

Monthly Performance Report

May FY 2020

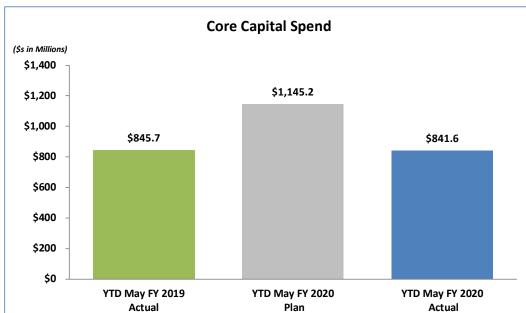
June 26, 2020

Financial Summary

Operating: Adjusted Operating Earnings of (\$314.1MM) for YTD May FY 2020 are (\$299.7MM) unfavorable to Plan and a decrease of (\$263.2MM) over the prior year. For Plan, there is unfavorability for total revenue (primarily driven by adjusted ticket revenue due to the COVID-19 pandemic) and favorability for total expenses (primarily driven by salary, wages, and benefits).

Capital: Core capital spend of **\$841.6MM** for YTD May FY 2020 is (\$303.6MM) underspent vs Plan and a decrease of (\$4.2MM) compared to prior year. The underspend vs. Plan is primarily driven by stations and infrastructure delays and fleet projects.





Operating Results

			FY 2	020 vs Prior	Year			FY 2020 vs Plan						
	Prio	r Year	<i>P</i>	Actual		Y/Y Gro	wth		Plan		Actual		Fav/(Unfav)	vs Plan
(\$s in Millions)	YTD Ma	y FY 2019	YTD M	ay FY 2020		\$	%	YTD	May FY 2020	YTD	May FY 2020		\$	%
Ticket Revenue (Adjusted)	\$	1,498.7	\$	1,044.9	\$	(453.7)	(30.3%)	\$	1,551.2	\$	1,044.9	\$	(506.3)	(32.6%)
Food & Beverage		90.8		62.5		(28.2)	(31.1%)		93.4		62.5		(30.9)	(33.0%)
State Supported Train Revenue		161.6		229.8		68.2	42.2%		165.8		229.8		64.0	38.6%
Subtotal Passenger Related Revenue		1,751.1		1,337.3		(413.8)	(23.6%)		1,810.4		1,337.3		(473.1)	(26.1%)
Other Core Revenue		196.3		202.0		5.6	2.9%		202.6		202.0		(0.7)	(0.3%)
Ancillary Revenue		230.2		228.9		(1.3)	(0.6%)		241.1		228.9		(12.2)	(5.1%)
Total Revenue		2,177.6		1,768.2		(409.4)	(18.8%)		2,254.2		1,768.2		(486.0)	(21.6%)
Salaries, Wages & Benefits		1,431.3		1,312.3		(119.1)	(8.3%)		1,443.9		1,312.3		131.6	9.1%
Train Operations		201.8		193.3		(8.5)	(4.2%)		204.9		193.3		11.6	5.7%
Fuel, Power & Utilities		177.1		162.5		(14.6)	(8.2%)		182.9		162.5		20.4	11.2%
Materials		96.0		96.7		0.7	0.8%		106.5		96.7		9.7	9.1%
Facility, Communication & Office		109.7		111.9		2.2	2.0%		115.2		111.9		3.3	2.9%
Advertising and Sales		64.2		43.9		(20.3)	(31.6%)		66.0		43.9		22.0	33.4%
Casualty and Other Claims		48.9		49.3		0.4	0.8%		47.2		49.3		(2.1)	(4.4%)
Professional Fees & Data Processing		145.0		138.0		(7.0)	(4.8%)		158.7		138.0		20.7	13.0%
All Other Expense		83.9		85.1		1.2	1.4%		73.0		85.1		(12.1)	(16.6%)
Transfer to Capital & Ancillary		(129.4)		(110.7)		18.7	14.5%		(129.7)		(110.7)		(19.0)	(14.7%)
Total Expense		2,228.6		2,082.3		(146.2)	(6.6%)		2,268.6		2,082.3		186.2	8.2%
Adjusted Operating Earnings	\$	(50.9)	\$	(314.1)	\$	(263.2)	(516.8%)	\$	(14.4)	\$	(314.1)	\$	(299.7)	N/A
OPEB's and Pension		39.0		22.3		(16.7)	(42.8%)		28.4		22.3		(6.1)	(21.4%)
Project Related Revenue & Expense		(89.0)		(100.4)		(11.4)	(12.8%)		(136.9)		(100.4)		36.5	26.7%
Superstorm Sandy Insurance Proceeds		4.5		-		(4.5)	(100.0%)		-		-		-	N/A
Depreciation		(566.6)		(606.4)		(39.8)	(7.0%)		(574.9)		(606.4)		(31.5)	(5.5%)
Office of Inspector General		(14.6)		(14.6)		0.0	0.1%		(15.5)		(14.6)		0.9	6.0%
State Capital Payment Amortization		81.3		87.2		5.9	7.3%		81.3		87.2		5.9	7.3%
Non-Operating Inc/(Exp)		1.9		48.8		46.8	N/A		2.0		48.8		46.8	N/A
Net Income/(Loss)	\$	(594.4)	\$	(877.2)	\$	(282.8)	(47.6%)	\$	(630.0)	\$	(877.2)	\$	(247.2)	(39.2%)

