

\$16.06M

Total Charges

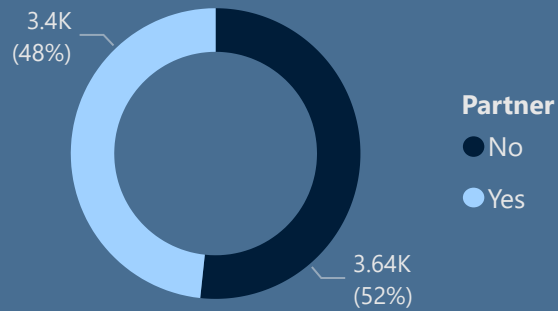


CHURN ANALYSIS

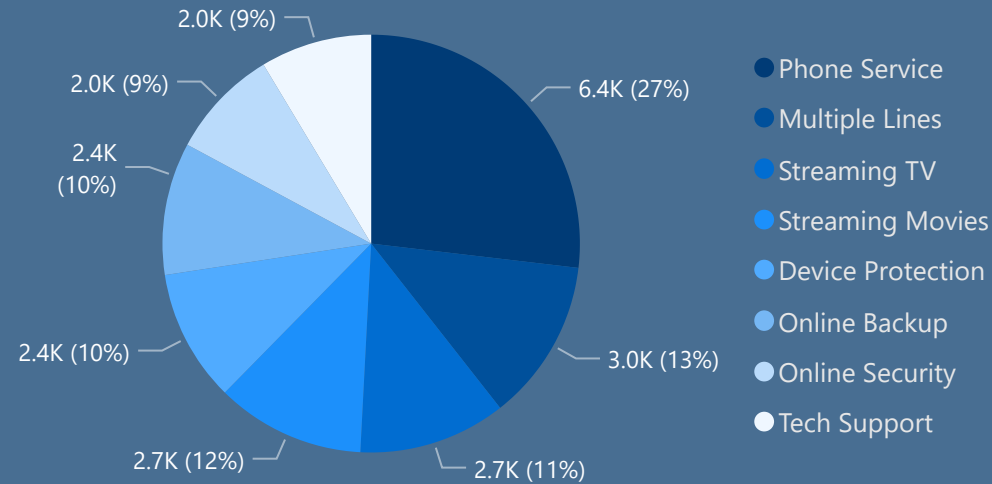
\$456K

Monthly Charges

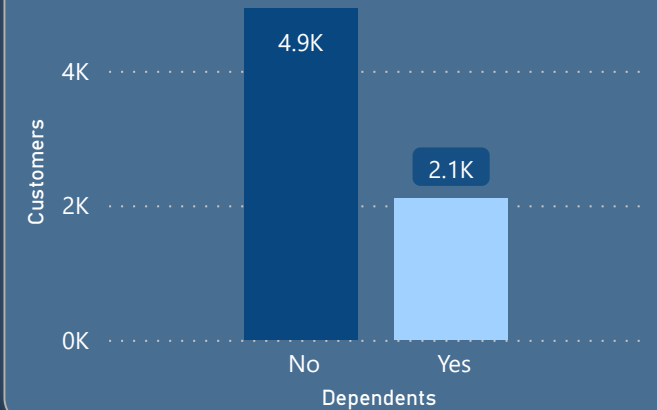
Customers by Partner



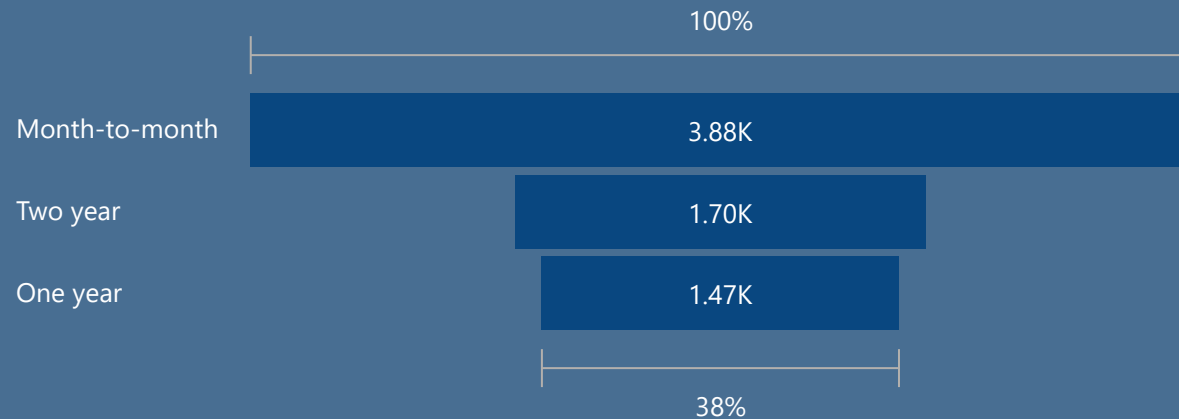
Services each customer has signed up for



