See below)

Click '**Next**' to proceed to the next page, where there will be an option to upload revised files to be attached to the Revised Submission. Again, it is possible to reorder the source files with the arrows, and upload new files (see below). Click '**Next**' to build the PDF.

Respond to Reviewers

A 'Respond to Reviewers' Submission Step can be displayed on the 'Submit Revision' page. Authors can click the '**View Decision Letter**' link to view the decision letter, which includes the blinded comments from each Reviewer. If the Publication has enabled this step, the Author should respond to each Reviewer's comments by typing (or copy and pasting) responses into the text box.

If the 'Respond to Reviewers' step is 'Required', it will not be possible to build the revision PDF until text has been entered in the 'Respond to Reviewers' text box.

Frequently Asked Questions		Online	Offline		Online	Offline
✓ Select Article Type	Blinded ??????sSauthor responses (resubmissions only)	0	0	Blinded Manuscript	0	0
✓ Enter Title	* Conflict of Interest	0	0	* Copyright	0	0
✓ Add/Edit/Remove Authors	* Unblinded Title Page	0	0	Upload Zip File	0	0
✓ Enter Keywords						
✓ Enter Comments	A minimum of 2 suggested reviewer(s) is required. Please go back and suggest 2 reviewer(s) before building your submission PDF.					
Respond to Reviewers	Response to Reviewers is missing. You cannot complete your submission until you have entered a Response to Reviewers.					
➡ Attach Files	One or more required items are missing. You cannot complete your submission until you have either uploaded all required items or have specified them to be delivered offline.					

The Author may access to his responses to Reviewer Comments in the 'Revisions Being Processed' and 'Submissions with Decision' folders.

Decline to Revise

This link is used when an Author decides not to submit a Revision. The submission record then moves to the Author's Decline Revisions folder. If this is done in error, the Author will be able to reinstate a Declined Revision.

Reinstate a Declined Revision

If an Author accidentally clicks on '**Decline to Revise**' or the '**Remove**' link, he should reinstate the submission. Instead of submitting a New Manuscript, the proper course is to reinstate the submission so that the revision process may continue. Please contact the Editorial Office to do so.

View Decision

An Author can view the Decision Letter by clicking on the link in the 'View Decision' column.

Invited and Commissioned Papers

Some Publications have a pre-submission phase, during which time Authors are invited to submit articles. The invitation may be for a specific subject area, a symposium in print, or a festschrift honoring a distinguished colleague (e.g. a retiring Editor from an eminent Publication). There are two general scenarios in which Author solicitations may occur:

1. **Commentaries**: A Publication may solicit commentaries on a submitted article (that may or may not have yet been accepted for Publication). This feature provides a way to invite an Author to submit a paper and link the existing ('parent') submission to the associated commentaries.

2. **Proposals**: A Publication invites a leading expert (or experts) to submit a manuscript about a particular topic; or a Publication devotes an entire issue (special issue) to invited manuscripts for a particular topic(s). This feature provides a way to invite Authors to submit papers and link the submissions for the purpose of tracking.

Invited Author's Perspective

Invited Authors are notified of an invitation to submit a manuscript via an e-mail. Once the e-mail has been received, the Author must log into the system. On the Author Main Menu there will be a new heading called 'Invited Submissions,' with two links below:

- **My New Invitations** – this folder holds Proposals and Commentary Solicitations for which the Author has not yet 'Agreed' or 'Declined' to submit a related article. A link appears for the Author to View the Submission for which an opinion/commentary is being invited. The Author is also given a link to the invitation letter sent by the Editorial Office. There an Author is able to either Agree to Submit, or Decline.

Action	Manuscript Number	Article Type	Article Title	Status Date	Current Status	Date Author Invited	Date Response Requested	Target Publication Date	Days Invitation Outstanding	Editor's Name	Keywords	Classifications
View Submission Requiring Commentary View Invitation Letter Agree to Submit Decline to Submit	A_Test-3.0-04-100	Rapid Review	New Submission	Apr 2 2004 10:11:56:843A	With Editor	Jul 14 2004 11:46:22:977A	Jul 21 2004 11:59:59:997P	Aug 31 2004 12:00:00:000A	0	Luke G. Shepherd, PhD, MD		60 Analgesics

- **My Accepted Invitations** - this folder holds Proposals and Commentary solicitations for which an Author has 'Agreed' to submit a related article. A link appears for the Author to View the 'parent' submission for which an opinion/commentary is requested. Authors are also given a link to the invitation letter sent by the Editorial Office. Submissions move out of this folder once the '**Submit Invited Manuscript**' link is clicked. The Author can then submit the manuscript when ready. Once an Author begins to submit an invited manuscript, it will move into the regular folders for Submitting and Incomplete – just like a regular manuscript.

Author Rebuttal of a Rejected or Withdrawn Submission

This feature is used when an Author wishes to dispute a Reject decision or reverse a 'Withdrawn' submission. The Author will need to contact the Editorial Office outside of the system to inform the Editors of the desire to rebut the decision.