^{*}State Supported Train Revenue - includes revenue from CARES Act Funding

Revenues: Total revenue of **\$1,768.2MM** for YTD May FY 2020 is (\$486.0MM) unfavorable to the Plan and a decrease of (\$409.4MM) over the prior year. Both are primarily driven by decreased adjusted ticket revenue due to the COVID-19 pandemic.

Expenses: Total expenses of **\$2,082.3MM** for YTD May FY 2020 are favorable \$186.2MM to the Plan primarily driven by favorable salary, wages, and benefits expenses. The decrease of (\$146.2MM) from the prior year is primarily driven by decreased expenses for salaries, wages, and benefits from the COVID-19 pandemic.

Given the uncertainty of the outlook associated with COVID-19, significant revenue and expense impacts are expected for the foreseeable future.

Note: Amtrak reports Adjusted Operating Earnings as the key financial measure to evaluate results, Net Income/(Loss) will continue to be reported for reference. Adjusted Operating earnings represents Amtrak's cash funding needs and is a reasonable proxy for Federal Operating Support needed in line with the appropriation. Route level results (reported on page 7) reflect the change to Adjusted Operating Earnings, in line with consolidated financials.

Note: Adjusted Operating Earnings is defined as GAAP Net Loss excluding: (1) certain non-cash items (depreciation, income tax expense, non-cash portion of pension and other post retirement employment benefits, and state capital payment amortization); and (2) GAAP income statement items reported with capital or debt results or other grants (project related revenue/costs reported with capital results, expense related to Inspector General's office, and interest expense, net).