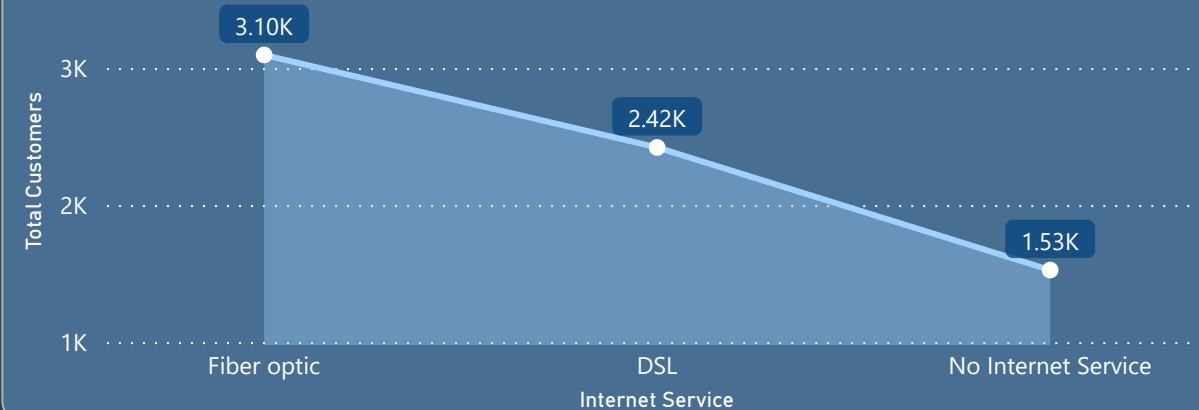
Customers by Dependents



Customers by Contract



Customers by Internet Service



26.54%

churn rate %

1142

Senior Citizen

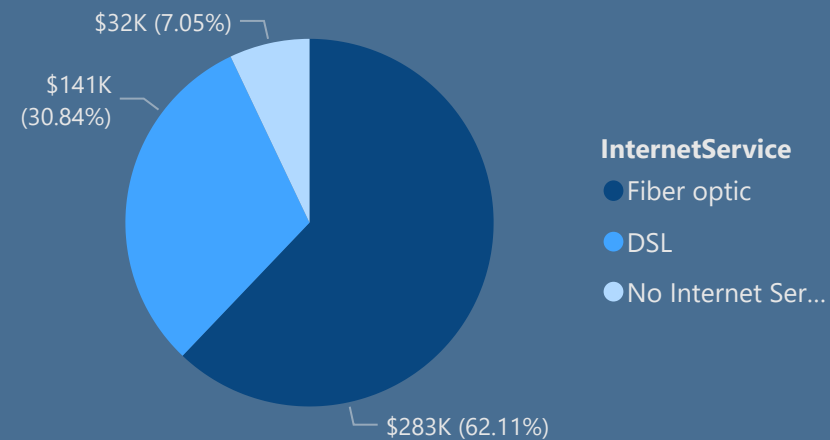
3555

Male

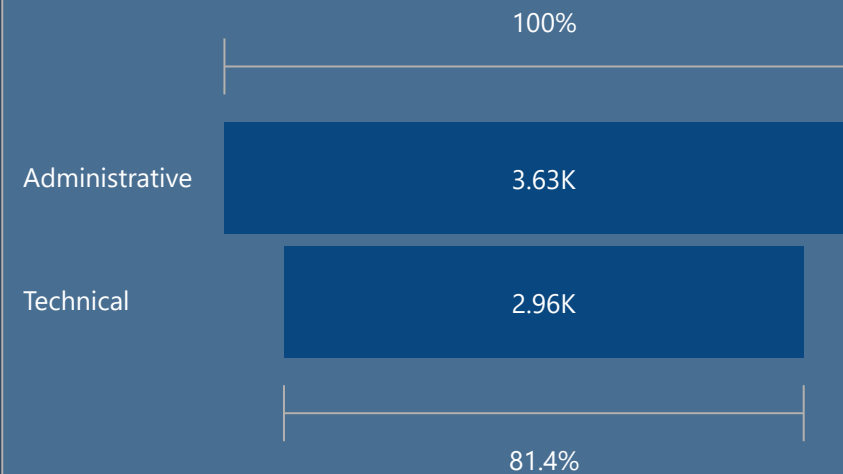
3488

