# **HDFC ERGO General Insurance Company Limited**

Policy No. 2312 1002 8028 8401 000

#### Certificate of Insurance cum Policy Schedule







#### **Motor Insurance - Two Wheeler Comprehensive Policy**

Insured Name		MR DEEPAK KUMAR A				RTO	DHA	RMAPURI		PAN No.		
Corr.Addre	ess/	NO17/115,SIVACHARA ST	REET PALACOD	)E -								
Place of St	upply	DHARMAPURI TAMIL NAD	U 636808									
Mobile	979013546	2 Phone -		E Mail	DEPAKAR	RUMUGA	AM@G	MAIL.COM		Registration No	o. TN-29-E	BY-4713
Period of Insurance		From Date & Time	20/02/2019 00:0	1 hrs	To Date & Tir	ne	19/0	02/2020 Midnight	Policy Is:	suance Date	16/02/2019	
Make		Model - Variant		Engine No		Chassis No		Mfg Yr	Seats(Incl. of side car)	Body Type	СС	
YAMAHA		YZF R15-YZF F	R15	G3C	G3C7E0055690		ME1RG0621G0008776		2016	2	OPEN	150
Insured's Declared		Vehicle (₹)	Side Car (₹)		Non Electrical Acc. (₹)		Electrical Acc. (₹)		CNG/LPG Kit (₹)	Total IDV	(₹)	
Value (ID\	V)	66,749	0		0		0		0	66,749		
Named P	ersons & N	Iominee (IMT-15) (D	eepak Kumar,	Padmava	athi,Mother)							
Nominee	for Owner	driver				1	Appoi	intee				

	Premium	Details (₹)					
Own Damage Premium (a)		Liability Premium (b)					
Basic Own Damage:	752	Basic Third Party Liability:	720				
Total Basic Premium	752	PA Cover for Owner Driver of ₹1500000 PA Cover for named persons of ₹100000 each(for 1 Person) (IMT-15)	375 70				
	263 263	Sub Total – Addition	1,165				
Less: No Claim Bonus (35%)		Net Liability Premium (b)	1,165				
Total - Less		Total Package Premium (a+b)	1654				
		Integrated Tax 18%	298				
Net Own Damage Premium (a)	489	Total Premium	1,952				
The total Premium amount is inclusive of NCB 35%	•						

Geographical Area India Compulsory Deductible (IMT-22) ₹ 100 Voluntary Deductible (IMT-22A) **₹** 0 Payment Details: Fund Transfer No Dated: 16/02/2019 BizDirect Invoice No.: HSN Code: Drawn on TW19021000699431 Previous Policy No. 2312100280288400000 Valid from 20/02/2018 to 19/02/2019 of HDFC ERGO GENERAL INSURANCE CO.LTD. No Claim Bonus 25% If declaration found incorrect, benefits under the present policy in respect of own damage section will stand forfeited.

LIMITATIONS AS TO USE: The Policy covers use of the vehicle for any purpose other than: a) Hire or Reward b) Carriage of goods (other than samples or personal luggage) c) Organized racing d) Pace making e) Speed testing f) Reliability Trials g) Any purpose in connection with Motor Trade. Persons or Class of Persons entitled to drive: Any person including the insured, provided that a person driving holds an effective driving license at the time of the accident and is not disqualified from holding or obtaining such a license. Provided also that the person holding an effective learner's license may also drive the vehicle when not used for the transport of passengers at the time of the accident and that such a person satisfies the requirements of Rule 3 of the Central Motor Vehicles Rules, 1989. Limits of Liability 1. Under Section II-1 (i) of the policy - Death of or bodily injury - Such amount as is necessary to meet the requirements of the Motor Vehicles Act, 1988. 2. Under Section II - 1(ii) of the policy - Damage to Third Party Property-Cover under Section III for Owner - Driver(CSI): ₹ 1500000 Terms, Conditions & Exclusions: As per the Indian Motor Tariff. A personal copy of the same is available free of cost on request & the same is also available at our website.

Warranted that the Assured named herein/owner of the Policy. If the PUC is not found valid on the date of commencement of the Policy, the Company reserves its right to repudiate the Own Damage claim made under the Policy.

