

# Route Level Results

(\$s in Millions)	YTD February FY 2020										
	Operating Revenue		Operating Expense		Adjusted Operating Earnings	Ridership (in Thousands)	Seat Miles (in Millions)	Passenger Miles (in Millions)	CSI	Average Load Factor	OTP
<b>NEC:</b>											
Acela	\$ 285.5	\$ 144.5	\$ 141.0			1,479.6	461.8	281.3	86.5	62%	87.1%
Regional	303.4	197.8	105.5			3,639.5	1,065.2	561.9	88.8	54%	86.1%
NEC Special Trains & Adjustments	2.5	2.9	(0.4)			3.0	2.2	0.5	N/A	N/A	N/A
<b>NEC</b>	<b>\$ 591.4</b>	<b>\$ 345.3</b>	<b>\$ 246.1</b>			<b>5,122.1</b>	<b>1,529.3</b>	<b>843.7</b>	<b>88.1</b>	<b>56%</b>	<b>86.4%</b>
<b>State Supported:</b>											
Ethan Allen Express	\$ 2.1	\$ 2.1	\$ (0.0)			21.4	9.7	4.1	81.3	42%	85.0%
Vermonter	4.8	4.3	0.5			42.7	21.5	11.0	93.9	55%	81.5%
Maple Leaf	13.4	13.9	(0.5)			159.1	90.3	46.6	87.9	44%	70.1%
The Downeaster	6.7	6.8	(0.2)			229.4	65.1	18.5	92.4	31%	86.0%
New Haven - Springfield	8.8	10.1	(1.3)			207.4	21.6	12.7	93.5	0%	88.4%
Keystone Service	22.8	24.3	(1.6)			664.3	124.7	58.8	91.4	41%	93.4%
Empire Service	23.7	27.2	(3.6)			505.2	150.2	60.6	88.7	51%	92.8%
Chicago-St.Louis	13.9	14.8	(0.9)			255.4	107.0	47.4	98.0	46%	80.6%
Hiawathas	8.3	10.2	(1.9)			343.7	73.9	27.7	92.7	37%	91.9%
Wolverines	13.2	14.2	(1.0)			194.0	86.7	42.7	87.9	52%	29.5%
Illini	7.5	7.3	0.2			114.0	57.2	19.2	86.7	34%	48.2%
ILLINOIS Zephyr	5.8	6.5	(0.7)			77.2	38.2	12.6	96.7	34%	80.7%
Heartland Flyer	2.6	2.7	(0.1)			27.0	10.6	4.8	92.5	45%	66.6%
Pacific Surfliner	51.0	57.1	(6.2)			1,132.1	334.9	98.3	91.4	28%	77.9%
Cascades	24.7	24.9	(0.2)			292.6	89.6	45.4	87.1	51%	70.5%
Capitals	25.4	29.2	(3.8)			744.0	171.8	49.7	95.1	30%	84.5%
San Joaquin	35.4	40.0	(4.6)			421.1	213.3	57.0	86.7	25%	70.5%
Adirondack	4.9	5.3	(0.4)			41.0	18.2	11.8	57.6	49%	77.6%
Blue Water	4.8	5.1	(0.3)			66.5	34.0	13.1	90.5	39%	46.7%
Washington-Lynchburg	5.9	4.2	1.7			94.7	34.1	21.6	92.9	0%	76.8%
Washington - Newport News	9.3	8.3	1.0			139.4	54.4	26.3	96.5	0%	82.4%
Washington - Norfolk	6.5	7.4	(0.9)			140.6	63.4	27.5	95.1	0%	82.4%
Washington - Richmond	2.8	2.7	0.2			47.2	18.9	7.2	94.2	0%	82.4%
Hoosier State	-	0.0	(0.0)			0.0	0.0	0.0	N/A	0%	0.0%
Kansas City-St.Louis	4.8	5.2	(0.3)			61.0	24.0	11.7	95.6	45%	70.3%
Pennsylvanian	6.7	7.0	(0.2)			86.2	35.0	19.7	92.5	50%	83.3%
Pere Marquette	2.5	2.5	(0.0)			35.8	11.9	5.4	91.1	45%	64.5%
Carolinian	8.3	7.3	1.0			97.9	50.2	25.8	96.2	42%	77.7%
Piedmont	3.6	3.8	(0.2)			97.2	31.2	11.1	99.0	40%	75.8%
Non Nec Special Trains & Adjustments	1.4	3.6	(2.3)			15.8	0.9	0.5	N/A	N/A	N/A
<b>State Supported</b>	<b>\$ 331.6</b>	<b>\$ 358.1</b>	<b>\$ (26.5)</b>			<b>6,353.6</b>	<b>2,042.6</b>	<b>798.6</b>	<b>91.7</b>	<b>38%</b>	<b>79.7%</b>
<b>Long Distance:</b>											
Silver Star	\$ 14.5	\$ 28.2	\$ (13.8)			146.2	116.9	63.9	86.7	60%	50.7%
Cardinal	3.5	10.6	(7.2)			40.7	32.1	13.8	85.2	49%	65.8%
Silver Meteor	16.8	30.0	(13.2)			130.9	129.4	71.1	85.6	62%	58.8%
Empire Builder	17.7	44.2	(26.6)			150.0	216.2	91.1	87.2	45%	62.7%
Capitol Limited	6.8	17.5	(10.7)			74.1	51.8	31.7	82.1	62%	39.7%
California Zephyr	19.8	45.5	(25.7)			162.1	206.8	93.5	89.0	49%	52.8%
Southwest Chief	16.6	41.1	(24.5)			119.0	167.6	92.9	91.5	58%	50.7%
City of New Orleans	7.3	17.0	(9.7)			85.9	70.0	35.1	84.7	52%	86.8%
Texas Eagle	9.7	21.3	(11.6)			117.1	93.8	52.3	80.9	41%	40.8%
Sunset Limited	4.7	18.0	(13.3)			34.6	62.1	25.5	79.2	47%	27.6%
Coast Starlight	17.5	35.3	(17.8)			162.5	144.7	74.3	88.0	55%	57.3%
Lake Shore Limited	12.0	24.4	(12.4)			141.5	121.3	59.1	85.9	56%	55.9%
Palmetto	11.4	14.6	(3.3)			132.6	80.7	32.4	87.8	40%	70.0%
Crescent	12.4	26.3	(13.8)			106.4	101.1	45.8	82.0	48%	36.7%
Auto Train	33.4	34.6	(1.1)			92.9	146.7	79.5	77.9	59%	52.7%
Long Distance Adjustments	0.0	0.4	(0.4)			N/A	N/A	N/A	N/A	N/A	N/A
<b>Long Distance</b>	<b>\$ 204.0</b>	<b>\$ 409.0</b>	<b>\$ (205.0)</b>			<b>1,696.6</b>	<b>1,741.1</b>	<b>862.2</b>	<b>86.0</b>	<b>52%</b>	<b>55.3%</b>
Ancillary Infrastructure	148.6	128.1	20.5								
	104.5	143.7	(39.2)								
<b>Amtrak</b>	<b>\$ 1,380.0</b>	<b>\$ 1,384.2</b>	<b>\$ (4.2)</b>			<b>13,172.3</b>	<b>5,313.0</b>	<b>2,504.4</b>	<b>89.6</b>	<b>48%</b>	<b>79.3%</b>

