

# MONTHLY PERFORMANCE REPORT

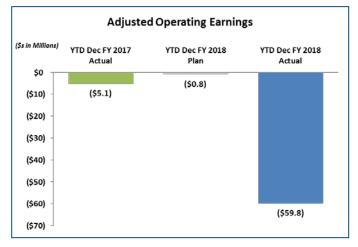
## **DECEMBER FY 2018**

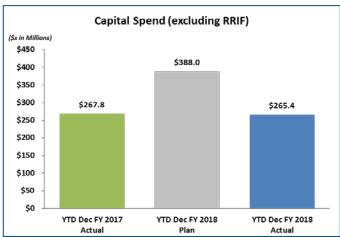
### **Financial Summary**



**Operating:** Adjusted Operating Earnings for YTD December FY18 is a loss of (**\$59.8 million**), (\$59.0 million) unfavorable to Plan, and (\$54.7 million) lower than prior year. Adjusted ticket revenue beat Plan by \$4.5 million or 0.8%, and is up \$29.8 million or 5.3%, over the prior year. Total expenses were unfavorable (\$40.2 million) or (4.8%) to Plan largely due to increased benefits expense, salaries, and claims expense, partially offset by lower Ancillary expense.

**Capital remains below planned spend:** Capital Spend (excluding RRIF) is **\$265.4 million**, \$122.6 million or 31.6% favorable to Plan. Both Federal Capital and Third Party categories are below planned spend as projects are still in the beginning stages and will continue to ramp up spending as the year continues. Compared to prior year, total capital was (\$2.5 million) or (0.9%) lower, due to less third party work.





**Note:** Going forward, Amtrak will report Adjusted Operating Earnings as the key financial measure to evaluate results, Net Income/(Loss) will continue to be reported for reference. Adjusted Operating earnings represents Amtrak's cash funding needs and is a reasonable proxy for Federal Operating Support needed in line with the appropriation. Route level results (reported on page 7) will reflect the change to Adjusted Operating Earnings, in line with consolidated financials.

### **Operating Results**



		YTD December vs Prior Year								YTD December vs Plan							
	Pri	or Year	A	ctual		Y/Y Gro	owth	Pla	n	-	ctual		Fav/(Unfav) v	s Plan			
(\$s in Millions)	YTD D	ec FY 2017	YTD De	c FY 2018		\$	%	YTD Dec	FY 2018	YTD D	ec FY 2018		\$	%			
Ticket Revenue (Adjusted)	\$	565.0	\$	594.9	\$	29.8	5.3%	\$	590.3	\$	594.9	\$	4.5	0.8%			
Food & Beverage		32.1		34.9		2.8	8.6%		32.5		34.9		2.4	7.4%			
State Supported Train Revenue		47.3		41.7		(5.6)	(11.8%)		61.3		41.7		(19.6)	(31.9%			
Subtotal Passenger Related Revenue		644.4		671.5		27.0	4.2%	,	684.1		671.5		(12.6)	(1.8%			
Other Core Revenue		59.5		63.1		3.6	6.1%		63.6		63.1		(0.5)	(0.8%			
Ancillary Revenue		87.6		79.0		(8.6)	(9.8%)		84.7		79.0		(5.6)	(6.6%			
Total Revenue		791.6		813.6		22.0	2.8%		832.4		813.6		(18.8)	(2.3%)			
Salaries, Wages & Benefits		480.7		526.2		45.6	9.5%		486.4		526.2		(39.8)	(8.2%			
Train Operations		70.2		73.8		3.6	5.2%		73.5		73.8		(0.4)	(0.5%			
Fuel, Power & Utilities		57.9		61.4		3.5	6.1%		60.0		61.4		(1.4)	(2.4%			
Materials		28.8		27.2		(1.6)	(5.4%)		30.6		27.2		3.4	11.29			
Facility, Communication & Office		37.0		37.7		0.7	2.0%		40.3		37.7		2.6	6.49			
Advertising and Sales		22.8		22.4		(0.4)	(2.0%)		22.8		22.4		0.4	1.9%			
Casualty and Other Claims		17.3		37.1		19.8	114.8%		18.0		37.1		(19.1)	(105.7%			
Professional Fees & Data Processing		52.8		58.2		5.3	10.1%		58.2		58.2		(0.0)	(0.0%			
All Other Expense		12.7		27.4		14.7	115.7%		30.2		27.4		2.8	9.3%			
Transfer to Capital & Ancillary		(56.2)		(59.3)		(3.1)	(5.5%)		(55.2)		(59.3)		4.1	7.5%			
Core Expense		723.9		812.1		88.2	12.2%	,	764.8		812.1		(47.3)	(6.2%			
Ancillary Expense		72.8		61.3		(11.4)	(15.7%)		68.5		61.3		7.1	10.4%			
Total Expense		796.7		873.4		76.7	9.6%	•	833.2		873.4		(40.2)	(4.8%			
Adjusted Operating Earnings	\$	(5.1)	\$	(59.8)	\$	(54.7)	N/A	\$	(0.8)	\$	(59.8)	\$	(59.0)	N/A			
OPEB's and Pension		31.3		34.5		3.2	10.3%		33.3		34.5		1.1	3.49			
Projects		(36.3)		(37.7)		(1.4)	(4.0%)		(26.0)		(37.7)		(11.7)	(45.0%			
Depreciation		(195.5)		(197.1)		(1.6)	(0.8%)		(210.2)		(197.1)	l	13.0	6.29			
Office of Inspector General		(4.9)		(4.3)		0.6	12.8%		(5.5)		(4.3)		1.2	22.09			
State Capital Payment Amortization		(29.8)		(8.0)		21.9	73.3%		(11.8)		(8.0)	l	3.9	32.79			
Non-Operating Inc/(Exp)		17.0		24.1		7.1	41.6%		18.0		24.1		6.1	33.9%			
Net Income/(Loss)	\$	(223.3)	\$	(248.3)	\$	(24.9)	(11.2%)	\$	(203.0)	\$	(248.3)	\$	(45.3)	(22.3%)			

