#### WILDLAND FIRE ACCESS AND SCOPE OF ACTION

#### **MEMORANDUM OF UNDERSTANDING BETWEEN**

## Chubb & Son, a division of Federal Insurance Company

As Manager and/or Agent for the Member Companies of the Chubb Group of Insurance Companies, Including

Federal Insurance Company
Vigilant Insurance Company
Pacific Indemnity Company
Great Northern Insurance Company
Chubb Indemnity Insurance Company
Chubb National Insurance Company
Chubb Custom Insurance Company
Northwestern Pacific Indemnity Company
Executive Risk Indemnity, Inc.
Executive Risk Specialty Insurance Company

Hereinafter referred to as CHUBB INSURANCE COMPANY

AND
Wildfire Defense Systems, Inc.

**AND THE** 

**SAN MIGUEL County Sheriff's Office** 

and participating Fire Protection Districts

(Hereinafter referred to as SMCSO SHERIFF'S OFFICE")

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#### 1. PURPOSE OF THE AGREEMENT

Private insurance companies have established wildfire mitigation services that deploy resources (contractors) to incident scenes to perform pre-suppression activities, such as removal of fuel and creation of a defensible perimeter, setting up roof or perimeter sprinklers, and/or the coating of homes and combustibles with fire-blocking gels. With an ever-increasing number of structures in the urban interface, insurance resources providing pre-suppression activities within restricted areas can have a beneficial impact on structural protection, if the operations are performed professionally and do not interfere with public fire agency resources. Such pre-suppression activities may also have the desired effect of encouraging civilian evacuation; homeowners who feel their property has an additional layer of protection would be more likely to evacuate.

CHUBB INSURANCE COMPANY has established such a wildfire mitigation service and markets the service as the CHUBB WILDFIRE DEFENSE SERVICE and operated by Wildfire Defense Systems, Inc.

Public fire agencies have legitimate safety concerns regarding the activity of private fire resources in restricted areas. To address these concerns, insurance program resources must be held to the same operational and training standards as public fire agency resources.

This Memorandum of Understanding ("MOU") formalizes the relationship between CHUBB INSURANCE COMPANY and the SMCSO so that CHUBB WILDFIRE DEFENSE SERVICE RESOURCES can assist in disaster preparedness by becoming fully integrated into SMCSO's wildfire response.

#### 2. AUTHORITY

Pursuant to § 30-10-512, C.R.S., the SMCSO acts as the fire warden and is responsible for the coordination of fire suppression efforts in case of prairie, forest or wildland fires or wildfires occurring in the unincorporated area of the county outside the boundaries of a fire protection district or which exceed the capabilities of a fire protection district to control or extinguish.

Fire protection districts have the authority to control fire incident scenes within the boundaries of their respective districts, and, together with other public agencies, control access to restricted or evacuated areas.

#### 3. ROLES AND RESPONSIBLITIES

CHUBB INSURANCE COMPANY is a group of affiliated insurance companies lawfully providing homeowners insurance coverage and other forms of property insurance to residents of SAN MIGUEL County and other property owners throughout the State of Colorado. CHUBB INSURANCE COMPANY retains resources (contractors) to provide wildfire mitigation operations as part of a service CHUBB INSURANCE COMPANY markets to its policyholders as CHUBB WILDFIRE DEFENSE

SERVICE, operated by WILDFIRE DEFENSE SYSTEMS, Inc.

The CHUBB WILDFIRE DEFENSE SERVICE and the contracted resources provided by WILDFIRE DEFENSE SYSTEMS, Inc. do not perform structure firefighting and are not wildfire first responders. The operations of these insurance program resources include wildfire pre-suppression activities and limited structural protection, such as fuel mitigation, zone sprinkler systems & the spraying of fire-blocking gels on homes. The CHUBB WILDFIRE DEFENSE SERVICE and the contracted resources provided by WILDFIRE DEFENSE SYSTEMS, Inc. shall be considered a Cooperating Agency as defined in the NWCG Guidelines.

SMCSO is the Agency Having Jurisdiction over fire incidents occurring in the unincorporated areas of SAN MIGUEL County outside the boundaries of a fire protection district or which exceed the capabilities of a fire protection district to control or extinguish.