Capital Results

	FY 2020 vs Prior Year							FY 2020 vs Plan							
	P	Prior Year Actual Y/Y Growth		Plan Actual				Over/(Under) Plan							
(\$s in Millions)	YTD I	May FY 2019	YT	D May FY 2020		\$	%	YTD	May FY 2020	YT	D May FY 2020		\$	%	
Infrastructure		395.0		391.0		(4.0)	(1.0%)		459.4		391.0		(68.3)	(14.9%)	
Stations & Real Estate		71.0		66.6		(4.4)	(6.2%)		166.9		66.6		(100.3)	(60.1%)	
Fleet		213.4		194.6		(18.8)	(8.8%)		257.3		194.6		(62.7)	(24.4%)	
Technology		71.0		69.3		(1.6)	(2.3%)		104.5		69.3		(35.1)	(33.6%)	
ADA		52.6		58.5		5.9	11.2%		57.3		58.5		1.2	2.1%	
Support		6.5		7.9		1.4	21.7%		12.2		7.9		(4.3)	(35.2%)	
Acela 21		36.2		53.6		17.4	48.0%		87.6		53.6		(34.0)	(38.8%)	
Subtotal Core Capital	\$	845.7	\$	841.6	\$	(4.2)	(0.5%)	\$	1,145.2	\$	841.6	\$	(303.6)	(26.5%)	
Fleet Acquisition		138.7		31.6	(107.1)	(77.2%)		31.1		31.6		0.5	1.6%	
Other 3rd Party Dependent		12.8		112.2		99.4	777.6%		106.1		112.2		6.2	5.8%	
Acela 21 Milestone Payments		1.8		256.1		254.2	N/A		244.5		256.1		11.5	4.7%	
Gateway		30.9		18.4		(12.5)	(40.5%)		162.5		18.4		(144.1)	(88.7%)	
Total Capital Spend	\$	1,029.9	\$	1,259.8	Ś	229.9	22.3%	Ś	1,689.3	\$	1,259.8	\$	(429.5)	(25.4%)	

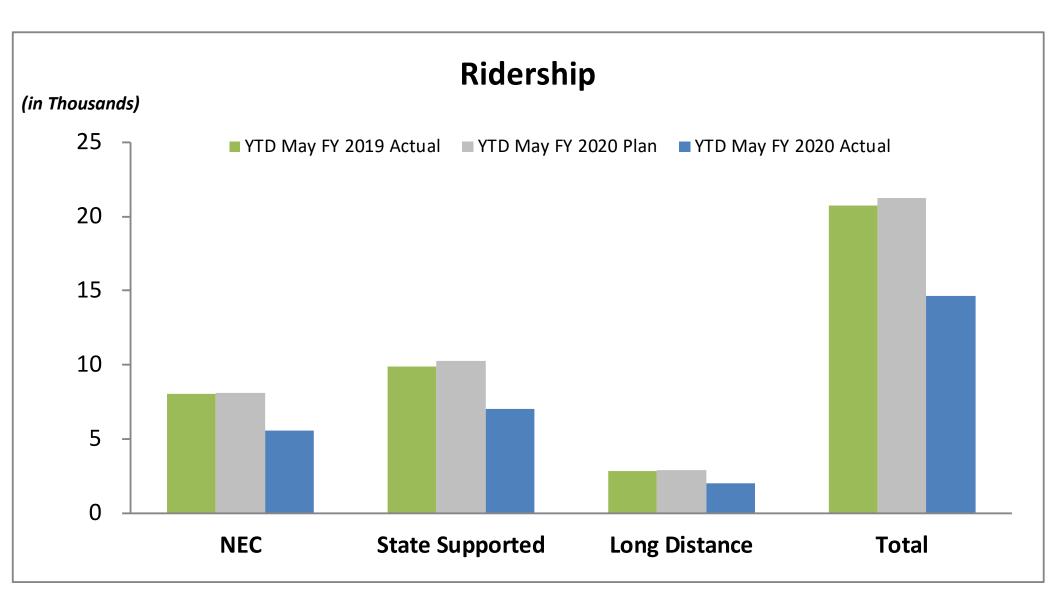
^{*}Mt. Joy in-kind contribution of \$27.8MM excluded from figures

YTD May FY 2020 vs. Plan: YTD May core capital spend (excluding fleet acquisition, Gateway, Acela 21 milestone payments, and 3rd party dependent) of \$841.6MM is (\$303.6MM) under Plan driven by delayed stations and facilities projects, fleet special projects, equipment purchases, and general infrastructure structures and catenary delays. Deferrals, cancellations, and delays from the COVID-19 pandemic will be reflected in the upcoming months. Mt. Joy in-kind contribution of \$27.8MM is excluded from all financials presented here.

