Deepak R

Quality-oriented professional with 2+ years of experience in Application support and Test Environment management aiming for an opportunity where I can leverage my skills for the success of the organization and pursue my learning and career goals.

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# EXPERIENCE

**Infosys Limited,** Bengaluru— *System Engineer*

May 2021 - PRESENT

Roles and Responsibilities:

Environment and Release Analyst

* Involved in preparing Environment for Testing Team to support UAT,SIT and NFT as per the agreed SLA
* Deploying Shell scripts and sqls in Test environment developed by other Agile Development teams
* Executing batches which includes various various DB activities to perform the transactional date movement in the system and troubleshooting if any errors.
* Automated scripts for few of our day to day tasks
* Involved in deploying third party ear ﬁles in Websphere Application server using automated script
* Deploying Applications developed by UI Team in Websphere Application Server
* Performed DBA activities like managing creation of Databases for various test environments like UAT,SIT and NFT and performing health checks , backups and restore activities.
* Creating various test users according to their role
* Attending Daily standup meeting with Scrum Master to update the status of work and gathering business needs
* Prepared Knowledge and support documents for new joiners to the team and provided Knowledge transfer for various team members
* As SME for resolving various functional issues reported by testing team
* Interacting with Testing team to understand the user stories to be covered for various testing cycles

# EDUCATION

**Alva’s institute of engineering and technology,** Moodabidri—*B.E – Electronics and Communication.*

AUGUST 2016 - JUNE 2020

**National college jaynagar,** Bangalore— *Higher Secondary Education (XI & XII) - Physics, Chemistry, Mathematics and Electronics*

JUNE 2014 - MARCH 2016

**National high school,** Bangalore— *SSLC (X)*

JUNE 2013 - MARCH 2014

# SKILLS

Languages: UNIX, RDBMS, java shell scripting,

Database: MS SQL, Oracle

Tools: Team city, JIRA, Service Now Communication Skills, Leadership skills, Team player

# CERTIFICATIONS

Google Data Analytics Professional certiﬁcate

# LANGUAGES

English, Hindi, kannada