**Revenues:** Total revenues were unfavorable (\$18.8 million), or (2.3%), compared to Plan and increased \$22.0 million, or 2.8%, compared to the prior year. Adjusted Ticket Revenue is ahead of Plan by \$4.5 million or 0.8%, and is up \$29.8 million or 5.3%, over the prior year.

**Expenses:** Total expenses were unfavorable (\$40.2 million), or (4.8%), compared to Plan and increased \$76.7 million, or 9.6%, compared to the prior year. The unfavorable variance to Plan was due to increased benefits expense, salaries, and claims expense, partially offset by lower Ancillary expense. The increase versus the prior year is due to higher benefits, salaries, wages, claims expense, and other expenses, partially offset by lower Ancillary expense.

**Note:** Going forward, Amtrak will report Adjusted Operating Earnings as the key financial measure to evaluate results, Net Income/(Loss) will continue to be reported for reference. Adjusted Operating earnings represents Amtrak's cash funding needs and is a reasonable proxy for Federal Operating Support needed in line with the appropriation. Route level results (reported on page 7) will reflect the change to Adjusted Operating Earnings, in line with consolidated financials.

**Note:** Adjusted Operating Earnings is defined as GAAP Net Loss excluding: (1) certain non-cash items (depreciation, income tax expense, non-cash portion of pension and other post retirement employment benefits, and state capital payment amortization); and (2) GAAP income statement items reported with capital or debt results or other grants (project related revenue/costs reported with capital results, expense related to Inspector General's office, and interest expense, net).

## **Capital Results**



			YTD	December vs	Prior	Year Year			YTD December vs Plan							
(\$ In Millions)	ns) Prior Year		Actual			Y/Y Growth			Plan		Actual		Fav/ (Unfav) vs Plan			
Division	YTD	Dec FY 2017	YTD	Dec FY 2018		\$	%	YTD	Dec FY 2018	YTD	Dec FY 2018		\$	%		
Infrastructure	\$	87.7	\$	92.0	\$	4.4	5.0%	\$	131.3	\$	92.0	\$	39.3	29.9%		
Stations and Real Estate		15.9		25.0		9.1	57.0%		49.1		25.0		24.1	49.0%		
Fleet		63.2		75.5		12.3	19.4%		94.7		75.5		19.3	20.3%		
Information Technology		22.5		16.4		(6.0)	(26.9%)		42.5		16.4		26.0	61.3%		
ADA		10.1		12.3		2.2	21.4%		15.5		12.3		3.2	20.9%		
Support		2.5		0.8		(1.7)	(67.6%)		2.8		0.8		2.0	70.6%		
Total Amtrak Federal Capital & PRIIA	\$	202.0	\$	222.1	\$	20.1	10.0%	\$	335.9	\$	222.1	\$	113.9	33.9%		
State Local and Other		65.9		43.3		(22.6)	(34.2%)		52.0		43.3		8.7	16.7%		
Total Capital (Excluding RRIF)	\$	267.8	\$	265.4	\$	(2.5)	(0.9%)	\$	388.0	\$	265.4	\$	122.6	31.6%		
RRIF	Ś	3.4	Ś	7.0	Ś	3.6	105.9%	Ś	47.2	Ś	7.0	Ś	40.2	85.1%		

**YTD December FY 2018 vs. Plan**: Total capital spend was lower than plan and finished at **\$265.4 million**, \$122.6 million favorable to plan. Both Federal and Third Party categories are below planned spend as projects are still in the beginning stages and will continue to ramp up spending as the year continues.

