

Deep Ghoshal

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Objective: -

Software Analyst experienced in ERP configuration, implementation, testing, and client support. Proficient in Python, SQL and DBMS with familiar knowledge of cloud, computer networking and software development practices. Skilled in system customization, troubleshooting, and delivering scalable business solutions.

Technical Skills

Languages and Databases: - Python, SQL, DBMS, Cloud Computing, Networking, OS, GIT

Tools and Libraries: - VS Code, GitHub, Power BI, MS Office, Zoho Cliq, Google Workspace

Software: - ERP Configuration, Implementation, Customization, Client Support

Work Experience

WordPro Computer Consultancy Pvt. Ltd

April 2025 – Present

Software Analyst

Nagpur, India

- Provide end-to-end **technical support and client assistance** for ERP-based software, ensuring smooth operations across multiple client accounts (3–4 concurrent projects)
- Worked with designers and backend developers to deliver a high-quality application, improving production efficiency by 35%.
- Collaborate with developers and project managers to **design, implement and enhance new functionalities** based on client requirements.
- Configure and customize ERP modules to meet **client-specific workflows and business requirements**.
- Monitor and troubleshoot ERP system performance, **identifying and resolving issues** to minimize downtime.

New Diamond English School Pvt. Ltd

June 2024 – April 2025

Associate Trainee Analyst

Nagpur, India

- Resolved **hardware, software, and device driver issues**, including OS installations, patches, and upgrades.
- Performed **system maintenance, backups, antivirus checks, and performance monitoring** to ensure smooth daily operations.
- Troubleshoot **LAN/network connectivity issues**, coordinated with network administrators and managed tickets using google workspace and Zoho cliq.
- Providing technical support, resolving IT hardware & software issues.

AppXBuild Technologies Pvt. Ltd

December 2023 – June 2024

Internship

Nagpur, India

- **Designed responsive components** to ensure a smooth user experience on different screen sizes and cross-browser compatibility.
- Worked with designers and backend developers to deliver a high-quality application, improving production efficiency by **35%**.
- Developed **Python-based projects** that reduced production time by **25%** and increased data accuracy by 15%.
- Improved database management skills, optimized SQL queries and worked with **MySQL Workbench and Data Grip**, enhancing database performance.

Projects

E- Commerce Dashboard | Excel, Power BI, Dashboard

- Designed and implemented an interactive e-commerce dashboard.
- Integrated data source excels into Power BI for comprehensive analysis.
- Delivered actionable insights on revenue growth, average order, and top cities by analyzing data trends.
- GitHub Repository link: - <https://github.com/deepghoshal/E-Commerce-Dashboard>

Media YT Manager | Python, SQL lite3, OOP, Json, SQL Database

- Developed a video management application to organize, categorize, and search videos efficiently using Python.
- Utilized JSON for data exchange, ensuring smooth communication between the app and its components.
- Applied Object-Oriented Programming (OOP) principles for scalable, reusable, and maintainable code architecture.
- GitHub Repository link: - <https://github.com/deepghoshal/YTManager>

Portfolio Web Page | HTML, CSS, JavaScript, Bootstrap, API, Web3 form

- Designed and developed a responsive portfolio website using HTML, CSS, JavaScript, and Bootstrap.
- Integrate the Gmail API with the contact form using Web3.
- Implemented modern interactive UI/UX components, and optimized performance for seamless user experience across devices.
- Website link: - <https://deep-portfolioo.netlify.app>

Education

G.H. Rasoni Institute of Engineering and Technology, Nagpur

August 2020 – July 2024

B. Tech in Electronics and Telecommunication Engineering

7.47 CGPA

Kendriya Vidyalaya Ambajhari, Nagpur

June 2018 – July 2020

HSC- Science (CBSE Board)

73%

Kendriya Vidyalaya CRPF, Nagpur

June 2009 – May 2018

SSC - (CBSE Board)

71%

Certifications

- Python Programming – [Udemy](#)
- Computer Networking – [Simplilearn](#)
- Cloud Computing – [NPTEL](#)
- Git and GitHub Essentials – [Coursera](#)