



CITIBANK N.A.,
Acropolis,
New Door No.148(Old No.68),
Dr. Radhakrishnan Salai, Mylapore,
Chennai-600 004.
Tamil Nadu GSTIN - 33AAACC0462F2ZA

CITIBANK REWARDS PLATINUM CARD

Statement for Citibank Card Number *****3729

Statement Period: 13 March 2020 to 12 April 2020



At a glance

Statement Date:

12/04/20

Total Amount Due:

Rs.-2411.68

Minimum Amount Due:

Rs.0.00

Due Date:

NO PYMT REQD

Credit Limit:

Rs.308250.00

Available Credit Limit:

Rs.308250.00

Available Cash Limit

Rs.13700.00

Account Summary

Previous balance:

Rs.25008.32

Current Purchases & Other Charges:

Rs.22598.00

Current Cash Advance:

Rs.0.00

Last Payments Received:

Rs.50018.00

Points Earned:

-200

Update Contact Details

Customer Name

DIPTIRANJAN PATTANAYAK

To update your contact details, login to www.citibank.com/india with your Internet Password (IPIN) and click on the links under "Manage your account".

To self-select IPIN (Internet Password) instantly [Click here](#)

Pay Online :

- Citibank Online - E-Pay/NEFT

Important communication

Citi is offering a moratorium on credit card dues and EMI(s), till 31 May20, for eligible customers. No late fees, return charges nor delinquency reporting. Interest will continue to accrue. Refer FAQs at <https://citi.asia/MoratoriumFAQ> Stay safe!

Did you know that this statement also contains details on

◆ Your Reward Points

Convert your big shopping transactions into small, manageable EMIs! Click on the highlighted transaction, login to Citibank Online and convert into an EMI now! T&C apply.

Note: Please disable popup blocker to allow pop-ups from Citibank India

Detailed Statement

Date	Reference no	Transaction Details	Amount (in Rs)
17/03	2042850941	NEFT PAYMENT	25009.00CR
20/03	07955214534	MAKEMYTRIP INDIA PVT LTD NEW DELH	25009.00CR
<u>27/03</u>	<u>08799838803</u>	<u>RELIANCE NIPPON LIFE I MUMBAI</u>	<u>22598.00</u>



Invoice Number - 2004100160024508

HSN - 997113 - Credit-granting services including stand -by commitment, guarantees & securities

LOS State - 33-TamilNadu

POS State - 29-Karnataka

Rewards Everywhere, Every time

Your Reward Points Summary

Points earned so far	Points earned this month	Points redeemed this month	Points available for redemption
1906	-200	0	1706

Explore the world of Citibank Rewards to redeem from a wide variety of options

^TOP

To know how to redeem your Reward points, Click on REDEEM REWARDS tab on [this page](#)

Other offers on your Card:



Food & Beverages



Shop Online



Others

Save up to 20% on dining across participating restaurants with Citi cards. [Know more.](#)

Choose to pay in easy EMIs at leading online retailers such as flipkart.com, homeshop18.com and ebay.in

Pay your Citibank Credit Card bill online from other bank accounts* at no extra charges, with the EPay service. Visit www.citibank.com/india and click on 'EPay'