1/ We hereby certify that the policy to which the certificate relates as well as the certificate of insurance are issued in accordance with the provision of chapter X, XI of M. V.Act 1988. The stamp duty of 0.50 paid by Demand Draft, vide Receipt/Challan no. CSD/324/2019/559/19 dated 08-02-2019 as prescribed in Government Notification Revenue and Forest Department No. Mudrank 2004/4125/CR690/M-1.dated 31/12/2004.Goods and Service Tax Registration No: 27AABCL5045N1Z8. IMPORTANT NOTICE: The Insured is not indemnified if the vehicle is used or driven otherwise than in accordance with this Schedule. Any payment made by the Company by reason of wider terms appearing in the Certificate in order to comply with the Motor Vehicle Act, 1988 is recoverable from the Insured. See the clause headed "AVOIDANCE OF CERTAIN TERMS AND RIGHT OF RECOVERY." Disclaimer: The Policy shall be void from inception if the premium in full is not realised by the company. In the event of misrepresentation, fraud or non-disclosure of material fact, the Company reserves the right to cancel the Policy. Please note that the insured vehicle was pre-inspected and a report was prepared accordingly. The existing damages to the vehicle as mentioned in the report shall not be paid by the Company. The policy is issued basis the information provided by you, which is available with the company. In case of discrepancy or non recording of relevant information in the policy, the insured is requested to bring the same to the notice of the company within 15 days. Goods and Service Tax for this invoice is not payable under reverse charge basis.

Branch: LEELA BUSINESS PARK, 6TH FLR, ANDHERI - KURLA RD, MUMBAI, 400059. Phone No.: +91-22-66383600

Agent Name: POLICYBAZAAR INSURANCE WEB

AGGREGATORS PVT. LTD

Agent Code: 201714906552 Tel No.: 2088787

For HDFC ERGO General Insurance Company Ltd

Vargotra **Duly Constituted Attorney** 

# **HDFC ERGO General Insurance Company Limited**

# Motor Insurance - Proposal Form cum Transcript Letter For Two Wheeler Package



Proposal No. 2312100280288401000

Insured Name	MR DEEPAK KUMAR A		RTO DHARMAPURI				PAN No.				
Correspondence Address	NO17/115,SIVACHARA ST DHARMAPURI TAMIL NAD		Ē-								
Mobile 979013546	Phone -		E Mail	DEPAKARU	MUGAM@GN	IAIL.COM	Regist	ration No	o. TN-29-BY-4	1713	
Period of Insurance	From Date & Time	20/02/2019 00:0	11 hrs	To Date & Time 19/02/2020 Midni			ght Proposal Issuance Date 16/				
Make	Model - Variant		Engine No		Chassis No			Mfg Yr	Seats(Incl. of side car)	Body Type	СС
YAMAHA	YZF R15-YZF R15		G3C7E0055690		ME1RG0621G0008776		)	2016	2	OPEN	150
Insured's Declared	Vehicle (₹)	Side Car	(₹)	Non Electric	Non Electrical Acc. (₹)		Electrical Acc. (₹)		CNG/LPG Kit (₹)	Total IDV	(₹)
Value (IDV)	66,749	0		0		0			0	0 66,74	
Fuel Type	е	Da	ate of Registra	tion	TPPD restriction			High	Higher deductible		
PETROL	PACKAGE		01/02/2016						NA		
Named Persons & N	, ,	Deepak Kumar,I	Padmava	athi,Mother)							
Nominee for Owner	driver				Appo	intee					
				Premium Deta	ails (₹)						
Own Damage Premium (a) Liability Premium (b)											
Basic Own Damage:		752	Basic Third Party Liability:								720
	752	PA Cover for Owner Driver of ₹1500000 2 PA Cover for named persons of ₹100000 each(for 1 Person) (IMT-15)								375 70	
Less: No Claim Bonus (35%	263	Sub Total – Addition  263 Net Liability Premium (b) 263								1,165 1,165	
	Total - Less	200	Total Pac	kage Premium (a+l	o)						1654
		Integrated Tax 18%								298	
	Net Own Damage Premium (a)	489	Total Pre	mium							1,952
The total Premium amou	unt is inclusive of NCB 35%										
Geographical Area India Con				eductible (IMT-2	<b>2)</b> ₹ 100	Vo	oluntary	Deducti	ble (IMT-22A)	₹ 0	
	ransfer No. TW19021000699431 2100280288400000	Dated 20/02/2018 to 19/02				vn on BizDirect	n Ronus	25%			
•	t, benefits under the present policy					CO.LID. 140 Oldii	Donas	2070			
	,										