YTD May FY 2020 vs. Prior Year: YTD May core capital spend is (\$4.2MM) or (0.5%) lower than prior year primarily driven by declines in fleet, stations and real estate, and infrastructure. This is partially offset by year over year increases in Acela 21 and ADA.

Key Performance Indicators

	Prior Year	Plan	Actual	Fav/(Unfav) vs	Plan	Y/Y Grow	th
	YTD May FY 2019	YTD May FY 2020	YTD May FY 2020	#	%	#	%
Key Performance Indicators							
Ridership (in thousands):							
Northeast Corridor	8,074.5	8,120.8	5,581.6	(2,539.1)	(31.3%)	(2,492.9)	(30.9%)
State Supported	9,867.6	10,234.5	7,026.5	(3,208.1)	(31.3%)	(2,841.1)	(28.8%)
Long Distance	2,809.8	2,887.3	2,029.5	(857.8)	(29.7%)	(780.3)	(27.8%)
Total Ridership	20,751.9	21,242.6	14,637.6	(6,605.0)	(31.1%)	(6,114.3)	(29.5%)
RASM (in cents)	21.42	21.49	19.43	(2.07)	(9.6%)	(1.99)	(9.3%)
CASM (in cents)	21.65	21.16	23.34	(2.19)	(10.3%)	1.69	7.8%
Cost Recovery Ratio (NTS)	99%	102%	83%	N/A	(18.4%)	N/A	(15.7%)
Other Indicators (in millions)							
Seat Miles	8,334.6	8,609.8	7,091.4	(1,518.4)	(17.6%)	(1,243.2)	(14.9%)
Passenger Miles	4,115.6	4,235.2	2,842.5	(1,392.7)	(32.9%)	(1,273.1)	(30.9%)
Train Miles	25.4	26.1	22.4	(3.6)	(14.0%)	(2.9)	(11.6%)



Ridership: Ridership of **14.64MM** for YTD May FY 2020 is 6.61MM below Plan and lower than prior year due to lower ridership across all service lines from the COVID-19 pandemic.

Note: Key Performance Indicators and Other Indicators are representative of National Train Service (NTS) (NEC, State Supported, and Long Distance) results RASM is defined as NTS (NEC, State Supported, and Long Distance) operating revenue divided by seat miles.

<u>CASM</u> is defined as NTS (NEC, State Supported, and Long Distance) operating expenses divided by seat miles.

Cost Recovery Ratio is defined as NTS (NEC, state supported, long distance) operating revenue divided by operating expenses



Sources and Uses Account (Level 1)

YTD May FY 2	2020		
	Northeast Corridor Account	National Network Account	<u>Total</u>
Financial Sources			
Operating Sources (A)	932,699	835,501	1,768,200
Capital Sources	440,707	159,729	600,436
Federal Grants to Amtrak	1,228,049	1,821,733	3,049,782
Total Operating and Capital Sources	2,601,456	2,816,962	5,418,418
Financial Uses (Operating):			
Operating Uses (B)	795,252	1,287,074	2,082,326
Operating Surplus/Deficit (A-B) (Operating Sources - Operating Uses)	137,448	(451,573)	(314,126)
Financial Uses (Debt Service Payments):			
Debt Service Payments	767	-	767
Available for Capital Uses (Operating Surplus/Deficit - Debt Service Payments + Capital Sources + Federal Grants to Amtrak)	1,805,437	1,529,889	3,335,325
Financial Uses (Capital):			
Capital Expenditures	780,599	479,197	1,259,796
Legacy Debt Repayments	158,944	19,023	177,967
Remaining Carryover Balance	\$ 865,893	\$ 1,031,668	\$ 1,897,562

YTD May FY 2020 net change in cash flows of \$1,897.6MM for Consolidated Amtrak, \$865.9MM for NEC and \$1,031.7MM for National Network.