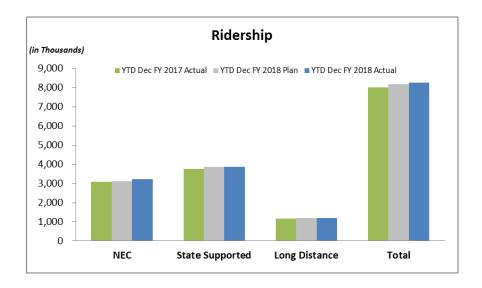
YTD December FY 2018 vs. Prior Year: Compared to YTD December FY17, total capital was (\$2.5 million) lower, due to less third party work.

#### **Key Performance Indicators**



	Prior Year	Plan	Actual	Fav/(Unfav) v	rs Plan	Y/Y Grow	th
	YTD Dec FY 2017	YTD Dec FY 2018	YTD Dec FY 2018	#	%	#	%
Key Performance Indicators							
Ridership (in thousands):							
Northeast Corridor	3,076.7	3,121.8	3,217.3	95.6	3.1%	140.6	4.6%
State Supported	3,755.2	3,870.6	3,859.8	(10.8)	(0.3%)	104.6	2.8%
Long Distance	1,170.2	1,187.5	1,192.9	5.4	0.5%	22.7	1.9%
Total Ridership	8,002.2	8,179.9	8,270.0	90.2	1.1%	267.9	3.3%
RASM (in cents)	20.25	20.65	20.96	0.30	1.5%	0.71	3.5%
CASM (in cents)	19.58	20.12	22.20	(2.08)	(10.3%)	2.61	13.3%
Cost Recovery Ratio (NTS)	103%	103%	94%	N/A	(8.2%)	N/A	(9.0%)
Customer Satisfaction Index (eCSI)	81.8	81.4	78.3	(3.1)	(3.8%)	(3.5)	(4.3%)
Other Indicators (in millions)							
Seat Miles	3,233.4	3,379.9	3,249.3	(130.6)	(3.9%)	15.9	0.5%
Passenger Miles	1,618.0	1,654.9	1,653.9	(1.0)	(0.1%)	35.9	2.2%
Train Miles	9.5	9.9	9.6	(0.3)	(2.6%)	0.2	1.6%

Note: Customer Satisfaction Index (eCSI) Plan is for the full fiscal year, not a monthly goal.



**Ridership** finished the year-to-date period at 0.09 million or 1.1% above Plan, and 0.27 million or 3.3% higher than the prior year. The Northeast Corridor and Long Distance business lines continue to perform better than Plan, but the State Supported business line has been unfavorably impacted by wildfires in the west and the Cascades incident. All business lines continue to perform ahead of the prior year.

#### **Sources and Uses Account**



YTD December I	FY 2018		
(\$s in Thousands)	Northeast Corridor Account	National Network Account	<u>Total</u>
Financial Sources			
Operating Sources (A)	452,218	361,395	813,613
Capital Sources	42,846	41,746	84,592
Federal Grants to Amtrak	126,310	273,216	399,527
Total Operating and Capital Sources	621,374	676,358	1,297,732
Financial Uses (Operating):			
Operating Uses (B)	305,822	567,575	873,397
	·		·
Operating Surplus/Deficit (A-B) (Operating Sources - Operating Uses)	146,396	(206,180)	(59,784)
Financial Uses (Debt Service Payments):			
Debt Service Payments	797	-	797
	_		
Available for Capital Uses			
(Operating Surplus/Deficit - Debt Service Payments + Capital	314,755	108,783	423,538
Sources + Federal Grants to Amtrak)			
Financial Uses (Capital):			
Capital Expenditures	148,861	123,557	272,418
Legacy Debt Repayments	49,386	12,683	62,069
Remaining Carryover Balance	\$ 116,508	\$ (27,457)	\$ 89,051

YTD December FY18 Net change in Cash Flows is \$89.1 million for Consolidated Amtrak, \$116.5 million for NEC, and (\$27.5) million for National Network.

