Shawn Hoffman

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- FOCUS

• Hard working systems development professional with specialized experience in quality control, automation, customer service, and a diverse work history supported by a Degree from Purdue University seeking a challenging and rewarding experience with a forward-thinking, project-oriented company.

- AREAS OF SKILL AND KNOWLEDGE

- Highly effective interpersonal skills.
- Capability to operate and adapt in a constantly evolving and fast-paced business environments.
- Vast assortment of prior work experience.
- Fluent in both PC, Mac, and mobile environments.
- Creative and full of new innovative ideas.

- EDUCATION

• **PURDUE UNIVERSITY,** West Lafayette & Kokomo, Indiana: *Graduation: May 2012*- Bachelors Degree from the School of Technology: Computer and Information Technology

- TECHNICAL EXPERIENCE

- Oracle / MySQL / MSSQL
- C# / .NET / VB
- PHP / Ruby on Rails
- XHTML / HTML 5 / CSS / LESS
- JavaScript / jQuery / Bootstrap
- Project Management / UML
- SOAP / REST / XML
- MS Office Suite / MS Project
- Adobe Creative Suite

- RELEVANT EMPLOYMENT

• FINELINE PRINTING GROUP

IT Project Analyst and Developer, September 2011 - Current

- Led and developed numerous project automating integrations with customer and vendor storefronts.
- -Automated customer invoicing process by reverse engineering and replicating outdated accounting system.
- Recommended and assisted an "Open IT" work environment, promoting communication and collaboration.
- Worked closely with directors and users to accurately design and implement effective automated systems.
- Implemented consistent project documentation and version control systems for current projects.

• THE WALT DISNEY COMPANY

College Program Intern, May 2009 - January 2010

- Learned business standards and ethics from a first-class world-renowned entertainment Company.
- Gained extensive experience with heavy quest contact, customer service, and cultural diversity.
- Created new methods and processes for safety procedures required within the respective work area.
- Nationally selected from over 200 universities to participate in the Walt Disney World College Program.
- Participated in volunteer organizations including Disney's VoluntEARS and Give Kids the World.

SQUARE-D / SCHNEIDER ELECTRIC

Quality and Design Systems Intern, May 2007 - January 2009

- Designed and maintained corporate quality standards program for \$85 million product redesign project.
- -Collaborated to digitize quality inspection reporting at the source to improve ISO certification audits.
- Coordinated logistics program for bulk incoming and outgoing project prototypes.
- Streamlined "First Article Inspection Report" (F.A.I.R.) process on a corporate level.
- Developed new manufacturing systems for tracking production processes and progress plant-wide.

• GRAPHICS LAB UV PRINTING INC. / THROTTLE JOCKEY

Quality and Marketing Technology Specialist, Summers 2003 - 2007 / January 2010 - September 2011

- Organized entire social media marketing campaign to improve exposure during non-peak seasons.
- Improved target web audience through intelligent site structure and collaboration with partner sites.
- Acquired extensive experience with strict quality control techniques and procedures.
- $\hbox{-}\, {\sf Designed}\,\, {\sf and}\,\, {\sf oversaw}\,\, {\sf implementation}\,\, {\sf of}\,\, {\sf new}\,\, {\sf organization}\,\, {\sf scheme}\,\, {\sf for}\,\, {\sf warehoused}\,\, {\sf products}.$
- Learned business techniques through close work environment with upper management.

• TRAP GRAPHICS

Owner, March 2010 - Current

- Established, operate, and continuously improve e-commerce sole-proprietorship.
- Developed creative and unique products marketed to Disney cast members and interns.
- Volunteered graphic/web design experience and proceeds to notable charities including UNICEF Canada, Make-a-Wish Foundation, We Care, and various equal rights campaigns.