Female

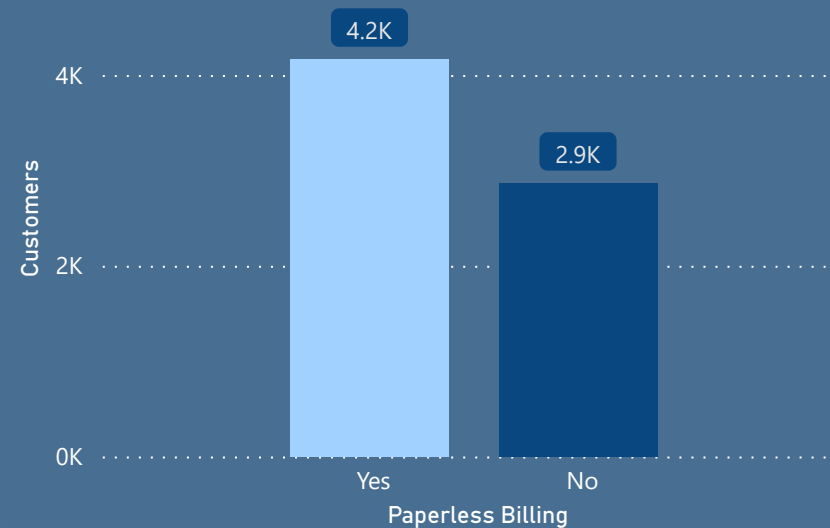
Monthly Charges by Internet Service



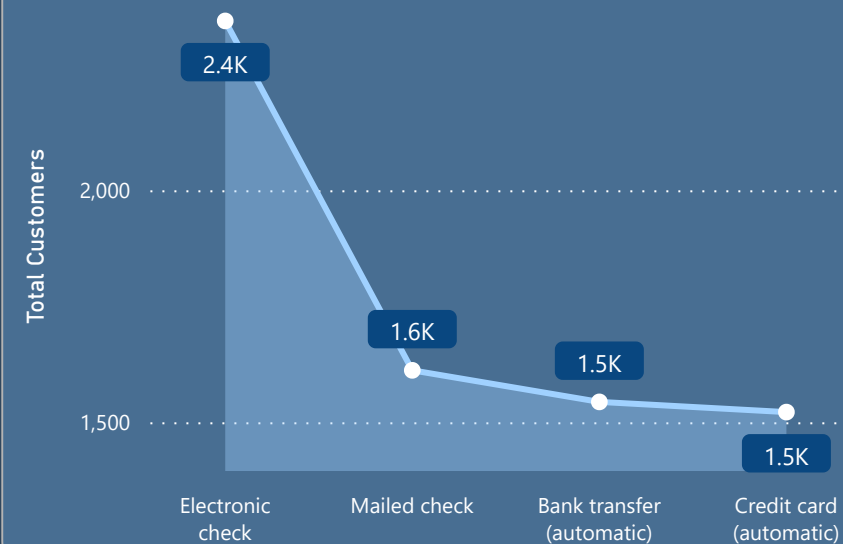
No. of tickets opened



Paperless Billing



Payment Method



1869

Customers at Risk

By Churn Risk

- ☐ No
- ☐ Yes

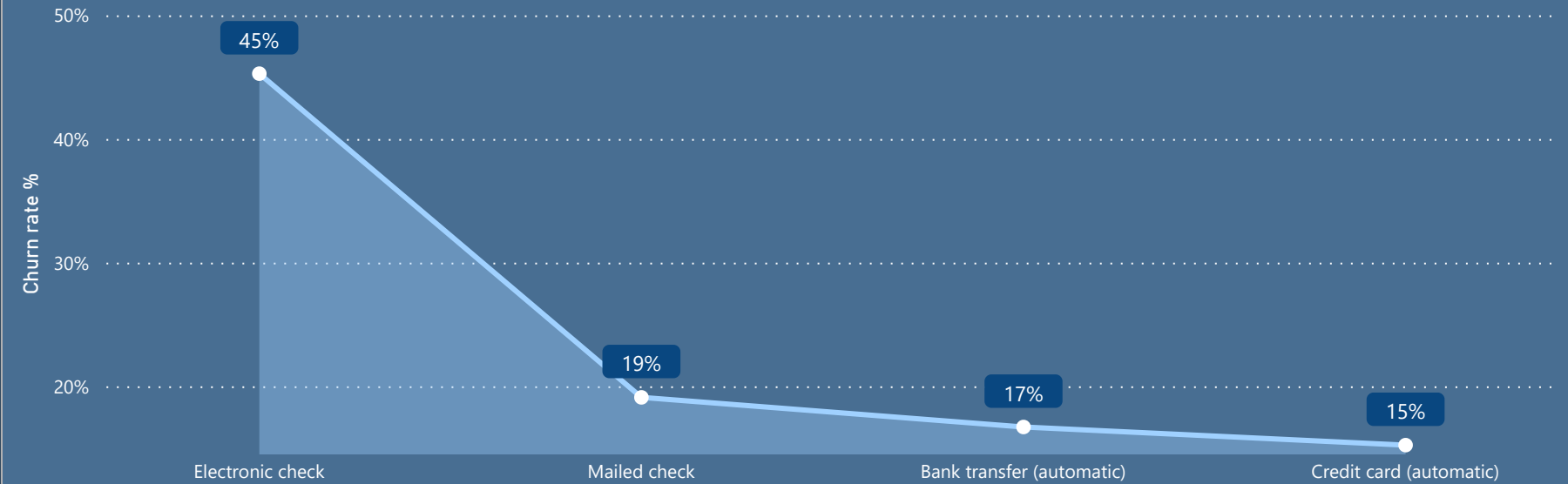
