

Deepak R

Quality-oriented professional with 2+ years of experience in Application support and Test Environment management aiming for an opportunity where I can leverage my skills for the success of the organization and pursue my learning and career goals.

EXPERIENCE

Infosys Limited, Bengaluru— *System Engineer*

May 2021 - PRESENT

Roles and Responsibilities:

Environment and Release Analyst

- Involved in building the test server for project team to develop/testing and to support UAT, SIT and NFT as per the agreed SLA.
- Pulling the codes from the bit bucket and deploying it (Shell scripts and sqls) in Test environment developed by Agile Development teams.
- Preparing Bill of Material (BOM), Creating Artifactory and placing the code.
- Involved in Production implementation like placing the components and templates in production server, running the sql's and monitoring production batch during Agile release Go-Live in Production Server.
- Propagating the changes in all the test environment to maintain equal code base once the release is successfully implemented in production server.
- Involved in deploying third party EAR files in WebSphere Application server and also performing health checks in IBM WAS console.
- Executing batches which includes various DB activities to perform the transactional data movement in the system and troubleshooting if any errors.
- Worked on few automated scripts to reduce manual work of our day to day tasks.
- Performed DBA activities like managing creation of Databases for various test environments like UAT,SIT and NFT and performing health checks , backups, upgrade and restore activities.
- Creating various test users according to their requirement and troubleshooting if any issues.
- Interacting with Testing team to understand the user stories to be covered for various testing cycles
- As SME for resolving various functional issues reported by testing team
- Attending Daily standup meeting with Scrum Master to update the status of work and gathering business needs
- Prepared Knowledge and support documents for new joiners to the team and provided Knowledge transfer for various team members

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EDUCATION:

Alva's institute of engineering and technology, Moodabidri
B.E (Electronics and Communication)

AUGUST 2016 - JUNE 2020

National college Jaynagar, Bangalore— *Higher Secondary Education (XI & XII) -Computer Science, Math, Physics, Chemistry (PCMC)*

JUNE 2014 - MARCH 2016

National high school, Bangalore — *SSLC (X)*

JUNE 2013 - MARCH 2014

SKILLS:

Languages: Unix ,RDBMS, JAVA, Shell scripting
Database: MS SQL, Oracle
Tools: Team city, JIRA, Service Now Communication Skills, Leadership skills, Team player

CERTIFICATIONS:

Linux administrator and linux command line skills

LANGUAGES:

English, Hindi, Kannada