#### 4. PREPAREDNESS

As part of the CHUBB WILDFIRE DEFENSE SERVICE and the contracted resources provided by WILDFIRE DEFENSE SYSTEMS, Inc., only resources that are trained, equipped and operate consistent with the NWCG Guidelines and the National Incident Management System shall be deployed to fire incidents.

The CHUBB WILDFIRE DEFENSE SERVICE and the contracted resources provided by WILDFIRE DEFENSE SYSTEMS, Inc. shall be non-publicly owned Wildland Resources (engines).

#### 5. COORDINATION DURING EMERGENCIES

The CHUBB WILDFIRE DEFENSE SERVICE and the contracted resources provided by WILDFIRE DEFENSE SYSTEMS, Inc. shall place an initial phone call to SMCSO Central Dispatch Office and, once an Incident Command Post is established, physically Check In with SMCSO or its designated representative at the ICP to provide Submittal Documents (template attached for reference), including qualifications description and mission details (property addresses and supporting mapping). Upon completion of mission, the CHUBB WILDFIRE DEFENSE SERVICE and the contracted resources provided by WILDFIRE DEFENSE SYSTEMS, Inc. shall report to ICP (Liaison Officer or other designated ICP contact) and inform the ICP of the time of de-mobilization from the Incident and confirm to the ICP that the CHUBB WILDFIRE DEFENSE SERVICE and the contracted resources provided by WILDFIRE DEFENSE SYSTEMS, Inc. have accounted for all of their resources. The CHUBB WILDFIRE DEFENSE SERVICE and the contracted resources provided by WILDFIRE DEFENSE SYSTEMS, Inc. will adhere to the protocols outlined in Appendix A, attached hereto and made a part of this MOU. Provided these resources adhere to the protocols, and as fire safety conditions allow, SMCSO shall permit The CHUBB WILDFIRE DEFENSE SERVICE and the contracted resources provided by WILDFIRE DEFENSE SYSTEMS, Inc. to operate within restricted or evacuated areas.

The CHUBB WILDFIRE DEFENSE SERVICE and the contracted resources provided by WILDFIRE DEFENSE SYSTEMS, Inc. shall utilize programmable radios to meet Federal AG-0343-S-07-9002

Wildfire radio standards/operating frequencies (see below for reference). When arriving on site, the CHUBB WILDFIRE DEFENSE SERVICE and the contracted resources provided by WILDFIRE DEFENSE SYSTEMS, Inc. will physically locate IC for direct communication/coordination and radio check. If ICP is not developed, radio communications will be established using published frequencies from SMCSO and radio contact will be established to receive SAN MIGUEL SHERIFF'S OFFICE instructions.

Federal AG-0343-S-07-9002 Radio Standard The radio must be capable of programming incident frequencies and of operating in the frequency range of 148MHz to 174MHz in the analog wide band (25KHz) and narrow band (12.5KHz) modes or P25 (digital) compliant radios in the frequency range of 138MHz to 174MHz.

#### 6. POST EMERGENCY ACTIVITIES

The CHUBB WILDFIRE DEFENSE SERVICE and the contracted resources provided by WILDFIRE DEFENSE SYSTEMS, Inc. will work with SMCSO and other responding Jurisdictional Agencies to evaluate lessons learned after each incident or proclaimed disaster.

#### 7. PROTECTION OF INFORMATION

Information essential to effective emergency response, such as names and addresses of CHUBB INSURANCE COMPANY policyholders with homes located in restricted or evacuated areas, will be shared by The CHUBB WILDFIRE DEFENSE SERVICE and the contracted resources provided by WILDFIRE DEFENSE SYSTEMS, Inc. with SMCSO. SMCSO recognizes the sensitive and proprietary nature of such information and agrees to protect it to the extent permitted by law.

#### 8. NO CREATION OF RIGHTS OR LIABILITIES

No legal rights, obligations, employment relationship or contract for services are created between SMCSO or SAN MIGUEL County and CHUBB INSURANCE COMPANY as a result of entering into this MOU. Nothing in this MOU shall be deemed to be a waiver of any rights or defenses available to SMCSO under the Colorado Governmental Immunity Act,  $_{\rm s}$  24-10-101, et seq., C.R.S.

#### 9. TERM

This MOU shall remain in effect until such time as either party to the agreement terminates their participation by providing written notice to the other party.

