

Manoj Bhagwanji Thakkar

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redhat.
CERTIFIED
ENGINEER

Work Experience:

■ **QuantumLink Communications Pvt. Ltd. – Jan 2022 to Till Date.**

- Working as **Technical Support Executive**.
- Technical Support and Troubleshooting on company's products and services like PostMaster, Maildirect, MailServe and FieldSense.
- Installation and Configuration of MySQL.
- Database Creation, Database Repair.
- Technical Support on Email Clients like Outlook, Thunderbird etc.
- Support on CentOS like Installations of the Company Products.
- Knowledge on Antivirus, Firewall, Mass Mailing Application.
- Support on Hosted Application, Web Hosting and FTP Server.
- Emailing protocols like HTTP, SMTP, POP, IMAP
- Updating DNS Records like NS, MX, CNAME, SPF, DMARC, DKIM.
- Provide end-user demonstration and training.
- O365 to On-Premises Hybrid Setup and vice versa.
- Gmail to On-Premises Hybrid Setup and vice versa.
- Coordinating with team and providing with the updates of activity reports to IT Manager.

AWS Knowledge:

- Creating/Managing AMI/Snapshots/Volumes, Upgrade/downgrade AWS resources (CPU, Memory, EBS).
- Setup/Managing Linux Servers on AWS (EC2, EBS, ELB, SSL, Security Groups, S3 Buckets for backup).
- VPC creation for public and private subnet. Create the connection between different zones. Blocking suspicious IP/Subnet via ACL.
- Creating required AWS IAM users and assign the required roles to it.
- Monitoring tools such as CloudWatch, Cloudtrail.
- Creating/Managing DNS records on Amazon Route 53
- Familiar with version control system like GIT. How push pull data from Git and Github.
- Familiar with automation tools like Jenkins to implement the end-to-end automation.

■ **Geodesic Limited (Andheri, Mumbai) - 1.5 Years.**

- Worked as a **Technical Services Executive**.
- Installation of Operating Systems like WinXP, Linux (CentOS), Solaris.
- Managing groups and user accounts assigned permissions to users.
- Installation and configuring the DNS, DHCP servers and assigning IP addresses to client hosts.
- Configuring FTP server to maintaining the shared folders in the Organization.
- Integrating to Linux domain and windows clients using Samba server.
- Manage and maintaining Squid Proxy Server.
- Configuring and implementing Web servers (APACHE) and virtual hosting.
- Configuring and implementing DHCP, DNS, SAMBA installation and configuration on different Platforms.
- Network installations using Kickstart.
- Disk Management, partitioning tools like fdisk. LVM physical volumes and logical volumes & volume groups extending.
- Linux Startup process, Troubleshooting and installation of software.
- Virtualization Using Xen.
- Linux Scheduler CRON.

▪ **Inlead Electronics India Pvt Ltd. – 2 Years.**

- Worked as a Oppo Experience Consultant.
- Help what customers want and helping them find the perfect product for their needs.
- Building product knowledge and delivering this knowledge in engaging ways. Engaging in meaningful interactions and building good relationships with customers.
- Maintaining Sales, Purchase and Monthly Target.

▪ **Channelplay Limited - 2 Years.**

- Worked as a Mobile Sales Promoter (Lenovo/Motorola).
- Delivering presentations and demonstrations of company products to customers.
- Following up with customers and providing guidance on product selection.
- Meeting daily targets and submitting sales reports.

Education:

- Pursuing Graduation, Bachelor of Computer Applications from Manipal University Jaipur.
- Polytechnic Diploma in Computer Technology from S.H.Jondhale Polytechnic(2007- 2008), MSBTE.
- Secondary School Certification from S.H.jondhale vidhya mandir(2003), Maharashtra State Board.

Other Qualification:

- Cloud Computing: AWS (Amazon Web Services).
- RHCE (RedHat Certified Engineer) - RedHat 6.0
- Sun Solaris 10.
 - Installing the Solaris 10 Operating System.
 - Performing System Backups & Restorations.
 - Managing file systems.
 - User and security Administration.
- Desktop and Laptop Service & Troubleshooting.

Personal Details:

Residential Address : 101, 1st Floor, Bhavik Society, Devi Chowk, Dombivli (W).
Date of Birth : 10th January 1988.
Marital status : Single.
Languages Known : Gujarati, English, Hindi and Marathi.
Secondary Mail : thakkarmanoj1@gmail.com

(Manoj B. Thakkar)

Date: