

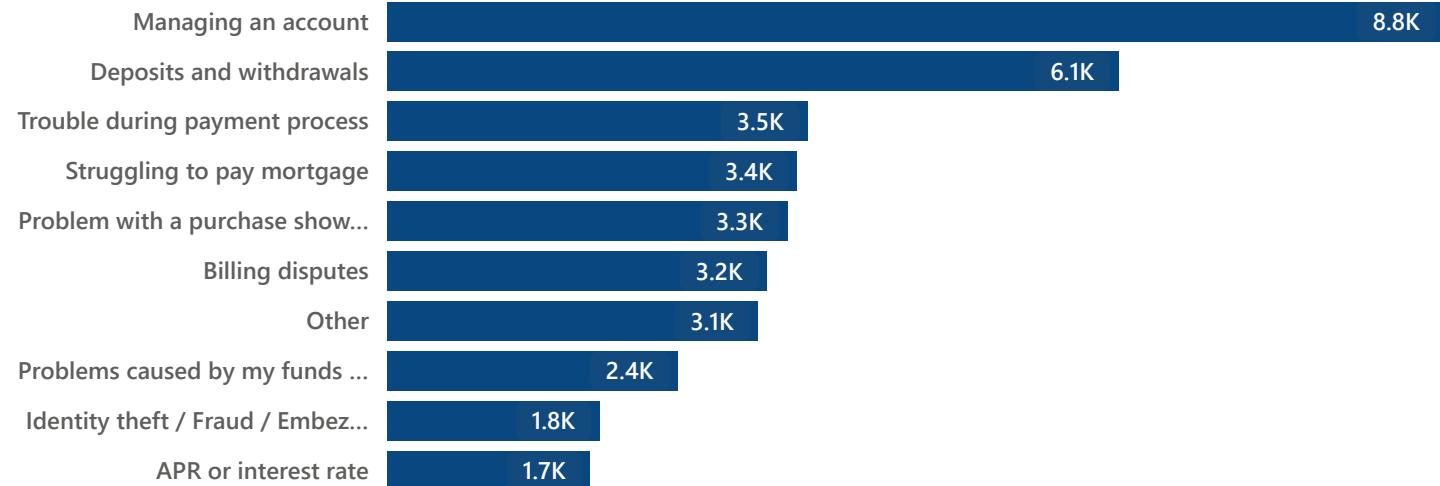
FINANCIAL COMPLAINTS OVERVIEW

[Email](#)
[Fax](#)
[Phone](#)
[Postal mail](#)
[Referral](#)
[Web](#)
Total Complaints
75K
Timely Response %
98.05%
Disputed Rate%
9.71%
YOY% change
14.33%
Resolved at no cost
84.50%
In progress
280
Date Received

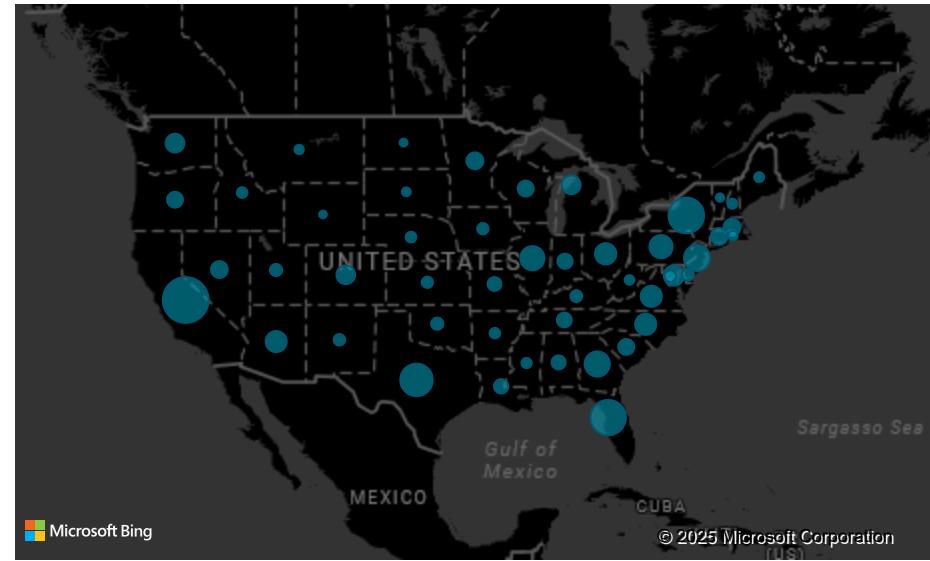
01-12-2011

13-10-2020

Complaints by Issue



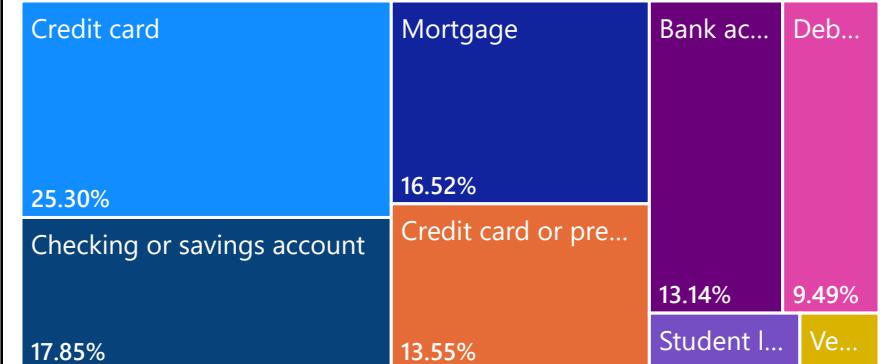
Complaints by State



Monthly Trend



Complaints by Product



% Consumer disputed

