# We bring your customers back and increase their satisfaction.

Proactive Package Tracking, Notifications, Store Locator, Returns and RMA, CSAT, NPM, Delivery Estimate - all integrated with Magento 2 and providing the best post-purchase customer experience.

Get ready for the Holidays by optimizing your Post Purchase Emails & SMS, Automate Return Flow and Increase Conversion Rate and drive more revenue.

# WeSupply.

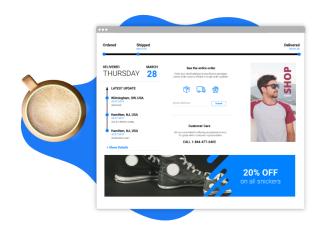
# Try it now for free!

Simplify post purchase customer support by integrating with a single platform instead of using and maintaining multiple 3rd party functionalities. Cut costs and efforts by integrating with WeSupply, a service that does it all.

Get Free onboarding and launch within 24 hours.

# **Tracking Page**

By giving customers proactive information and control over the tracking process, you create an effortless experience. Chasing down information and relying on third party websites to track orders is a key friction point that shoppers shouldn't have to go through.





#### **Email Notifications**

Did you know that your customers are at least 4X more likely to open emails regarding their purchases then pure marketing emails? Stay ahead of the curve by proactively notifying your customers before they need to ask you a question about their order.

#### **Returns & RMA**

WeSupply helps you create a frictionless, effort free experience for your customers. We improve post purchase behavior by focusing on two components: proactivity and self service. By going out of the way to notify customers and giving them more control over the return process you will make things easier for them and for you.



# Customer satisfaction 27.26% We want to give customen the best help and support possible Please help us by amounting this question To what extent do you agree or disagree with this statement: Our store made it easy to handle my issue 1 2 3 4 5 6 7 \*\* Strongly disagree How likely would you be to recommend our products and servicies to a friend or a colleagon? 0 1 2 3 4 5 6 7 8 9 10

#### **Analytics, NPS, CSAT**

Understand the voice of your customer and align your entire company around customer happiness. Measuring Happiness means having a deep understanding of your NPS and CSAT and how they complement each other. Together, they give you the tools to quantify and improve the overall experience you company provides.

# **Estimate Delivery Time**

Finally you can ditch vague estimations, and that static chart, for good. Our solution provides an accurate delivery date predictor based on past data and customer location analytics.





### **Unlimited Package Tracking**

The best part of it all is that you can track as many packages as you want.