



Certificate of Participation

This is to certify that

Mr. Deepak Raj Purushothaman,

has successfully completed a two-day workshop on **intercultural communication** at the RWTH Aachen University, Germany.

The workshop covered the following aspects:

- Provide a knowledge base of cultural concepts and their impact on the problem-solving process and cross-cultural communication behaviour (conceptual transparency)
- Guide learners in structuring their conceptual understanding of cultural differences into usable tools to deal with real cross-cultural communication scenarios (applications training)
- Train learners to "paradigm shift" in order to create culture-appropriate corrective and preventive strategies for cross-cultural communication problem solving (workable solutions)
- Specific applications in cross-cultural communication
 - Effective problem solving and mediation
 - Team-building and leadership skills for multicultural work groups
 - Awareness of potential risks in usage patterns characteristic to "German-English"
 - Practice of using English optimally as an mediation tool in conflict management and negotiation

Aachen, **October 24th 2013**

A handwritten signature in blue ink, appearing to read "M. Virgo".

Magdalena Virgo
Head of Division 2.2 – International Student
and Scholar Services
International Office of RWTH Aachen University

A handwritten signature in blue ink, appearing to read "Alexia Petersen".

Alexia Petersen, B.A., M.A. Litt.
Workshoptrainer