



# MONTHLY PERFORMANCE REPORT

## OCTOBER FY 2018

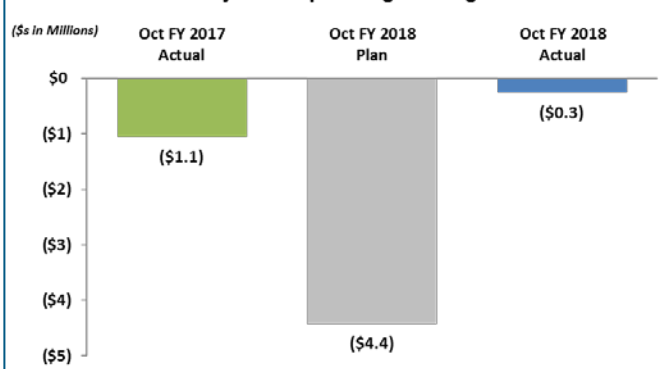
November 30, 2017

# Financial Summary

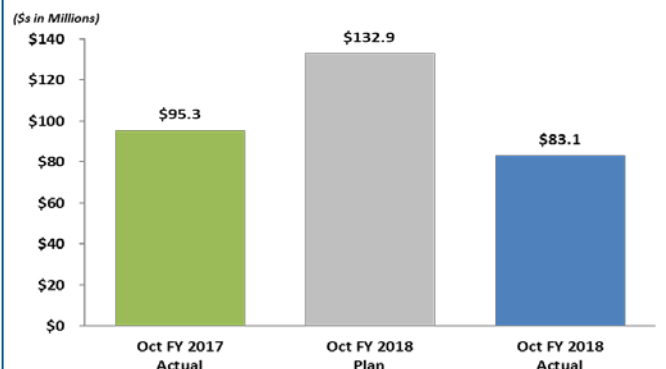
**Operating off to strong start:** Adjusted Operating Earnings for October FY18 is a loss of **(\$0.3 million)**, \$4.2 million favorable to Plan, and \$0.8 million better than prior year. Adjusted ticket revenue beat budget by \$8.2 million or 4.3% with favorability across all service lines, making it the best ever October for system-wide ticket revenue. Total expenses favorable \$3.3 million or 1.2% to Plan largely due to increased benefits costs partially offset by lower materials expense and an increased transfer to capital.

**Capital remains below planned spend:** Capital Spend (excluding RRIF) is **\$83.1 million**, \$49.8 million or 37.5% favorable to Plan, as both Federal Capital and Third Party categories are below planned spend. Compared to prior year, total capital was (\$12.2 million) or (12.8%) lower, due to less third party work.

**Adjusted Operating Earnings**



**Capital Spend (excluding RRIF)**



**Note:** Going forward, Amtrak will report Adjusted Operating Earnings as the key financial measure to evaluate results, Net Income/(Loss) will continue to be reported for reference. Adjusted Operating earnings represents Amtrak's cash funding needs and is a reasonable proxy for Federal Operating Support needed in line with the appropriation. Route level results (reported on page 7) will reflect the change to Adjusted Operating Earnings, in line with consolidated financials.

