

Route Level Results

(\$s in Millions)				YTD January FY 2020						
	Operating Revenue	Operating Expense	Adjusted Operating Earnings	Ridership (in Thousands)	Seat Miles (in Millions)	Passenger Miles (in Millions)	CSI	Average Load Factor	OTP	
NEC:										
Acela	\$ 235.8	\$ 111.6	\$ 124.2	1,215.7	373.8	231.5	84.4	63%	86.7%	
Regional	252.0	159.9	92.1	3,009.1	860.4	466.4	86.5	56%	85.3%	
NEC Special Trains & Adjustments	1.7	2.5	(0.8)	2.2	1.7	0.3	N/A	N/A	N/A	
NEC	\$ 489.4	\$ 273.9	\$ 215.5	4,227.1	1,236.0	698.1	85.9	58%	85.7%	
State Supported:										
Ethan Allen Express	\$ 1.7	\$ 1.7	\$ 0.0	17.7	7.8	3.4	93.4	43%	83.5%	
Vermont	3.9	3.5	0.4	35.8	17.2	9.2	90.3	56%	79.2%	
Maple Leaf	10.9	11.2	(0.2)	133.8	73.3	39.6	91.2	45%	68.9%	
The Downeaster	5.2	5.5	(0.3)	186.6	52.5	15.1	94.1	31%	84.9%	
New Haven - Springfield	7.0	8.1	(1.0)	170.3	17.5	10.6	88.7	0%	87.4%	
Keystone Service	18.7	19.8	(1.1)	547.1	101.2	48.9	91.9	42%	92.9%	
Empire Service	18.2	21.9	(3.7)	415.5	121.9	49.8	89.9	53%	92.5%	
Chicago-St.Louis	11.1	11.7	(0.6)	211.7	86.5	39.5	88.2	48%	80.6%	
Hiawathas	6.9	8.2	(1.3)	284.1	59.9	22.9	92.5	38%	91.7%	
Wolverines	10.3	11.4	(1.2)	160.9	70.2	35.3	83.8	53%	25.9%	
Illini	6.2	5.8	0.4	94.4	45.2	16.0	89.7	36%	44.0%	
ILLINOIS Zephyr	4.8	5.1	(0.3)	65.0	31.1	10.6	94.3	36%	79.5%	
Heartland Flyer	2.1	2.2	(0.1)	23.1	8.9	4.1	93.5	46%	67.3%	
Pacific Surfliner	39.4	45.3	(5.9)	925.2	273.0	81.3	88.7	29%	75.7%	
Cascades	19.8	20.4	(0.6)	243.2	72.9	37.8	89.2	52%	71.2%	
Capitals	19.3	23.2	(3.9)	603.4	139.4	40.5	90.1	30%	84.7%	
San Joaquin	28.9	32.1	(3.2)	347.5	174.7	47.6	89.1	26%	69.6%	
Adirondack	4.2	4.4	(0.3)	36.9	15.8	10.7	88.4	52%	77.4%	
Blue Water	3.8	4.0	(0.2)	55.5	27.8	11.0	89.7	40%	43.8%	
Washington-Lynchburg	4.9	3.4	1.5	80.4	27.5	18.6	91.4	0%	75.0%	
Washington - Newport News	7.9	6.9	1.0	119.1	46.1	22.7	89.6	0%	81.0%	
Washington - Norfolk	7.4	6.2	1.3	121.4	52.2	23.8	93.0	0%	81.0%	
Washington - Richmond	2.1	2.2	(0.1)	39.5	15.4	6.1	91.4	0%	81.0%	
Hoosier State	-	0.0	(0.0)	0.0	0.0	0.0	N/A	0%	0.0%	
Kansas City-St.Louis	3.8	4.0	(0.1)	51.5	19.2	9.8	91.5	45%	70.2%	
Pennsylvanian	5.7	5.6	0.1	72.8	28.2	16.8	91.6	53%	82.1%	
Pere Marquette	2.1	2.0	0.1	30.3	9.8	4.6	93.1	46%	64.2%	
Carolinian	6.8	5.9	0.9	82.9	40.8	22.1	90.8	44%	78.1%	
Piedmont	2.9	3.1	(0.2)	80.4	25.5	9.2	94.5	41%	76.1%	
Non Nec Special Trains & Adjustments	1.4	3.1	(1.7)	15.8	0.7	0.5	N/A	N/A	N/A	
State Supported	\$ 267.6	\$ 287.7	\$ (20.1)	5,251.6	1,662.5	668.0	90.3	39%	78.8%	
Long Distance:										
Silver Star	\$ 12.2	\$ 22.9	\$ (10.8)	121.7	96.3	53.0	83.8	60%	49.4%	
Cardinal	3.0	8.7	(5.7)	35.4	27.6	12.0	79.5	49%	66.4%	
Silver Meteor	14.1	24.2	(10.1)	109.7	107.8	59.1	82.1	62%	57.0%	
Empire Builder	15.1	35.9	(20.8)	126.0	178.5	77.5	86.5	46%	62.3%	
Capitol Limited	5.9	14.2	(8.3)	62.7	43.4	26.9	80.6	63%	38.3%	
California Zephyr	16.6	36.4	(19.7)	129.3	168.6	79.1	85.4	51%	53.3%	
Southwest Chief	14.3	33.0	(18.8)	101.5	142.2	79.5	82.7	59%	47.4%	
City of New Orleans	6.1	13.6	(7.5)	71.7	57.3	29.2	82.9	52%	86.2%	
Texas Eagle	8.2	17.0	(8.9)	97.6	78.2	44.0	83.8	41%	42.5%	
Sunset Limited	4.0	14.4	(10.5)	29.3	52.1	21.7	83.0	47%	30.2%	
Coast Starlight	15.0	29.0	(14.0)	136.9	121.3	63.2	84.0	56%	56.1%	
Lake Shore Limited	10.4	19.7	(9.3)	121.7	104.9	51.3	84.4	56%	53.1%	
Palmetto	9.6	11.7	(2.1)	110.3	66.1	27.3	84.4	41%	70.3%	
Crescent	10.7	21.5	(10.8)	91.2	85.1	39.8	79.6	50%	36.0%	
Auto Train	27.4	28.1	(0.7)	75.1	119.2	64.2	86.6	59%	52.7%	
Long Distance Adjustments	0.0	0.4	(0.4)	N/A	N/A	N/A	N/A	N/A	N/A	
Long Distance	\$ 172.4	\$ 330.7	\$ (158.3)	1,420.1	1,448.6	727.7	83.6	53%	54.5%	
Ancillary	119.7	103.8	15.9							
Infrastructure	83.3	116.7	(33.4)							
Amtrak	\$ 1,132.4	\$ 1,112.8	\$ 19.6	10,898.8	4,347.1	2,093.8	87.5	49%	78.4%	

