

## Profile

- Accomplished Data Scientist/Analyst with a passion for delivering valuable data through analytical functions and data retrieval methods.
- Committed to helping companies advance by helping them to develop strategic plans based on predictive modeling and findings. Bringing forth a proven track record of analyzing complex data sets and serving as a strong advisor.
- Experienced and reliable Quality Assurance professional with over 9 years of experience working in companies to ensure the highest quality outcomes possible.
- Experienced in handling E-Commerce websites, end to end from design to marketing.
- Accomplished graphic designer and experienced in Photoshop, Procreate and Illustrator and UI design using Figma, Canva.

# Employment History

## **Data Analytics Freelancer at Upwork**

January 2021 — Present

- Developed forecasting models and dashboard based on statistics and machine learning using company sales data and insights.
- Extensive knowledge in web scraped and data mining and experience working with unbalanced and unstructured data.
- Worked to assess the business needs and resolved issues with the use of data and performed EDA and discovered factors affecting sales growth of company.
- Analyzed data and created dashboards to showcase company performance and reported areas where improvements are needed.
- Used correlation and simple regression for data analysis.
- Worked with business owners to understand requirements and performed in-depth data validation on data from various data sources.

## Creative designer and CoFounder at Zealousi.com

June 2019 — Present

- Creative Designer and Owner. Generative Artist and crypto NFT creator.
- Used Figma, photoshop to enhance UI UX experience of the whole website to optimise sales.
- Extensive experience in social media marketing and experinced in manufacturing, selling and scaling buinesses in India and USA.

### **Details**

India +917980895179 suhalder.work@gmail.com

### Links

Linkedin GitHub Development Portfolio Design Portfolio Website

### **Skills**

Python

R

SQL

**Data Analysis** 

**Machine Learning** 

Strong Analytical Skills

Tableau

Microsoft Power BI

**Quality Assurance** 

**Graphic Design** 

Figma

Adobe Photoshop

### Languages

English

Bengali

Hindi

### **Hobbies**

Gardening, Movie fanatic, Music.

### Salesforce nCino QA functional lead at Deloitte, Denver

June 2010 — June 2019

- Led a team of 7 both in the US following the onsite offshore model and was accountable for the complete Salesforce deliverables in the project.
- Software QA professional with 9+ years of experience in quality assurance / Web Services testing / Security testing / Automation Testing / Performance Testing.
- nCINO functional QA lead Product Packages, Loans,
  Commitment, Routes UI, Exposure, Covenants, Document
  Manager, Collateral, Transactions Rule Engine.
- Salesforce QA Automation using Selenium and Katalon Studio, dashboarding using Power BI.
- Worked in Core banking, Payments, Business Lending, Mortgages & Ecommerce (B2B, B2C & Retailer Gateway) and healthcare domain.
- Experience in execution of QA processes including Release management regression maintenance. Agile Scrum Methodologies, Confluence, JIRA.
- Salesforce QA in Tableau CRM (Einstein Analytics and Discovery),
  Data Science
- PM tools- JIRA, Trello.
- Automation Tools- Selenium, Katalon.
- Work Experience on Salesforce Commerce Cloud (B2B, B2C)

# Internships

# Data Scienctist Intern at Innodatatics Solutions USA., Bengaluru

June 2021 — December 2021

- Extracted, scraped, analyzed and presented data in graphical format and presented it to the team for better understanding of the data.
- Proficient in importing and exporting large amount of data using SQL and proficient in using vaex libary in python.
- Designed and developed dashboard on Sales insight data of client company using different aggregated functions using Power BI and Tableau,
- Data Visualization using wide variety of chats, tables, plots, maps, dashboards.
- Strong hands-on experience on Python and data science/analysis libraries (Pandas, Numpy, Scikit-learn, seaborn, Matplotlib, scipy, etc and experienced in NLP with NLTK, Spacy libraries.
- Experienced in SQL using mySQL and also certified in advanced SQL by HackerRank.
- Projects: Abusive email classification and prediction from huge email dataset, Web scraping goodreads books data and predicting specific genre for a summary and then using recommendation systems to get best book recommendations.

# Education

## Master of Science, University of Milan, Milano

September 2019 — Present

Pursuing Master degree in Data Science and Economics.

# Bachelor of Science, Bangalore University, Bengaluru

September 2009 — July 2012

Major in Computer Science with Mathematics and statistics.

# Certifications

SQL Intermediate \_ Gold \_ Hackerrank

March 2022

# **Data Science Certification by ExcelR Solutions**

January 2021 — June 2021

# R programmer

April 2020

The Johns Hopkins University

https://www.coursera.org/account/accomplishments/certificate/FWCF4AJXPYXF

# nCino technical certification program, Denver

June 2017

Salesforce + nCino QA functional lead.

# Python 3 Developer

July 2017

### **Certified Scrum Master**

June 2013 — July 2014