# Operating Results



	October vs Prior Year				October vs Plan			
	Prior Year Oct FY 2017	Actual Oct FY 2018	Y/Y Growth		Plan Oct FY 2018	Actual Oct FY 2018	Fav/(Unfav) vs Plan	
(\$ in Millions)			\$	%			\$	%
Ticket Revenue (Adjusted)	\$ 181.8	\$ 199.7	\$ 17.9	9.9%	\$ 191.5	\$ 199.7	\$ 8.2	4.3%
Food & Beverage	10.9	11.0	0.1	0.6%	10.5	11.0	0.5	4.4%
State Supported Train Revenue	19.3	16.8	(2.4)	(12.7%)	20.5	16.8	(3.7)	(17.9%)
<b>Subtotal Passenger Related Revenue</b>	<b>211.9</b>	<b>227.5</b>	<b>15.6</b>	<b>7.3%</b>	<b>222.5</b>	<b>227.5</b>	<b>5.0</b>	<b>2.2%</b>
Other Core Revenue	19.7	20.4	0.7	3.3%	21.2	20.4	(0.8)	(3.7%)
Ancillary Revenue	29.5	26.2	(3.3)	(11.1%)	29.5	26.2	(3.3)	(11.2%)
<b>Total Revenue</b>	<b>261.1</b>	<b>274.1</b>	<b>13.0</b>	<b>5.0%</b>	<b>273.2</b>	<b>274.1</b>	<b>0.9</b>	<b>0.3%</b>
Salaries, Wages & Benefits	150.9	168.6	17.7	11.7%	159.7	168.6	(8.9)	(5.6%)
Train Operations	21.5	24.7	3.2	14.8%	24.7	24.7	0.1	0.3%
Fuel, Power & Utilities	19.8	19.8	0.0	0.1%	19.5	19.8	(0.3)	(1.4%)
Materials	11.5	9.7	(1.8)	(15.5%)	11.6	9.7	1.9	16.3%
Facility, Communication & Office	12.3	12.8	0.5	3.8%	14.2	12.8	1.4	9.9%
Advertising and Sales	8.1	8.1	0.1	1.0%	7.6	8.1	(0.5)	(7.1%)
Casualty and Other Claims	5.6	5.4	(0.3)	(5.1%)	6.0	5.4	0.7	10.9%
Professional Fees & Data Processing	17.2	17.5	0.3	1.9%	19.2	17.5	1.7	8.7%
All Other Expense	10.3	11.8	1.5	14.9%	10.8	11.8	(0.9)	(8.6%)
Transfer to Capital & Ancillary	(20.7)	(22.5)	(1.8)	(8.7%)	(19.3)	(22.5)	3.2	16.5%
<b>Core Expense</b>	<b>236.6</b>	<b>256.0</b>	<b>19.4</b>	<b>8.2%</b>	<b>254.2</b>	<b>256.0</b>	<b>(1.8)</b>	<b>(0.7%)</b>
Ancillary Expense	25.6	18.4	(7.2)	(28.2%)	23.5	18.4	5.1	21.7%
<b>Total Expense</b>	<b>262.2</b>	<b>274.4</b>	<b>12.2</b>	<b>4.6%</b>	<b>277.7</b>	<b>274.4</b>	<b>3.3</b>	<b>1.2%</b>
<b>Adjusted Operating Earnings</b>	<b>\$ (1.1)</b>	<b>\$ (0.3)</b>	<b>\$ 0.8</b>	<b>75.1%</b>	<b>\$ (4.4)</b>	<b>\$ (0.3)</b>	<b>\$ 4.2</b>	<b>94.0%</b>
OPEB's and Pension	8.2	11.8	3.7	44.7%	11.1	11.8	0.7	6.5%
Projects	(8.9)	(12.4)	(3.5)	(39.4%)	(8.9)	(12.4)	(3.4)	(38.6%)
Depreciation	(66.0)	(64.8)	1.3	1.9%	(69.8)	(64.8)	5.1	7.2%
Office of Inspector General	(1.4)	(1.4)	(0.0)	(0.3%)	(1.7)	(1.4)	0.4	20.6%
State Capital Payment Amortization	(4.4)	(2.9)	1.5	34.7%	(3.9)	(2.9)	1.1	27.6%
Non-Operating Inc/(Exp)	5.7	7.6	1.9	33.2%	6.0	7.6	1.6	27.2%
<b>Net Income/(Loss)</b>	<b>\$ (67.8)</b>	<b>\$ (62.1)</b>	<b>\$ 5.6</b>	<b>8.3%</b>	<b>\$ (71.7)</b>	<b>\$ (62.1)</b>	<b>\$ 9.6</b>	<b>13.4%</b>

**Revenues:** Total revenues were favorable \$0.9 million, or 0.3%, compared to Plan and increased \$13.0million, or 5.0%, compared to the prior year . The combination of strong demand and market growth, together with the lack of significant service disruptions related to weather or track work resulted in the best ever October for system-wide ticket revenues. October results were within \$0.2 million of the all-time monthly record which is particularly significant because historically the best performing months for system wide revenue are June and November

**Expenses:** Total expenses were favorable \$3.3 million, or 1.2%, compared to Plan and increased \$12.2 million, or 4.6%, compared to the prior year. The favorability to Plan was due to lower Ancillary expense, materials, facilities expense, and professional fees, partially offset by higher benefits expense. The increase versus the prior year is due to higher salaries, wages, benefits, and train operations, partially offset by lower Ancillary expense.