Revision 4/11/2012				
10. SIGNATURES				
	County Sheriff's Office		Insurance Company	
Ву:		Ву:		
Printed Name:		Printed Name:		
Title:		Title:		
Date:		Date:		
			Insurance Company Contractor	
		Ву:		
		Printed Name:		
		Title:		
		Date:		
Fire Protection District, signature and date:				
Fire Protection District, signature and date:				
Fire Protection District, signature and date:				
Fire Protection District, signature and date:				
Fire Protection District, signature and date:				
Wildfire Defense Systems, Inc.				
add additional signature page if nee	eded.			

#### Appendix A

#### **Insurance Resource Conditional Access Protocol**

#### **Insurance Program Resource Utilization Protocol**

Insurance Resources are defined as Wildland Engines working under an Insurer Wildfire Program which contracts for services directly to the Insurer and not individual homeowners. The following protocols define the Insurance Resource requirements to be listed as an Incident Cooperator and be granted Conditional Access within the wildfire evacuation zones. Any Insurance Program resource that does not meet the qualifications/ credentials or protocols defined herein shall not be granted Incident Cooperator status.

#### **Conditional Access**

Access shall be based upon Incident Command retaining Situational Awareness of the Insurance Program Resource in the same fashion as Incident Resources. Incident Command retains Command and Control to remove Insurance Program Resource (in the same fashion as Incident Resources) from any work zones in which fire behavior is deemed unsafe for wildfire operations.

#### **Insurance Program Resource Mission**

Wildland Engine based pre-suppression and structure protection activities working within evacuated or restricted areas which consist primarily of incident ember zones, safety zones or in the black. This is not a first responder service. Pre-Suppression defensive measures may include emergency fuel mitigation, zone sprinkler system setup, fuel break preparation, retardant application, and/or fire blocking gel application and Wildland Engine Operations.

#### **Insurance Resource Required Qualifications/Requirements**

- Wildfire operations performed in accordance with the training, safety and operational requirements defined in the USFS Fireline Handbook (NWCG Handbook #3, PMS410-1) and the USFS Incident Response Pocket Guide (PMS#461), as well as other State requirements.
- o Insurance Program Resource shall arrive and operate "Wet" on the Incident (self sufficient).
- For the purposes of qualification and inspection verification the Insurance Engine Resource
   Provider shall hold a current EERA or USFS Federal Suppression Contract.
- Personnel to be NWCG 310-1 compliant with current Red Card to appropriate ICS Position with photo identification and required PPE. Personnel training and certification records to be inspected and approved annually under their EERA/Federal contract requirements.
- Engines shall meet NWCG standards for Type VI to Type III wildland engines, Tactical Tenders or Tenders which pass annual DOT and Federal/EERA contract equipment/compliment inspections.

#### **Check In Procedure / Interface Procedures**

- Insurance Program Resource shall contact SMCSO Dispatch via the SAN MIGUEL Communications
   Center at 970-728-1911 while in route to incident and follow Dispatcher Instructions for check-in or locate ICP and check in with Liaison Officer or other appropriate ICT ranking personnel.
- If ICP is not established or located, report via radio and receive instructions.
- All Insurance Program Resources are required to check in with Incident Command and abide by Incident Command Orders. Any Insurance Program which fails to meet these requirements shall be removed from the Incident.
- By the first attended briefing, Insurance Program Resource shall provide a hard copy mission submittal packet to Incident Command and an electronic copy to the SMCSO Liaison Officer if email address provided.

#### Reporting, Briefing and Communication Requirements

- Insurance Program Resources shall utilize programmable radios to meet Federal AG-0343-S-07-9002 (Best Value Contract) or equivalent. The radio must be capable of programming incident frequencies and of operating in the frequency range of 148MHz to 174MHz in the analog wide band (25KHz) and narrow band (12.5KHz) modes or P25 (digital) compliant radios in the frequency range of 138MHz to 174MHz. Radio's may be programmed at ICP via cloning or set to frequencies after receiving authorization by ICP or AHJ Dispatch.
- Insurance Resource Contractor shall obtain their own FCC licensed frequency for their internal radio communications.
- Insurance Program Resource to provide a liaison whom shall report to the ICT Liaison Officer and attend briefings as required by ICT. The Insurance Program liaison shall provide an updated submittal to include a list of all resources working in the area, properties effected and what level of pre-suppression activities have been initiated.
- The IC or Incident Liaison Officer shall provide ICT instructions to the Insurance Program Resources with whom they should coordinate their activities and communicate to while in the field.
- o If pre-suppression occurs, Insurance Resource to document actions and report to Incident Command (i.e. gel application, zone sprinkler systems or other).

