

PRIVACY POLICY

Effective: Sep 29, 2025 | Updated: Sep 29, 2025



This Privacy Policy ("Policy") describes how BriteOption Securities LLP, operating under the brand name "SKYGREEN ENERGIES" ("Company", "we", "our", "us"), collects, uses, stores, transfers, and protects personal data through its website www.skygreenenergies.com and related online forms, portals, and services (collectively, the "Services").

This Policy is published in compliance with the Digital Personal Data Protection Act, 2023 (DPDP Act), the Information Technology Act, 2000, and applicable Indian rules.

By accessing or using our Services, you consent to the practices described in this Policy.

1. Scope

This Policy applies to all individuals ("Users", "you", "your") who interact with SKYGREEN ENERGIES via our website, enquiry forms (including the Contact Us form), warranty registration, email, WhatsApp, or telephone. This Policy does not apply to third-party websites linked from our Services.

2. Data We Collect

We may collect the following categories of personal data:

- **Identity & Contact Data:** Name, email, phone number, postal address, location.
- **Business Data:** Company name, GSTIN, PAN, KYC documentation (if applicable for dealers/distributors).
- **Product & Service Data:** Enquiry details, warranty registrations, service requests.
- **Technical Data:** IP address, browser type, device information, logs.
- **Communications:** Emails, WhatsApp messages, support tickets, calls.

We do **not** request Aadhaar, biometrics, or medical records.

3. Purpose of Processing

Personal data is processed to:

- Respond to enquiries and provide requested information.
- On-board dealers/distributors and conduct due diligence.
- Register and administer warranties.

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- Provide logistics, delivery, and after-sales support.
- Send product updates, safety notices, and policy changes.
- Conduct analytics to improve Services.
- Send marketing communications (only with your consent).
- Comply with legal obligations and defend legal claims.
- Prevent fraud, abuse, and cyberattacks.
- Facilitate mergers, acquisitions, or restructuring.

4. Lawful Basis

We process personal data based on:

- **Consent:** when you voluntarily submit details (e.g., enquiry form).
- **Legitimate Uses (DPDP Act, Sec. 7):** where data is provided voluntarily, required by law, or necessary for compliance, governance, or public interest.

5. Sharing of Data

We do not sell your personal data. We may share it with:

- **Service Providers:** hosting, cloud, CRM, logistics, payment gateways, WhatsApp/email/SMS vendors.
- **Group Entities/Affiliates:** for internal operations aligned with this Policy.
- **Authorities:** where legally mandated.
- **Business Transferees:** in mergers, acquisitions, or restructuring.

6. Retention

We retain personal data only for as long as necessary to fulfil the purposes outlined in this Policy, or as required by applicable law. Thereafter, data is securely deleted or anonymised.

7. Security

We adopt reasonable technical and organisational measures including SSL/TLS encryption, restricted access, and logging.

If a personal data breach occurs, we will notify the **Data Protection Board of India** and affected individuals, where required.

PRIVACY POLICY

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8. Your Rights

As a Data Principal under the DPDP Act, you may:

- Request access to a summary of your personal data.
- Correct or update inaccurate data.
- Request deletion where data is no longer required.
- Withdraw consent for processing.
- Nominate a representative to act in case of death/incapacity.
- Raise grievances with our Grievance Officer.

Some requests may be limited where retention is legally required.

9. Cookies

Our site may use cookies and analytics tools to improve performance, analyse usage, and prevent fraud. You may disable cookies in your browser settings; some functions may be affected.

10. Children's Data

Our Services are not intended for persons under 18 years of age. We do not knowingly collect such data.

11. Changes

We may update this Policy periodically. Updated versions will be posted on our website with the "Last Updated" date.

12. Governing Law & Jurisdiction

This Policy shall be governed by Indian law. Any disputes shall be subject to the exclusive jurisdiction of the courts of Noida, Uttar Pradesh, India.

13. Contact & Grievance Redressal

Legal Entity / Data Fiduciary:

BriteOption Securities LLP

(operating under the brand name "SKYGREEN ENERGIES")

Address: D-247/31, Sector-63, Gautam Buddha Nagar, Noida, 201301, Uttar Pradesh, India

Phone: +91-8235467333

PRIVACY POLICY

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Grievance Officer (India):

Name: Mukesh Kumar

Email: grievance@skygreenenergies.com

Phone: +91-8235467333

Address: Same as above

For all privacy-related enquiries and grievances, please contact our Grievance Officer at the above details.
We endeavour to resolve all requests within **30 days** as required under the DPDP Act, 2023.