**Note:** Going forward, Amtrak will report Adjusted Operating Earnings as the key financial measure to evaluate results, Net Income/(Loss) will continue to be reported for reference. Adjusted Operating earnings represents Amtrak's cash funding needs and is a reasonable proxy for Federal Operating Support needed in line with the appropriation. Route level results (reported on page 7) will reflect the change to Adjusted Operating Earnings, in line with consolidated financials.

**Note:** Adjusted Operating Earnings is defined as GAAP Net Loss excluding: (1) certain non-cash items (depreciation, income tax expense, non-cash portion of pension and other post retirement employment benefits, and state capital payment amortization); and (2) GAAP income statement items reported with capital or debt results or other grants (project related revenue/costs reported with capital results, expense related to Inspector General's office, and interest expense, net).

# Capital Results



(\$ In Millions)	Division	October vs Prior Year				October YTD vs Plan			
		Prior Year	Actual	Y/Y Growth		Plan	Actual	Fav/(Unfav) vs Plan	
		Oct FY 2017	Oct FY 2018	\$	%	Oct FY 2018	Oct FY 2018	\$	%
	Infrastructure	\$ 33.6	\$ 32.2	\$ (1.4)	(4.2%)	\$ 44.1	\$ 32.2	\$ 11.9	27.0%
	Stations and Real Estate	2.6	4.1	1.5	55.9%	16.3	4.1	12.2	75.0%
	Fleet	20.1	24.0	4.0	19.8%	28.8	24.0	4.7	16.4%
	Information Technology	7.0	5.2	(1.8)	(25.6%)	15.3	5.2	10.2	66.2%
	ADA	4.3	3.7	(0.7)	(15.3%)	5.2	3.7	1.6	30.1%
	Support	0.7	0.3	(0.4)	(55.2%)	1.7	0.3	1.4	81.7%
	<b>Total Amtrak Federal Capital &amp; PRIIA</b>	<b>\$ 68.3</b>	<b>\$ 69.5</b>	<b>\$ 1.2</b>	<b>1.7%</b>	<b>\$ 111.5</b>	<b>\$ 69.5</b>	<b>\$ 42.0</b>	<b>37.7%</b>
	<b>Total State Local and Other</b>	<b>26.9</b>	<b>13.6</b>	<b>(13.4)</b>	<b>(49.7%)</b>	<b>21.4</b>	<b>13.6</b>	<b>7.8</b>	<b>36.6%</b>
	<b>Total Capital (Excluding RRIF)</b>	<b>\$ 95.3</b>	<b>\$ 83.1</b>	<b>\$ (12.2)</b>	<b>(12.8%)</b>	<b>\$ 132.9</b>	<b>\$ 83.1</b>	<b>\$ 49.8</b>	<b>37.5%</b>
<b>RRIF</b>		<b>\$ 1.7</b>	<b>\$ 1.6</b>	<b>\$ (0.1)</b>	<b>(5.5%)</b>	<b>\$ 15.2</b>	<b>\$ 1.6</b>	<b>\$ 13.5</b>	<b>89.3%</b>

**October FY 2018 vs. Plan:** Total capital spend was lower than plan and finished the month at **\$83.1 million**, \$49.8 million favorable to plan. Capital spend is seasonally low in October as the timing of many key projects is evaluated with the start of the Fiscal year.

**October FY 2018 vs. Prior Year** compared to October FY17, total capital was (\$12.2 million) lower, largely due to less third party work (New Jersey High Speed Rail and Hudson Tunnel Box ended in FY 2017); Federal Capital & PRIIA are essentially flat.

# Key Performance Indicators



## Key Performance Indicators

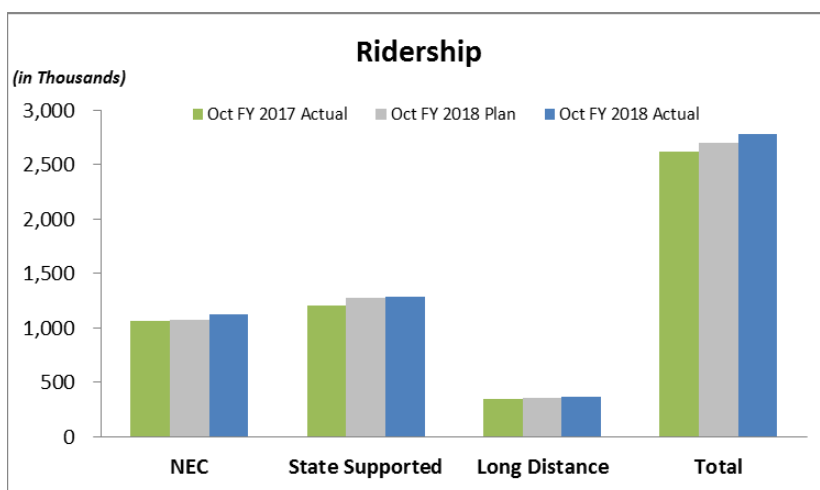
### Ridership (in thousands):