**Note:** eCSI route scores reflect a 12 month rolling average

**Note:** Amtrak reports Adjusted Operating Earnings as the key financial measure to evaluate results. Adjusted Operating earnings represents Amtrak's cash funding needs and is a reasonable proxy for Federal Operating Support needed in line with the appropriation. Route level Adjusted Operating Earnings will replace the previously reported "Fully Allocated Contribution/(Loss)" which was based on Net Income/(Loss)

**Adjusted Operating Earnings** is defined as GAAP Net Loss excluding: (1) certain non-cash items (depreciation, income tax expense, non-cash portion of pension and other post retirement employment benefits, and state capital payment amortization); and (2) GAAP income statement items reported with capital or debt results or other grants (project related revenue/costs reported with capital results, expense related to Inspector General's office, and interest expense, net).

**Operating Revenue** is defined as GAAP revenue excluding: 1) non-cash revenue items (state capital payment amortization); and (2) GAAP income statement items reported with capital results (project related revenue).

**Gross Ticket Revenue** is defined as unadjusted revenues from ticket purchases.

**Special Trains & Adjustments** ("NEC Special Trains & Adjustments", "Non NEC Special Trains & Adjustments", and "Long Distance Adjustments" include non-train revenue & expenses allocated across the National Train Service, these typically include items that cannot be allocated to a specific route but affect all routes in the National Train Service.

Due to the individual PRIIA Sec. 209 contract requirements, the State Supported route view will not match invoices to the states or agencies.