



HOW MY PRODUCT KNOWLEDGE HELPS MY TESTING

# MY PRODUCT: MY FRIEND, MY TEACHER, MY GUIDE

# intro





Anastasia Chicu

PREMIUM



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Kontakte

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Premium



Stellenmarkt



Eventmarkt

99+



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Eventmarkt 156

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Event organisieren



Mehr Vorteile für Ihr Event

Der Marktplatz Nr. 1 für Business-Events

Entdecken Sie Events, die zu Ihnen passen.

Thema, Interesse oder Event-Titel eingeben

Veranstaltungsort ▾

Suchen



29.304

- Konferenzen und Kongresse
- Messen und Ausstellungen
- Seminare, Workshops und Vorträge
- Networking-Veranstaltungen

Veranstalter aufgepasst:

Treffen Sie uns persönlich bei den XING Events Academies!

jetzt Ticket sichern

XING  
Events

## Events in Ihrer Nähe ▾

Fachvortrag: „Agile Piloten  
erfolgreich gestalten...“Mi, 13.06.2018, 19:00  
München8. Austausch zu Business goes  
agileDo, 28.06.2018, 18:00 - 21:00  
München

+26

Agile Your Mind - Agilität beginnt  
im KopfMi, 10.10.2018 - Do, 11.10.2018  
München

€ 1.690,00 - € 1.790,00

ISTQB® Certified Tester  
Foundation Level (CTFL)Mo, 23.07.2018 - Do, 26.07.2018  
München

&gt; Events in Ihrer Nähe

**why?**



# from devs

so that the tester can..

- discover where the edges are
- recognise a bug
- learn about the target group to know how users would use the system
- empathise the most with real customers
- guide the evolution of the tests based on value





# from testers

- write better test cases
- create realistic test data
- take better decisions about the importance and the priority of each story to be tested
- assess the ris



I'VE GOT AN IDEA.  
LET'S ADD A BATTERY  
BACKUP TO OUR PRODUCT.



S. Adams E-mail: SCOTTADAMS@AOL.COM

ONE ...  
TWO...  
THREE...



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I'VE GOT AN IDEA. WHY  
DON'T WE ADD A  
BATTERY BACKUP TO  
OUR PRODUCT?

BECAUSE  
OUR PRODUCT  
DOESN'T USE  
ELECTRICITY.



**how?**





# **Question-driven product sessions**

# product sessions

45 mins, repeated

- focus on the questions
- explore/try on production
- make notes



# value of product sessions

- sprint preparation
- better test cases
- training for customer care
- awareness of testing topic



