

Route Level Results



(\$s in Millions)	October YTD FY 2018										
	Operating Revenue	Operating Expense	Adjusted Operating Earnings	Gross Ticket Revenue	Ridership (in Thousands)	Seat Miles (in Millions)	Passenger Miles (in Millions)	eCSI	Average Load Factor	OTP	
NEC:											
Acela	\$ 61.5	\$ 25.3	\$ 36.2	\$ 60.1	334	94.5	63.2	72.7	67%	80.4%	
Regional	62.4	36.8	25.6	60.5	792	213.3	120.9	75.8	58%	79.3%	
NEC Special Trains & Adjustments	0.4	0.7	(0.4)	0.3	2	0.6	0.2	N/A	N/A	N/A	
NEC	\$ 124.3	\$ 62.9	\$ 61.4	\$ 120.9	1,128	308.4	184.3	74.9	61%	79.7%	
State Supported:											
Ethan Allen Express	\$ 0.5	\$ 0.4	\$ 0.1	\$ 0.2	4	2.0	0.8	90.4	37%	82.3%	
Vermont	1.1	0.8	0.3	0.6	9	4.5	2.3	72.8	52%	51.6%	
Maple Leaf	2.9	2.9	(0.0)	2.0	31	19.5	9.1	79.2	45%	79.0%	
The Downeaster	0.9	1.3	(0.4)	0.9	47	11.6	3.8	83.9	35%	58.4%	
New Haven - Springfield	1.4	1.6	(0.2)	0.8	22	4.4	1.8	75.2	N/A	N/A	
Keystone Service	4.5	4.6	(0.1)	3.9	137	25.7	11.9	87.2	41%	87.9%	
Empire Service	4.2	5.8	(1.6)	4.8	107	31.9	12.7	81.4	47%	73.9%	
Chicago-St.Louis	1.4	2.9	(1.4)	1.3	45	20.8	8.0	83.3	40%	65.9%	
Hiawathas	1.8	2.0	(0.2)	1.6	70	15.0	5.6	93.1	37%	91.5%	
Wolverines	2.9	3.2	(0.3)	1.7	39	16.7	8.1	85.4	51%	84.4%	
Illini	0.7	1.7	(1.0)	0.6	21	10.0	3.7	67.6	37%	24.2%	
Illinois Zephyr	0.5	1.4	(0.9)	0.5	16	7.2	2.6	88.3	38%	89.5%	
Heartland Flyer	0.6	0.7	(0.2)	0.2	6	2.3	1.1	85.9	49%	66.1%	
Pacific Surfliner	8.7	10.7	(2.0)	6.1	244	65.9	20.0	76.7	28%	75.1%	
Cascades	4.9	5.1	(0.2)	2.7	65	18.9	10.2	84.6	54%	70.5%	
Capitals	5.6	5.3	0.4	2.8	148	31.7	9.9	84.9	33%	90.6%	
San Joaquin	6.7	7.3	(0.7)	2.8	87	32.8	11.7	82.7	34%	70.3%	
Adirondack	1.3	1.2	0.1	0.7	13	4.0	3.6	83.0	62%	67.7%	
Blue Water	1.1	1.2	(0.2)	0.5	15	7.1	2.9	87.1	41%	66.1%	
Washington-Lynchburg	1.0	0.8	0.2	1.0	16	5.3	3.4	80.4	N/A	72.6%	
Washington - Newport News	2.0	1.6	0.4	1.8	28	9.7	5.8	81.4	N/A	77.1%	
Washington - Norfolk	0.9	0.7	0.2	0.7	12	6.0	2.2	87.2	N/A	77.1%	
Washington - Richmond	1.0	0.8	0.2	0.8	14	5.9	2.0	74.8	N/A	77.1%	
Hoosier State	0.3	0.5	(0.2)	0.1	2	1.0	0.4	80.9	36%	72.2%	
Kansas City-St.Louis	1.3	1.3	0.0	0.5	16	10.2	2.7	89.6	27%	83.1%	
Pennsylvanian	1.2	1.4	(0.3)	1.0	19	6.8	4.3	86.8	52%	67.7%	
Pere Marquette	0.5	0.7	(0.2)	0.2	7	2.3	1.1	95.1	46%	77.4%	
Carolinian	1.8	1.7	0.1	1.4	24	9.9	5.9	76.5	46%	51.7%	
Piedmont	0.5	0.7	(0.1)	0.3	15	3.3	1.6	85.4	53%	52.5%	
Non Nec Special Trains & Adjustments	0.3	0.9	(0.6)	0.2	3	0.1	0.5	N/A	N/A	N/A	
State Supported	\$ 62.3	\$ 71.3	\$ (8.9)	\$ 42.8	1,285	392.3	159.8	82.7	40%	77.0%	
Long Distance:											
Silver Star	\$ 2.6	\$ 6.2	\$ (3.6)	\$ 2.4	30	26.6	12.7	74.4	51%	24.2%	
Cardinal	0.9	2.4	(1.5)	0.8	10	7.4	3.6	64.7	39%	53.8%	