Results are based on the \$277.9 million Continuing Resolution which expired December 8th.

NEC operating cash surplus of \$146.4 million is driven by strong seasonal ticket revenue.

Capital expenditures, across both accounts, include funds from prior year grants and are seasonally low as timing is evaluated as new projects begin.

#### **Route Level Results**



	YTD December FY 2018												
					Adjusted					Passenger			
(\$s in Millions)		erating	Operating		Operating		oss Ticket	Ridership	Seat Miles	Miles		Average	
	Re	evenue	Expense		Earnings	Re	evenue	(in Thousands)	(in Millions)	(in Millions)	eCSI	Load Factor	OTP
NEC:	ć	166.0	ć 7C 0	,	80.0		162.2	005	205.0	171.0	72.4	C40/	02.10
Acela Regional	\$	166.9 187.1	\$ 76.9 120.0	\$	89.9 67.1	\$	163.2 180.2	905 2,308	265.6 643.3	171.9 355.9	73.4 77.4	64% 58%	82.19 81.29
NEC Special Trains & Adjustments		0.6	1.9		(1.3)		0.4	2,308	0.9	0.3	N/A	N/A	N//
NEC Special Halls & Adjustments	\$	354.6		\$	155.7	\$	343.8	3,217	909.8	528.2	76.3	60%	81.59
	•	55	Ų 130.3	1	255.7	•	5.5.0	3,227	303.0	32012	70.0	00/0	01137
State Supported:				١.									
Ethan Allen Express	\$	1.4	\$ 1.4	\$	0.0	\$	0.8	14	6.1	2.7	82.3	40%	82.1%
Vermonter		3.1	2.5		0.6		1.9	28	13.4	7.0	74.1	52%	63.09
Maple Leaf The Downeaster		8.3 2.5	9.1 4.3		(0.8)		6.3 2.5	96 133	58.4 34.9	28.2 10.8	76.5 85.9	43% 32%	77.79 64.39
New Haven - Springfield		4.2	4.3 5.1		(1.8)		2.5	67	12.7	5.7	75.0	32% N/A	04.37 N//
Keystone Service		13.8	15.4		(1.6)		12.9	399	75.6	36.2	85.9	41%	87.69
Empire Service		12.1	18.8		(6.6)		14.4	311	93.9	37.4	81.8	41%	78.19
Chicago-St.Louis		4.8	8.9		(4.1)		4.4	145	63.1	26.1	82.2	43%	65.99
Hiawathas		5.6	5.8		(0.2)		4.8	212	44.2	17.0	90.6	38%	93.89
Wolverines		8.1	9.3		(1.2)		5.8	124	49.3	25.8	76.8	54%	76.09
Illini		2.1	4.8		(2.7)		2.0	65	31.2	11.6	67.1	37%	19.99
Illinois Zephyr		1.6	4.2	1	(2.6)		1.5	50	22.0	8.3	88.6	39%	88.29
Heartland Flyer		1.7	2.0	1	(0.3)		0.5	19	6.6	3.3	90.0	49%	66.3%
Pacific Surfliner		25.9	32.8	1	(6.9)		19.4	708	200.5	61.6	79.1	28%	76.0%
Cascades		15.4	16.2		(0.8)		8.5	201	55.9	30.9	83.4	54%	55.1%
Capitols		15.7	17.6		(1.9)		8.6	423	91.6	28.8	85.1	32%	90.3%
San Joaquins		21.0	24.0		(3.0)		9.5	285	112.3	40.0	81.7	33%	79.49
Adirondack		3.2	3.6		(0.4)		1.8	30	11.7	8.5	73.8	52%	71.29
Blue Water		3.1	3.6		(0.5)		1.8	47	21.2	9.1	78.6	43%	67.2%
Washington-Lynchburg		4.0	2.4		1.5		4.1	56	15.9	13.0	82.9	N/A	76.19
Washington - Newport News		6.6	5.1		1.4		6.4	91	29.6	19.4	74.5	N/A	78.7%
Washington - Norfolk		3.0	2.3 2.5		0.7		2.6	41	18.3	7.8	87.1	N/A	78.79
Washington - Richmond		3.2	2.5 1.5		0.7		2.6 0.3	44 8	17.4	7.1	79.2 79.2	N/A	78.79
Hoosier State Kansas City-St.Louis		1.0 3.8	3.9		(0.6)		1.5	45	3.1 27.6	1.2 8.1	79.2 88.1	N/A 31%	63.2% 83.1%
Pennsylvanian		3.9	4.4		(0.5)		3.4	57	20.5	13.5	83.8	54%	78.89
Pere Marquette		1.7	1.9		(0.2)		0.8	24	7.2	3.6	89.6	50%	77.19
Carolinian		5.9	5.2		0.7		4.7	73	30.3	19.4	73.8	49%	61.5%
Piedmont		1.6	2.0		(0.4)		1.0	45	10.4	5.1	88.7	52%	65.0%
Non Nec Special Trains & Adjustments		1.7	24.1		(22.4)		1.4	20	1.0	1.2	N/A	N/A	N/A
State Supported	\$	189.9	\$ 244.7	\$	(54.8)	\$	138.8	3,860	1,185.7	498.4	82.1	40%	77.9%
				П									
Long Distance:	_			L	(0.7)								
Silver Star	\$	9.0	\$ 18.7	\$	(9.7)	\$	8.3	99	77.0	43.4 10.9	69.6 68.0	60%	29.39 51.99
Cardinal Silver Meteor		2.6 10.8	7.0 21.7		(4.4)		2.3 10.2	31 90	22.4 86.5	10.9 49.6	68.0 68.5	45% 61%	51.99 36.49
Empire Builder		13.2	21.7		(10.8)		10.2	90 111	139.5	49.6 72.5	77.8	54%	36.49 75.59
Capitol Limited		5.3	13.1	1	(7.8)		5.1	56	39.0	24.3	74.9	65%	46.79
California Zephyr		13.9	29.8	1	(15.9)		12.7	99	127.8	69.7	74.0	55%	57.69
Southwest Chief		11.8	27.2	1	(15.4)		10.8	86	117.3	68.9	75.5	62%	72.39
City of New Orleans		4.9	10.1	1	(5.2)		4.6	62	44.5	25.3	69.5	58%	63.09
Texas Eagle		6.9	15.2		(8.4)		6.3	91	64.8	41.8	72.3	55%	50.59
Sunset Limited		3.2	12.3		(9.1)		2.8	24	39.6	17.6	78.7	47%	61.39
Coast Starlight		12.0	23.7		(11.7)		10.9	110	88.9	51.7	70.7	60%	59.89
Lake Shore Limited		8.3	17.9		(9.6)		7.9	99	85.2	42.2	64.3	52%	40.19
Palmetto		8.2	9.4	1	(1.2)		7.9	103	56.3	25.5	74.1	45%	50.0%
Crescent		9.3	18.7	1	(9.4)		8.8	78	78.5	35.6	61.0	49%	14.19
Auto Train		18.3	23.3		(5.0)		18.2	56	86.4	48.3	77.8	61%	74.5%
Long Distance Adjustments		(1.3)	0.5		(1.8)		N/A		N/A	N/A	N/A	N/A	N/A
Long Distance	\$	136.6	\$ 277.7	\$	(141.1)	\$	129.3	1,193	1,153.8	627.3	71.5	56%	52.7%
Ancillary		79.1	76.6		2.4								
Infrastructure		53.5	75.5		(22.0)								
Amtrak	\$	813.6	\$ 873.4	\$	(59.8)	\$	611.9	8,270	3,249.3	1,653.9	78.3	51%	76.0%

