

## Data Collection and Preprocessing Phase

|               |   |
|---------------|---|
| Date          | 06 JUNE 2024  |
| Team ID       | SWTID1720451040   |
| Project Title | <b>Ecommerce Shipping Prediction Using Machine Learning</b> |
| Maximum Marks | 6 Marks   |

### Data Exploration and Preprocessing Template:

| Section                    | Description   |
|----------------------------|---|
| <b>Data Overview</b>       | <ul style="list-style-type: none"> <li>• <b>Internal:</b> <ul style="list-style-type: none"> <li>• Order ID, product specifications, client information, shipment method, and delivery time are all historical order data.</li> <li>• Product catalog data (product weight, dimensions)</li> </ul> </li> <li>• <b>External (potential):</b> <ul style="list-style-type: none"> <li>• Real-time carrier data (shipping rates, transit times)</li> <li>• Weather data (location-based, impacting delivery times)</li> <li>• Holiday calendars (potential delays)</li> </ul> </li> </ul> |
| <b>Univariate Analysis</b> | <p><b>Delivery Time (target variable):</b></p> <ul style="list-style-type: none"> <li>• Mean: 9-10 days</li> </ul>  |

|                               |   |
|-------------------------------|---|
|                               | <ul style="list-style-type: none"> <li>• Median: 6-7 days (deliveries tend to be faster than the average)</li> <li>• Minimum: 4 days</li> <li>• Maximum: 10 days (shows a range of delivery times)</li> </ul> |
| <b>Bivariate Analysis</b>     | We expect a positive correlation, meaning locations further away (higher distance) will tend to have longer delivery times. This helps identify factors influencing delivery times.                           |
| <b>Multivariate Analysis</b>  | The traditional way of shipping heavy products long distances may take longer.  |
| <b>Outliers and Anomalies</b> | Expedited shipping  |

## Data Preprocessing Code Screenshots

## Loading Data

```
[264]: #Reading the dataset
dataset = pd.read_csv('/Users/mallelasathwik/Desktop/Train.csv')
dataset.head()
```

```
[264]:
```

|   | ID | Warehouse_block | Mode_of_Shipment | Customer_care_calls | Customer_rating | Cost_of_the_Product | Prior_purchases | Product_importance | Gender | Dis |
|---|----|-----------------|------------------|---------------------|-----------------|---------------------|-----------------|--------------------|--------|-----|
| 0 | 1  | D               | Flight           | 4                   | 2               | 177                 | 3               | low                | F      |     |
| 1 | 2  | F               | Flight           | 4                   | 5               | 216                 | 2               | low                | M      |     |
| 2 | 3  | A               | Flight           | 2                   | 2               | 183                 | 4               | low                | M      |     |
| 3 | 4  | B               | Flight           | 3                   | 3               | 176                 | 4               | medium             | M      |     |
| 4 | 5  | C               | Flight           | 2                   | 2               | 184                 | 3               | medium             | F      |     |

## Handling Missing Data

```
[3]: # Shape of the dataset
dataset.shape
```

```
[3]: (10999, 12)
```

```
[4]: #Information about the columns
dataset.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 10999 entries, 0 to 10998
Data columns (total 12 columns):
 #   Column                Non-Null Count  Dtype
---  -
 0   ID                     10999 non-null  int64
 1   Warehouse_block        10999 non-null  object
 2   Mode_of_Shipment        10999 non-null  object
 3   Customer_care_calls      10999 non-null  int64
 4   Customer_rating          10999 non-null  int64
 5   Cost_of_the_Product      10999 non-null  int64
 6   Prior_purchases          10999 non-null  int64
 7   Product_importance       10999 non-null  object
 8   Gender                  10999 non-null  object
 9   Discount_offered         10999 non-null  int64
10   Weight_in_gms            10999 non-null  int64
11   Reached_on_Time_Y.N      10999 non-null  int64
dtypes: int64(8), object(4)
memory usage: 1.0+ MB
```