Agent Name: POLICYBAZAAR INSURANCE WEB AGGREGATORS PVT. LTD

Agent Code: 201714906552 Tel No.: 2088787

#### Proposer declaration

**DECLARATION ON BEHALF OF ALL PERSONS TO BE INSURED:** I/We hereby understand, declare, consent and authorize the Company to use personal health details and financial information, as provided to the Company for underwritingthe risk. I/We hereby also understand, declare, consent and authorize the Company that the Company shall have right to retain the aforementioned information and disseminate the same to its service provider(s) for providing services related to insurance.

#### Anti rebate clause

Prohibition of Rebates (Section 41 of Insurance Act, 1938 as amended): 1. No person shall allow or offer to allow, either directly or indirectly, as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectuses or tables of the insurer: provided that acceptance by an insurance agent of commission in connection with a policy of life insurance taken out by himself on his own life shall not be deemed to be acceptance of a rebate of premium within the meaning of this sub-section if at the time of such acceptance the insurance agent satisfies the prescribed conditions establishing that he is a bona fide insurance agent employed by the insurer.

2. Any person making default in complying with the provisions of this section shall be liable for a penalty which may extend to ten lakh rupees.

#### **Terms and Conditions**

- 1) I / we declare and confirm having a valid PUC.
- 2) I understand the Proposal No. 2312100280288401000 is issued to me basis on above information.

Transcript Declaration: In case disagreement or objection or any other changes with respect to information and contents mentioned herein above, please contact our toll free number and register your objections / changes / disagreement to the content of this transcript or you may also send us email or written correspondence at the following details within a period of 15 days from date of your receipt of this transcript along the policy.

# **HDFC ERGO General Insurance Company Limited**

# Frequently Asked Question's (FAQ's) - Motor Insurance



#### WHAT ARE THE MAJOR COVERS UNDER THE POLICY?

#### Loss or Damage to the Insured Vehicle caused due to:

- a. Fire, explosion, self ignition or lightning.
- b Burglary, housebreaking or theft
- c All act of God perils like earthquake, flood, cyclone etc
- d Accidental external means, terrorism, riot and strike

#### Liability to Third Parties:

Provides cover for any legal liability arising out of the use of the vehicle for

- a Accidental death / injury to any third party
- b Any damage to property owned by third party

#### Personal Accident Cover:

The policy provides for a mandatory Personal Accident cover for owner driver and optional cover for passengers covering accidental death and permanent total disability

#### WHAT ARE THE MAJOR EXCLUSIONS OF THE POLICY?

- General aging, wear & tear, mechanical or electrical breakdown, failure, depreciation, any consequential loss
- b. Damage by a person driving without a valid license
- c. Damage by a person driving under the influence of liquor or drugs
- d. Loss/damage attributable to war, mutiny, nuclear risks
- e. Damage to tyres and tubes, unless damaged during an accident
- f. Usage on hire & reward (applicable for all classes except public commercial vehicles)
- g. Loss or damage to bonnet side parts, mudguard, bumpers, lamps, tyres, tubes, headlights, paint work (applicable for all commercial vehicles; unless opted additionally)
- Loss or damage resulting from overturning arising out of operation as a tool (applicable for mobile cranes, drilling rigs, mobile plants, navvies, shovels, grabs, rippers unless opted for additionally)
- Loss of or damage to accessories by burglary housebreaking or theft unless the vehicle is stolen at the same time (applicable to all commercial vehicles & two wheelers)

#### TRANSFER OF INSURANCE (INCASE VEHICLE IS SOLD)

To place your request for Transfer of Insurance, visit Customer Support section on our website www.hdfcergo.com.

#### WHAT CHANGES CAN BE DONE IN MY POLICY ENDORSEMENT

To place your request for any "Changes in Policy', visit Customer Support section on our website www.hdfcergo.com.

