
GOPI K. BHAKTA



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EDUCATION

Bachelor of Arts in Psychology
Minor in Business Administration
May 2019 (UTSA) - GPA 3.5

Doctorate in Clinical Psychology
Concentration in Neuropsychology
July 2025 (TCSPP D.C.)

SKILLS

- Fluent in four languages including Spanish, English, Hindi, and Gujarati. Can translate perfectly.
 - Research experience: data entry, running data through SPSS, collecting data, debriefing participants who participated in the study.
 - In-field Mental Health experience. Helping those with several mental health disorders.
 - In-field experience in working with children, ages 6-12.
 - Central & Property Management Systems
 - Oracle Hospitality
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EXPERIENCE

STAFF MEMBER – PARTY CITY - HOUSTON, TX

AUGUST 2015 TO JUNE 2016

Communication skills, proper customer service, and assistance. Keep track of inventory for managers.

DESK CLERK - LA QUINTA – RICHMOND, TX

DECEMBER 2016 TO JUNE 2017

Answer phone calls, book reservations for prospective guests; small and large groups (i.e., Family vs. Company). Greet guests during check-in, help them, Spanish speaking and Hindi speaking customers included. Refer guests to local restaurants, venues, spas, amenities.

TUTOR - KUMON – SPRING, TX

AUGUST 2016 TO AUGUST 2017

Assist children with mathematics and language assignments. Help explore their learning style for math and language. Grade their homework, arrange paperwork, meet with parents (when necessary).

ASSISTANT MANAGER - LA QUINTA – RICHMOND, TX

OCTOBER 2020-CURRENT

Provide information about the hotel, rooms, and services, and promptly respond to inquiries, emails, chats, and calls. Attend Spanish speaking and Hindi speaking customers when needed. Assisting the general manager in organizing, planning, and strategizing. Recruit employees and provide proper training in adequate areas. Scheduling and coordinating meetings with staff, management team, and corporate level. Provide and follow up with customer satisfaction and excellence.

NEUROPSYCHOMETRIST – NEUROLOGY CENTER OF FAIRFAX – FAIRFAX, VA

SEPTEMBER 2022-CURRENT

Administering, scoring, and interpretation of cognitive tests for older adults with traumatic brain injury, neurological disorders, behavioral disorders, etc.

BARISTA – STARBUCKS, WASHINGTON, D.C.

JULY 2023-CURRENT

The frontline of customer service, responsible for ensuring each guest receives a memorable coffee experience. My role involves a combination of beverage preparation, customer interaction, and teamwork in a fast-paced environment. By embodying Starbucks' core values and mission, I strive to elevate every customer's experience, ensuring they leave with a smile and a perfectly crafted beverage.