Artwork Quality Check

If the Publication Office has this option enabled on its site, figures submitted to the Publication will be processed through EM's Artwork Quality Checking (AQC) system. The AQC system analyzes the artwork, and provides results back to Editorial Manager. These results are then made available to the Author and/or the Editor on designated pages.

Displaying AQC Results

   After submission files are uploaded and sent to be built into a PDF all designated files are sent to the AQC tool. From the Submissions Waiting Approval or Revisions Waiting Approval pages, a link will appear labeled '**View Artwork Quality Results**'. Authors should click on this link to view the results. Publications have the option to require that Authors view the results before proceeding.

[Above: View Artwork Quality Results link]

All files will be listed in the AQC Results, but only those designated as requiring analysis will display any results (e.g., Pass, Pass with Warning, Fail). Author may View the PDF, Download individual source files, and View the Artwork Quality Results for each file.

[Above: AQC Results page]

When the Artwork Quality Results are viewed, a 'Proflight Detail Report' will provide analysis of the file.

[Above: Analysis of the Artwork Quality Check]

The Artwork Quality Results will also display specific information regarding any problems with the file as well as possible solutions. This means that an Author can make any necessary changes to the artwork files and upload new files, better suited for production.

[Above: Diagnostic information from the Artwork Quality Check]

eXtyles

Some Publications opt to use EM's 'Reference Checking' tool, which will automatically check the validity of the references listed in each manuscript's bibliography.

Reference Checking will attempt to find each Publication citation in PubMed and/or CrossRef. However, Reference Checking will not search for books or in press articles, as these texts are not listed in PubMed or CrossRef. If the Reference Checking tool is able to find the citation in PubMed and/or CrossRef, a link to that citation is created.

If the Publication has Reference Checking enabled, Authors will see a link that says "View Reference Checking Results":

Clicking on the '**View Reference Checking Results**' link will allow the Author to see the results of the reference check:

	Summarized Results for ABME-extest-01-refcheck.doc	Download File		

Total Citations	21
Validated and Linked	15
Not Checked	3
Not Validated	3

#	Citation	Validation	PubMed	CrossRef
1	1. Bardy, N., Karillon, G. J., Merval, R., Samuel, J.-L., & Tedgui, A. (1995). Differential effects of pressure and flow on DNA and protein synthesis and on fibronectin expression by arteries in a novel organ culture system. *Circulation Research, 77,* 684–694.	Validated	PubMed	
2	2. Berrne, R. M., & Leivy, M. N. *Cardimovascular Physiology.* Elsevier Science, 2000, 312 pp.	Not Checked		
3	3. K. G., V. P. Shirinsky, O. V. Stepalnova, V. A. Tkachuk, A. W. A. Hahn, R. J. Resink, V. N. Smirnov. Stretch affects phenotype and proliferation of vascular smooth muscle cells. 144:131-139, 1995.	Not Checked		
4	4. Caro, C. G., & Nerem, R. M. (1973). Transport of 14 C-4-cholesterol between serum and wall in the perfused dog common carotid artery. *Circulation Research, 32,* 187–205.	Validated	PubMed	
5	5. Cattaruzza, M., Dimigen, C., Ehrenreich, H., & Hecker, M. (2000). Stretch-induced endothelin b receptor-mediated apoptosis in vascular smooth muscle cells. *The FASEB Journal, 14,* 991–998.	Validated	PubMed	
6	6. Chesler, N. C., Conklin, B. S., Han, H.-C., & Ku, D. N. (1998). Simplified *ex vivo* artery culture techniques for porcine arteries. *Journal of Vascular Investigation, 4,* 123–127.	Not Validated	NOT_FOUND;INVALID_JOURNAL	
7	7. Chesler, N. C., Ku, D. N., & Galis, Z. S. (1999). Transmural pressure induces matrix-degrading activity in porcine arteries ex vivo. *The American Journal of Physiology, 277,* H2002–H2009.	Validated	PubMed	
8	8. Frobert, O., Mikkelsen, E. O., Gregersen, H., Nyborg, N. C. B., & Bagger, J. P. (1996). Porcine coronary artery pharmacodynamics in vitro evaluated by a new intravascular technique: relation to axial stretch. *Journal of Pharmacological and Toxicological Methods, 36,* 13–19.	Validated	PubMed	CrossRef

If the bibliographic entry is listed and 'Validated', then the reference checker was able to find a match in either PubMed or Cross Ref, or both. If the entry is listed as 'Not Validated', the reference checker was not able to locate the citation in CrossRef or Pubmed.

Publication citations that cannot be matched with an entry in either PubMed or Cross Ref will be listed as either 'Not Validated' (see #6 in the figure above), meaning the tool views the citation as a Journal reference but cannot locate it on PubMed or CrossRef OR as Not Checked (see #3 above), meaning the citation does not appear to be from a Journal.

Authors should view the Reference Checking Results and attempt to resolve any problems with the references prior to submitting.

Springer

http://www.springer.com/journal/11785

Complex Analysis and Operator Theory
Editor-in-Chief: Alpay, D.
ISSN: 1661-8254 (print version)
ISSN: 1661-8262 (electronic version)
Journal no. 11785
Birkhäuser Basel