

Name: Karim Shaikh
Email Id: shaikhkarim8291@gmail.com
Contact No:8291760425

Professional Summary:

- Linux Support Engineer with 3 year of relevant Linux platform. Worked for 3G Field base Management as Linux Support Performed RHEL Linux system administration tasks like installation/configuration of software components and services, Monitoring and managing processes.
- Have a good understanding of Client and Server Administration.
- Red Hat Certified System Administrator

Linux Administration Skills:

- Installation, Configuration, and Troubleshooting of OS's RHEL, Ubuntu, CentOS, Fedora, Windows
- User Administration
- Understanding Linux File System
- Symlinks & Hardlinks
- Adding user, deleting and giving Permissions
- Basics of Shell Scripting
- Troubleshooting of system booting level error (Maintenance Mode or Kernel Panic)
- Linux Schedulers (CRONTAB)
- Archive and Compression
- Rsync
- Software and Packages installation using YUM, RPM
- LVM Management / Partition Management
- Configuration Of LVM and extending and reducing as per requirement
- Solving password related password of the users
- File system operation (creating, mount, unmount and remove)
- FSTAB
- Logical Volume Management (LVM)
- RunLevel
- Network Configuration
- Apache
- Samba

Professional Experience:

Company Name	Employer /Client	Designation	Duration
3G FIELD BASE MANAGEMENT	3G FIELD BASE MANAGEMENT	Linux Support Engineer L1	1 January 2019 to 1 September 2022

Responsibilities:

1. To monitor all alerts on a continuous basis and try to resolve them on a timely basis.
2. Scheduled tasks on a daily basis.
3. Check process that are consuming more resources than expected using (Tools: - top, Sar, free -m).
4. Taking system backup to the remote server using “rsync” tools compressing backup with tar (with gzip, bzip2)
5. Installing patch for the system using yum and periodically check for update.
6. Adding LVM (Extend, Resize, Reduce,Remove)
7. Changing as assign custom permission using setfacl, chmod, etc.
8. Mounting and unmounting partition as per the requirement using mount and umount commands.
9. Stop unwanted services on a server using kill command [protecting server].
10. Creating a user/deleting/set permission using useradd, userdel, setfacl, creating group and adding member usingchgrp, usermod, groupdel etc.
11. Linking Files using hardlink and softlink

1. TECH MAHINDRA BUSINESS SERVICES PVT LTD

Company Name	Employer /Client	Designation	Duration
FEDILIS PVT . LTD	Tech Mahindra Business Services Limited	Desktop Support Engineer L1	10 th Nov 2022 to 13 July 2023

As a Desktop Engineer L1. My key role and responsibilities, here are handling and managing more than 3000 workstations with '3GLOBSERVICES' domain.

- Remote/ Desk side Support
- Working on service management tool –Sapphire ITSD for logging incident, service request and changerequest. Managing & troubleshooting all user level complications under services level agreement
- Adding PC into Domain & troubleshooting domain related issue.
- Adminstrating of user accounts and computer on the AD
- Handing new projects and tasks
- Worked collaboratively in team environment

Educational Qualifications:

- Bachelor of Science in Information Technology
- H.S.C
- S.S.C

Personal Skills:

- Self-confidence perception and determination is my asset in order to defy critical situations.
- High team spirit and capabilities to take individual care.
- Quest to learn new things and hard worker.

Personal Information:

- Date of Birth: 13 May 1999
- Languages Known: English, Hindi
- Hobbies: Watching Movies, listening music, Travelling.

Declaration:

I hereby declare that the information furnished above is true to the best of my knowledge.

Date: - 04/10/2023

Place: - Mumbai