#### **Engine Branding / Personnel Identification**

- Insurance Engine Resource may be equipped with Red or Yellow Light bars (safety measure for visibility in smoke and visibility for aviation resources). Light Bars shall be restricted to use on incident only.
- o Insurance Program Engines should not have presentation intended to mimic Public Emergency Vehicles (color and markings similar to Department/Agency Vehicles).
- Insurance Program Engines shall be configured and equipped to meet NWCG specifications in order to meet Engine and compliment specifications required by Federal Suppression or other State contracting. This may include appropriate wildland engine markings for Federal and State service.

0	Individual Company and Insurance Program Resource Branding shall be present on Engines which intended to designate engines as a non-public resource.
0	Insurance Program Personnel to carry photo identification and current Red Card (NWCG or CICCS
0	Insurance Program or Company Identification on Personnel.

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### **APPENDIX B**

Example Template for Incident Specific ICP Submittal
Insurance Company Contracted Wildfire Mitigation Resources
INSURANCE COMPANY
Insurance Company Wildfire
Wildfire Resources Incident Submittal Package
meldent submittal i dekage
Submitted To:
County Sheriff Office.
Submitted By:
Operations Center Phone:

#### Date:

## **Response Component**

Contractor and Operation Center are located in (insert State(s))	
These Operations Centers utilize Internet based fire	<u>:</u>
intelligence sources, local news, policyholder reporting and other available sources	to
monitor current fire activity. The client location in relationship to the fire activity is	
evaluated. A determination is then made to assess if a response is warranted. Reso	urces
may be dispatched to the homeowner's property when a wildfire threatens an enro	lled
Insurance Company Wildfire Contractor Resource policyholder p	roperty
or a civil authority initiates an evacuation order as a result of an approaching wildfin	e.
If access to the incident is granted, once on scene the enrolled property is assessed	and
prepared for possible fire encroachment. Policyholders are encouraged to obey all	
evacuation requests/orders. If time allows, debris is clean and cleared from the hon	ne or
structure. The Insurance Company Wildfire Contract Resource ut	ilizes
all available Wildland Engine based technologies and apparatus including applicatio	n of
fire blocking gel. Clean up is handled as necessary.	

- Services: Pre-suppression and structure protection activities performed in accordance with the training, safety and operational requirements defined in the USFS Fire line Handbook (NWCG Handbook #3, PMS410-1) and the USFS Incident Response Pocket Guide (PMS#461), as well as other state and local requirements. This is not a first responder service; rather, work will be performed in support of local, state and federal responders. Pre-Suppression defensive measures may include emergency fuel mitigation, zone sprinkler system setup, fuel break preparation and fire blocking gel application.
- Coordination with Incident Command: Operate under site Incident Command established by Municipal Fire Departments, State or Federal Wildfire Agencies.
- Radio communication capabilities include radio cloning to meet IC communications needs.

# \_\_\_\_\_ Insurance Company Wildfire Contract Resources Resource Standards and Qualifications

This policy will provide the frame work for cooperation that will enhance the mission of both parties, providing for firefighter and public safety first.

#### **Standards**

### Minimum Personnel Qualifications:

- NWCG 3 10-1 National Standard
- Personnel carded at appropriate ICS position
- Contractor to provide access to online database or Federal Contracting
  Personnel Training verification so Agency Personnel can verify training and
  certifications. Verification shall consist of Federally Approved online Databases
  sources or approved regional authorized MOU Training and Certification
  Provider.
- All personnel to wear required Personal Protective Equipment
- Crews will be logistically self-sufficient

## **Equipment Standards**

- All Engines and Equipment to hold current Annual Federal Inspection and/or under current Federal Best Value, EERA Contract or equivalent.
- Engines NWCG approved and equipped to meet Region 1 Best Value Contracting standards.
- Mobile and Portable radios that are compatible with Federal, State and Local agencies These radios shall have the ability to be field programmable

#### Communications:

- Advise agency when en route and/or in the area of the incident
- Insurance resources will monitor agency frequencies
- Responsible jurisdiction & incident command teams provide communication plan during incidents
- Will provide liaison between Incident Command team &Insurance Company resources. This contact will include a list of all resources working in the area, properties affected and what level of pre-suppression activities has been

initiated. A determination will be made by the IC on who theses resources will contact during the incident.