**Note:** Going forward, Amtrak will report Adjusted Operating Earnings as the key financial measure to evaluate results. Adjusted Operating earnings represents Amtrak's cash funding needs and is a reasonable proxy for Federal Operating Support needed in line with the appropriation. Route level Adjusted Operating Earnings will replace the previously reported "Fully Allocated Contribution/(Loss)" which was based on Net Income/(Loss)

Adjusted Operating Earnings is defined as GAAP Net Loss excluding: (1) certain non-cash items (depreciation, income tax expense, non-cash portion of pension and other post retirement employment benefits, and state capital payment amortization); and (2) GAAP income statement items reported with capital or debt results or other grants (project related revenue/costs reported with capital results, expense related to Inspector General's office, and interest expense, net).

<u>Operating Revenue</u> is defined as GAAP revenue excluding: 1) non-cash revenue items (state capital payment amortization); and (2) GAAP income statement items reported with capital results (project related revenue).

Gross Ticket Revenue is defined as unadjusted revenues from ticket purchases.

Special Trains & Adjustments" ("NEC Special Trains & Adjustments", "Non NEC Special Trains & Adjustments", and "Long Distance Adjustments" include non-train revenue & expenses allocated across the National Train Service, these typically include items that cannot be allocated to a specific route but affect all routes in the National Train Service.

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Due to the individual PRIIA Sec. 209 contract requirements, the State Supported route view will not match invoices to the states or agencies.