	Prior Year Oct FY 2017	Plan Oct FY 2018	Actual Oct FY 2018	Fav/(Unfav) vs Plan		Y/Y Growth	
				#	%	#	%
Northeast Corridor	1,061.5	1,071.5	1,128.5	57.0	5.3%	66.9	6.3%
State Supported	1,207.7	1,273.6	1,284.8	11.2	0.9%	77.1	6.4%
Long Distance	347.0	355.1	371.9	16.8	4.7%	24.9	7.2%
<b>Total Ridership</b>	<b>2,616.2</b>	<b>2,700.2</b>	<b>2,785.1</b>	<b>84.9</b>	<b>3.1%</b>	<b>168.9</b>	<b>6.5%</b>
RASM (in cents)	20.63	20.22	21.35	1.14	5.6%	0.72	3.5%
CASM (in cents)	19.92	20.25	20.89	(0.64)	3.2%	0.97	4.8%
Cost Recovery Ratio (NTS)	104%	100%	102%	N/A	2.4%	N/A	(1.3%)
Ridership (in thousands)	2,616.2	2,700.2	2,785.1	84.9	3.1%	168.9	6.5%
Customer Satisfaction Index (eCSI)	82.9	81.4	78.3	(3.1)	(3.8%)	(4.6)	(5.5%)

### Other Indicators (in millions)

Seat Miles	1,045.6	1,113.6	1,078.9	(34.6)	(3.1%)	33.3	3.2%
Passenger Miles	515.2	531.2	544.4	13.2	2.5%	29.2	5.7%
Train Miles	3.1	3.3	3.2	(0.1)	(1.6%)	0.1	4.0%

**Note:** Customer Satisfaction Index (eCSI) Plan is for the full fiscal year, not a monthly goal.



**Ridership** finished the month at 0.08 million or 3.1% ahead of Plan, and 0.17 million or 6.5% higher than the prior year. System wide ridership reached an all-time record high for any October as a result of strong market growth and lack of disruptions due to weather and track work.

# Sources and Uses Account

October YTD FY 2018			
(\$s in Thousands)	<u>Northeast Corridor Account</u>	<u>National Network Account</u>	<u>Total</u>
<b>Financial Sources</b>			
Operating Sources (A)	154,560	114,274	268,834
Capital Sources	12,821	16,206	29,027
Federal Grants to Amtrak	83,062	234,225	317,288
<b>Total Operating and Capital Sources</b>	<b>250,443</b>	<b>364,705</b>	<b>615,148</b>
<b>Financial Uses (Operating):</b>			
Operating Uses (B)	93,804	175,294	269,098
<b>Operating Surplus/Deficit (A-B)</b> <i>(Operating Sources - Operating Uses)</i>	<b>60,756</b>	<b>(61,020)</b>	<b>(264)</b>
<b>Financial Uses (Debt Service Payments):</b>			
Debt Service Payments	268	-	268
<b>Available for Capital Uses</b> <i>(Operating Surplus/Deficit - Debt Service Payments + Capital Sources + Federal Grants to Amtrak)</i>	<b>156,371</b>	<b>189,411</b>	<b>345,782</b>
<b>Financial Uses (Capital):</b>			
Capital Expenditures	46,493	38,196	84,689
Legacy Debt Repayments	754	54	808
<b>Remaining Carryover Balance</b>	<b>\$ 109,123</b>	<b>\$ 151,162</b>	<b>\$ 260,285</b>

October FY18 Net change in Cash Flows is \$260.3 million for Consolidated Amtrak, \$109.1 million for NEC and \$151.2 million for National Network.

Results are based on the \$277.9 million Continuing Resolution which expires December 8th.

