

# Michele Lakin

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## EXPERIENCE

### SENIOR DATABASE SPECIALIST

#### Philadelphia, PA

10/2015 – present

- Develop and maintain SQL programs, provide advice and assistance to application team for best practices in database implementation and SQL coding
- Works with manager(s) to project plan, establish timelines, and map out associated tasks
- Identify data quality and integrity issues. Provide resolution recommendations after performing in depth analysis of issues
- Incorporates robust data validation, cleansing, and management methodologies into SSIS packages as well as day to day data work
- Participate in full life-cycle development activities
- Support data and database related work, process and tools eg. reporting, data extraction, data integration, web servers, application servers
- Good foundation knowledge in IT systems development life cycle, Database, Operating Systems, SQL, scripts, program languages etc

### MARKETING DATABASE SPECIALIST

#### Dallas, TX

09/2011 – 07/2015

- Conducting bi annual cleansing of the Salesforce database
- Conducting regular audits of the database to insure the integrity of the data
- Assisting the web team with the creation of asset URLs for the resource center
- Managing pre and post event lists for our regional teams globally
- Assisting with database build outs for regional teams
- Providing support to internal sales and partner teams
- Supporting day-to-day marketing operations tasks

### DATABASE SPECIALIST

#### Philadelphia, PA

04/2008 – 03/2011

- Provide Network Services Diagrams to show network service changes and input to monthly status and performance reports
- Provides technical support and training to the group and assists in technical reviews of work performed by group members
- Performs database analysis, development, security support, and performance monitoring and tuning
- Work with cross functional teams including the ATS team, PDS, Services, and Product Development to improve tools and processes
- Support Energy Management Systems project management program using internal and external resources Coordinating/tracking device installs
- Perform technology evaluations and provide recommendations for key infrastructure components
- Provide monthly activity report to the program manager

## EDUCATION

### UNIVERSITY OF FLORIDA

Bachelor's Degree in Computer Science

## SKILLS

- Detailed working knowledge of Excel functions such as the creation of pivot tables and other more advanced data sorting functions
- Ability to interact professionally with a diverse groups, executives, managers, and subject matter experts
- Possess knowledge of VMware, SQL Server and its tools including the facets of successfully administering a wide range of simple to highly complex environments
- Technical proficiency and knowledge in MS Office (Word, Excel & Outlook)
- Excellent knowledge of WebLogic server and SOA fusion middleware products
- Good knowledge of UNIX/LINUX environment
- Excellent knowledge of networking under Linux environment
- Ability to learn and adapt quickly in a dynamic environment
- Enterprise database management systems: experience with largescale data systems with an ability to "ramp up" quickly with new sets of data
- Maintains a working knowledge of the complete software development Lifecycle (SDLC) and related quality gates