

# Optimizing Hospital Readmission Reduction Using Patient Clustering

---

Deep Manish Mehta

Pace University

# Literature Review: Optimizing Hospital Readmission Reduction Using Patient Clustering

---

## 1. Introduction

Hospital readmissions, especially among patients with chronic conditions such as diabetes mellitus, pose significant challenges to healthcare systems worldwide. These readmissions contribute to increased healthcare costs, compromise patient outcomes, and burden healthcare facilities. Efforts to reduce hospital readmissions have focused on both policy-driven approaches, like the Hospital Readmissions Reduction Program (HRRP), and data-driven methodologies, including patient clustering using machine learning algorithms. This literature review explores both strategies, highlighting their effectiveness, limitations, and potential integration.

## 2. Hospital Readmissions and Diabetes Mellitus

Diabetes mellitus significantly contributes to hospital readmissions. Studies show that diabetic patients have a 17% to 2.5-fold increased risk of 30-day readmissions compared to non-diabetic patients. Sociodemographic factors (age, gender, socioeconomic status), clinical factors (comorbidities, insulin use, length of hospital stay), and historical factors (previous admissions) are prominent predictors of readmissions in this population.

## 3. Policy-Driven Approach: Hospital Readmissions Reduction Program (HRRP)

Implemented under the Affordable Care Act in 2010, the HRRP aims to reduce avoidable hospital readmissions by imposing financial penalties on hospitals with high readmission rates. The program has been associated with a notable decline in readmission rates for targeted conditions, including heart failure, pneumonia, and myocardial infarction. While successful in some respects, the HRRP has faced criticism for unintended consequences. These include increased use of observation stays, delayed readmissions beyond the 30-day window to avoid penalties, and disproportionate impacts on hospitals serving socioeconomically disadvantaged populations.

Gupta and Fonarow (2018) noted that although the HRRP reduced heart failure readmissions by approximately 9%, this was lower than the expected 25%. They also highlighted potential patient harm due to premature discharges and reduced hospital admissions for patients needing care. Conversely, Soltani et al. (2024) reported positive

spillover effects of the HRRP, observing reduced readmissions among patients not directly targeted by the program, which suggests hospital-wide quality improvements.

#### 4. Data-Driven Approach: Clustering Techniques for Patient Segmentation

Machine learning and clustering algorithms have emerged as powerful tools for understanding and reducing hospital readmissions. By grouping patients with similar characteristics, clustering can identify high-risk subgroups, enabling targeted interventions.

Kazmi et al. (2016) used Hierarchical Density-Based Spatial Clustering of Applications with Noise (HDBSCAN) to segment patient data. The study demonstrated that clustering could reveal actionable patient profiles, such as "post-surgery patients missing follow-ups" or "high-risk diabetics with unstable treatment adherence." Such insights help clinicians design personalized intervention strategies.

Other studies have leveraged clustering in conjunction with predictive modeling. Combining clustering with SHapley Additive exPlanations (SHAP) techniques enhances model interpretability, allowing healthcare providers to understand the key drivers behind each patient subgroup. This integration of unsupervised learning and explainable AI (XAI) enables both identification of at-risk patients and actionable insights for care optimization.

#### 5. Comparative Analysis of Approaches

While the HRRP addresses readmissions through systemic financial incentives, clustering-based methodologies offer patient-centric solutions. Policy-driven approaches like the HRRP can drive widespread quality improvements but may inadvertently penalize hospitals serving vulnerable populations. In contrast, data-driven methods provide granular insights, allowing for personalized care strategies tailored to specific patient clusters.

Integrating these approaches could yield synergistic benefits. Hospitals could use clustering methods to identify high-risk patients and employ HRRP-driven quality initiatives to implement targeted interventions. This dual approach could mitigate unintended HRRP consequences while enhancing patient outcomes.

#### 6. Conclusion and Future Directions

Reducing hospital readmissions requires a holistic strategy that combines the strengths of both policy and data-driven approaches. While the HRRP has incentivized improvements, it is not without limitations. Clustering techniques, especially with interpretability tools like **SHAP**, offer promising avenues for personalized interventions. Future research should focus on integrating these methodologies, ensuring equitable care delivery, and maximizing the impact of readmission reduction efforts.

Developing interactive dashboards, as proposed in this project, can further enhance the utility of clustering analyses, enabling clinicians to explore patient clusters, simulate interventions, and make informed decisions. Ultimately, a balanced approach leveraging both systemic policies and patient-level data analytics holds the greatest promise for sustainable reductions in hospital readmissions.

## 7. References

Kazmi, S. S. M. R., et al. (2016). Reduction of Hospital Readmissions through Clustering-Based Decision Support. IEEE Xplore. [\[Link\]](#)

Gupta, A., & Fonarow, G. C. (2018). The Hospital Readmissions Reduction Program—Learning from Failure of a Healthcare Policy. PMC. [\[Link\]](#)

Soltani, M., et al. (2024). Quality Improvement Spillovers: Evidence from the Hospital Readmissions Reduction Program. INFORMS. [\[Link\]](#)