# **Experiential learning phase**





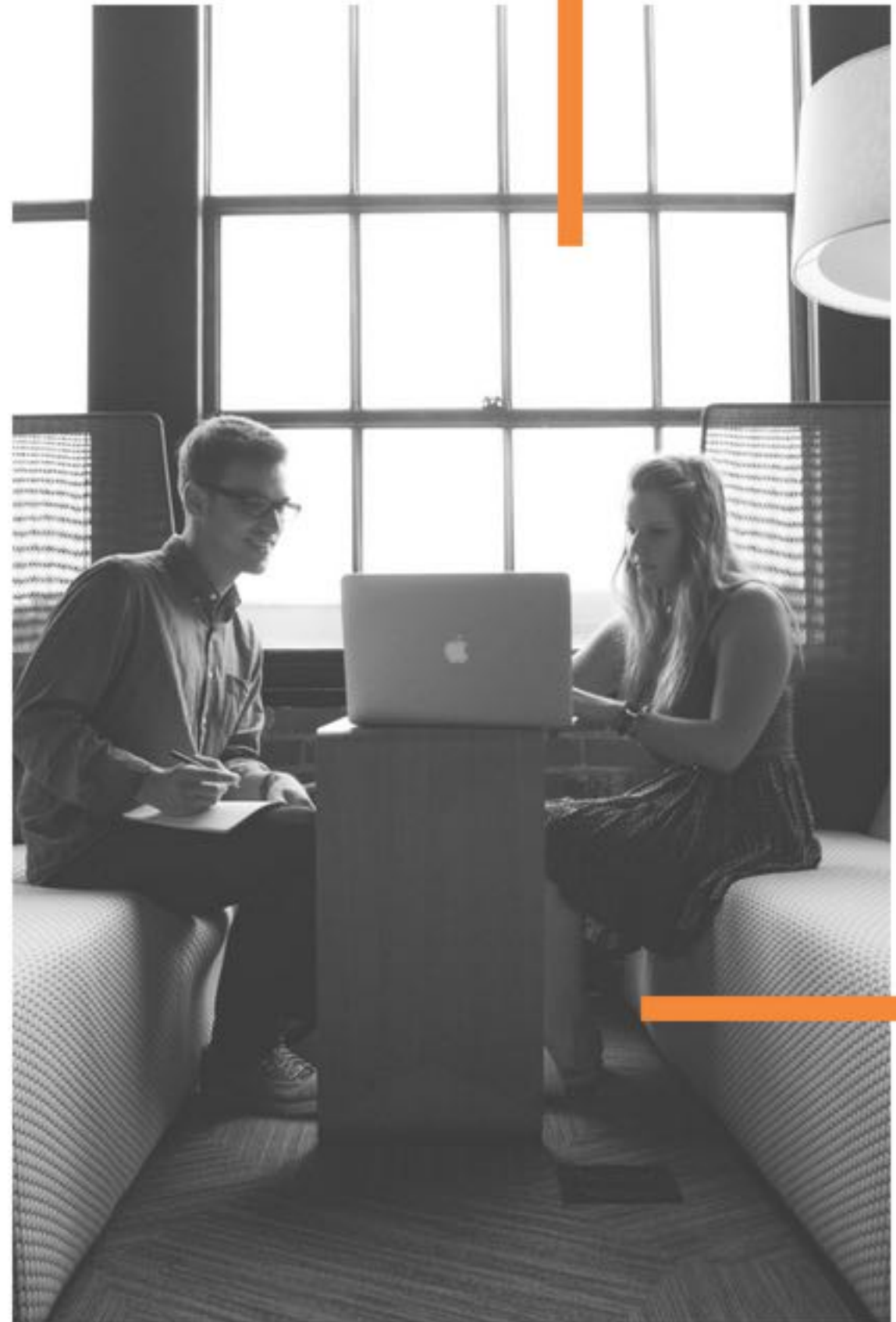




# product sessions

90 mins, repeated

- 1-2 topics
- explore
- share
- compare/explain
- general goal and impact





# value of product sessions

- holistic view
- deeper understanding
- better improvement suggestions



# Data Points





**architecture**





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München



PRs



```
7 + describe 'AMQP messages' do
8 +   let(:posting_id) { 1 }
9 +
10 +   before { allow(Xing::AMQP::Messenger).to receive(:publish) }
11 +
12 +   context 'when we have recipients' do
13 +     it 'is triggered after creation' do
14 +       expect(Xing::AMQP::Messenger).to receive(:publish)
15 +         .with(:event_posting_created, { posting_id: posting_id }.to_json)
16 +
17 +       create(:posting_recipient, posting: build(:posting, id: posting_id, event: event))
18 +     end
19 +
20 +     it 'is not triggered on update' do
21 +       posting = create(:posting_recipient).posting
22 +       expect(Xing::AMQP::Messenger).not_to receive(:publish).with(:event_posting_created,
23 + anything)
24 +
25 +       posting.save
26 +     end
27 +
28 +     context 'when recipients are empty' do
29 +       it 'does not trigger the amqp after creation' do
30 +         expect(Xing::AMQP::Messenger).not_to receive(:publish).with(:event_posting_created,
31 + anything)
32 +
33 +         create(:posting, event: event, id: posting_id)
34 +       end
35 +     end
36 +   end
37 + end
```



**problematic areas**

# summary

- invest in your product knowledge
- approach it sessions
- define goals
- share your learnings
- use different data points





**THANKS!**