### **CLAIMS DOCUMENTS: IN CASE OF LOSS DUE TO THEFT**

- a. Duly filled and signed claim form & discharge voucher (after loss settlement)
- b. Original Registration Certificate (RC)
- c. Original Policy Copy
- d. Copy of FIR lodged at the nearest police station
- e. All original keys & vehicle invoice copy
- f. No trace report confirming that the stolen vehicle is not traceable
- g. Original NOC from financer incase of hypothecation / HPA
- h. Intimation to RTO for theft of vehicle
- i. Duly signed RTO transfer papers (Form 26, 28,29,30,35)
- j. RC extract with stolen remark from the concerned RTO after the loss
- k. AML documents for amount more than 1 lac (PAN card, 2 passport size photo, residence proof)
- $I. \ \ \, \text{Deed of subrogation cum indemnity on judicial stamp paper}$

Disclaimer: Where it is brought to the notice of the Company, that vehicle insured which is not a new vehicle but shown as a new vehicle with a malafide intention, claims for total loss of such vehicle would not be admissible, if there is a gap of more than 10 days from date of invoice of vehicle and the proposal date.

### **HOW DO I FILE A CLAIM?**

For Accidental Damage to Insured Vehicle (Own Damage Claims):

- Mobile App: Simply download HDFC ERGO Mobile App Insurance Portfolio Organizer from Play Store. Link your policy by providing few simple details and register a claim.
- Call Toll Free 1800 2700 700 (Accessible from India only) and provide your policy number for reference and register a claim

#### Please keep the following details handy while intimating a claim

- a. Policy Number
- b. Registration Details / RC Copy
- c. Drivers details at the time of accident including driving License Number
- d. FIR on a case to case basis
- e. Repair estimate

#### WHAT IS THE CLAIM PROCESS?

- If your vehicle can be driven, take it to the nearest dealer / garage.
- 2. Get a repair estimate, fill up the claim form and attach a copy of the registration certificate and driving license of the person driving at the time of the accident.
- 3. If the garage is within our network, you could avail of cashless claim facility. Pay for non accident related repairs, depreciation and deductible. We would settle the rest.
- If the garage is outside our network, you would have to get the claim reimbursed subsequently.

### CLAIMS DOCUMENTS -FOR ACCIDENTAL DAMAGE TO INSURED VEHICLE

- a. Duly filled and signed claim form & satisfaction voucher
- b. Registration Certificate (RC)
- c. Driving license of the person driving at the time of the accident
- d. Policy Copy, original repair estimate, repair invoice
- e. Payment receipt for non-cashless claims
- f. Original repair invoice for cashless claims
- g. AML documents for amount more than ₹1 lakh (PAN card, 2 passport size photo, residence proof)
- h. Form 35 & original NOC from financer incase of total loss where payment is made to insured
- i. A copy of police FIR/panchnama is required for TP injury / death / property damage
- j. Sale deed / Delivery note / Form 29 and 30 / transferred RC Copy in 'Used Car' cases

# Additional documents required for commercial vehicles:

a. Spot survey b. Load challan c. Fitness certificate d. Route permit

# WHAT IS NCB?

#### NO CLAIM BONUS (NCB):

NCB is provided for every claim free year basis the slab as provided by Tariff.

#### How can I get No Claim Bonus Reserving Letter?

NCB Reserving letter can be provided only on Sale of vehicle evidenced by transferred RC copy OR Sale Deed and Form 29 & 30. The OD section of the policy needs to be transferred to the new owner or cancelled.

#### **HOW DO I RENEW MY POLICY?**

- a. Visit **www.hdfcergo.com** to renew instantly online
- c. Visit our nearest branch / your agent
- b. SMS "RENEW <POLICY NO> " to 9999 700700
- d. Send a copy of the renewal notice along with premium cheque to our branch office /Corporate office

# HOW TO CONTACT US?

Visit Customer Support section on our website **www.hdfcergo.com** and avail host of services online which is easy, instant & convenient

# Convenience at your fingertips

On the Customer Support section of our website, you can:



Get Policy Copy/ 80D Tax Certificate



Make Changes on Policy



Track Claim Status



Update Contact Details