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Important Information

- ◆ The "Available Credit Limit" shown in this statement takes into account charges incurred but not due. Please ensure that at least the "Minimum Amount Due" reaches us by the "Due Date".
- ◆ **If the minimum amount due or part amount less than the total amount due is paid, interest charges are applicable (including fresh purchases, if any) on an average daily reducing balance method.**
- ◆ For charges related to your Credit Card, please [click here](#)
- ◆ Under an initiative of the Government of India and the Reserve Bank of India (RBI), to improve functionality and stability of the Indian financial system, all banks and financial institutions are required to share customer data with Credit Information Companies (CICs). CICs are repository of information shared by banks, NBFC etc. and they collect, maintain and provide credit information on all borrowers to financial institutions. To know more about CICs, please [click here](#).
- ◆ To know the Voluntary Codes as prescribed by the "The Banking Codes and Standards Board of India (BCSBI)" in any Indian language of your choice, please [click here](#)
- ◆ **As you may be aware that trading in foreign exchange (including through electronic/internet trading portals) is prohibited under the Foreign Exchange Management Act (FEMA), 1999. Further, the Reserve Bank of India (RBI) has clarified many a time that remittance in any form towards overseas foreign exchange trading (including through electronic/internet trading portals or by use of credit/debit cards) is not permitted. RBI has cautioned the public not to remit or deposit money or utilize credit/debit cards for such unauthorised transactions. The advice has become necessary in the wake of many unauthorized transactions being conducted by residents that have been reported to RBI. Accordingly, please take note of the prohibitions on using your credit/debit card for such unauthorized transactions in contravention to the FEMA & regulations thereunder and that violation(s), if any, would attract penalties or as RBI or the Enforcement Directorate may initiate against such residents.**
- ◆ In case of non-payment, our Customer Assistance Specialists, engaged through our authorized agencies may contact you. To view the complete list of our authorised agencies, please [Click here](#)
- ◆ Please note that as per extant RBI regulation, debit from NRO A/c towards settlement of International charges on International Credit Cards is now subject to below restrictions on repatriation of NRO A/c balances:
A Non-Resident Indian (NRI) or a Person of Indian Origin (PIO) may remit an amount up to USD one million, per financial year, out of the balances held in his Non- Resident (Ordinary) Rupee (NRO) account, for all bona fide purposes, subject to payment of applicable taxes in India, if any. Further, any repatriation from NRO A/c is subject to payment of applicable taxes in India.
- ◆ We want you to bank safe at all times. You may contact us toll free at 1800 267 2425 or +91 22 4955 2425 (local dialing) and log a complaint with us or block your card immediately, in case you experience any of the following situations.
 - . You have lost your Citibank Bank Debit / Credit Card.
 - . Your Citibank Bank ATM / Debit Card is stuck in the card slot of an ATM.
 - . You received an alert for a transaction you did not make.
 - . You used an ATM to withdraw cash and the money is not dispensed
- ◆ Please [click here](#) to read the Most Important Terms and Conditions.
- ◆ Please note that if you have opted for monthly Suraksha/Credit Shield Plus/Personal Accident Plus insurance plans, the billing will be as per the terms and conditions of the insurance policy up to age 65 for credit shield component, provided card is in good standing. Premium is subject to GST, as applicable. For detailed benefits of the coverage you may contact Citiphone. If the policy is not suiting your current requirements, you may also place a cancellation request through CitiPhone.

SOME MASKS PROTECT. SOME DECEIVE.

#BeSafeWithCiti

Your phone is a medium to connect with the world. Fraudulent activities of impersonation can be harmful to you. Impersonation involves a fraudster taking unauthorised access of a victim's mobile device to carry out fraudulent transactions using third party apps.

EXAMPLE OF IMPERSONATION FRAUD:

Mr. Raj received an SMS, stating that his mobile wallet will be blocked if KYC formalities are not completed. To update, #93305XXXX2 needs to be contacted.

He calls the number and the respondent introduces himself as wallet provider's executive and informs Mr. Raj to download an application "QUICK SUPPORT" for completing KYC.

Subsequently Mr. Raj downloads the application on his mobile.

Further the fraudulent caller asks Mr. Raj to add money in his mobile wallet for validation. Mr. Raj adds ₹1000 in his mobile wallet from his credit card.

Sensitive information like phone number and card account is recorded on the app and this information is leaked to the fraudulent caller.

HOW TO PROTECT YOURSELF FROM SUCH FRAUDS?



Be alert

Be aware of fraudulent calls which ask you to download third party apps or change mobile settings.



Declutter

Immediately uninstall remote access apps which you no longer require.



Secure

Enable app-lock on your payment and mobile banking apps.



Safe guard

Do not store your banking passwords on your devices.



Do not trust blindly

Do not rely on customer service numbers of merchants/banks on Google, they can be fake.



Do not respond

Do not forward any unsolicited SMS received from a representative of tech company/ bank without verifying.



Share wisely

Do not put out private details such as mobile number, address, DOB, etc. on social networks.