# Manoj

# **Khatri**

#### **Contact**

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# Skills / Strengths

Adaptable & Flexible
Service Focused
Cloud Sales
Interpersonal Skills
Self-Motivated
Problem Solving Approach
Collaboration

# Languages

- English
- Hindi
- Sindhi

#### **Hobbies**

- Console Games
- Travelling
- Music

# Certification

Oracle SQL

#### **Summary**

I am a graduate in BSc IT from Mumbai University, having 6+ years' experience and expertise in Cloud Sales and Microsoft O365.

Curious about learning and managing new business requirements and delivering solutions in minimal timeline. Excellent problemsolving skills and ability to perform well in a team.

### **Experience**

**Business Development Executive** – Oct 2022 to Current *Hanu Software* – Navi Mumbai

- Lead Generation
- Cold\_Calling
- Taking care of Microsoft licensing including Azure, O365, App Modernization.

#### **Business Development Executive** – Sept 2017 to Apr 2022 *Katalyst Business Solutions Pvt Ltd* - Navi Mumbai

- Business Development Executive Techno-commercial products
- Cold calling to generate leads and maintaining existing customer relationship.
- Analyzed client business processes to propose optimal software applications for unique requirements
- Evaluated and adopted new technologies to address changing industry needs.

#### Customer Representative – Dec 2016 to Apr 2017 Sutherland Global Services Pvt Ltd - Navi Mumbai

- Resolving customer queries via mail.
- Reviewed and applied changes to customer account profiles in tool.

#### **Subject Material Expert (SME) and Auditor** – Mar 2015 to Sept 2016 **Wipro BPS** - Navi Mumbai

- Customer: United Health Care Business Requirement:
   Residential information is received in the form of a file and data entry is done for the same in the system.
- As SME I am responsible for giving support to team and assigning work to team.
- Lead client calls to get some updates from client.
- On daily basis do audits to improve my team performance.
- Developed and maintained courteous and effective working relationships
- Managed team of 30 employees, training, and professional growth of employees.