Curriculum Vitae

Name   :SAMAD ABDUL SHAIKH

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Number: 8879274565

Objective:

Seeking for an entry level position in the technology field that provide me an opportunity to contribute my educational skills, background, and abilities for the advancement of company.

Professional Objective:

To obtain a position in a leading information technology group that utilizes my skills as consistent troubleshooter with great attention to detail.

Linux Experience: Over 3.5 years

Knowledge on Linux System

> - Good knowledge of Linux operating systems like RedHat Linux, centos, Ubuntu,
> - Installation, configuration, troubleshooting and administration of Linux OS & Rasberry pi OS,
> - Good Knowledge of Symlink and Hardlink,
> - Linux Process Management,
> - Disk Management, LVM (Logical Volume, Volume Group), File Systems,
> - Managing of partitions and FS using Logical Volume Manager FDISK
> - File system operations. (Create, mount, unmount and remove),
> - Linux File System Troubleshooting,
> - Kernel Compilation as per client's requirement,
> - Basic Shell Scripting,
> - User Administration (Creation, Modification, Deletion, Managing permissions),
> - Good Understanding of compression and archive (tar, zip, gz,),
> - Good Knowledge of Permissions (chmod) and Special permissions (STICKYBIT.SUID.SGID)and ACL,
> - Knowledge of Tcpwrapper & Xinetd
> - Linux scheduler (CRON,ANACRON & AT)
> - Basic knowledge of MYSQL
> - Basic Networking in Linux,
> - Basic knowledge of network devices like Router,Switch,Hub and OSI model
> - Use and configuration of FTP,NFS, DHCP,APACHE,TOMCAT,NGINX,SSH,TELNET, SCP RSYNC to transfer files,
> - Knowledge of SSL/TLS
> - Good Knowledge of RPM (RedHat Package Manager) and Yum,
> - Good Knowledge of Firewall,SOPHOS & PFSENSE
> - Configure DNS Server, Deep Knowledge and Troubleshooting Issues.
> - Configure Web Server with Multiple Domains and Troubleshooting Issues, Name Base & IP Base, User Authentication.
> - Configure SAMBA Server.
> - Configuration of VMWARE ESXI Servers & VM creation & deletion

- Knowledge of Docker
- Good knowledge of Docker Image.
- Know how to run docker image
- Basic idea of how to create Docker volume.
- Deployed OTRS tool on docker.

Additional Skills:

- Basic knowledge of Ansible
- Ad-hoc command
- Ansible Modules
- Playbook

Knowledge on AWS

- ➢ **EC2**

- ➢ **S3**

Previous Organisation:

1. **Organization:Majorel**
2. **Organization: Position:** customer executive & linux administrator
3. **Location: Navi Mumbai**

   Duration: 23 Sept 2019 to 08 July 2022

Current Organisation:

1. **Organization:Apmosys Technologies**
2. **Organization: Position:** Linux Administrator
3. **Location: Navi Mumbai**

   Duration: 13 July 2022 to 14 August 2023

Role and Responsibility:

- Create Users, Group as per user creation policy,
- Change ownership of file and set permissions on file system for owner, group and others,
- Installation and configuration of Linux OS as per client's requirement.
- Installation of software and packages by using YUM server and RPM.
- Managing of partitions and File System using Logical Volume Manager and fdisk command
- Add new partitions and logical volumes, swap to a system
- File System operations (Create, mount, unmount and remove)
- Linking files using Hard Link and Soft Link,
- Creating & Managing notes groups, renaming groups, deleting groups.
- Solving password related problems of the users
- Troubleshooting Network issues.
- Handling & proper Guidance to Customer.
- Checking server uptime
- Monitoring Zabbix alerts and escalate if not resolved
- MAC binding in firewalls
- Remote support taking care of customer calls

- ISP Down /network issue followup
- IP list management
- Installation of (Firefox,Chrome,Eclipse,Node,…etc)
- Configuration of (Nginx,Java,Mysql,..etc)
- Inventory Management for Assets
- OTRS Ticketing Tool Management
- Resolving vpn issue

- VPN creation
- Application troubleshooting
- Remote Hardware Troubleshooting
- 24/7 Support
- Daily reports includes otrs reports and zabbix report

Academic Qualification:

M.com	Mumbai university	Maharashtra	2021
B.com	Mumbai university	Maharashtra	2019
12TH	S.R.P Junior college	Maharashtra	2015
10th	Crescent English high school	Maharashtra	2013

Personal Details:

MARITAL STATUS   :   Single.

NATIONALITY   :   INDIAN.

LANGUAGES KNOWN   :   English and Hindi.

INTEREST & ACTIVITES   :   Reading Books ,Learn New Technology

I declare that the above information is true to the best of my knowledge.

Date: **place: Mumbai**