By Internet Service

- ☐ DSL
- ☐ Fiber optic
- ☐ No Internet Service

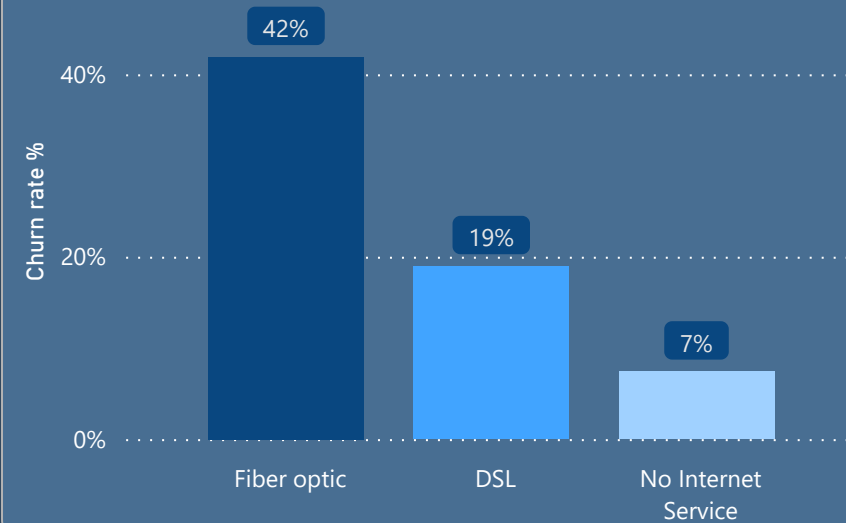
By Contract

- ☐ Month-to-month
- ☐ One year
- ☐ Two year

Churn Rate by Payment Method



Churn Rate by Internet Service



Churn Rate by Contract