| Data Transformation | <pre>[30]: #Splitting data into training and testing data X_train, X_test, y_train, y_test = train_test_split(X,y,test_size=0.2, random_state=42)  #Scaling the data ms = MinMaxScaler() X_train = ms.fit_transform(X_train) X_test = ms.fit_transform(X_test)  svm_model = svm.SVC(gamma='auto',C=5,kernel='rbf') svm_model.fit(X_train,y_train) y_pred = svm_model.predict(X_test) print(classification_report(y_test,y_pred))</pre>   |                  |                     |                     |                     |                     |                     |                     |                 |                    |        |        |   |   |     |        |   |   |     |        |     |   |     |   |   |   |        |        |   |     |     |     |   |   |   |        |   |        |     |   |     |   |     |        |   |   |     |   |        |   |   |     |   |        |   |  |   |   |   |        |   |   |     |   |        |   |  |
|---------------------|--|------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|-----------------|--------------------|--------|--------|---|---|-----|--------|---|---|-----|--------|-----|---|-----|---|---|---|--------|--------|---|-----|-----|-----|---|---|---|--------|---|--------|-----|---|-----|---|-----|--------|---|---|-----|---|--------|---|---|-----|---|--------|---|--|---|---|---|--------|---|---|-----|---|--------|---|--|
| Feature Engineering | <pre>[264]: #Reading the dataset dataset = pd.read_csv('/Users/mallelasathwik/Desktop/Train.csv') dataset.head()</pre> <pre>[264]:</pre> <table><tr><th></th><th>ID</th><th>Warehouse_block</th><th>Mode_of_Shipment</th><th>Customer_care_calls</th><th>Customer_rating</th><th>Cost_of_the_Product</th><th>Prior_purchases</th><th>Product_importance</th><th>Gender</th><th>Disc</th></tr><tr><td>0</td><td>1</td><td>D</td><td>Flight</td><td>4</td><td>2</td><td>177</td><td>3</td><td>low</td><td>F</td><td></td></tr><tr><td>1</td><td>2</td><td>F</td><td>Flight</td><td>4</td><td>5</td><td>216</td><td>2</td><td>low</td><td>M</td><td></td></tr><tr><td>2</td><td>3</td><td>A</td><td>Flight</td><td>2</td><td>2</td><td>183</td><td>4</td><td>low</td><td>M</td><td></td></tr><tr><td>3</td><td>4</td><td>B</td><td>Flight</td><td>3</td><td>3</td><td>176</td><td>4</td><td>medium</td><td>M</td><td></td></tr><tr><td>4</td><td>5</td><td>C</td><td>Flight</td><td>2</td><td>2</td><td>184</td><td>3</td><td>medium</td><td>F</td><td></td></tr></table> |                  | ID                  | Warehouse_block     | Mode_of_Shipment    | Customer_care_calls | Customer_rating     | Cost_of_the_Product | Prior_purchases | Product_importance | Gender | Disc   | 0 | 1 | D   | Flight | 4 | 2 | 177 | 3      | low | F |     | 1 | 2 | F | Flight | 4      | 5 | 216 | 2   | low | M |   | 2 | 3      | A | Flight | 2   | 2 | 183 | 4 | low | M      |   | 3 | 4   | B | Flight | 3 | 3 | 176 | 4 | medium | M |  | 4 | 5 | C | Flight | 2 | 2 | 184 | 3 | medium | F |  |
|                     | ID   | Warehouse_block  | Mode_of_Shipment    | Customer_care_calls | Customer_rating     | Cost_of_the_Product | Prior_purchases     | Product_importance  | Gender          | Disc               |        |        |   |   |     |        |   |   |     |        |     |   |     |   |   |   |        |        |   |     |     |     |   |   |   |        |   |        |     |   |     |   |     |        |   |   |     |   |        |   |   |     |   |        |   |  |   |   |   |        |   |   |     |   |        |   |  |
| 0                   | 1  | D                | Flight              | 4                   | 2                   | 177                 | 3                   | low                 | F               |                    |        |        |   |   |     |        |   |   |     |        |     |   |     |   |   |   |        |        |   |     |     |     |   |   |   |        |   |        |     |   |     |   |     |        |   |   |     |   |        |   |   |     |   |        |   |  |   |   |   |        |   |   |     |   |        |   |  |
| 1                   | 2  | F                | Flight              | 4                   | 5                   | 216                 | 2                   | low                 | M               |                    |        |        |   |   |     |        |   |   |     |        |     |   |     |   |   |   |        |        |   |     |     |     |   |   |   |        |   |        |     |   |     |   |     |        |   |   |     |   |        |   |   |     |   |        |   |  |   |   |   |        |   |   |     |   |        |   |  |
| 2                   | 3  | A                | Flight              | 2                   | 2                   | 183                 | 4                   | low                 | M               |                    |        |        |   |   |     |        |   |   |     |        |     |   |     |   |   |   |        |        |   |     |     |     |   |   |   |        |   |        |     |   |     |   |     |        |   |   |     |   |        |   |   |     |   |        |   |  |   |   |   |        |   |   |     |   |        |   |  |
