

DEEPIKA BEKAL

Email id: bekal_deepika@yahoo.co.in

Academic Qualifications

Qualification	Year	Board	Marks	Other Information
BE (Electronics and Communication)	2009	Visveswariah Technological University, Karnataka, India	75.1 %	Class : Distinction
HSC (General)	2005	Karnataka, India	84.33 %	Class : Distinction
SSC	2003	Karnataka, India	85.92 %	Class : Distinction

Professional Experience**Deloitte Consulting India Pvt Ltd**

Mar 2013 - Oct 2015

Designation: System Engineer (**Testing**)

Service Line: Systems Integration

Client: Department of Health for one of the US States.

Project Description: The project is a state implementation for US Govt and pertains to the Medicaid Eligibility Determination system. A custom development project that deals with implementing an Integrated System that would assist in Eligibility determination for the people in the state. On a larger view, the system works as a holistic model which helps the Case Worker to determine the eligibility in different US Health Plans like Medicaid, SNAP and TANF.

Responsibilities:

- Understanding the business functionality from analysis document.
- Understanding the working of different tracks like Functional, Correspondence, Eligibility and Medicaid in the application.
- Finding defects in different tracks and environments and logging them.
- Creating and executing the test cases by mapping the requirement.
- Prepare test cases, test conditions and test scenarios.
- Detecting bugs, classifying them based on the severity and assigning them to respective teams using JIRA.
- Defect recreation, logging, reporting and tracking using JIRA software tracking tool.
- Defect retesting.
- Managing a team of 4 by assigning tasks, solving problems, gathering status reports by EOD.
- Smoke Testing.
- Extracting test data from Mainframes using SQL queries to test cases.
- Understand the application and gain functional knowledge expertise.
- Conducting KT sessions to the new members of the team.
- Independently handled different modules of the project.

Tesco HSC

May 2011- Oct 2011

Designation: Associate Technical Support

Department: Business Services

Responsibilities:

- Responsible for resolving technical issues related to proprietary software. The job involved communicating with onsite staff, testing various applications in the units and resolving issues.
- Responsible for Providing Level 1 support. Handling Service Request and transferring incident to the next level.
- Managing the incidents which will occur in the IT infrastructure and maintaining the agreed upon SLA with the customer (Tesco Business Units).

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- Installation, configuration and troubleshooting of different components of the front-end counters.
- Maintain an in-depth understanding of Tesco's products, support protocols, customer contact software and departmental procedures.
- Actively contribute to the resolution knowledge database through the creation of articles when unknown issues are resolved.

Dr.T.M.A Polytechnic

Jul 2010- Apr 2011

Designation: Lecturer

Responsibilities:

- Responsible for teaching the following subjects: Software Testing, Microcontroller-8051, Digital Electronics, Basics of electrical and electronics engineering, and Analog electronics.

Bearys First Grade College

Jul 2009- May 2010

Designation: Lecturer

Responsibilities:

- Responsible for teaching the following subjects: Microprocessor-8086, Operating system, Visual Basics, Computer organization and Architecture, Software Testing.

Project

Project Name: OrangeHRM (Testing Project)

Project Description:

- The main objective of the project is to identify the defects in the OrangeHRM application used to manage small scale industry human resources.
- The module to be tested was log in, changing password, general company information, locations of the company, company structure and property of the company.
- Test deliverables: Test plan creation for the team of 5, test scenario, test condition, test case, test data, defect report, presentation.

Certifications and Skills

- Manual and Automation testing certification from Seed Infotech.
- Java Certification from Manipal Institute of Computer Education (MICE). Secured 86% in the JAVA Certification Exam held in June 2012.
- Proficient in HTML, CSS, Javascript, Selenium Automation Testing, SQL.

Achievements

- Won award for excellence "Going to the Sun", Spot Award, etc. at Deloitte Consulting India Pvt Ltd
- Ranked among top 10 students in electronics engineering
- First employee to score 99.75 out of 100 in the training assessment in the history of company and to get 4 appreciations in 5 months of service. Won awards for excellent performance at TESCO.
- Responsible for improving the pass percentage of polytechnic and BCA students during the stint as lecturer.
- Certificate of Appreciation for work and effort put for the success of "Vikas 21", a 2-day event at Bearys First Grade College.