NEC operating cash surplus of \$60.7 million is driven by strong seasonal ticket revenue.

Capital expenditures, across both accounts, include funds from prior year grants and are seasonally low in October as timing is evaluated as new projects begin.

# Route Level Results



(\$s in Millions)	October YTD FY 2018													
	Operating Revenue		Operating Expense	Adjusted Operating Earnings	Gross Ticket Revenue		Ridership (in Thousands)	Seat Miles (in Millions)	Passenger Miles (in Millions)	eCSI	Average Load Factor	OTP		
NEC:														
Acela	\$	61.5	\$	25.3	\$	36.2	\$	60.1	334	94.5	63.2	72.7	67%	80.4%
Regional		62.4		36.8		25.6		60.5	792	213.3	120.9	75.8	58%	79.3%
NEC Special Trains & Adjustments		0.4		0.7		(0.4)		0.3	2	0.6	0.2	N/A	N/A	N/A
NEC	\$	124.3	\$	62.9	\$	61.4	\$	120.9	1,128	308.4	184.3	74.9	61%	79.7%
State Supported:														
Ethan Allen Express	\$	0.5	\$	0.4	\$	0.1	\$	0.2	4	2.0	0.8	90.4	37%	82.3%
Vermont		1.1		0.8		0.3		0.6	9	4.5	2.3	72.8	52%	51.6%
Maple Leaf		2.9		2.9		(0.0)		2.0	31	19.5	9.1	79.2	45%	79.0%
The Downeaster		0.9		1.3		(0.4)		0.9	47	11.6	3.8	83.9	35%	58.4%
New Haven - Springfield		1.4		1.6		(0.2)		0.8	22	4.4	1.8	75.2	N/A	N/A
Keystone Service		4.5		4.6		(0.1)		3.9	137	25.7	11.9	87.2	41%	87.9%
Empire Service		4.2		5.8		(1.6)		4.8	107	31.9	12.7	81.4	47%	73.9%
Chicago-St.Louis		1.4		2.9		(1.4)		1.3	45	20.8	8.0	83.3	40%	65.9%
Hiawathas		1.8		2.0		(0.2)		1.6	70	15.0	5.6	93.1	37%	91.5%
Wolverines		2.9		3.2		(0.3)		1.7	39	16.7	8.1	85.4	51%	84.4%
Illini		0.7		1.7		(1.0)		0.6	21	10.0	3.7	67.6	37%	24.2%
Illinois Zephyr		0.5		1.4		(0.9)		0.5	16	7.2	2.6	88.3	38%	89.5%
Heartland Flyer		0.6		0.7		(0.2)		0.2	6	2.3	1.1	85.9	49%	66.1%
Pacific Surfliner		8.7		10.7		(2.0)		6.1	244	65.9	20.0	76.7	28%	75.1%
Cascades		4.9		5.1		(0.2)		2.7	65	18.9	10.2	84.6	54%	70.5%
Capitols		5.6		5.3		0.4		2.8	148	31.7	9.9	84.9	33%	90.6%
San Joaquins		6.7		7.3		(0.7)		2.8	87	32.8	11.7	82.7	34%	70.3%
Adirondack		1.3		1.2		0.1		0.7	13	4.0	3.6	83.0	62%	67.7%
Blue Water		1.1		1.2		(0.2)		0.5	15	7.1	2.9	87.1	41%	66.1%
Washington-Lynchburg		1.0		0.8		0.2		1.0	16	5.3	3.4	80.4	N/A	72.6%
Washington - Newport News		2.0		1.6		0.4		1.8	28	9.7	5.8	81.4	N/A	77.1%
Washington - Norfolk		0.9		0.7		0.2		0.7	12	6.0	2.2	87.2	N/A	77.1%
Washington - Richmond		1.0		0.8		0.2		0.8	14	5.9	2.0	74.8	N/A	77.1%
Hoosier State		0.3		0.5		(0.2)		0.1	2	1.0	0.4	80.9	36%	72.2%
Kansas City-St.Louis		1.3		1.3		0.0		0.5	16	10.2	2.7	89.6	27%	83.1%
Pennsylvanian		1.2		1.4		(0.3)		1.0	19	6.8	4.3	86.8	52%	67.7%
Pere Marquette		0.5		0.7		(0.2)		0.2	7	2.3	1.1	95.1	46%	77.4%
Carolinian		1.8		1.7		0.1		1.4	24	9.9	5.9	76.5	46%	51.7%
Piedmont		0.5		0.7		(0.1)		0.3	15	3.3	1.6	85.4	53%	52.5%
Non Nec Special Trains & Adjustments		0.3		0.9		(0.6)		0.2	3	0.1	0.5	N/A	N/A	N/A
State Supported	\$	62.3	\$	71.3	\$	(8.9)	\$	42.8	1,285	392.3	159.8	82.7	40%	77.0%
Long Distance:														
Silver Star	\$	2.6	\$	6.2	\$	(3.6)	\$	2.4	30	26.6	12.7	74.4	51%	24.2%
Cardinal		0.9		2.4		(1.5)		0.8	10	7.4	3.6	64.7	39%	53.8%
Silver Meteor		3.0		6.9		(3.9)		2.8	27	28.0	14.5	74.4	57%	41.9%
Empire Builder		4.6		9.7		(5.1)		4.3	34	46.0	25.3	82.7	58%	75.8%
Capitol Limited		1.8		4.5		(2.7)		1.7	19	14.3	8.3	77.6	59%	50.0%
California Zephyr		4.8		10.1		(5.3)		4.4	31	44.9	24.4	68.6	54%	43.5%
Southwest Chief		4.1		9.7		(5.5)		3.8	26	32.3	22.3	73.2	69%	64.5%
City of New Orleans		1.6		3.5		(1.9)		1.5	20	14.9	8.1	73.1	55%	64.5%
Texas Eagle		2.1		5.1		(3.0)		1.9	29	22.3	13.1	72.1	51%	43.5%
Sunset Limited		0.9		4.1		(3.2)		0.8	7	13.5	5.4	76.4	42%	51.9%
Coast Starlight		3.7		7.5		(3.8)		3.4	33	29.2	16.3	71.9	59%	62.9%
Lake Shore Limited		2.7		5.9		(3.2)		2.5	31	27.3	13.1	72.6	45%	44.7%
Palmetto		2.6		3.0		(0.4)		2.5	34	18.2	7.8	77.8	43%	58.1%
Crescent		2.8		6.0		(3.3)		2.6	22	25.0	10.4	60.1	45%	12.9%
Auto Train		5.7		7.6		(1.9)		5.7	18	28.4	15.2	74.6	60%	69.4%
Long Distance Adjustments		0.1		0.7		(0.6)		N/A	N/A	N/A	N/A	N/A	N/A	N/A
Long Distance	\$	44.0	\$	93.0	\$	(49.0)	\$	41.0	372	378.2	200.4	73.4	54%	52.1%
Ancillary Infrastructure		26.0		23.1		3.0								
		17.4		24.1		(6.7)								
Amtrak	\$	274.1	\$	274.4	\$	(0.3)	\$	204.7	2,785	1,078.9	544.4	78.3	51%	75.0%