| 3                   | 4  | B                | Flight              | 3                   | 3                   | 176                 | 4                   | medium              | M               |                    |        |        |   |   |     |        |   |   |     |        |     |   |     |   |   |   |        |        |   |     |     |     |   |   |   |        |   |        |     |   |     |   |     |        |   |   |     |   |        |   |   |     |   |        |   |  |   |   |   |        |   |   |     |   |        |   |  |
| 4                   | 5  | C                | Flight              | 2                   | 2                   | 184                 | 3                   | medium              | F               |                    |        |        |   |   |     |        |   |   |     |        |     |   |     |   |   |   |        |        |   |     |     |     |   |   |   |        |   |        |     |   |     |   |     |        |   |   |     |   |        |   |   |     |   |        |   |  |   |   |   |        |   |   |     |   |        |   |  |
| Save Processed Data | <pre>data=pd.get_dummies(data,columns=['Product_importance'], drop_first=True) data.head()</pre> <table><tr><th></th><th>Warehouse_block</th><th>Mode_of_Shipment</th><th>Customer_care_calls</th><th>Customer_rating</th><th>Cost_of_the_Product</th><th>Prior_purchases</th><th>Gender</th></tr><tr><td>0</td><td>D</td><td>Flight</td><td>4</td><td>2</td><td>177</td><td>3</td><td>F</td></tr><tr><td>1</td><td>F</td><td>Flight</td><td>4</td><td>5</td><td>216</td><td>2</td><td>M</td></tr><tr><td>2</td><td>A</td><td>Flight</td><td>2</td><td>2</td><td>183</td><td>4</td><td>M</td></tr><tr><td>3</td><td>B</td><td>Flight</td><td>3</td><td>3</td><td>176</td><td>4</td><td>M</td></tr><tr><td>4</td><td>C</td><td>Flight</td><td>2</td><td>2</td><td>184</td><td>3</td><td>F</td></tr></table>   |                  | Warehouse_block     | Mode_of_Shipment    | Customer_care_calls | Customer_rating     | Cost_of_the_Product | Prior_purchases     | Gender          | 0                  | D      | Flight | 4 | 2 | 177 | 3      | F | 1 | F   | Flight | 4   | 5 | 216 | 2 | M | 2 | A      | Flight | 2 | 2   | 183 | 4   | M | 3 | B | Flight | 3 | 3      | 176 | 4 | M   | 4 | C   | Flight | 2 | 2 | 184 | 3 | F      |   |   |     |   |        |   |  |   |   |   |        |   |   |     |   |        |   |  |
|                     | Warehouse_block  | Mode_of_Shipment | Customer_care_calls | Customer_rating     | Cost_of_the_Product | Prior_purchases     | Gender              |                     |                 |                    |        |        |   |   |     |        |   |   |     |        |     |   |     |   |   |   |        |        |   |     |     |     |   |   |   |        |   |        |     |   |     |   |     |        |   |   |     |   |        |   |   |     |   |        |   |  |   |   |   |        |   |   |     |   |        |   |  |
| 0                   | D  | Flight           | 4                   | 2                   | 177                 | 3                   | F                   |                     |                 |                    |        |        |   |   |     |        |   |   |     |        |     |   |     |   |   |   |        |        |   |     |     |     |   |   |   |        |   |        |     |   |     |   |     |        |   |   |     |   |        |   |   |     |   |        |   |  |   |   |   |        |   |   |     |   |        |   |  |
| 1                   | F  | Flight           | 4                   | 5                   | 216                 | 2                   | M                   |                     |                 |                    |        |        |   |   |     |        |   |   |     |        |     |   |     |   |   |   |        |        |   |     |     |     |   |   |   |        |   |        |     |   |     |   |     |        |   |   |     |   |        |   |   |     |   |        |   |  |   |   |   |        |   |   |     |   |        |   |  |
| 2                   | A  | Flight           | 2                   | 2                   | 183                 | 4                   | M                   |                     |                 |                    |        |        |   |   |     |        |   |   |     |        |     |   |     |   |   |   |        |        |   |     |     |     |   |   |   |        |   |        |     |   |     |   |     |        |   |   |     |   |        |   |   |     |   |        |   |  |   |   |   |        |   |   |     |   |        |   |  |
| 3                   | B  | Flight           | 3                   | 3                   | 176                 | 4                   | M                   |                     |                 |                    |        |        |   |   |     |        |   |   |     |        |     |   |     |   |   |   |        |        |   |     |     |     |   |   |   |        |   |        |     |   |     |   |     |        |   |   |     |   |        |   |   |     |   |        |   |  |   |   |   |        |   |   |     |   |        |   |  |
| 4                   | C  | Flight           | 2                   | 2                   | 184                 | 3                   | F                   |                     |                 |                    |        |        |   |   |     |        |   |   |     |        |     |   |     |   |   |   |        |        |   |     |     |     |   |   |   |        |   |        |     |   |     |   |     |        |   |   |     |   |        |   |   |     |   |        |   |  |   |   |   |        |   |   |     |   |        |   |  |