Route Level Results

		YTD May FY 2020											
						Adjusted							
(\$s in Millions)	O	perating	Ope	rating		Operating	Ridership	Seat Miles	Passenger Miles	Average			
	R	evenue	Ехр	ense		Earnings	(in Thousands)	(in Millions)	(in Millions)	Load Factor	ОТР		
NEC:													
Acela	\$	302.5	\$	192.9	\$	109.6	1,576.3	509.9	299.6	59%	87.4%		
Regional		328.6		293.7		34.8	4,002.2	1,335.4	613.8	46%	86.6%		
NEC Special Trains & Adjustments		4.2		6.0		(1.8)	3.2	6.7	0.5	N/A	N/A		
NEC	\$	635.3	\$	492.6	\$	142.7	5,581.6	1,852.0	913.9	49%	86.8%		
State Supported:													
Ethan Allen Express	\$	3.1	\$	2.9	\$	0.2	23.3	11.4	4.4	39%	85.8%		
Vermonter		6.2		5.7		0.4	46.9	25.3	12.1	46%	83.1%		
Maple Leaf		21.9		21.4		0.5	182.0	123.0	53.0	38%	70.1%		
The Downeaster		9.7		9.5		0.2	248.0	74.9	20.0	29%	86.6%		
New Haven - Springfield		13.3		15.8		(2.5)	231.4	29.5	14.0	0%	89.0%		
Keystone Service		32.3		35.9		(3.7)	717.2	140.0	63.2	40%	93.6%		
Empire Service		37.1		39.5		(2.4)	555.2	193.7	66.6	43%	93.0%		
Chicago-St.Louis		19.7		21.5		(1.8)	288.4	143.7	53.4	39%	81.5%		
Hiawathas		12.3		13.0		(0.7)	373.1	84.3	30.0	35%	92.4%		
Wolverines		20.1		19.4		0.8	215.4	109.4	47.3	45% 20%	32.6%		
Illini III INOIS Zophyr		11.6 8.9		11.0 9.3		0.5	133.8 87.4	79.3 48.7	22.5	29%	50.6% 82.1%		
ILLINOIS Zephyr Heartland Flyer		8.9 4.2		9.3 4.3		(0.4) (0.1)	87.4 32.8	48.7 16.7	14.4 5.8	31% 35%	82.1% 67.4%		
Pacific Surfliner		4.2 77.5		4.3 84.2		(6.7)	32.8 1,251.6	448.6	108.1	35% 23%	78.9%		
Cascades		35.8		35.0		0.9	318.6	113.1	49.3	45%	70.8%		
Capitols		36.9		40.8		(3.8)	824.9	226.6	55.0	25%	84.8%		
San Joaquins		53.9		60.3		(6.5)	500.0	305.9	67.3	21%	72.9%		
Adirondack		6.9		6.5		0.4	44.2	20.1	12.7	47%	77.7%		
Blue Water		8.0		8.4		(0.5)	77.1	53.8	15.1	28%	50.9%		
Washington-Lynchburg		8.7		6.7		2.0	106.0	58.5	24.3	0%	77.1%		
Washington - Newport News		11.5		12.1		(0.6)	154.9	75.2	29.4	0%	83.2%		
Washington - Norfolk		12.6		11.2		1.4	126.7	90.1	30.3	0%	83.2%		
Washington - Richmond		6.3		3.7		2.6	50.3	24.0	7.8	0%	83.2%		
Hoosier State		(6.5)		0.0		(6.5)	0.0	0.0	0.0	0%	0.0%		
Kansas City-St.Louis		8.6		8.5		0.1	70.3	38.1	13.5	34%	70.6%		
Pennsylvanian		10.6		8.3		2.2	94.3	38.9	21.5	49%	83.1%		
Pere Marquette		3.7		3.2		0.5	38.8	13.4	5.9	44%	65.8%		
Carolinian		12.1		10.0		2.2	108.9	60.5	28.4	39%	79.2%		
Piedmont Consider Trains C. Adia structure		5.4		5.5		(0.1)	109.1	38.9	12.5	36%	77.1%		
Non Nec Special Trains & Adjustments State Supported	\$	1.4 493.6	¢	5.1 518.8	\$	(3.8) (25.2)	15.8 7,026.5	2.0 2,687.6	0.5 888.5	N/A 33%	N/A 80.4 %		
State Supported	7	455.0	7	310.0	7	(23.2)	7,020.3	2,007.0	000.5	3370	00.470		
Long Distance:													
Silver Star	\$	17.4	\$	44.5	\$	(27.1)	174.8	166.3	77.0	51%	53.7%		
Cardinal		4.2		17.5		(13.4)	48.0	48.2	16.6	41%	66.9%		
Silver Meteor		20.1		46.4		(26.3)	157.3	184.8	85.9	53%	60.1%		
Empire Builder		21.5		68.7		(47.2)	181.5	335.1	109.3	37%	64.3%		
California Zophyr		8.2 23.3		27.8 70.1		(19.7)	89.9 190.9	77.4 291.8	38.5 110.5	53%	43.9% 55.0%		
California Zephyr Southwest Chief		23.3		65.3		(46.8) (45.3)	190.9 142.1	291.8 247.5	110.5	41% 49%	55.0%		
City of New Orleans		8.9		26.7		(45.3)	142.1	247.5 113.1	42.0	49% 39%	54.3% 86.9%		
Texas Eagle		12.2		33.8		(21.6)	144.3	137.8	65.4	36%	40.4%		
Sunset Limited		5.7		28.2		(22.5)	42.2	101.9	31.1	36%	29.1%		
Coast Starlight		20.5		53.3		(32.9)	190.3	198.4	87.0	48%	59.5%		
Lake Shore Limited		14.2		39.0		(24.8)	165.1	168.9	68.8	48%	58.5%		
Palmetto		13.1		23.2		(10.1)	152.1	105.3	37.3	35%	71.3%		
Crescent		15.2		41.8		(26.6)	126.2	148.6	54.8	40%	38.6%		
Auto Train		44.3		56.8		(12.5)	121.4	226.6	103.8	51%	56.9%		
Long Distance Adjustments		0.0		0.8		(0.8)	N/A	N/A	N/A	N/A	N/A		
Long Distance	\$	248.6	\$	644.0	\$	(395.4)	2,029.5	2,551.7	1,040.1	44%	57.4%		
Ancillary		227.8		204.8		23.0							
Infrastructure		441.0		4U4.0	1	23.0							
Amtrak		162.9 1,768.2		222.1 2,082.3		(59.2) (314.1)	14,637.6	7,091.4	2,842.5	41%	79.8%		