**Note:** Going forward, Amtrak will report Adjusted Operating Earnings as the key financial measure to evaluate results. Adjusted Operating earnings represents Amtrak's cash funding needs and is a reasonable proxy for Federal Operating Support needed in line with the appropriation. Route level Adjusted Operating Earnings will replace the previously reported "Fully Allocated Contribution/(Loss)" which was based on Net Income/(Loss)

Adjusted Operating Earnings is defined as GAAP Net Loss excluding: (1) certain non-cash items (depreciation, income tax expense, non-cash portion of pension and other post retirement employment benefits, and state capital payment amortization); and (2) GAAP income statement items reported with capital or debt results or other grants (project related revenue/costs reported with capital results, expense related to Inspector General's office, and interest expense, net).

Operating Revenue is defined as GAAP revenue excluding: 1) non-cash revenue items (state capital payment amortization); and (2) GAAP income statement items reported with capital results (project related revenue).

Gross Ticket Revenue is defined as unadjusted revenues from ticket purchases.

Special Trains & Adjustments ("NEC Special Trains & Adjustments", "Non NEC Special Trains & Adjustments", and "Long Distance Adjustments" include non-train revenue & expenses allocated across the National Train Service, these typically include items that cannot be allocated to a specific route but affect all routes in the National Train Service.

Due to the individual PRIIA Sec. 209 contract requirements, the State Supported route view will not match invoices to the states or agencies.