



# SecureCash<sup>®</sup>

*Let Us Do Your Banking*

## TERMS AND CONDITIONS OF SERVICE



**SecureCash<sup>®</sup>**  
*Let Us Do Your Banking*

## PARTIES

### PARTIES

#### Principal

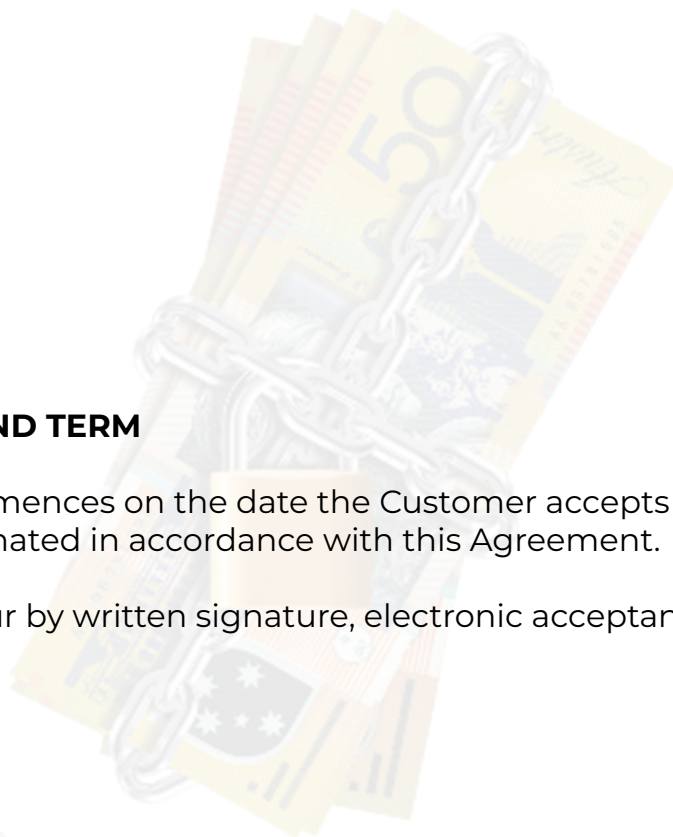
Sky Wallet Pty Ltd  
ABN 39 668 299 027  
30 Church Hill Road, Old Noarlunga SA 5168  
Trading under licence as **SecureCash**  
(including its permitted contractors, franchisees, agents and assigns)  
(**Principal**)

#### Customer

### COMMENCEMENT AND TERM

This Agreement commences on the date the Customer accepts these Terms and continues until terminated in accordance with this Agreement.

Acceptance may occur by written signature, electronic acceptance, or continued use of the Services.



### SERVICE CONDITIONS

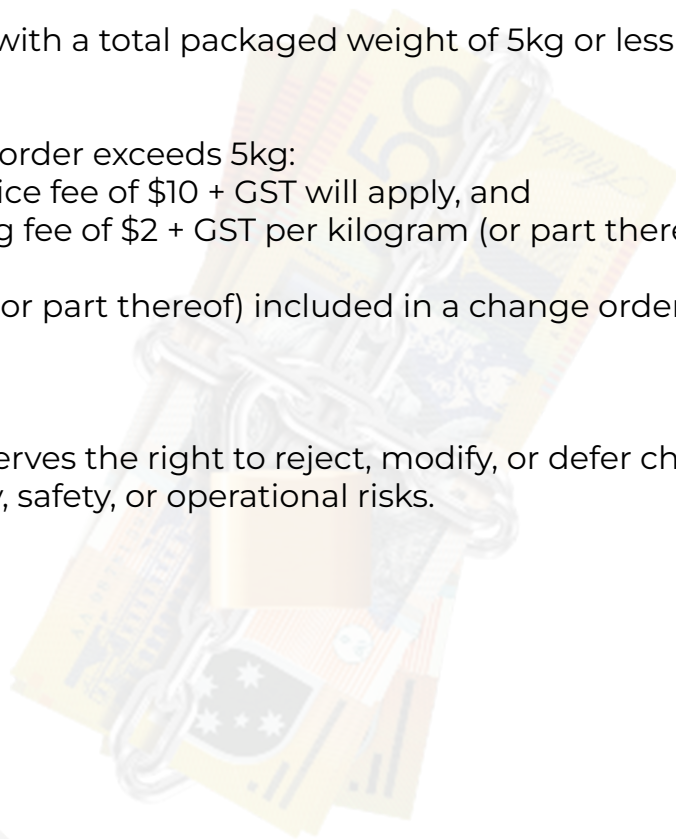
- A minimum of one (1) collection per week applies, unless otherwise agreed in writing as part of your service proposal.
- Collections and deliveries do not have guaranteed times and are carried out subject to security, safety, access, and operational requirements, unless otherwise agreed in writing as part of your service proposal.
- You must use your nominated bank's express deposit satchels and express depositing system, where applicable.
- All banking must be fully prepared, sealed, and ready for handover before the SecureCash courier arrives.
- Each collection is limited to:
  - no more than ten (10) bags
  - a total combined weight of no more than 3kg
  - cash with an aggregate face value not exceeding \$50,000 AUD per collection
  - cheques are not subject to a face value limit
- Invoices are payable within fourteen (14) days of issue, unless otherwise stated on your invoice.



