

## Registered Store FAQs to show on Dashboard

Q1. When will I receive payment for my orders?

A: If you're using your payment gateway, you'll receive settlements based on your terms with them.

If you're using BharatGo's integrated payment facility, you'll receive payments 48 hours after the successful delivery of the order if there is no return window. If there is any return window then you'll receive payments 48 hours after the expiry of the return window, subject to applicable Terms.

Q2. How can I get more online orders?

A: To increase your orders, regularly promote your direct order link or QR code. Here are a few tips:

1. Share your store link or QR code with existing customers via WhatsApp.
2. Print attractive pamphlets with your store details (link and QR code) and distribute them around your store.
3. Find more tips & tricks to grow your online business at [URL].

Q3. Can you help me with Social Media marketing for my store?

A: Certainly! We have many Social Media marketing experts who can manage your pages. Share your requirements at [contact@bharatgo.com](mailto:contact@bharatgo.com) for pricing.

Q4. Can I use my own payment gateway for online payments?

A: Yes, you can integrate your payment gateway by providing your credentials in the Settings/Integration section. We currently support PhonePe and RazorPay and will add more options soon.

Q5. Can I use my own delivery service account?

A: Yes, you can integrate your delivery service account by providing your credentials in the Settings/Integration section. Currently, we support Dunzo for hyperlocal deliveries and Shiprocket for non-hyperlocal deliveries, with more options coming soon.

Q6. I need help with using my store dashboard.

A: Explore our simple Training videos [URL] to learn how to manage your store dashboard, use various features, and customize your store.

For any other questions or suggestions, email us at [contact@bharatgo.com](mailto:contact@bharatgo.com) from your registered email ID.