User Story:

Story name:
Rebuilding the credit card feature

Problem domain:
The current credit card feature under explore products option on www.chase.com have some security issues and it also have less features which makes the website less user friendly.
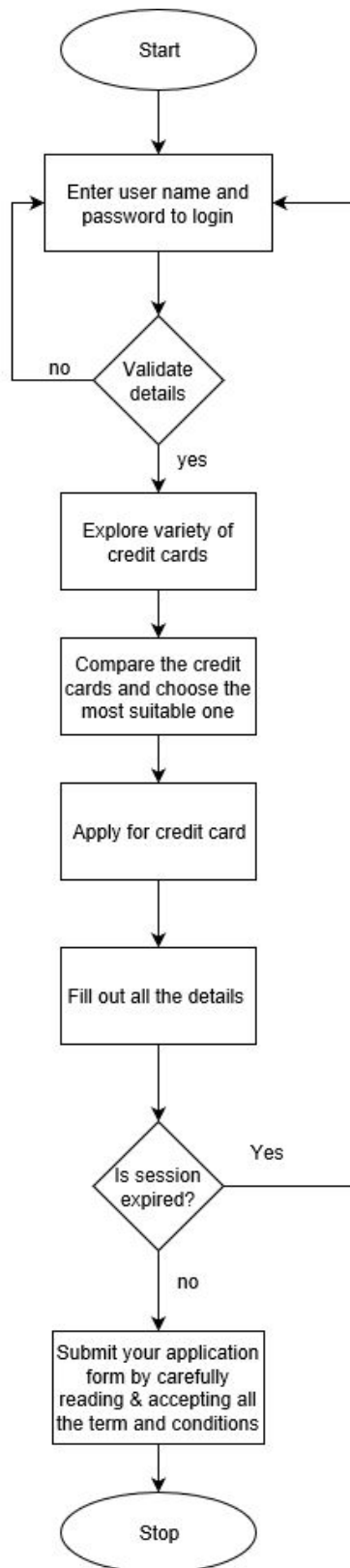
Requirement:
As a general user I require that while exploring different types of credit cards I can at most compare five credit cards simultaneously so that it would help me in making quick and wise decision to choose a suitable credit card for me because currently comparing only three credit cards feature is available. Adding this new feature would save a lot of time too and would give me the better understanding of cards.

As a general user I need to get high security by getting the login feature before applying for any credit card because in the current scenario one can apply without even logging in and for that all types of validations must be applied.

As a general user I require that after logging into the account if I don't perform any activity for a long period of time then my session should be automatically expired so that any of my credentials are not exposed to anyone and for this session.expire() method must be use

As a general user at the time of applying for credit card there should be full form of the state names rather than having the short forms because at times it becomes confusing for the user to choose the proper state name and after choosing the state name it should provide the zip code suggestions in zip code text field so that that I can choose the zip code quickly and it would save time.

Start

Enter user name and password to login

no

Validate details

yes

Explore variety of credit cards

Compare the credit cards and choose the most suitable one

Apply for credit card

Fill out all the details

Yes

Is session expired?

no

Submit your application form by carefully reading & accepting all the term and conditions

Stop

Flowchart