• Insurance: The contractor must have insurance certificates for liability, auto and work comp in a folder in each Engine and available for Inspection.

#### **Protocol**

- Upon arrival to an incident base the Company Representative will check in with Agency Liaison.
- Provide Agency Liaison with check in form, if needed.
- Photo Identification, Fire Qualification card for all personnel (to be retained by Personnel) Vehicles identification, Mechanical inspection, weight slips and certification of insurance. This information will be available in a small binder or folder on each Engine.
- The Company Representative will provide Agency Rep, Operations or Incident commander with response property address.
- Representative will attend briefings and receive incident action plan.
- Resource will make communication with Division /Group supervisor as situation requires.
- Any actions taken and all intelligence gathered will be recorded.
- If Gel is applied a placard will be placed at the address with all info detailed.
- In the event that clients are not within defined division boundary Intelligence info will be reported to Agency Liaison.
- In the event of imminent threat action will be taken following all established safety standards.

# Threatened Insurer Policyholder Address List

(Inserted for specific incident)

# **Mapping of Locations**

(Inserted for specific incident and attached hereafter)

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Insurance Comp	any Wil	dfira Pasaur	cas On Sita				
insurance comp	ally vvii	uiiie nesouii	ces On Site				
Incident:			Resource C	Order:			
Descriptive Location	Project	Preseason Agreement #	On Si Mana		ntractors Na none #	me Orde Offic	
		J	and Pho WDS Ph	ne #			Rep
			WD3 FI	ione #			
Resource Order Requested Date		To Needed Date/Tin	Deliver ne To	Assigned Date/Time	Estimated	Estimated	Release Date
- 4	From WDS-	,		,	Time of Departure	Time of Arrival	
	ops						
LAT			LONG				
TWN			RNG		SEC		
Documentation:							

# APPENDIX C ADDITIONAL COUNTY REQUIREMENTS

Communications Plan: Per the Insurance Resource Conditional Access Protocol shown above: "Insurance Program Resource shall contact SMCSO Dispatch via the SAN MIGUEL County Communications Center at 970-728-1911 while in route to incident and follow Dispatcher Instructions for check-in or locate ICP and check in with Liaison Officer or other appropriate ICT ranking personnel."

"Insurance Program Resources shall utilize programmable radios to meet Federal AG-0343-S-07-9002 (Best Value Contract) or equivalent. The radio must be capable of programming incident frequencies and of operating in the frequency range of 148MHz to 174MHz in the analog wide band (25KHz) and narrow band (12.5KHz) modes or P25 (digital) compliant radios in the frequency range of 138MHz to 174MHz. Radio's may be programmed at ICP via cloning or set to frequencies after receiving authorization by ICP or AHJ Dispatch."

"The IC or Incident Liaison Officer shall provide ICT instructions to the Insurance Program Resources with whom they should coordinate their activities and communicate to while in the field."

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Stil Migoel County Sheriff's Office	Chabb Insurance Company
Printed Name: Bill Illasters	By: Acott Dance
Title: SIPPIFF	Printed Name: Scott R. Spence
	Title: SR VICE PRESIDENT
Date: July 19,2011	Date: Aug 16, 2011
	Wildfine Definee Insurance Company Contractor SYSTEMS, Inc.
	With Torgon
the state of the s	Printed Name: David Torgerson
	Title: President
	Date: 8-2-2011
Telluil AC Fire Protection District, signature and c	
Fire Protection District, signature and d	
Fire Protection District, signature and d	ate: Jam Hullson 7-25-2011
Fire Protection District, signature and d	
Fire Protection District, signature and di	ate;
Wildfire Defense Systems, Inc.	
add additional signature page if needed.	
Insurance Company Contracted Resources Memorandum of Understanding and Appendices	Page 6 of 15