## CHANGE ORDERS

### CHANGE ORDERS

- All change orders must be submitted at least two (2) business days before the requested delivery date.
- Orders exceeding \$1,000 require prepayment of the excess amount by electronic funds transfer (EFT) before the order will be processed.
- All change orders must be placed via SecureCash's online ordering systems.
- Change orders with a total packaged weight of 5kg or less are charged as quoted.
- Once a change order exceeds 5kg:
  - a flat service fee of \$10 + GST will apply, and
  - a handling fee of \$2 + GST per kilogram (or part thereof) will be charged.
- For every 50kg (or part thereof) included in a change order, a sourcing fee of \$20 + GST will apply.
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- SecureCash reserves the right to reject, modify, or defer change orders that present security, safety, or operational risks.



## 1. DEFINITIONS

Agreement means these Terms, any Quotation, Instructions, schedules, and any agreed written variations.

Authorised Representative means a person authorised by SecureCash to perform the Services and whose authority is verifiable at the time of handover through SecureCash's systems, records, or verification processes.

Bank Verification means the final count performed by the Customer's nominated financial institution.

Business Day means a day other than a Saturday, Sunday, or public holiday in South Australia.

Cash includes banknotes, coin, sealed deposit bags, and associated banking instruments.

Confidential Information means all non-public information relating to the business, operations, security arrangements, pricing, procedures, systems, finances, or commercial affairs of either party.

Consequential Loss includes loss of profit, revenue, opportunity, goodwill, reputation, indirect loss, and economic loss.

Services means cash-in-transit services, change delivery, temporary secure storage, and associated security services.

## 2. ENTIRE AGREEMENT

This Agreement constitutes the entire agreement between the Parties and supersedes all prior discussions, representations, or arrangements.

No terms proposed by the Customer apply unless expressly accepted in writing by the Principal.

## 3. COMMERCIAL BASIS

The Customer acknowledges that the Services are acquired solely for business purposes and not for personal, domestic, or household use.

Nothing in this clause excludes or limits statutory rights that cannot be excluded by law.





## 4. SERVICE CONDITIONS

4.1 A minimum of one (1) collection per week applies unless otherwise agreed in writing.

4.2 SecureCash will use reasonable endeavours to perform collections and deliveries having regard to security, safety, access, and operational requirements. No specific collection or delivery time is guaranteed.

4.3 All Cash must be fully prepared, sealed in tamper-evident satchels, and ready for handover prior to arrival.

4.4 Each collection is limited to:

- ten (10) bags
- total weight of 3kg
- \$50,000 AUD in cash unless approved in writing

Cheques are not subject to a face value limit.

## 5. CHANGE ORDERS

5.1 Change orders must be submitted at least two (2) Business Days prior via SecureCash systems.

5.2 Orders exceeding \$1,000 require prepayment of the excess before processing.

5.3 Fees apply as quoted and may include handling and sourcing fees. SecureCash may reject, modify, or defer orders presenting security, safety, or operational risk.

## 6. CUSTOMER OBLIGATIONS

The Customer must:

- provide safe, secure, and adequately lit access
- ensure designated and authorised handover points
- comply with SecureCash procedures and manuals
- ensure staff follow verification requirements

Failure to comply constitutes a material breach.

## 7. VERIFICATION AND HANDOVER

7.1 Cash may only be released to an Authorised Representative verified through:

- SecureCash systems or portal
- QR identification
- telephone confirmation

7.2 Physical identification alone is insufficient.

7.3 Loss arising from failure to follow verification procedures is the Customer's responsibility, except to the extent directly caused by SecureCash's negligence.