Note: CSI route scores reflect a 12 month rolling average

Note: Amtrak reports Adjusted Operating Earnings as the key financial measure to evaluate results. Adjusted Operating earnings represents Amtrak's cash funding needs and is a reasonable proxy for Federal Operating Support needed in line with the appropriation. Route level Adjusted Operating Earnings will replace the previously reported "Fully Allocated Contribution/(Loss)" which was based on Net Income/(Loss)

Adjusted Operating Earnings is defined as GAAP Net Loss excluding: (1) certain non-cash items (depreciation, income tax expense, non-cash portion of pension and other post retirement employment benefits, and state capital payment amortization); and (2) GAAP income statement items reported with capital or debt results or other grants (project related revenue/costs reported with capital results, expense related to Inspector General's office, and interest expense, net).

Operating Revenue is defined as GAAP revenue excluding: 1) non-cash revenue items (state capital payment amortization); and (2) GAAP income statement items reported with capital results (project related revenue).

Gross Ticket Revenue is defined as unadjusted revenues from ticket purchases.

Special Trains & Adjustments ("NEC Special Trains & Adjustments", "Non NEC Special Trains & Adjustments", and "Long Distance Adjustments" include non-train revenue & expenses allocated across the National Train Service, these typically include items that cannot be allocated to a specific route but affect all routes in the National Train Service.

Due to the individual PRIIA Sec. 209 contract requirements, the State Supported route view will not match invoices to the states or agencies.