Silver Meteor	3.0	6.9	(3.9)	2.8	27	28.0	14.5	74.4	57%	41.9%	
Empire Builder	4.6	9.7	(5.1)	4.3	34	46.0	25.3	82.7	58%	75.8%	
Capitol Limited	1.8	4.5	(2.7)	1.7	19	14.3	8.3	77.6	59%	50.0%	
California Zephyr	4.8	10.1	(5.3)	4.4	31	44.9	24.4	68.6	54%	43.5%	
Southwest Chief	4.1	9.7	(5.5)	3.8	26	32.3	22.3	73.2	69%	64.5%	
City of New Orleans	1.6	3.5	(1.9)	1.5	20	14.9	8.1	73.1	55%	64.5%	
Texas Eagle	2.1	5.1	(3.0)	1.9	29	22.3	13.1	72.1	51%	43.5%	
Sunset Limited	0.9	4.1	(3.2)	0.8	7	13.5	5.4	76.4	42%	51.9%	
Coast Starlight	3.7	7.5	(3.8)	3.4	33	29.2	16.3	71.9	59%	62.9%	
Lake Shore Limited	2.7	5.9	(3.2)	2.5	31	27.3	13.1	72.6	45%	44.7%	
Palmetto	2.6	3.0	(0.4)	2.5	34	18.2	7.8	77.8	43%	58.1%	
Crescent	2.8	6.0	(3.3)	2.6	22	25.0	10.4	60.1	45%	12.9%	
Auto Train	5.7	7.6	(1.9)	5.7	18	28.4	15.2	74.6	60%	69.4%	
Long Distance Adjustments	0.1	0.7	(0.6)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Long Distance	\$ 44.0	\$ 93.0	\$ (49.0)	\$ 41.0	372	378.2	200.4	73.4	54%	52.1%	
Ancillary	26.0	23.1	3.0								
Infrastructure	17.4	24.1	(6.7)								
Amtrak	\$ 274.1	\$ 274.4	\$ (0.3)	\$ 204.7	2,785	1,078.9	544.4	78.3	51%	75.0%	

Note: Going forward, Amtrak will report Adjusted Operating Earnings as the key financial measure to evaluate results. Adjusted Operating earnings represents Amtrak's cash funding needs and is a reasonable proxy for Federal Operating Support needed in line with the appropriation. Route level Adjusted Operating Earnings will replace the previously reported "Fully Allocated Contribution/(Loss)" which was based on Net Income/(Loss)

Adjusted Operating Earnings is defined as GAAP Net Loss excluding: (1) certain non-cash items (depreciation, income tax expense, non-cash portion of pension and other post retirement employment benefits, and state capital payment amortization); and (2) GAAP income statement items reported with capital or debt results or other grants (project related revenue/costs reported with capital results, expense related to Inspector General's office, and interest expense, net).

Operating Revenue is defined as GAAP revenue excluding: 1) non-cash revenue items (state capital payment amortization); and (2) GAAP income statement items reported with capital results (project related revenue).

Gross Ticket Revenue is defined as unadjusted revenues from ticket purchases.

Special Trains & Adjustments ("NEC Special Trains & Adjustments", "Non NEC Special Trains & Adjustments", and "Long Distance Adjustments" include non-train revenue & expenses allocated across the National Train Service, these typically include items that cannot be allocated to a specific route but affect all routes in the National Train Service.