## 8. BANK VERIFICATION

8.1 Subject to Clause 8A, Bank Verification is final and binding.

8.2 SecureCash is not liable for discrepancies identified after Bank Verification unless directly caused by SecureCash's negligence.

### 8A. BANK VERIFICATION DISPUTE PROCESS

8A.1 The Customer must notify SecureCash in writing of any dispute within five (5) Business Days of receiving Bank Verification, providing reasonable supporting information.

8A.2 SecureCash will acknowledge the dispute within two (2) Business Days and complete an internal investigation within ten (10) Business Days.

8A.3 Where SecureCash error is established, SecureCash will rectify the loss within fourteen (14) days.

8A.4 If no dispute is raised within the timeframe, or after completion of the investigation, Bank Verification remains final.

## 9. DELAYS AND STORAGE

9.1 Same-day delivery is not guaranteed.

9.2 Where delivery is delayed for reasons beyond reasonable control, Cash may be securely stored and delivered the next Business Day.

9.3 SecureCash will not store Cash for more than three (3) Business Days without the Customer's consent unless required by law or security necessity.



## 10. PAYMENT

10.1 Invoices are payable within fourteen (14) days.

10.2 SecureCash may suspend Services after forty-eight (48) hours' written notice for non-payment.

10.3 The Customer indemnifies SecureCash for reasonable costs incurred in recovering overdue amounts.

## 11. INSURANCE

11.1 SecureCash maintains public liability and cash-in-transit insurance appropriate to the nature and risk of the Services.

11.2 Contractors and franchisees engaged by SecureCash must maintain equivalent insurance as required by SecureCash.

11.3 Insurance responds subject to policy terms, exclusions, and conditions. Nothing in this Agreement constitutes an insurance policy or guarantee of coverage.

11.4 Certificates of currency will be provided upon reasonable request.

## 12. RESPONSIBILITY FRAMEWORK

12.1 SecureCash remains managerially responsible for coordination and delivery of the Services.

12.2 Contractors and franchisees act as authorised service providers within SecureCash operational controls.

## 13. INDEMNITY

The Customer indemnifies SecureCash against loss arising from:  
breach of this Agreement

- failure to comply with procedures
- unsafe premises or access
- unlawful or unauthorised use of the Services

For the purposes of this clause, unsafe premises or access means conditions that present a foreseeable risk to personnel safety, including inadequate lighting, uncontrolled hazards, or unsecured access points.



This indemnity does not apply to loss directly caused by SecureCash's negligence.

## **14. LIMITATION OF LIABILITY**

14.1 To the maximum extent permitted by law:

- SecureCash is not liable for Consequential Loss
- SecureCash's total liability is limited to the lesser of:
  - re-performance of the Services, or
  - fees paid in the preceding three (3) months

14.2 Nothing excludes liability that cannot be excluded by law.

## **15. DATA AND PRIVACY**

15.1 The Customer consents to SecureCash collecting, storing, and using personal and transactional data for operational, compliance, security, and audit purposes.

15.2 SecureCash will comply with applicable privacy legislation and notify the Customer of any notifiable data breach in accordance with law.

## **16. SUBCONTRACTING**

SecureCash may subcontract Services and retains overall responsibility for service coordination and compliance.

## **17. TERMINATION**

17.1 SecureCash may terminate immediately for non-payment, material breach, or WHS or security risk.

17.2 The Customer may terminate for material breach by SecureCash if not remedied within fourteen (14) days of written notice.

17.3 The Customer may otherwise terminate on thirty-one (31) days' notice if accounts are current.

## **18. FORCE MAJEURE**

Neither party is liable for failure caused by events beyond reasonable control.



## **19. CONFIDENTIALITY**

Each party must keep Confidential Information confidential and use it only for purposes of this Agreement, subject to lawful disclosure.

This clause survives termination for five (5) years.

## **20. NOTICES**

Notices may be given electronically.

Email is deemed received when sent, unless a delivery failure notice is received.

## **21. GOVERNING LAW**

This Agreement is governed by the laws of South Australia.

The courts of South Australia have exclusive jurisdiction.

## **22. VARIATION**

SecureCash may vary this Agreement on thirty (30) days' notice.

The Customer may terminate prior to commencement of a material variation.

## **23. ACCEPTANCE**

Acceptance occurs by signature, electronic acceptance, or continued use of the Services.

**This Agreement has been digitally signed by the following Representative**

**CUSTOMER**

**Authorised Representative:**





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