Note: eCSI route scores reflect a 12 month rolling average

Note: Amtrak reports Adjusted Operating Earnings as the key financial measure to evaluate results. Adjusted Operating earnings represents Amtrak's cash funding needs and is a reasonable proxy for Federal Operating Support needed in line with the appropriation. Route level Adjusted Operating Earnings will replace the previously reported "Fully Allocated Contribution/(Loss)" which was based on Net Income/(Loss)

Adjusted Operating Earnings is defined as GAAP Net Loss excluding: (1) certain non-cash items (depreciation, income tax expense, non-cash portion of pension and other post retirement employment benefits, and state capital payment amortization); and (2) GAAP income statement items reported with capital or debt results or other grants (project related revenue/costs reported with capital results, expense related to Inspector General's office, and interest expense, net).

Operating Revenue is defined as GAAP revenue excluding: 1) non-cash revenue items (state capital payment amortization); and (2) GAAP income statement items reported with capital results (project related revenue).

Gross Ticket Revenue is defined as unadjusted revenues from ticket purchases.

Special Trains & Adjustments ("NEC Special Trains & Adjustments", "Non NEC Special Trains & Adjustments", and "Long Distance Adjustments" include non-train revenue & expenses allocated across the National Train Service, these typically include items that cannot be allocated to a specific route but affect all routes in the National Train Service.

Due to the individual PRIIA Sec. 209 contract requirements, the State Supported route view will not match invoices to the states or agencies.