

Route Level Results YTD May FY21

(\$s in Millions)	YTD May FY 2021									
	Operating Revenue	Operating Expense	Adjusted Operating Earnings	Ridership (in Thousands)	Seat Miles (in Millions)	Passenger Miles (in Millions)	Average Load Factor	OTP		
NEC:										
Acela	\$ 42.2	\$ 165.5	\$ (123.3)	317.3	291.8	64.5	22%	86.8%		
Regional	102.9	271.4	(168.5)	1,542.8	965.9	248.8	26%	89.3%		
NEC Special Trains & Adjustments	6.0	7.3	(1.2)	1.2	3.8	0.2	N/A	N/A		
NEC	\$ 151.2	\$ 444.2	\$ (293.0)	1,861.3	1,261.6	313.5	25%	88.9%		
State Supported:										
Ethan Allen Express	\$ 0.7	\$ 0.5	\$ 0.2	0.0	0.0	0.0	0%	93.6%		
Vermont	0.1	(0.0)	0.1	0.1	0.8	0.0	0%	95.1%		
Maple Leaf	16.9	17.1	(0.3)	124.5	101.2	35.3	35%	84.6%		
The Downeaster	9.9	9.9	0.0	71.5	86.8	6.0	7%	76.1%		
New Haven - Springfield	13.6	17.9	(4.3)	98.0	43.0	5.7	13%	93.3%		
Keystone Service	27.1	42.1	(15.0)	194.8	147.7	17.4	12%	96.0%		
Empire Service	32.7	41.6	(8.9)	293.1	185.2	34.3	19%	93.0%		
Chicago-St.Louis	14.5	18.5	(4.0)	130.8	85.0	23.7	28%	81.5%		
Hiawathas	10.2	12.4	(2.1)	87.8	30.6	7.1	23%	94.9%		
Wolverines	10.0	11.9	(1.8)	63.7	51.2	14.5	28%	64.0%		
Illini	8.8	4.5	4.2	80.2	63.5	12.6	20%	85.5%		
ILLINOIS Zephyr	6.3	7.0	(0.7)	38.4	28.2	6.5	23%	90.9%		
Heartland Flyer	4.4	5.5	(1.1)	21.4	14.9	3.8	26%	76.2%		
Pacific Surfliner	48.6	60.2	(11.6)	379.4	281.3	35.8	13%	88.7%		
Cascades	12.3	17.3	(4.9)	62.3	31.4	9.7	31%	62.5%		
Capitals	24.8	29.0	(4.1)	174.7	114.0	12.3	11%	91.9%		
San Joaquin	37.0	44.1	(7.1)	239.3	257.8	34.0	13%	84.1%		
Adirondack	1.5	0.6	0.8	0.0	0.0	0.0	0%	0.0%		
Blue Water	10.0	12.0	(2.0)	45.8	53.9	8.4	16%	79.2%		
Washington-Lynchburg	7.4	7.4	(0.0)	55.9	47.3	13.6	29%	87.5%		
Washington - Newport News	6.5	12.9	(6.4)	97.0	63.4	22.3	30%	87.1%		
Washington - Norfolk	11.6	10.7	1.0	66.9	72.2	16.2	21%	87.1%		
Washington - Richmond	7.6	0.1	7.5	0.1	0.0	0.0	0%	87.1%		
Hoosier State	-	0.0	(0.0)	0.0	0.0	0.0	0%	0.0%		
Kansas City-St.Louis	6.6	7.0	(0.4)	38.1	43.3	7.5	17%	83.7%		
Pennsylvanian	10.6	11.5	(0.8)	65.1	51.6	14.7	28%	75.2%		
Pere Marquette	4.7	5.6	(0.9)	22.7	18.4	3.4	19%	85.8%		
Carolinian	12.8	14.9	(2.2)	101.6	78.0	30.1	38%	77.3%		
Piedmont	4.1	4.5	(0.4)	46.0	24.7	5.2	21%	77.9%		
Non Nec Special Trains & Adjustments	0.1	7.9	(7.9)	0.0	2.4	0.0	N/A	N/A		
State Supported	\$ 361.3	\$ 434.5	\$ (73.2)	2,599.2	1,977.8	380.0	19%	85.2%		
Long Distance:										
Silver Star	\$ 11.3	\$ 32.4	\$ (21.1)	101.5	132.4	48.6	37%	40.8%		
Cardinal	3.6	16.5	(12.8)	38.8	49.5	15.9	32%	60.1%		
Silver Meteor	13.4	36.8	(23.4)	107.8	159.7	56.5	35%	51.7%		
Empire Builder	13.2	48.5	(35.2)	93.2	189.3	63.1	34%	55.7%		
Capitol Limited	3.7	14.5	(10.8)	34.4	34.0	14.2	42%	45.0%		
California Zephyr	13.2	46.4	(33.2)	77.7	153.1	56.5	37%	57.7%		
Southwest Chief	11.4	44.2	(32.7)	59.8	150.8	55.8	37%	42.9%		
City of New Orleans	4.4	16.3	(11.9)	43.4	49.7	18.0	36%	82.8%		
Texas Eagle	6.9	21.1	(14.2)	64.8	60.0	35.1	59%	60.7%		
Sunset Limited	4.3	31.6	(27.3)	31.5	100.4	21.8	22%	31.6%		
Coast Starlight	10.8	39.4	(28.6)	87.6	115.7	41.1	36%	61.1%		
Lake Shore Limited	6.9	25.0	(18.1)	78.8	86.7	32.2	37%	60.5%		
Palmetto	4.4	14.1	(9.7)	49.7	42.5	13.7	32%	73.8%		
Crescent	6.8	25.2	(18.4)	50.4	65.8	24.2	37%	39.7%		
Auto Train	51.0	58.1	(7.1)	115.4	209.0	98.7	48%	56.4%		
Long Distance Adjustments	(0.0)	1.1	(1.1)	N/A	N/A	N/A	N/A	N/A		
Long Distance	\$ 165.5	\$ 471.2	\$ (305.7)	1,034.7	1,598.5	595.5	37%	54.5%		
Ancillary Infrastructure	221.1	217.8	3.3							
	166.3	259.0	(92.7)							
Amtrak	\$ 1,065.3	\$ 1,826.7	\$ (761.3)	5,495.1	4,837.9	1,289.0	27%	80.9%		

Note: Amtrak reports Adjusted Operating Earnings as the key financial measure to evaluate results. Adjusted Operating earnings represents Amtrak's cash funding needs and is a reasonable proxy for Federal Operating Support needed in line with the appropriation. Route level Adjusted Operating Earnings will replace the previously reported "Fully Allocated Contribution/(Loss)" which was based on Net Income/(Loss)

Adjusted Operating Earnings is defined as GAAP Net Loss excluding: (1) certain non-cash items (depreciation, income tax expense, non-cash portion of pension and other post retirement employment benefits, and state capital payment amortization); and (2) GAAP income statement items reported with capital or debt results or other grants (project related revenue/costs reported with capital results, expense related to Inspector General's office, and interest expense, net).

Operating Revenue is defined as GAAP revenue excluding: 1) non-cash revenue items (state capital payment amortization); and (2) GAAP income statement items reported with capital results (project related revenue).

Gross Ticket Revenue is defined as unadjusted revenues from ticket purchases.

Special Trains & Adjustments ("NEC Special Trains & Adjustments", "Non NEC Special Trains & Adjustments", and "Long Distance Adjustments" include non-train revenue & expenses allocated across the National Train Service, these typically include items that cannot be allocated to a specific route but affect all routes in the National Train Service.

Due to the individual PRIIA Sec. 209 contract requirements, the State Supported route view will not match invoices to the states or agencies.

Note: CSI route scores reflect a 12 month rolling average

